

OSCEOLA COUNTY FISCAL YEAR 2019 ADOPTED BUDGET

**ADOPTED –
SEPTEMBER 17, 2018**

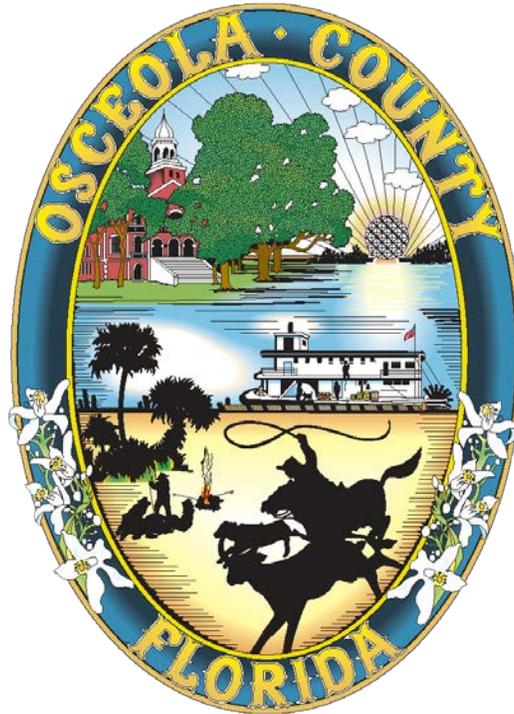


**Finalized & Distributed on
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Osceola County

Fiscal Year 2019 Adopted Budget



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District 1

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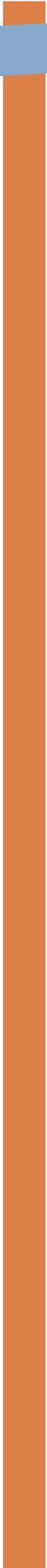
Brandon Arrington, Commissioner

District 3



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Introduction

Presented is the Adopted Fiscal Year 2018-2019 Budget (FY19). The FY19 Adopted Budget which begins on October 1, 2018 and concludes on September 30, 2019, was prepared in accordance with Chapters 129, 200 and 197 of the Florida Statutes (F.S.). Chapter 129 guides the overall budget development and administration while Chapter 200 provides specific directions for the annual levy of property taxes and the corresponding budget adoption timeline. In addition, Chapter 197 provides for the uniform method for levy, collection, and enforcement of non-ad valorem assessments.

The development, approval, and adoption of the budget includes numerous meetings with County Administration. The first step in the process begins with County Departments' submittal of their budget requests in April. Budgets are analyzed by comparing prior and current year expenditure trends which can lead to reductions prior to the budget review meetings with County Administration held in June. This Budget year, like previous years, was met with its share of challenges, with the most significant challenge caused by the impact of the tragic shooting at Marjory Stoneman Douglas High School. As a result of this tragic incident there were changes in State Legislation as it relates to school safety. This change brought about a mandate in staffing of School Resource Officers leading to a significant increase in Public Safety. This mandate along with efforts to grow and strengthen the County with desired quality of life amenities were challenging and demanding on available resources.

Budget Guidelines

On July 16, 2018, the County Manager submitted his Recommended Budget to the Board of County Commissioners (BoCC) for review and recommendations. After completion of the budget presentation and Board discussions, the BoCC established the rolled-back millage rates, proposed millage rates, and set the date, time and location of the First Public Hearing for September 6th.

At the September 6th meeting, the FY19 Tentative Millage Rates and Budget were established. In addition, the Final Public Hearing date, time and location were set and staff was directed to advertise the Tentative Millage Rates and Budget in a newspaper of general paid circulation as mandated by F.S. 200. The Special Assessments Public Hearings were also held during this meeting in which the Board adopted the Special Assessments Rates for the County's Municipal Service Benefit Units (MSBUs). Upon completion of the Public Hearing items, the Board adopted the FY19 – FY23 Capital Improvement Plan (CIP).

The next steps were to take the input from the adopted Tentative Budget and remaining balances for ongoing capital projects to prepare the Final Recommended Budget for consideration at the Final Public Hearing. The entire budget adoption process, which began in April, concluded with a Final Public Hearing held on September

17, 2018 to discuss the County Manager’s Recommended Final Budget. After presentation and discussions the BoCC adopted the Fiscal Year 2019 Budget.

REVENUES:

The County continues to experience another positive increase in valuations for FY19. Although property values have not reached pre-recession (FY08) levels, Ad Valorem has increased in correlation with increases to property valuations at 10.65% over prior year. The Board of County Commissioners were dedicated to providing the citizens of this County with quality services without increasing the millage rates which remained the same as FY18. The corresponding chart displays a five-year snapshot of property valuations and percent changes.

Fiscal Year	Certified Property Valuation	Valuation Change	Percent Change
FY2019	25,395,739,180	2,444,811,298	10.65%
FY2018	22,950,927,882	1,947,548,957	9.27%
FY2017	21,003,378,925	1,450,775,371	7.42%
FY2016	19,552,603,554	1,371,341,549	7.54%
FY2015	18,181,262,005	1,018,950,904	5.94%

In Florida, Ad Valorem taxes are levied based on a millage rate. One mill is equal to \$1.00 per \$1,000 of taxable value which is determined as of January 1st of each year. The amount of taxes on each property is determined by multiplying the taxable assessed value (less any applicable exemptions) by a millage rate, then dividing by 1000. For example, if the taxable property value is \$100,000 then the property taxes for a year for the General Fund would be \$670.00 (\$100,000 X 6.7000 / 1000).

The General Fund, Library Fund and Emergency Medical Services provide services that are impacted by Ad Valorem taxes. The below chart reflects the approved millage rates and corresponding Ad Valorem revenue for FY19 as compared to FY18. Although the General Fund shows the largest increase in revenue, these revenues are reduced by the amount of funds that are obligated for the East and West 192 Tax Increment Funds (TIFs), the two City’s Community Redevelopment Areas (CRAs), including an allocation for the Vine Street CRA, and the Designated Ad Valorem Tax (DAT).

	FY18 Millage	FY18 Ad Valorem Revenue	FY19 Millage	FY19 Ad Valorem Revenue	FY19-FY18
General Fund	6.7000	\$ 153,771,217	6.7000	\$ 170,151,453	\$ 16,380,236
Library	3.0000	\$ 6,914,756	3.0000	\$ 7,653,633	\$ 738,877
EMS	1.0682	\$ 18,819,142	1.0682	\$ 20,781,922	\$ 1,962,780
				TOTALS:	\$ 19,081,893

In conjunction with Ad Valorem, other major revenue sources have also increased, specifically in the areas of Tourism, Infrastructure Sales Surtax, Utility Service Taxes and the Local Government Half Cent Sales Tax as shown on the next page.

REVENUE SOURCE	FY18 ADOPTED	FY19 ADOPTED	VARIANCE
Tourist Development Taxes (4th, 5th, 6th Pennies)	\$ 48,889,273	\$ 54,513,672	\$ 5,624,399
Infrastructure Sales Surtax	\$ 30,118,426	\$ 35,553,315	\$ 5,434,889
Utility Service Taxes-Electric	\$ 15,950,577	\$ 17,858,838	\$ 1,908,261
Local Gov't ½ Cent Sales Tax	\$ 21,372,071	\$ 22,978,985	\$ 1,606,914
State Shared Revenues	\$ 7,734,320	\$ 8,406,742	\$ 672,422
1-6 Cents Local Opt Fuel	\$ 7,011,325	\$ 7,333,371	\$ 322,046
Communication Service Tax	\$ 6,113,850	\$ 5,405,395	\$ (708,455)

Additionally, new for FY19 is the inclusion of a new funding mechanism via lease proceeds to finance the Sheriff's replacement vehicles, which in prior years were funded by Infrastructure Sales Surtax. This shift in funding allowed the County to appropriate funds to other much needed projects. Overall, projected new Countywide revenues (carry-forward funds not included) are projected at \$713.6m which represents an increase of 10.54% over the FY18 Adopted Budget. This increase is primarily due to the above mentioned revenues as well as Grant funding specifically in the areas of Transportation and Stormwater.

EXPENDITURES:

Impacts to the Countywide expenditures for FY19 included an overall increase of 4.8 Full Time Equivalent (FTE) from prior year to continue to support the current level of services. This increase includes a couple mid-year adjustments during FY18 and 3.25 new positions for FY19 to provide relief to areas in the County for Facilities Management at Osceola Heritage Park, Fire, and Solid Waste. FTE requests are in compliance with the County's Budget Growth Policy and support the County's commitment to provide exceptional services to the residents of Osceola County. In addition, some vacant positions were frozen and the BoCC approved a 3% across the board raise for all eligible non-bargaining unit team members.

The operating budget includes funding for Road Resurfacing and Dirt Road Paving, contractual services such as Lynx, Medical Examiner, Hauler's contract, right-of-way mowing, and building maintenance. Additionally, funding is included for Homelessness Initiatives and State mandated and non-mandated programs for Healthcare. Also, as in prior years, departments continued to streamline operating expenditures where appropriate. The Capital budget provides for limited new capital projects but includes those with dedicated funding sources with approximately \$3.9m in Tourist Development Taxes, \$5.9m in Mobility Fees, and \$16.6m in grant funding, along with a Countywide Fuel Proximity project to improve efficiency at fueling areas. Capital also provides funding for those projects that will continue in the new fiscal year.

The Countywide Reserves are in accordance with Budget Policy. Operating Reserves generally provide a minimum of 2 months of Personal Services, Operating and Transfers of funds that are primarily funded by Ad Valorem or Special Assessment revenue. Reserve funds help to protect the County from revenue fluctuations and in the event of natural or manmade disasters. Additionally, Reserves Assigned have been set aside primarily for disaster relief (Hurricane Irma) pending reimbursement from FEMA, to fund long-term landfill closure requirements and to fulfill commitments for the Magnum project.

SUMMARY:

The annual budget is comprised of numerous Funds. These Funds are categorized according to their function and are organized within six different fund groups. Each Fund group has distinct criteria that determine the type of revenues and applicable expenditures to support the services required each fiscal year. These fund groups are explained below, including highlights for FY19.

1. General Funds: The General Fund accounts for all financial resources which are not required to be accounted for in a different Fund. The General Fund is the largest and most complex Fund of the County. This Fund's primary source of revenue is Ad Valorem which is derived from property taxes. Other major sources of revenue are state shared revenue, public service taxes, telecommunication service taxes, as well as grants and other miscellaneous sources. The General Fund supports many operations including, but not limited to, Constitutional Offices, Corrections, Emergency Management, Animal Services, Human Services, Economic Development, general administration and oversight, and Community Development. Highlights of the General Fund include support for the Constitutionals, which as previously mentioned includes mandated support for School Resource Officers, the YMCA, funding for road resurfacing, much needed HVAC and roof replacements, Homelessness and a master plan/study for the Jail, as well as debt service and support of on-going Capital Improvement Projects in FY19. This Fund Group also includes funding for the Designated Ad Valorem Tax (DAT) which provides funding to support transportation needs.
2. Special Revenue Funds: Special Revenue Funds are established for specific purposes to account for revenues that must be accounted for and expended in a restricted manner. They may be created due to Federal guidelines, Florida Statutes or County Ordinances. Revenues received are from special sources, dedicated or restricted for a specific purpose. The County adopted 43 Special Revenue Funds including Funds such as the Transportation Funds, Tourism Development Funds, Library Fund, Fire Rescue/Emergency Medical Services Fund, Emergency 911, Environmental Lands, Court Technology, Mobility Fee East and West District Funds, W192 Development Authority and MSBU, and many others. Highlights include funding for 2.25 new Full Time Equivalent (FTE) positions to support service demands in Osceola Heritage Park (OHP) and Fire. Operating includes funds allocated for road resurfacing and dirt road paving projects, Lynx, contractual services for Experience Kissimmee, software upgrades, and the Red Light Camera program. Capital Outlay includes funds for on-going projects that will continue in FY19 along with funding OHP Improvements, the Sheriff's West Command Center, Gateways and Pedestrian Bridge, Streetscape Improvements, and Transportation Improvements.
3. Debt Service Funds: These funds are established for the specific purpose of managing long-term principal, interest, and debt service costs. The County currently has 15 such Funds. These Funds take into consideration the requirements set forth in the bond covenant/loan document. These requirements can include information such as what the funds can be used for as well as the amount of reserves that must be maintained annually.
4. Capital Project Funds: These Funds are specifically for the purpose of administering capital projects. Their revenue sources are derived from bonds, voter approved sales tax, grants and fees. The County has 6 capital funds that are used for the acquisition and construction of capital projects with a useful life of ten years and a minimum cost of \$25,000. Highlights include funding for FY19 Capital Improvement Projects totaling \$63.9 million. Projects include OHP Improvements, the West Command Center/Office Space, vehicle replacements, as well as the Shady Lane, 535 Area and Sand Hill Road Fire Stations, Fuel Proximity Sensor Project, Poinciana Area Tower Site Relocation project, West Osceola Recreation Facilities, Safety and Efficiency Projects, and Stormwater and Transportation needs. Funding is also provided for debt service payments as well as funds obligated for capital projects that will continue in FY19.
5. Enterprise Funds: Enterprise Funds provide goods or services to the public for a fee. They account for external and internal business-type activities provided for on a basis consistent with private enterprises. The County has two enterprise Funds: Solid Waste – which supports the operation of waste collection and recycling, household chemical collection program, as well as long-term care of the County's Landfills.

For FY19 one new Full Time Equivalent (FTE) position was added to provide additional customer support to citizens utilizing the residential curbside collection program. This Fund Group also includes Osceola Parkway - which supports the operation and maintenance of the Parkway.

6. Internal Service Funds: These Funds account for the financing of goods or services provided by one department to other departments within the County. This type of Fund operates on a break-even cost reimbursement basis. The adopted budget includes 8 Internal Service Funds. For FY19, the Fleet Internal Service Fund was separated into three Funds to account for the individual functions/services provided by Fleet.

In conjunction with the services provided by the different Fund Groups above, the County continues to fund a wide range of services, including but not limited to Emergency Management, Emergency Medical Services, Extension Services, Fire Rescue, Health Unit, Human Services, Human Resources, Land Conservation, Library Services, Mosquito Control, Parks, Planning & Zoning, Property Appraiser, Public Defender, Public Information Office, Public Transportation, Sheriff's Office, Solid Waste Management, State Attorney, Supervisor of Elections and Transportation Improvements.

In conclusion, the FY19 Budget was successfully adopted on September 17, 2018 totaling \$1,169,289,994. This budget could not have been done without the team approach taken by the constitutional and judicial offices as well as the County Attorney, Commission Auditor and County staff who were diligent in their efforts to prepare a budget that maintains service levels while maintaining a focus on the County's strategic initiatives. Through the leadership of the Board we were able to adopt a budget that provides services to our citizens without increasing the millage rates.

Osceola County Citizens



Osceola County BOARD OF COUNTY COMMISSIONERS

**Commission Auditor
HORACE NWACHUKWU**

**County Manager
DONALD S. FISHER**

**County Attorney
ANDREW W. MAI**

**Deputy County Manager
BETH A. KNIGHT**

Human Resources

- Employee Benefits & Relations
- Risk Mgmt.

Economic Develop & Strategy

- Strategic Initiatives
- W192
- Economic Development

**Asst. County Manager
DONNA L. RENBERG**

**CONSTITUTIONALS /
ELECTED OFFICIALS:**

- Clerk of Court
- Public Defender
- Property Appraiser
- State's Attorney
- Sheriff
- Supervisor of Elections
- Tax Collector

Community Development

- Building
- Parks/Public Lands
- Current Planning
- Customer Care
- Dev. Review
- Ext. Services
- Planning & Design
- Sports & Event Facilities

Human Services

- Housing Services
- Federal Grants
- Library Services
- Social Services
- Veteran's Affairs

PIO/ Community Outreach

- Community Outreach
- Branding
- Public Information

Public Safety

- Animal Services
- Corrections
- Emergency Management
- Fire/Rescue Services

Public Works

- Asset Mgmt.
- Construction Engineering
- Road & Bridge
- Solid Waste
- Stormwater/ Nat. Resources

Transportation & Transit

- Osceola Parkway
- Traffic Engineering
- Transportation Planning

Clerk to the Board

- Recording Secretary
- Records Retention
- VAB

Business Services

- Contract Mgmt.
- Gov't Affairs
- Procurement

Financial Services

- Comptroller
- Investment & Debt Mgmt.
- OMB & Special Assessments

Information Technology

- BPI
- Info. Security
- Project/Support Services
- System/Network Services
- Web Services



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OSCEOLA COUNTY MISSION STATEMENT & STRATEGIC PLAN

MISSION STATEMENT:

The Mission of Osceola County Government is **to provide quality service to the residents of and visitors to Osceola County which is second to none.**

Our services will be maintained by strict adherence to the Principles of ***HONESTY, RESPECT, COMMITMENT, TEAM WORK, EDUCATION AND EFFICIENCY.***

STRATEGIC PLANNING:

In accordance with the County's Mission and Principles, the Goals and some of the objectives to help achieve the County's Plan are identified as follows:

GOAL 1 – GROW AND DIVERSIFY THE COUNTY'S ECONOMY:

Increase the number of small businesses starting and growing in the County; Expand medical and health science businesses; Increase median income to become a leader in Central Florida region; and Brand the County as the place to have your business in Central Florida;

GOAL 2 – UPGRADE COUNTY INFRASTRUCTURE AND TRANSPORTATION NETWORK:

Upgrade County roads: capacity and maintenance; Reduce travel times in the County: Point A to B; and Increase the ridership and convenience of public transit;

GOAL 3 – CREATE GREAT NEIGHBORHOODS FOR THE FUTURE:

Maintain a safe County where residents and guests feel safe and secure; Revitalize major highway corridors: beautification, business vitality; and Upgrade/expand education choices (private and public) at all levels;

GOAL 4 – ENSURE COST EFFECTIVE AND HIGH PERFORMING COUNTY GOVERNMENT:

Diversify the revenue sources for County government; Maintain a quality, highly motivated workforce dedicated to serving Osceola County; and Have adequate resources to support defined County services and service levels.

BUDGET SUMMARY

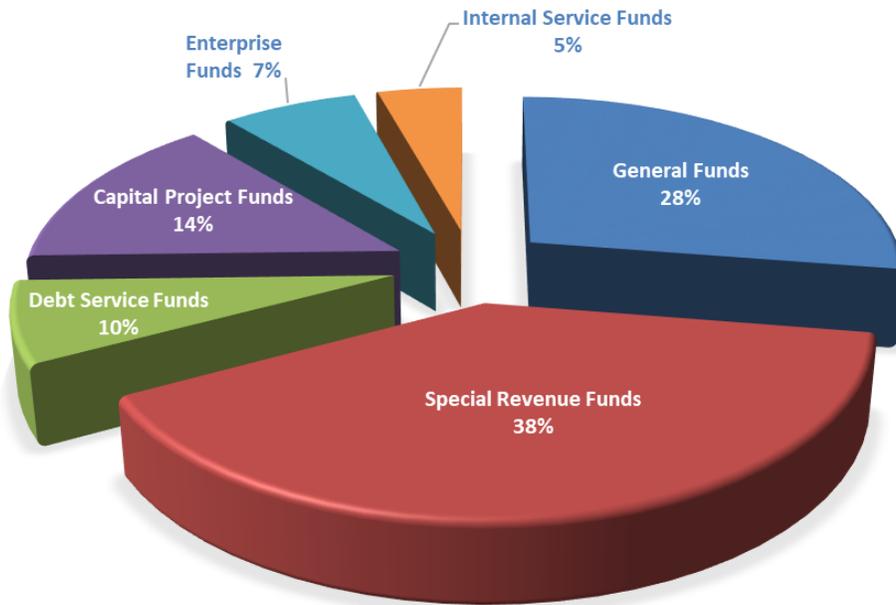
FY19 Adopted Budget

GENERAL FUNDS	\$ 321,549,093
SPECIAL REVENUE FUNDS	\$ 464,004,931
Public Works/Transportation Funds	\$ 33,494,532
Court Related Funds	\$ 13,056,946
Tourist Development Tax Funds	\$ 143,110,700
Library District Funds	\$ 11,239,454
Public Safety Funds (includes Fire)	\$ 101,063,536
Grant Funds	\$ 75,786,107
MSTU/BU Funds	\$ 2,930,807
Highway 192 Improvement Funds	\$ 12,250,132
Environmental/Parks Funds	\$ 2,680,446
Building Fund	\$ 22,366,337
Road Impact Fee Funds	\$ 35,595,437
Fire Impact Fee Fund	\$ 1,217,938
Boating Improvement Fund	\$ 617,273
Parks Impact Fee Fund	\$ 8,595,286
DEBT SERVICE FUNDS	\$86,443,480
CAPITAL PROJECT FUNDS	\$167,468,338
ENTERPRISE FUNDS	\$79,776,402
Landfill Fund	\$ 48,500,800
Osceola Parkway	\$ 31,275,602
INTERNAL SERVICE FUNDS	\$50,047,750
Property/Casualty Insurance Fund	\$ 6,154,829
Employee Insurance Funds	\$ 39,668,652
Fleet Funds	\$ 4,224,269

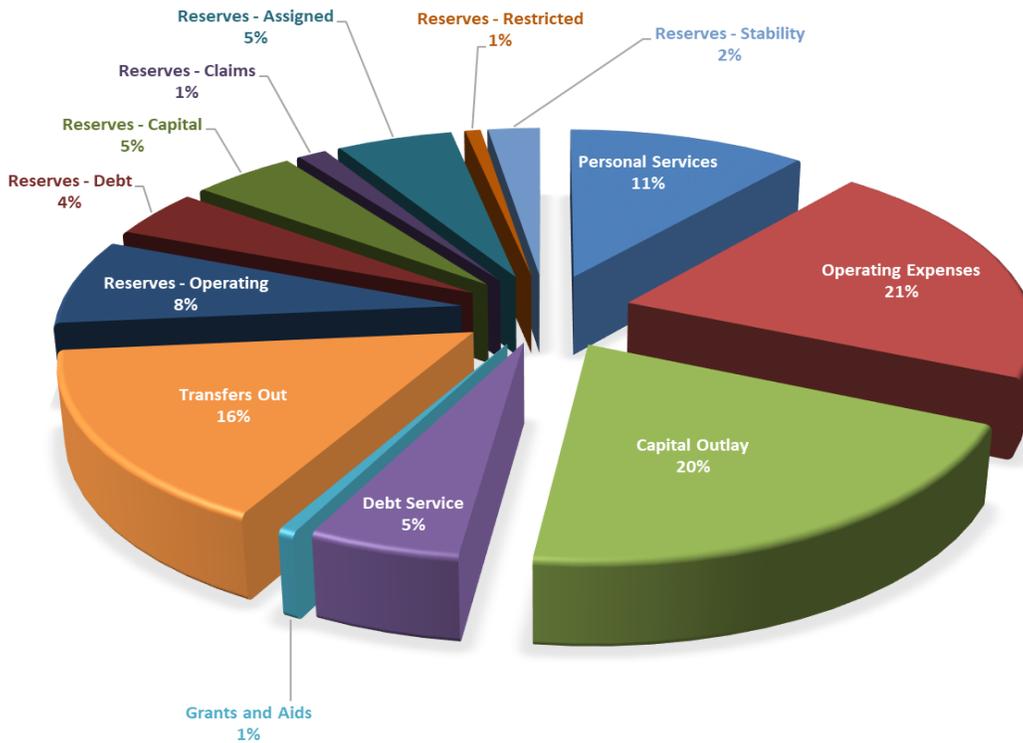
GRAND TOTAL: \$ 1,169,289,994

BUDGET SUMMARY

EXPENDITURE BY FUND TYPE



EXPENDITURES BY CATEGORY



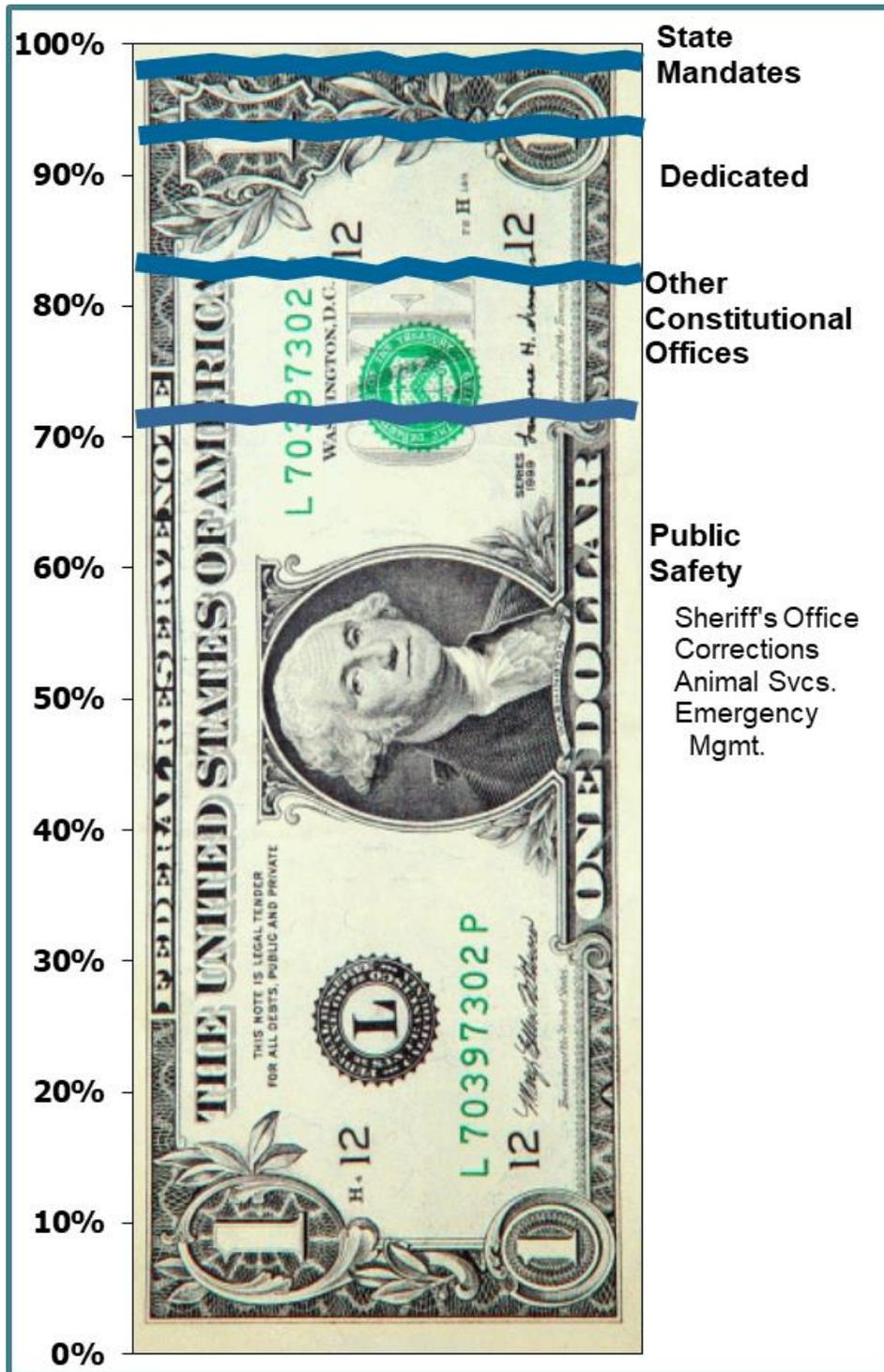
FTE Multiple Year Summary

Budget Year: 2019

	2017	2018	2019
001 - GENERAL FUND			
001-General Fund	783.8	783.5	779.0
Total 001 - GENERAL FUND	783.8	783.5	779.0
100 - SPECIAL REVENUE FUND GROUP			
102-Transportation Trust Fund	143.5	150.5	149.6
104-Tourist Development Tax Fund	47.9	49.2	39.3
107-Library District Fund	.5	.5	.5
111-SHIP State Housing Initiative Program	1.1	1.6	1.6
124-Environmental Land Acquisitions	4.9	.0	.0
125-Environmental Land Maintenance	.0	4.5	4.6
130-Court Related Technology Fund	5.0	5.0	5.0
134-Countywide Fire Fund	361.6	362.7	363.0
136-Homestead Foreclosure Mediation Fund	1.0	1.0	.0
137-HOME Fund	.8	.5	.5
148-Building Fund	39.7	46.2	61.1
149-East 192 CRA	.0	.0	1.1
150-West 192 Development Authority	4.0	4.4	4.9
151-CDBG Fund	2.5	2.2	2.5
155-West 192 MSBU Phase I	2.5	2.6	2.7
156-Federal And State Grants Fund	4.0	4.0	4.0
158-Intergovernmental Radio Communications	3.4	3.4	3.4
168-Section 8 Fund	10.6	11.7	12.7
Total 100 - SPECIAL REVENUE FUND GROUP	632.7	649.8	656.2
400 - ENTERPRISE FUNDS			
401-Solid Waste Fund	19.4	19.4	20.3
407-Osceola Parkway	.8	1.1	1.7
Total 400 - ENTERPRISE FUNDS	20.1	20.5	22.0
500 - INTERNAL SERVICE			
501-Workers Comp Internal Service Fund	1.0	1.0	1.3
502-Property & Casualty Insurance Internal Service Fund	1.0	1.0	1.3
503-Dental Insurance Internal Service Fund	.8	.8	1.0
504-Health Insurance Internal Service Fund	.8	.8	1.4
505-Life, LTD, Vol. Life Internal Service Fund	.8	.8	.8
509-Fleet General Oversight Internal Service Fund	.0	.0	.3
510-Fleet Maintenance Internal Service Fund	15.7	17.7	16.7
511-Fleet Fuel Internal Service Fund	.0	.0	.7
Total 500 - INTERNAL SERVICE	20.0	22.0	23.5
Total	1,456.6	1,475.8	1,480.6

WHAT DO MY GENERAL FUND TAXES PAY FOR?

In the General Fund, more than 50% of the revenues come from property taxes (Ad Valorem). This, along with other local, state and federal dollars, provides the General Fund revenue.



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ANIMAL SERVICES
FUND 001 – GENERAL FUND

DEPARTMENTAL OBJECTIVE:

To enhance public safety as it relates to human/animal interactions. To save as many animal lives as possible through collaboration, education, program and service development, expansion of existing services, and outreach. To attain and maintain a 90% or higher live release rate for shelter animals while continuing to enhance public safety.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: Create Great Neighborhoods for the future: Safe and Livable

Best Friends Animal Society Community Cat Program

- Two employees were hired by Best Friends and a vehicle was purchased as well as other equipment such as traps, deterrents, racks, etc. The program was launched in May of 2018 and staff has trapped, neutered, and returned almost 700 cats in that time. This also includes cats that were brought to the shelter as strays but were neutered, vaccinated and returned to the location from which they came. Also, the animal code was revised to include language that would allow for a successful community cat program. Annual investment by Best Friends Animal Society to Osceola County is approximately \$200,000 for each of the next three years.

Accomplishment #2: Create Great Neighborhoods for the future: Safe and Livable

Grant received from Franklin's Friends

- Osceola County Animal Services was awarded a \$10,000 grant from Franklin's Friends to subsidize the continuation of feline spay/neuter efforts by the SNiP it clinic. Funds from a previous grant from Florida Animal Friends had been exhausted.

Accomplishment #3: Create Great Neighborhoods for the Future: Safe and Livable

Managed intake and pet retention, (LEASH), Let Every Animal Stay at Home

- On October 16, 2017, we started a managed intake/pet retention program designed to help us reduce the number of animals coming into the shelter on a daily basis and to be able to plan in advance for incoming owned pets. We have also continued to build a robust pet retention program that includes offerings of pet food, low cost veterinary care in some cases, low or no cost spay/neuter, reduced fee boarding, and a listing of pet friendly housing options.

Accomplishment #4: Create Great Neighborhoods for the Future: Safe and Livable

Successful investigation and prosecution of animal cruelty cases

- In the past year, we have continued our efforts to diligently investigate and pursue animal cruelty cases. Our largest case in 2017/18 involved the seizure of forty (40) animals of which custody of thirty-nine (39) was awarded to Osceola County Animal Services. Owners of these animals were arrested and served one year in jail and are now out on probation.
- Officers continue to attend in-house and outside cruelty investigation training to enhance their ability to properly investigate complaints of animal abuse and cruelty.

Accomplishment #5: Create Great Neighborhoods for the future: Safe and Livable

Master Design Plan

- The master design plan for the animal shelter was completed
- Phases were prioritized
- Costs of each phase was estimated and phase I costs were included in the 2019 FY CIP budget request.

STRATEGIC OBJECTIVES:

Strategic Objective #1: Create Great Neighborhoods for the Future: Safe and Livable

Re-evaluate our pet licensing program

- Increase compliance and the likelihood of pets getting back home safely.
- Considering outsourcing the program: Docupet, chameleon (HLP Inc.), etc.
- Generating additional general fund revenue

Strategic Objective #2: Create Great Neighborhoods for the Future: Safe and Livable

Continue to implement recommended changes outlined in the Target Zero Report.

- On a monthly basis, update the recommendations
- Provide copy of updated report to TZ representative
- Complete recommendations made in TZ report.

Strategic Objective #3: Create Great Neighborhoods for the Future: Safe and Livable

Evaluate internal processes and procedures

- Eliminate redundancies
- Streamline procedures
- Enhance productivity
- Reduce the use of paper

Strategic Objective #4: Create Great Neighborhoods for the Future: Safe and Livable

Establish an animal disaster response and cruelty investigations team

- Identify equipment needs and seek options for funding
- Identify personnel for the team
- Identify training needs and pursue training

BOARD OF COUNTY COMMISSIONERS & COUNTY MANAGER
FUND 001 – GENERAL FUND

MISSION STATEMENT:

The mission of the County Manager is to provide quality service to the residents of Osceola County, effectively manage departments under the Board of County Commissioners, as well as coordinate governmental operations with the Elected Constitutional Officers, while providing productive leadership in the management of the County Government.

STRATEGIC OBJECTIVES:

The County Manager's Office and BOCC adopted the Strategic Plan on September 7, 2017 which outlined their goals and objectives for the coming year and it remained unchanged for FY19. The specific Action Items are reflected in the Introduction of this book.

**CLERK OF THE BOARD
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

The Clerk of the Board consists of two cost centers, Recording Secretary and Value Adjustment Board (VAB). The Recording Secretary cost center has 6 FTEs, who also serve as the personnel for the Value Adjustment Board. Although the operating costs associated in the Value Adjustment Board cost center are shared with the School District, these amounts are unfunded mandates and vary each year.

In accordance with the adopted Strategic Plan of the County Commissioners, this office strives to provide high performing County government in an efficient and cost effective manner. Efforts are made to streamline and consolidate services by a highly motivated workforce dedicated to the delivery of friendly customer service.

As the Custodian of the County Commission official records, the overall goal for this office is to protect, preserve, and ensure the integrity of the official documents and the history of the Board of County Commissioners.

RECENT ACCOMPLISHMENTS:

Strategic Plan Goal #4: Deliver County services in an efficient and cost effective manner.

Recording Secretary/Board Support Services

- Process Improvements by streamlining more than six internal processes, resulting in a savings of both time and money
- Held agenda training sessions with various departments
- Prepared the agendas, posted notices, and compiled the minutes for 96 meetings during the past fiscal year, for the Board of County Commissioners and various other County Boards
- Provided Recording Secretary services to the Canvassing Board for the Supervisor of Elections Office for the 2018 Primary Election
- Processed 62 requests for records dispositions from various departments

Value Adjustment Board

- 2017 VAB process ended in January 2018, both under budget and in a timely manner, resulting in 251 petitions filed for processing
- Completed the installation and implementation of the audio component of the Axia software for the VAB Process benefitting the overall process

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Recording Secretary/Board Support Services

- Provide Board Support Services of agenda preparation, notice posting, and attend the meetings of various entities as scheduled throughout the year

- Fulfill all information and research requests in a timely and efficient manner
- Ensure that the meeting information is accurate and transparent to the citizens
- Provide Recording Secretary Services to the four Common Facilities Districts
- Deliver support and services to the Canvassing Board for the Supervisor of Elections Office for the 2018 General Election
- Implement an agenda training system for new users and refresher training for existing users

Strategic Objective #2:

Value Adjustment Board

- Process and coordinate between the Petitioners, Property Appraiser, and Special Magistrates, the hearing dates and times to comply with the statutory guidelines for the 2018 VAB process

Strategic Objective #3:

Contracts and Agreements

- Correctly index, manage, and maintain all original binding documents, agreements, and contracts of the County
- Provide documentation to County Departments and the public

Strategic Objective #4:

Records Management Liaison Office for County Commission

- Maintain the ongoing record retention program
- Assist County Departments with timely processing of records according to Florida State Department regulations

CLERK OF THE CIRCUIT COURT
FUND 001 – GENERAL FUND

MISSION STATEMENT:

Our mission, simply stated, is to be the finest Clerk's Office in the nation. We will consistently deliver superior service, an unparalleled commitment to our customers, our employees, and the community we serve.

OVERVIEW:

The Clerk of the Circuit Courts is an independently elected official Constitutional Officer of the County government as provided by Chapter 218, Florida Statutes. The Clerk is considered to be part of the primary government of the County and the financial activities of the Clerk are included as such in the County's annual financial report.

PUBLIC INFORMATION:

In November 2012, Osceola County voters elected Armando Ramirez Clerk of the Courts. The Clerk of the Courts operates offices in downtown Kissimmee in the County Courthouse building at 2 Courthouse Square. Court support responsibilities of the Clerk include all operations in the circuit and county civil and criminal courts. In addition, the Clerk's Recording Division is responsible for recording and scanning all official recording, storage of all court documents and processing of tax deeds.

DEPARTMENTAL OBJECTIVE:

The accounting policies of the Clerk confirm to accounting principles generally accepted in the United States of America, as applicable to governmental units. As such the entire accounting department objective overall is to ensure the entity performs under the GAAP principles.

The following outlines detail most of the principle objectives of the accounting governmental department activities:

- Payroll – The accounting department is responsible for managing and updating all payroll information. One objective is to provide accurate payroll information and payments to employees. Provide to the State, IRS and employees any require month end and year end reporting. To keep records of employees personal time off and usage.
- Accounts Receivable – Follow up on any known outstanding receivables by contacting the buyers and customers to see when the payments will be made.
- Budget – To offer changes and solutions that keep the Clerk's budget expenditures controlled by appropriations in accordance with the budget requirements set forth in the Florida Statutes. If budgetary changes need to be made, the Finance Director makes changes and offer solutions that keep the Clerk's budget balanced.
- Accounts payable – To issue all checks for the payment of goods and services received by the Clerk's office to vendor. In addition to process child support, tax deeds, guest restitution, State and County disbursement payments and any other County, Criminal, Civil or Courts division disbursement as set forth by Statutes.

- Customer Service – To answer inquires or emails within 24 hours, paying invoices on a timely manner, and address any surcharges made to customers. In addition to offer support to all other departments, civil, criminal, traffic, recording, record center, administration, human resources and the Executive Team as needed.
- Capital Assets – To maintain, record and report to the Board cost and depreciation of any capital asset purchased. Keep inventory controls and capital disposal.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

The FY17 Budget was balanced, controlled and segregated by funds with appropriated expenditures of funds and revenues reported to the State and County. Subsequent balanced budget amendments related to non-court operations were adjusted as required.

Accomplishment #2:

All bank reconciliations completed before year-end on a monthly basis.

- Reconciliations were reviewed and approved on a monthly basis with only outstanding items as required by governmental outlines.

Accomplishment #3:

Appropriated budget for Clerk's expenditures posted to the accounting system.

Accomplishment #4:

Maintain a high level of integrity in all Clerk's funds and properly refund all balances per the Florida Statute requirements to the County and State for excess revenues.

**COMMUNITY DEVELOPMENT
AUSTIN-TINDALL SPORTS COMPLEX
FUND 104 – TOURIST DEVELOPMENT TAX FUND**

DEPARTMENTAL OBJECTIVE:

Austin-Tindall Sports Complex's mission is to provide economic impact for Osceola County and to maintain the finest multi-use facility in the country at the highest possible standards by providing the very best service to both our variety of tenants and the citizens of Osceola County.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Austin-Tindall Sports Complex completed the expansion/renovation of the facility at a price tag of \$10.7 million. At the completion of the project the facility now sits at 10 full size fields that are all lighted, improved egress and ingress, power upgrades, concession and restroom facilities on the new East side and increased parking with directional signage.

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Adjusted the facility rates to be more in line with what is considered more of a natural rate comparable to similar facilities. This in turn will increase the facility's revenue.

Accomplishment #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Assisted in negotiating either the purchase or first right of purchase of neighboring property for future growth of the facility. We were able to close on 25 acres of the land while waiting for the final 80 acres.

Accomplishment #4:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Hosted the first ever outdoor basketball game on a wood court this past February and broke even with the event. We will continue to grow the event in hope of continuing our financial growth.

Accomplishment #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Completed a 5-year extension with American Youth Football of their annual event that brings about 20,000 hotel room nights and \$80,000 in revenue to our county every year.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Begin developing a master plan for buildout of the Austin Tindall Sports Complex, including site layout, budgeting and staffing.

Strategic Objective #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Continue to diversify facility operations and revenue streams.
- Continue to look for new major events to host at the facility.
- Work on completing the sponsorships of the new scoreboard at the Stadium located at the facility.
- Continue to work on facility-owned events such as the outdoor basketball game and potential football games with area high schools. Incorporate one sponsor as presenting for these high school associated events.
- Monitor and tweak parking scheme and revenue for events at the facility.
- Continue to work on business plan as it relates to selling ice to event organizers and spectators with our Ice House.

**COMMUNITY DEVELOPMENT
BUILDING & PERMITTING
FUND 148 – BUILDING FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources and development and construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Completed the review of 9,638 building permits, up 25% from FY 2017.

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Completed 96,146 building inspections, up 2% from FY 2017. (Based on Accela date)

Accomplishment #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Contracted with 3 new outside vendors to assist with the increased volume of building plans review tasks.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future: Safe and Livable; Objective: Maintain a safe County where residents and guests feel safe and secure and Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Continue Unsafe Structure program with the addition of seven (7) residential units and one (1) commercial building.
- Achieve adopted service levels in processing development applications and building permits.
 - Level I Permits – Same-Day Review
 - Level II Permits – 3-Day Review
 - Level III Permits – 5-Day Review
 - Level IV Permits – 15-Day Review

Strategic Objective #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

Achieve adopted service levels for inspections by completing all inspections by close of business, the day after being scheduled.

- Continue to post open inspector and plans review positions.
- Use the in-house training program to prepare additional resources to become licensed inspectors.

**COMMUNITY DEVELOPMENT
COMMUNITY CENTERS
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by providing access to community centers throughout the community and ensuring maintenance and upgrades are completed in a timely manner.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Completed multiple projects at Community Centers in accordance with the five-year improvement plan:
 - Holopaw: Replaced the air conditioning unit, made sunroom renovations, improved play area and replaced sunshade screen over the playground.
 - Kenansville: Replaced well, repainted interior and exterior and re-landscaped.
 - Marydia: Treated stormwater pond, interior painting, pressure washed entrance and removed landscaped trellis.
 - Narcoossee: Installed caretaker RV slab and replaced roof.
 - Robert Guevara: Purchased new tables and chairs, built a new entrance walkway and bike rack area.

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Added the Narcoossee Community Center to ActiveNet, the online reservation system.

Accomplishment #3:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Teen Green Program: Provided leadership and coordination of Teen Green Program at the Marydia Community Center, with students working with County staff at the County nursery and Conservation Areas. Provided transportation and meals, and gave the students valuable experience in County operations. Potential expansion of the program to other departments including Animal Control and Extension Service in future years.

Accomplishment #4:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Working with the Boys and Girls Club and the City of Kissimmee Recreation Department, established a summer camp program at Marydia Community Center.

- Forty-five K-5 aged children signed up to participate in programs and before/aftercare from 7:00 am to 6:00 pm Monday through Friday from June 19 thru July 28, 2018 at the Marydia Community Center. The programs were conducted by the City of Kissimmee Recreation Department. The County provided staff from 7:00 am to 9:00 am each day during the program to allow for expanded coverage.

Accomplishment #5:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Coordinating with the Osceola County School District to make available a free early learning program for 3-year-old children in the Marydia community. The seven-week trial program was developed by the School District, the Early Learning Coalition of Osceola County and Osceola Reads.com. The School District has expressed interest in making the program a permanent offering.

Accomplishment #6:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families

- Extended the agreement with the Boys and Girls Club of Central Florida to operate an after-school program at the Robert Guevara Community Center through September 2023.
- Continued the after-school and summer camp program at Robert Guevara Community Center with the Boys and Girls Club.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Complete the following projects, in accordance with the five-year improvement plan:
 - Marydia: Transfer center from septic system to sewer. Add new restroom at the nearby community park.
 - Kenansville: New well, tables and chairs.
 - Holopaw: Improve center storage system.
 - Narcoossee: Replace roof, create a work camper pad and utility hookup.
 - Robert Guevara: New tables and chairs.

Strategic Objective #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Complete transferring Community Centers (Marydia and Holopaw) to the ActiveNet reservation system.

Strategic Objective #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Work with the private sector, community organizations and nonprofit organizations for the delivery of services better provided by others.

- Work with Kissimmee to establish an after-school/summer program at Marydia Community Center.

**COMMUNITY DEVELOPMENT FUND
CURRENT PLANNING
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, development and construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Continued on-going updates to the Land Development Code in an effort to reduce redundancies, inconsistencies and provide clear, streamlined and concise processes in order to improve transparency of review procedures. The following changes were processed for adoption:
 - Deleted the prohibition on renting Accessory Dwelling Units Countywide for homestead properties
 - Deleted the minimum living size requirements (450 square feet) for Accessory Dwelling Units
 - Allow Electronic Message Centers on billboards that meet a 5,000-foot separation from other billboards or if 2 existing billboards are removed
 - Capped the number of billboards in the County to the current number with any reductions due to electronic message centers automatically reducing the cap as well

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Completed Zoning and Code Enforcement responsibilities for Accela conversion. Continue to work with appropriate teams for on-going customization.

Accomplishment #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Implemented a training program for new staff which focuses on cross-training in all areas of Zoning and Code Enforcement including education on Community Development processes.

Accomplishment #4:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- After process of conversion to the Accela software, staff was able to return to targeted levels of service, on average, for all development applications and permit reviews.

- Reviewed and approved/responded to all over-the-counter permits within same day.
- Reviewed and provided responses within 3 business days for residential building permit applications.
- Completed reviews and comments for commercial building permit applications within 10 business days.
- Completed reviews and provided comments for development applications within 10 business days.
- Continued Planner of the Day calendar which provides assigned staff daily for phone inquiries and walk-in questions.

Accomplishment #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Updated the reviews for flood zone determinations, finished floor elevations, access and driveway permits to simplify the process.

Accomplishment #6:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Provided staff support to facilitate the Board of Adjustment, Code Enforcement Board and Hearing Officer processes.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner; Objective: Streamline County organization structure and processes to reduce the cost of government, and Objective: Have adequate resources to support defined County services and service levels.

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Maintain a safe County where residents and guests feel safe and secure.

- Maintain the current levels of service reviews for building permit and development application reviews.
 - Residential building permits – Within 3 business days of submission
 - Commercial building permits – Within 10 business days of submission
 - Development applications – Within 10 business days of submission
- Respond to Code Complaints within 7-10 business days of receipt.
- Continue to educate the public about land development code standards and encourage voluntary compliance throughout the community.

**COMMUNITY DEVELOPMENT
CUSTOMER CARE
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, development and construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Despite the challenges of a new permitting system (February 2018) and 3 impact fee increases, we successfully processed and routed 26,371 building and activity permits. (+55% from FY17)

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- By adding a phone station to the Community Development Call Center the overall percentage of incoming calls-answered has improved from 76%(July 2018) to 92%(September 2018), above our adopted service level of 85%.
- Call-answering time has improved, since the extra phone station was added, from an average of 87 seconds(July 2018) to 56 seconds(September 2018)

Accomplishment #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- In an effort to reduce the intake of paper copies, year over year, we targeted 7 high-volume developers, with work in Osceola County, to direct them to use the on-line Permit Center, and included them in customer/vendor training of our Permit Center. Those developers include:
 - Lennar Homes
 - AV Homes
 - Mattamy Homes
 - M/I Homes
 - DR Horton
 - Pulte Homes
 - Reunion West Development

Accomplishment #4:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- We provided customer links to private local companies to direct printing jobs from Document Management to provide access to faster printing and to reduce paper in the operation.

Accomplishment #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- To maintain a continuous focus to resolve the Community Development priority issues with the online Permit Center, 4 specialty teams were created, with resources from both Community Development and Information Technologies. The goal of the teams is to resolve the most significant issues we have identified including:
 1. Customer Service/GIS/Fees
 2. Permit Management/OnBase
 3. Certificate of Occupancy/Completion/Over the Counter Permits
 4. Reports and System Performance

STRATEGIC OBJECTIVES:**Strategic Objective #1:**

Strategic Plan Goal #4, Ensure Cost-Effective and High Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Continue to improve the Osceola County Permit Center to encourage outside customer use, reduce paper intake and provide a more efficient and timely internal review process.

Strategic Objective #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Achieve adopted levels of service in all areas, with an emphasis on scanning and routing times.
 - Level I Permits – Same-Day Review
 - Level II Permits – 3-Day Review
 - Level III Permits – 5-Day Review
 - Level IV Permits – 15-Day Review
- Scan all incoming paper documents within 2-5 hours of submission.

**COMMUNITY DEVELOPMENT
DEVELOPMENT REVIEW
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, development and construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Completed the requested changes for the recently adopted LDC Glitch Bill.

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

Completed reviews for:

- Site Development Plans and Revisions – 227 (+ 37% yr/yr)
- Preliminary Subdivision Applications – 36 (+ 16% yr/yr)
- Final Subdivision Applications – 54 (+ 14% yr/yr)
- Lot Splits – 34(+25% yr/yr)
- Pre-Development Applications – 161 (+6% yr/yr)
- Soil Excavation Permits – 10
- Flood Plain Permits – 505 (+300% yr/yr)

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #1, Grow and Diversify the County's economy.

Strategic Action Item #1, Development of Neo City.

- Evaluate and process Site Plans and Site Development Plans within NeoCity in accordance our adopted service levels, which are:
 - Initial Submittal-10 business days;
 - Response to Comments-5 business days
 - Development Review Site Inspections – 1 Business Day

Strategic Objective #2:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Maintain all County roads (paved/unpaved).

- Implement the requirement for interconnectivity for new and existing developments.

Strategic Objective #3:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Develop mixed use communities in appropriate locations.

- Work with Long Range Planning and Transportation Department on the changes proposed and to provide appropriate training for our department in order to appropriately implement all changes.
- Implement the Comprehensive Plan Changes by the Long Range Planning department.
- Train our department for adopted Comp Plan changes.

Strategic Objective #4:

Strategic Plan Goal #4, Cost Effective and High Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Evaluate improvements to our Development Review processes and policies for all applications and procedures.
- Identify all issues relating to the newly implemented Accela Permitting System that will assist in providing user friendly applications for staff and citizens.
- Provide training for our applicants for online submittals.
- Provide training for Customer Care on all Development Review applications.

Strategic Objective #5:

Strategic Plan Goal #4, Cost Effective and High Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Update the LDC based on changes to the Comp Plan.

**COMMUNITY DEVELOPMENT
ENVIRONMENTAL LANDS PROGRAM
FUND 125 – ENVIRONMENTAL LANDS MAINTENANCE**

DEPARTMENTAL OBJECTIVE

To preserve the natural beauty of the County and to ensure there will be natural lands and water resources for future generations. The Environmental Lands Conservation Program was created to acquire and manage environmentally significant lands with a voter-endorsed ad valorem funding source. This property tax enables the program to issue bonds for purchase and maintenance of land for water resource protection, wildlife habitat, public green space, and resource-based passive recreation.

RECENT ACCOMPLISHMENTS

Accomplishment #1:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County’s natural resources – lakes, streams, wetlands, open spaces.

- Completed Phase II of Brownie Wise Park at Tupperware Island Conservation Area Master Plan in cooperation with FFWC and the Tupperware Corporation.
 - Completed shoreline habitat restoration plantings, including over five hundred bald cypress, sweetgum, maple and oak trees.
 - Installed camera: Two great horned owls, one of the earliest nesting birds of the season, took over an existing nest used by bald eagles for the past two years. A camera was installed and live streaming made available on the County website for the public.
 - A new park pavilion was installed at Brownie Wise Park – the third and final pavilion for the park, completing the major facility CIP work.
 - Info/directional signs have also been recently been added on Neptune Road to help with public awareness of this new park.

Accomplishment #2:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County’s natural resources – lakes, streams, wetlands, open spaces

- Completed Phase II of the lake shoreline habitat restoration plantings at Scotty’s Cove Conservation Area.

Accomplishment #3:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County’s natural resources – lakes, streams, wetlands, open spaces

- Cherokee Point Conservation Area
 - Completed Phase II of the lake shoreline habitat restoration plantings.
 - Worked with the local Rotary Club to plant 15 large Bald Cypress trees and several large containers of native grasses along the pond.
 - Boardwalk and trail dedication in honor of Commissioner Attkisson. Boardwalk was opened last fall, dedicated in February 2018.

Accomplishment #4:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Develop trails and bikeways connecting neighborhood and community destinations.

- Scenic Trail through Lake Lizzie
 - Work has begun at the Lake Lizzie Conservation Area to blaze the Florida National Scenic Trail through the park.
 - Lake Lizzie is the first of four County parks that will have the trail crossing through it.

Accomplishment #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objectives: Diversify the revenue resources for County government; and Objective: Have adequate resources to support defined County services and service levels.

- Established revenue sources for Perpetual Maintenance of Twin Oaks Conservation Area through a public and private partnership. Expanded the Twin Oaks perpetual maintenance fund agreement by \$1,000,000 in 2018 for a total of \$6,000,000.

Accomplishment #6:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County's natural resources – lakes, streams, wetlands, open spaces.

- Partnered with Experience Kissimmee to plant more than 1,700 wildflowers, all native to Florida, at the Pioneer Village at Shingle Creek.

Accomplishment #7:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

- Arranged for a film crew to film trailers at Pioneer Village for two film projects being pitched to Netflix. If picked up, the projects ultimately could be filmed in the County, encouraging visitors to Pioneer Village in the future.

Accomplishment #8:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County's natural resources – lakes, streams, wetlands, open spaces

- Partnered with Sea Life Aquarium in Orlando to conduct a paddling trail cleanup along Shingle Creek on three different occasions in FY 2018. Coordination and supplies were provided by County Parks, and canoes, kayaks, life jackets and paddles were provided by the concessionaire at Shingle Creek Paddling Center. Sea Life Aquarium has approached the County about being an ongoing partner. Staff is working on the next site and date.

Accomplishment #9:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Maintain a safe County where residents and guests feel safe and secure.

- Addressed safety issues at Shingle Creek. The County coordinated with Kissimmee Police, County Sheriff, Shingle Creek Paddling Center concessionaire and the Osceola County Historical Society to discuss safety strategies. Actions include:

- Completed the design and construction order for a caretaker house at Pioneer Village on the old Babb home site at the front of the village. The manufactured home will have an outer skin that will be covered and decorated to blend in with the surrounding historical buildings. It will serve as a caretaker residence, to be occupied by a Deputy Sheriff.
- Placing a security camera in the Shingle Creek Paddling Center parking lot.
- Increased monitoring by Kissimmee Police and the County Sheriff's Office.
- Safety signs placed in Shingle Creek Regional Park to add public awareness to potential issues and crime prevention.

Accomplishment #10:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County's natural resources – lakes, streams, wetlands, open spaces.

- Arbor Day Plantings
 - Robert Guevara Community Center: project initiated by the Commissioner and funded in part by Betterment Grant funds. The beautification project cleaned up and organized the entrance to the center, providing a more scenic entrance to the facility for visitors. Beside the placement of a paver lined bike rack area, a brick lined planter was built and filled with native flowering shrubs and plants. The planter is also now irrigated for easier maintenance.
 - Planted trees at Southport, Brownie Wise and Shingle Creek conservation areas with each of the County Commissioners in celebration of the event.
 - Developed a Board of County Commission proclamation for Arbor Day 2018.

STRATEGIC OBJECTIVES

Strategic Objective #1:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County's natural resources – lakes, streams, wetlands, open spaces.

- Restoration activities at the lands acquired through the Environmental Lands Program continue. Restoration will be conducted at Tupperware Island, Scotty's Cove, and Cherokee Point Conservation areas and at Shingle Creek Regional Park.

Strategic Objective #2:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County's natural resources – lakes, streams, wetlands, open spaces.

- Continue exotic plant removal and native plant restoration partnerships with FFWC at Twin Oaks, Makinson Island, Paradise Island, Cherokee Point and Tupperware Island Conservation Areas.

Strategic Objective #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Have adequate resources to support defined County services and service levels.

- Explore additional options for a revenue source for perpetual maintenance of the properties acquired through the Environmental Lands Program.

**COMMUNITY DEVELOPMENT
EXTENSION SERVICES AND SOIL & WATER CONSERVATION
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, development and construction.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase number of small businesses starting and growing in the County.

- Soil & Water partnered with National Resources Conservation Services (NRCS) to contract approximately \$1,500,000 for plan practices.

Accomplishment #2:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- 4-H received funding for 4-H Soccer Camp enabling the \$4,000 purchase of soccer equipment for the program.

Accomplishment #3:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Maintain a safe County where residents and guests feel safe and secure.

- The agriculture agent helped producers in the county with the assistance of Extension Specialists learn about endophytes and mycotoxin present in our Florida forages and at what level it can cause animal health issues.

Accomplishment #4:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- The 4-H STEM Agent has started a new program called Tech Wizard. The objective is for Osceola County high school and middle school students to learn about new technologies. Eighty-three students are registered.

Accomplishment #5:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- 4,405 Master Gardener volunteer hours were devoted to UF/IFAS Extension with a value of \$97,262.08. Master Gardener Plant Clinic educated 400 contacts helping the residents of Osceola County with their gardening questions. They also expanded services to the Poinciana area with a Satellite Plant Clinic at the Mary Jane Arrington Gym and Aquatic Center.

Accomplishment #6:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- The Residential Horticulture Program continued with their annual tree give-away in collaboration with the Florida Department of Forestry; 12 classes were offered in two locations giving away trees to over 300 homeowners.

Accomplishment #7:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- Osceola FNP provided roughly 825 SNAP-Education classes, reaching over 16,250 participants in those classes. FNP also provided food safety education after Hurricanes Irma and Maria. Partnerships were created or maintained with 75 organizations around Osceola County with the mission to help limited-resource families access more nutritious food choices.

Accomplishment #8:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- There were 72 Family Financial Management classes taught to 3,244 clients. There were 2,872 participants in First Time Homebuyer classes.

Accomplishment #9:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- An aerial drone program was established at the Kenansville demonstration site to determine nutrient and water uptake by plants to assist with reducing the amount of water and fertilizer used by sod farmers.

Accomplishment #10:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- A Natural Resources Agent was hired to provide environmental education programs to Osceola County residents. The agent taught over 20 classes and established collaborative partnerships with industry, government, and academic entities in Osceola County and statewide.

Accomplishment #11:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private).

- The Family and Consumer Science program taught a variety of educational programs specifically food handlers certifications and classes, high school youth life skills development, adult health and wellness, volunteer advisement and education, and food systems enterprise workshops.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #1, Grow and Diversify the County's Economy; Objective: Increase the educational level of residents with quality educational programs (public/private) and Objective: Expand University and college presence and broad range of programs in Osceola County.

- Continue securing funds from the Natural Resource Conservation Service to assist producers with production upgrades.
- Continue with farm Extension demonstrations such as insect control, weed control, forage selection and fertility management to increase profitability to Osceola County agricultural producers.
- Continue multi-year work on the Silver Spurs/IFAS demonstration site.
- Continue providing education on production and marketing to help agricultural producers building successful businesses.
- Continue education about water quality, water conservation, invasive species, and native wildlife to protect Osceola County's natural resources and its natural resources-based industries.

Strategic Objective #2:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Upgrade/expand education choices (private and public) at all levels and Objective: Expand activities and programs for youth and families.

- Increase 4-H participation among Osceola County youth through upgraded/expanded education choices, activities and programs. 4-H youth will now benefit from an educational program emphasizing science, technology, engineering and math, i.e. STEM.
- Teach diverse youth audiences about agriculture and natural resources through upgraded/expanded education choices, activities and programs.
- To provide Osceola County residents the tools needed to improve their quality of life by increasing healthy decision-making, providing employable skills, and increasing life skills.

**COMMUNITY DEVELOPMENT
OSCEOLA COUNTY SOFTBALL COMPLEX
FUND 104 – TOURIST DEVELOPMENT TAX FUND**

DEPARTMENTAL OBJECTIVE

Osceola County Softball Complex's mission is to provide economic impact for Osceola County and to maintain the finest amateur softball facility in the country at the highest possible standards by providing the very best service to both our variety of tenants and the citizens of Osceola County.

RECENT ACCOMPLISHMENTS

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Laser leveled field #4 with laser grader from Osceola County Parks.
- Purchased and installed bleacher covers on Fields 1 and 2.
- Replaced dilapidated guest services desk.
- Refurbished dugouts by repairing storage bins, non-working electrical outlets, drinking fountains, & cooler stands.

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Increased revenues by \$94,800.75, a 28.3% increase.

Accomplishment #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Reduced net expenditures by \$53,775.82 down to \$736,231.86, a 6.8% decrease.

STRATEGIC OBJECTIVES

Strategic Objective #1:

Strategic Plan Goal #1, Grow and Diversify the County' Economy; Objective: Brand the County as the place to have your business in Central Florida

- Refurbish Field #2.
- Evaluate cost effectiveness by reducing expenditures by 5% and increasing revenue by 5%.
- Install bleacher covers to provide more shade for guests as they cheer for their team. Bleacher covers will be transferable to another facility when the Softball Complex closes.
- Install batting tunnels to improve safety for spectators while team's warm-up for their games. Batting tunnels will be transferable to another facility when the Softball Complex closes.

**COMMUNITY DEVELOPMENT
OSCEOLA HERITAGE PARK
FUND 104 – TOURIST DEVELOPMENT TAX FUND**

DEPARTMENTAL OBJECTIVE

Osceola Heritage Park is managed by SMG with the goal to be a vital community partner and economic generator by presenting a diverse entertainment schedule, increased employment opportunities and providing the highest quality of customer service to our clients.

RECENT ACCOMPLISHMENTS

Accomplishment #1:

Strategic Objective #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify revenue resources for County government.

- Signed a three year contract with Major Arena Soccer League franchise, the Orlando SeaWolves.

Accomplishment #2:

Strategic Objective #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify revenue resources for County government.

- Hosted 13th year of Mecum Collector Car Auction, the largest in the world, and have added an additional day for 2019.

Accomplishment #3:

Strategic Objective #1, Grow and Diversify the County's Economy; Objective: Brand the County as the place to have your business in central Florida.

- Increased social media fan engagement and traffic by 32%.

Accomplishment #4:

Strategic Plan Goal #4, Ensure High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner

- Completed many construction/engineering improvements:
 - Massive Wi-Fi upgrade
 - Parking hardscape and arena south entrance improvement
 - Suite and office renovations
 - Built walk-in cooler/freezer and freight elevator
 - Life safety study
 - St. Cloud room renovations
 - Erected digital entrance signs in front of the buildings
 - Parking lot pole banners
 - Security cameras and access cards
 - Design and installation of entrance landscaping
 - Renovations to the locker room

- Installed new freight elevator and exterior refrigerator and freezer complex
- Electrical show power for the festival grounds

Accomplishment #5:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify revenue resources for County government.

- Signed a new 10-year agreement with Country Thunder (formerly Runaway Country) for three-day music festival.

Accomplishment #6:

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify revenue resources for County government.

- Hosted the fourth year of a 10-year deal of the PRCA RAM National Circuit Finals Rodeo.

Accomplishment #7:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify revenue resources for County government.

- Added additional cheer events with NCA Varsity and AYF cheer.

Accomplishment #8:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify revenue resources for County government.

- Hosted the World Championship Baton Twirling event attracting 200 athletes from 16 countries.

Accomplishment #9

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify revenue resources for County government.

- Introduced Heritage Supper Club, a monthly, members-only, all-inclusive food and beverage experience with live entertainment.

Accomplishment #10

Strategic Objective #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Consolidate services to increase quality and cost effectiveness.

- Significantly contributed to the design of the NeoCity Employee dining facility to be opened in spring 2019.

Accomplishment #11

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Consolidate services to increase quality and cost effectiveness.

- Important contribution to the design/build/opening of the ATP East Concession Complex.

Accomplishment #12

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Work with the private sector, community organizations and nonprofit organizations for the delivery of services better provided by others.

- Participated in several high profile charity events highlighting OHP and SAVOR Catering, such as Cattle Barons Ball (benefiting children’s cancer cure research), Taste of Central Florida (benefiting childhood hunger initiatives).

Accomplishment #13

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify revenue resources for County government.

- Increased net food and beverage income by 15% over FY 2017.

STRATEGIC OBJECTIVES

Strategic Objective #1:

Strategic Plan Goal #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in Central Florida.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify revenue resources for County government.

- Continue to target event bookings and promoter-driven events that appeal to a wide cross-section of people in our five-county area that will result in patron and client satisfaction while adding significant economic impact to the community:
 - Outdoor events
 - Amateur and professional sporting events
 - Family shows
 - Car shows
 - Concerts
 - Ethnic events

Strategic Objective #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify revenue resources for County government.

- Leverage promotional budget to generate more profitable events.
- Increase concession and Savor Catering income.
- Adjust and increase current rental agreements where necessary.
- Focus on special sales offerings for slower months – specifically September and December.

Strategic Objective #3:

Strategic Plan Goal #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in Central Florida.

- Boost our visibility and ticket sales through social media marketing.

- Continue to improve, update, manage, and direct social activity on Facebook, Instagram, Twitter, and other social media platforms to engage diverse audiences and keep a steady flow of information to the community on current and upcoming events at OHP.
- Visit promoters in South Florida, Nashville, and New York.
- Continue to work closely with Experience Kissimmee and Kissimmee Sports to sell OHP.

**COMMUNITY DEVELOPMENT
PARKS
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources and development construction.

RECENT ACCOMPLISHMENTS

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Resurfaced the parking lot at Oren Brown Park, Phase II.
- Resurfaced the exercise trail around Archie Gordon Community Park.

Accomplishment #2:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Diversify the revenue resources for County government; and Objective: Work with the private sector, community organizations and nonprofit organizations for the delivery of services better provided by others.

- In partnership with the Southport Regional Park Concessionaire, a public fuel station was established to allow recreation boaters to re-fuel at the south end of Lake Toho.
- County to receive 10% net profit of fuel sales from the fueling station established at Southport Regional Park.

Accomplishment #3:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County's natural resources – lakes, streams, wetlands, open spaces.

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Revitalize major highway corridors: beautification and business vitality.

- Planned, coordinated and constructed a Tree Farm at the County's Yates Road site to support County parks and public area beautification and landscaping.

Accomplishment #4:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Revitalize major highway corridors: beautification and business vitality.

- Urban Forest Management Plan
 - Plan is divided into four phases: Goals and Objectives, Data Gathering, Recommendation of Action and Implementation.
 - Completed Phases I and the first half of II of the Urban Forest Management Plan, establishing objectives and action steps to protect and enhance community trees within the Urban Growth Boundary.
 - Developed a timeline, phasing strategy and budget for the Urban Forest Management Plan.

- Helped coordinate the members of planning development team comprising County staff (GIS, Planning and Parks), consultant(s) and community interest groups and professionals.
- Developed a vision, general goals, guiding principles and desired outcomes for the plan.
- Collected baseline data and conducted an analysis of the baseline tree canopy data, including determination of percent of canopy cover in each commission district and determination of monetary value therein.
- Continued promotion of interdepartmental relationships to ensure a smooth transition of ideas and direction within the establishment of the Urban Forestry Management Plans integration.

Accomplishment #5:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Revitalize major highway corridors – beautification and business vitality.

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Expanded plant inventory at the County nursery, doubling all native grasses including splitting out Muhly grass from 200 to 400 counts, Sand Cord grass from 50 to 100, and Fakahatchee from 25 to 50. Additionally, we bumped the sizes of 100 1-gallon Palmetto to 3 gallons, and 150 3-gallon up to 7 gallons.

Accomplishment #6:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Began construction of a walk-up dog park on an existing, closed park in the Buena Ventura Lakes area. No dog park exists in the district currently. Includes two separate fenced areas, one for small dogs and one for larger dogs. It will have dog drinking fountains, benches and two small covered shelters. Completion scheduled for late October 2018.

Accomplishment #7:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Designed and began construction on an inclusive playground in the Buena Ventura Lakes Community at the old fire station along Buena Ventura Lakes Boulevard. Scheduled for completion the end of January 2019.

Accomplishment #8:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Applied for and was awarded a US Soccer Foundation grant for a mini-pitch soccer, to be installed at Royal Palm Park in Buena Ventura Lakes. Working with Extension Services to establish a 4-H Soccer for Success program in conjunction with this facility. The Orlando SeaWolves indoor soccer team will partner with the County and Extension Services on this effort. Facility should be completed by late November 2018.

STRATEGIC OBJECTIVES

Strategic Objective #1:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Revitalize major highway corridors: beautification and business vitality.

- Complete Phase II of the Urban Forest Management Plan to develop a county tree inventory and create a managed strategy for the Urban Growth Boundary.

Strategic Objective #2:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Continued participation in developing trail connections with the cities of Kissimmee and St. Cloud and the Florida Department of Transportation.

Strategic Objective #3:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Park construction and improvements.
 - Complete construction of an inclusive playground in the Buena Ventura Lakes Community at the old fire station along Buena Ventura Lakes Boulevard by late January 2019.
 - Continue the upgrade of 65th Infantry Veterans Park to complete walking trail and disc golf course for public use.
 - Partner with the Celebration Community on funding a West Osceola County recreation facility.
 - Construct a public park restroom facility at the entrance to the north side of Lake Lizzie Conservation Area.
 - Construct a public park restroom facility at Marydia Community Park.

**COMMUNITY DEVELOPMENT
PLANNING AND DESIGN
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing growth, natural resources, development and construction.

ACCOMPLISHMENTS

Accomplishment #1:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Objective: Preserve and maintain the County’s natural resources – lakes, streams, wetlands, open spaces.

- Renewed Osceola County’s Green Local Government certification at a Silver Certification level.

Accomplishment #2:

Strategic Plan Goal #3, Objective: Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Completed the Parks Master Plan, adopted by BoCC in February.
- Adopted Comprehensive Plan Parks and Recreation Element update in September.

Accomplishment #3:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Consolidate services to increase quality and cost effectiveness.

- In order to provide service more efficiently, worked with the City of St. Cloud staff to annex 382 properties (1,519 acres) into the City through a combination of annexation applications and Interlocal Agreement (ILA), consistent with the Joint Planning Agreement (JPA) adopted by the City and County. The ILA included a transfer of roadway maintenance responsibilities.

Accomplishment #4:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Work with the private sector, community organizations and nonprofit organizations for the delivery of services better provided by others.

- Worked with the Council on Aging on a home-sharing program to match elderly homeowners with other elderly residents in need of affordable housing. Approved by the Council on Aging Board in September.

Accomplishment #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner

- Processed applications and/or completed reviews for planned developments (17), rezonings (9), Comprehensive Plan amendments (11), DRI rescissions and changes (2), Concept Plans (1), Annexations (7), Annual reports (3), Habitat Management Conservation Plans (2), School compliance reviews (3), Affordable housing reviews/verifications (7), and LDC modifications (5).

Accomplishment #6:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Deliver County services in an efficient and cost effective manner.

- Won a national Award of Excellence for Best Practices from the American Planning Association (APA) and the National Association of County Planners (NACP) for the County’s Sustainability Plan, *Strategy for a Sustainable Future*.

Accomplishment #7:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Create great neighborhoods for the future.

- Completed an analysis of Rural Enclaves and led a series of 18 community charrettes, 3 at each of the enclaves, to discuss development pressures and how to transition to other uses. Recommended amendments to the Comprehensive Plan based on findings.

Accomplishment #8:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Create great neighborhoods for the future, Objective: Develop mixed use communities in appropriate locations.

- Transmitted updates to the Comprehensive Plan to develop centers with a mix of uses to serve communities throughout the County.

STRATEGIC OBJECTIVES

Strategic Objective #1:

Strategic Plan Goal #1, Grow and Diversify the County’s Economy; Objective: Brand the County as the place to have your business in central Florida.

- Complete Master Plan for Osceola Heritage Park.

Strategic Objective #2:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Expand activities and programs for youth and families.

- Update the Parks Impact Fee.

Strategic Objective #3:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Develop mixed use communities in appropriate locations and Strategic Plan Goal #4, Ensure Cost Effective and High-Performing County Government, Objective: Deliver County services in an efficient and cost effective manner.

- Draft updates to the Comprehensive Plan, including Future Land Use (Office, MDI, HDI); Housing Element; Solid Waste; Potable Water, 10 Year Water Supply Plan.

Strategic Objective #4:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Develop mixed use communities in appropriate locations and Strategic Plan Goal #4, Ensure Cost Effective and High-Performing County Government, Objective: Deliver County services in an efficient and cost effective manner.

- Continue with updating the Osceola County Land Development Code, Chapter 3, to incorporate changes resulting from Comprehensive Plan updates.

Strategic Objective #5:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Work with the private sector, community organizations and nonprofit organizations for the delivery of services better provided by others.

- In cooperation with the School District, developed a methodology and completed an alternative impact fee analysis for studio apartments. Submitted draft to the School District for review.

Strategic Objective #6:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Work with the private sector, community organizations and nonprofit organizations for the delivery of services better provided by others.

- Worked with County departments, Metroplan Orlando, and local nonprofit to develop a mobility strategy for a proposed affordable housing development on W192, as well as to look at mobility options along that corridor for bicycle commuters.

COMMUNITY OUTREACH & PUBLIC INFORMATION OFFICE
FUND 001 – GENERAL FUND

DEPARTMENTAL OBJECTIVE:

This office is comprised of the Public Information Office, Community Outreach, and Branding. Each unit within the office works with the County Manager and Deputy County Manager in regard to Communications, Community Outreach and Branding. It promotes and disseminates public information regarding County initiatives and services in order to maintain a well-informed public. It conducts events with the public and with community stakeholders to spread the County's message and branding, and to promote the public good. It develops and implements the standards for Osceola County branding. The functions of the office can be broken into six categories:

- 1) **Publishing information about the County:** Promote events and programs of the County through press releases, videos, advertising, social media and other methods. The office also serves as ESF-14 (Public Information) during an emergency.
- 2) **Media coordination:** Public Relations Officer serves as the primary point of contact for media requests, acting as the conduit between county commissioners, the county and the media.
- 3) **Public records requests:** This office ensures Countywide compliance with F.S. 119 regarding requests for public records.
- 4) **Community outreach:** Events relevant to County Government are coordinated through the office. These include: the annual State of the County Event, ribbon cuttings, ground breakings, Town Hall Meetings, health fairs, visits from VIPs and elected officials, and other special events.
- 5) **Audio/visual production:** Produce all meetings in the chambers, some of which are streamed live over the Internet. The office produces videos that are distributed through various channels to support the Strategic Plan and its objectives.
- 6) **Branding:** Ensure a cohesive and consistent message across all platforms and departments when communicating the County's strategic plan, as well as its mission and objectives.

FY19 GOALS & OBJECTIVES:

Goal 1 – Grow and Diversify the County's Economy

Objectives: Diversify the County's local tax base and inform the public of those efforts.

- Works to identify and convey information related to Osceola County's priorities.
- Coordinate various events and collaborate with partners serve the community.
- Participate and publicize events that help diversify the tax base.
- Research and report on trends and policies that might affect Osceola County.

Goal 2 – Upgrade County Infrastructure and Transportation Network: Prepare for growth

Objectives: Focus on multi-modal transportation options.

- Work with other departments and organizations in efforts to secure funding for transportation and infrastructure programs.
- Tell the story of Osceola County's transportation and infrastructure programs.
- Support efforts to upgrade infrastructure and transportation network.

Goal 3 – Create Great Neighborhoods for the Future: Safe and Livable

Objectives: Communicate efforts underway to make the county a desirable place to live.

- Work with executive team and staff to identify and convey information.
- Create and maintain a presence in the community of Osceola County and Central Florida to promote programs and services.
- Provide timely and accurate information to the citizens of Osceola County, the media, and intergovernmental agencies through press releases, media advisories, press conferences, the website and other forms of communication in both English and Spanish.
- Continue to use social media to inform residents about information of note.
- Plan and execute annual State of the County event.
- Continue to produce weekly Board of County Commission meetings (along with others) for live viewing on www.osceola.org and rebroadcasts.
- Produce programming and public service announcements of County programs and services.
- Serve as a central clearinghouse for all public records requests and media requests.
- Develop and foster positive partnerships with media outlets, community groups and citizens.
- Assist local agencies/departments with the development of Proclamations.
- Organize, plan and implement outreach efforts, including: Groundbreaking Ceremonies, Ribbon Cuttings, Town Hall Meetings and other activities.
- Oversee the planning and coordination of special events for the Board of County Commissioners/County Manager.

FY18 ACCOMPLISHMENTS:

- Publicized and helped staff Hurricane Maria Reception Center
- Assisted with recovery efforts and damage assessment from Hurricane Irma
- Publicized Affordable Housing initiatives
- Promoted NeoCity and the County's efforts to create great neighborhoods and partnerships with UCF, Valencia, PRCA and others to grow and diversify the community. Worked with other governments in effort to provide cost-effective high-performing government.
- Conducted proactive and aggressive social media activities, reaching more than half a million people and growing "likes" to more than 16,000 – an increase of more than 14 percent.
- Conducted numerous community outreach events with staff and Commissioners, including new events.
- Distributed information about Osceola County to the community through press releases, web sites, multiple channels of social media, videos and outreach events in order to better educate citizens about County Government's plans, goals and actions.
- Helped other departments with specific messages tied to strategic plan initiatives and other events that resulted in streamlined, efficient government.
- Expanded use of UAS – or drone – technology to include documentation of the aftermath of Hurricane Irma, which streamlined the process of receiving FEMA reimbursement and assisted the office of the Osceola County Property Appraiser in determining areas impacted most by the storm.
- Three members of this office are now FEMA certified as Advanced Public Information Officers.

**COUNTY ATTORNEY
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the best quality and quantity of legal services to the Board of County Commissioners and its subsidiary agencies and departments as is possible within this office's budgetary and resource constraints.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Reviewed agreements, ordinances and attended Board meetings

Accomplishment #2:

Identified efficiencies within the Department

Accomplishment #3:

Maintained an educated workforce through training

Accomplishment #4:

Listened and Responded to citizens.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Provide legal advice and representation to the Board of County Commissioners and Management

Strategic Objective #2:

Develop staff competencies through training and interaction

Strategic Objective #3:

Be available, professional and responsive to citizens, businesses and other organizations.

CORRECTIONS
FUND 001 – GENERAL FUND

DEPARTMENTAL OBJECTIVE:

To maintain and operate a safe, secure facility that is in compliance with all State and accreditation standards while providing inmates with an environment that promotes rehabilitative change.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: Florida Corrections Accreditation Commission Inspection (FCAC)

The Florida Corrections Accreditation program allows jails to evaluate operations against standards and best practices. Over a course of four days in April 2018, FCAC Inspectors visited the Osceola County Jail and scrutinized policies and procedures covering all aspects of operations. Out of over 250 standards, the Osceola County Jail was found to be in 100% compliance. Receiving its initial FCAC accreditation in 2003, this marked the fifth straight time that the Department passed its reaccreditation inspection earning the Department FCAC's 'Excelsior' recognition.

Accomplishment #2: Key Tracer

The Key Tracer is an enhanced key control system that maintains total accountability of security keys throughout the facility. This system allows for staff recognition for key access. This system ensures consistent accountability for all facility keys and also has the ability to advise supervisors and command staff electronically of accountability issues for immediate identification and recovery.

Accomplishment #3: Use of Force Training Enhancement

Utilizing new technology through the TI Simulator Filming Project, production of training scenario videos were filmed at the correctional facility. This technology allows us to bring realistic training scenarios and training opportunities for certified staff, allowing them to interact within our correctional complex. This project enhanced our use of force training.

Accomplishment #4: Leadership Development Program

Supervisors holding the rank of Corporal through Lieutenant attended a Leadership Development Program designed specifically for the Osceola County Corrections Department through a partnership with Rollins College. The Leadership Development Program consisted for four (4) sessions and addressed leadership and management practices on organizational culture, change, team development and motivation, difficult conversations, and internal practices such as effective performance evaluations, dealing with FMLA and ADA, and performance documentation.

Accomplishment #5: Facility Camera Project – Phase 2

Phase 2 of the Facility Camera Project was completed successfully. During this phase, additional facility cameras were purchased and installed to ensure video footage and recording capabilities in certain blind spots within the facility, such as the Booking sally-port and the perimeter fence. This is an ongoing project to ensure safety and security of staff, inmates, and visitors.

Accomplishment #6: Enhanced Inmate Programming

The Department also hosted two Inmate Encounter events. This recognized program has a reputation for inspiring inmates and staff, reducing disciplinary issues, encouraging healthy decision-making. The Department added another Program Specialist designated to serve the female inmate population programming.

Additionally, the Department hosted the viewing and discussion of “Chasing the Dragon” documentary which chronicles the life of an opiate addict. This project was in partnership with the U.S. Attorney’s Office. Additionally, the Chaplaincy provider developed a validated reentry program, a state mandate for Faith-Based Correctional Chaplains. Furthermore, the GED Program continues to flourish, 33 inmates obtained their GED/High School Diploma during this evaluation period.

Accomplishment #7: Veteran’s Housing Unit

The Department established a Veteran’s Housing Unit that is linked with the Office of Veteran Affairs. Inmates in this unit have access to a number of services, to include: a veteran’s advocate, legal services, housing services, employment opportunities, financial aid and educational opportunities, and rehabilitative and health services.

Accomplishment #8: Disciplinary Report Process

The Disciplinary Report Process was revised to allow inmates disciplined with non-violent violations to remain in their current housing pending the outcome of their Disciplinary Hearing. Additionally, when an inmate worker commits a minor violation, the Officer is allowed to start with issuing a sanction rather than removing the inmate from worker status. The benefits to this process change allows for more progressive discipline, allows the inmate to remain housed in general population rather than in administrative confinement pending the Discipline Hearing and allows inmate workers to continue working while pending the Discipline Hearing. This has been exceptionally helpful considering the logistics with our current inmate housing plan.

Accomplishment #9: Inmate Resource Fairs

The Department hosts annual Inmate Resource Fairs in an effort to provide inmates updated information regarding assistance available to them upon their release to facilitate their successful reentry into the community. Through a series of presentations throughout the day, participating inmates receive information on topics ranging from housing, healthcare, substance abuse, and education. This year, more than twenty-five non-profit organizations and government agencies participated and over 300 inmates were served. The Resource Fair is instrumental in providing inmates the resources they need to be successful upon their release.

STRATEGIC OBJECTIVES:

Strategic Objective #1: Provide for the care, custody, and management of inmates while ensuring public and staff safety.

- Ensure agency compliance with Florida Model Jail Standards and Florida Corrections Accreditation Commission standards.
- Maintain an effective emergency management system and resources to respond to facility emergencies.
- Begin the accreditation process for the Community Corrections Division
- Ensure compliance with the national audit standards of the Prison Rape Elimination Act.
- Streamline the Booking process to ensure efficiency and productivity in that area while also expediting the processing of arrestees
- Ensure a continuous review of Inmate Risk and Behavioral Management

Strategic Objective #2: Develop staff committed to professionalism and enhanced organizational performance

- Provide training on applicable statutes, policies, and procedures to all staff.
- Maximize staff attendance in training offered by the Department's Training Division, the County, and FDLE.
- Conduct an annual review of all Department policies and procedures for necessary updating and revision.
- Reestablish a Corrections Emergency Response Team (CERT)
- Establish a Hospital Liaison Position to act as an emissary between local hospitals and the correctional facility.

Strategic Objective #3: Ensure effective leadership at all levels of the Department.

- Develop specialized leadership curriculum specifically for Corrections Department managers and supervisors.
- Provide continuous training on the Department's Vision, Mission, and leadership expectations to all agency personnel.

- Maximize attendance in Leadership Training offered by the Department's Training Division, the County, and FDLE.
- Develop a Field Training curriculum plan for supervisory positions and for Inmate Services staff and supervisors.

Strategic Objective #4: Increase the use of technology and innovate practices effectively.

- Establish the use of evolving technology to include the new jail management system.
- Utilize wireless tablets for inmate programming for administrative confinement inmates; pro-se inmates legal research and for inmate request and grievance processes.

Strategic Objective #5: Continue addressing jail overcrowding and reducing incarceration costs to the County.

- Implement the use of evidence-based practices and reentry initiatives to reduce recidivism, including SOAR and Thinking for a Change (T4C).
- Begin assessing all inmates during the intake process in accordance with the Administrative Order for non-monetary administrative pretrial release for low risk, non-violent offenders.
- Increase the number of inmates participating in the Pretrial Release Program and the Home Confinement Program in accordance with administrative orders through quarterly jail sweeps

COURT ADMINISTRATION
FUND 115 – COURT ADMINISTRATION

DEPARTMENTAL OBJECTIVE:

To efficiently and effectively provide comprehensive administrative support to all Judges of the Ninth Judicial Circuit, manage programs, and act as a liaison between the Court and the people we serve.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Upgraded the two large criminal courtrooms with high definition evidence presentation systems. This included installation of 4K projectors and replacement of small projection screens, replacement of analog video ports on attorney tables and the installation of new wireless high definition evidence presentation devices. The HD evidence presentation devices are compatible with the most frequently used types of media storage.

Accomplishment #2:

Upgraded computers for judiciary, including hardware and software. Installed dual monitors for these users to allow users to access multiple court applications simultaneously, which will allow for quicker and more efficient processing of information.

Accomplishment #3:

Continued with the upgrading of analog audio mixers to digital mixers in courtrooms and hearing rooms. These upgrades allow for virtual remote interpreting with enhanced audio echo cancellation. These upgrades will also enable foreign language and sign language interpreters to appear in court via video.

Accomplishment #4:

Fully implemented wayfinding/digital signage in the Osceola County Courthouse lobby. This is the first step of the three phase wayfinding project to enhance the ease and efficiency for patrons as they navigate the courthouse.

Accomplishment #5:

Transitioned to a new and improved software for Jury Services. This transition required the installation of new servers and will provide the staff and all end users accessibility to the Jury Software from any web-based computer or device.

Accomplishment #6:

Completed the implementation of the courthouse wireless connection upgrades, which included the replacement of existing wireless access points throughout the courthouse and transitioned the state attorney and public defender wireless network to the Orange County network for more continuity with support.

Accomplishment #7:

Increased the support staff of the Visitation Center by one full-time employee to support the increase of Court ordered monitored exchanges that are facilitated weekdays at the Courthouse.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Goal: Continue the courtroom and hearing room upgrades to include wireless high definition presentation devices and new projection screens. The upgrade will allow attorneys the ability to present evidence wirelessly in HD or wired in HD. The Initial Appearance (IA) equipment will be upgraded to high definition which will complete the Osceola Jail/Osceola IA upgrade project.

Strategic Objective #2:

Goal: Upgrade court support staff computers with new hardware and software. Install dual monitors in all locations which would allow users to access multiple applications simultaneously.

Strategic Objective #3:

Goal: Complete the installation of new audio/video systems capable of virtual remote interpreting in all courtrooms and hearing rooms. Once this project is complete, all courtrooms and hearing rooms will have the capability of bringing in a court certified interpreter by video.

Strategic Objective #4:

Goal: Implement phase three of the Osceola County Courthouse Wayfinding and Judicial Information Sharing project. Phase three involves the installation of digital LCD monitors and an interactive kiosk system in Family Court Services. This will assist in providing Family Court clients pertinent information and guidance to assist with their specific needs. This will also allow the Family Court programs to capture client information and data electronically and more quickly provide services.

Strategic Objective #5:

Goal: Upgrade the Courts data center to include more efficient power and cooling capabilities. This project will include the installation of a new equipment rack, efficient power distribution units, and a larger air cooling and circulation system.

Strategic Objective #6:

Goal: Continue to research and develop a plan to provide a virtual environment within the Courthouse to facilitate Court ordered supervised monitored children's visitation between custodial and non-custodial parents, when one parent lives out-of-county or otherwise has limited means to travel to the Children's Visitation Center in Osceola County.

Strategic Objective #7:

Goal: Develop a plan for identifying and providing intensive intervention services to juvenile diversion participants whose assessment indicate this need. The focus being providing links to services for these youthful offenders with potential behavioral health or substance abuse issues and modifying behaviors in order to reduce recidivism.

**EMERGENCY MANAGEMENT
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

Our mission is to reduce the loss of life and property and protect the people of Osceola County through a comprehensive, all hazards emergency management system of prevention, protection, mitigation, response and recovery.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Developed a shelter worker/leader training program to train emergency shelter staff from county departments, school district staff, and municipal partners.

Accomplishment #2:

Successfully submitted CRS 610 requirements achieving maximum points without Tsunami Ready (360).

Accomplishment #3:

Successfully integrated with the regional WebEOC platform to increase information & situational awareness with the region and the State of Florida during an activation.

Accomplishment #4:

Updated the Office of Emergency Management Strategic Plan (2019-2022).

Accomplishment #5:

Provided Incident Command System (ICS) training to TOHO Water Authority staff (222 employees).

Accomplishment #6:

Emergency Management vehicles (3) were marked and branded to increase response capability and public outreach with the community.

Accomplishment #7:

Developed a Healthcare Facility CEMP workshop to train healthcare facility administrators and planners on state and local requirements for the facility emergency management plans.

Accomplishment #8:

Implemented a Healthcare Facility CEMP review fee to help off-set the staff time for plan review and the development of an on-line web portal for Healthcare plan review, billing, and storage.

Accomplishment #9:

Revitalized electronic check-in process for EOC activation

Accomplishment #10:

Published and integrated ArcGIS online mapping in WebEOC, including critical facilities, certain infrastructure and flood evacuation areas and routing.

Accomplishment #11:

Completely revised EOC Resource Guide to include a more comprehensive contact number base.

Accomplishment #13:

Received community certification for issuing integrated public alerts and warnings including wireless emergency alerts (WEA) and emergency alert system (EAS).

Accomplishment #14:

Increased public awareness to National Preparedness Month through active social media campaign during the month of September and community engagement with the annual "Protect & Secure" community drill.

STRATEGIC OBJECTIVES:**Strategic Objective #1 (Prevention):**

Promote a safe and secure environment minimizing all threats, hazards and incidents.

Monitor evolving terror threats and inform and prepare the community accordingly

- Monitor evolving terror threats by informing and preparing the community accordingly
- Enhance our all-hazard capabilities through training and exercising for Osceola County as a whole community
- Actively engage businesses and industry in prevention planning
- Enhance the CERT (Community Emergency Response Team) Program through community outreach, training, exercising, and improvement planning
- Enhance Social Media campaign
- Improve the emergency public alerts and warnings processes
- Expand public education/awareness capabilities

Strategic Objective #2 (Protection):

Enhance protection through planning, training, exercises, and outreach to first responders, support agencies, and community members.

- Strengthen joint information center and emergency public information and warning capabilities
- Develop a "Safe Room" program for vulnerable communities that identifies potential grant opportunities
- Enhance planning efforts through collaboration with community partners
- Identify opportunities, means and measures to provide improved protection of the livestock and agriculture industry

Strategic Objective #3 (Mitigation):

Enhance the Mitigation System through developing and leveraging technology, partnerships, funding opportunities and policy.

- Develop an ordinance that requires integrated early weather alert and warning systems
- Employ the use of Light Detection and Ranging (LiDAR) technology to enhance modeling of flood and additional hazards
- Educate and engage partners in mitigation opportunities through the Local Mitigation Strategy Working Group
- Seek additional public and private grant opportunities to mitigate vulnerable community assets
- Increase community education on personal mitigation measures for all hazards

Strategic Objective #4 (Response):

Strengthen and ensure a multi-faceted response capability through enhanced technology, response programs, advanced resource management and enriched coordination and planning with partners.

- Foster and encourage development of departmental and partner emergency operating plans and procedures
- Establish Policies and Procedures for the Office of Emergency Management
- Enhance response capability through completion or update of Emergency Support Function annexes
- Fully develop and enhance the capabilities of the Emergency Management Resource Center (EMRC) to serve as a multi-use facility and Alternate Emergency Operations Center
- Strengthen emergency shelter capabilities
- Develop a 24 hour response capabilities through a duty officer program
- Ensure robust, redundant voice and data communications capabilities to allow for continuous inter-agency, multi-jurisdictional communication

Strategic Objective #5 (Recovery):

Cultivate, develop and sustain a comprehensive recovery system that provides a community that is better and safer than before a disaster.

- Propose changes to the Emergency Management Ordinance to identify a County Coordinating Officer
- Engage civic groups and the faith-based community in disaster recovery planning, post-disaster sheltering/housing and community needs
- Develop, train and exercise a county-based Family Assistance Center plan
- Update, train and exercise the Donations Management Plan including the financial components
- Work with additional county agencies to develop and complete plans for continuity of operations (COOP)
- Conduct a series of exercises to promote dialogue on post disaster issues

FIRE RESCUE & EMS
FUND 134 – COUNTYWIDE FIRE FUND

DEPARTMENTAL OBJECTIVE:

Our mission is to provide the highest levels of emergency planning, fire protection and pre-hospital care to the residents and visitors of Osceola County. The quality of service will be maintained by strict adherences and dedication to the principles of:

SAFETY: We will make the public’s safety and welfare, and the safety of our employees priority ONE.

COMMITMENT: We realize that our personal and professional reputations are evaluated with every call for assistance.

RESPECT: We will maintain respect for ourselves, the organization and the county as well as those in need of services, regardless of age, ethnicity, religion, national origin or economic status.

HONESTY: We will exhibit honesty and integrity in all matters.

TEAMWORK: We will conduct ourselves in a professional manner to promote dedication, honor, and loyalty with our chosen profession.

EDUCATION: We will encourage an environment that promotes and emphasizes training, and adapts to ever changing dynamics and that after meeting our core educational and technical training needs encourages advanced education in the fields of fire and emergency medical services.

The FY19 Fire Rescue & EMS Department budget was developed with the overall goal of providing the highest quality of service to the citizens and visitors of Osceola County. In accordance with the Osceola County Strategic plan to create great neighborhoods which are safe and livable, a continued emphasis on the replacement of outdated equipment and facilities is a priority and reflected in both the operating budget and Five Year Capital Improvement Plan.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

New Facilities

- BVL Fire Station
 - Completed the construction of replacement station 62 in the BVL community.
 - This station replaces the previous station which was constructed in 1984. The station is a four bay, 12,000 square foot concrete tilt slab construction station housing an ladder company, engine company, rescue company, air light truck and Battalion Chief.
- Reunion Fire Station
 - Completed construction of a permanent fire station 73 in the Reunion community.

- This station replaces the previous temporary station which went into service in 2006. The station is a four bay, 12,000 square foot concrete tilt slab construction station housing an engine company, Division Chief and several reserve apparatus.
- Osceola County Fire Rescue & EMS Training Center
 - Began construction of the training center in June 2018. The training center will provide a driving pad, burn building and portable classroom to enhance training opportunities and provide a more efficient delivery of training programs.

Accomplishment #2:

Purchased land for replacement fire stations

- Purchased land for the replacement of the Shady Lane Fire Station which could accommodate a new Fire Administration Headquarters, Fire Logistics Warehouse, as well as a Fleet Maintenance Facility.
- Purchased land for the replacement of the Campbell City Fire Station. This station will be co-located on a site with a branch office for the Osceola County Tax Collector.

Accomplishment #3:

Replacement Apparatus

- The Department purchased two new rescues, two engines, one aerial truck, one brush truck and one tanker in FY18.
- The Department purchased two new replacement rescues which had reached the end of their useful life, being in service in excess of 12 years.
- The ladder truck at the Celebration Fire Station will be replaced after 15 years of front line service.

Accomplishment #4:

Medicaid Reimbursement Program

- Successfully prepared expenditure and call data for participation in the new Federal/State funded program to provide additional compensation for Medicaid calls for service. The County received \$438,684 in additional compensation.

Accomplishment #5:

Hazardous Materials Team

- The Department received the new Air Light Truck, trailer and necessary equipment for the deployment of the HazMat Team in FY19.

Accomplishment #6:

Motorola Radio Replacement Project

- Completed the project to replace the current Motorola XTS/XTL 5000 series 800 MHz digital radios introduced in 2000 for public safety that will no longer be supported by the manufacturer as of December 31, 2018.

Accomplishment #7:

Fire Impact Fee Study Update

- The Fire Impact Fee Study Update was presented to the Board and approved in December 2017. This funding provides for new facilities and equipment which are the result of growth.

Accomplishment #8:

Scott Self Contained Breathing Apparatus (SCBA)

- Purchased 150 SCBA's which replaced the 2007 version of this equipment. This state of the art equipment places the Department in compliance with the current National Fire Protection Agency standard. The equipment also provides the Department with the ability to decontaminate the air packs after use to reduce exposure to harmful contaminants.

Accomplishment #9:

Radio Frequency Identification (RFID)

- Completed Phase I of the RFID project which includes the tagging of all bunker gear, EMS vending machines, capital assets at the Logistics Warehouse, SCBA packs and bottles as well as the Motorola radios.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Place in service Osceola County's Hazardous Materials Response Team

- On October 1, 2018 Osceola County Fire Rescue will begin responding to Hazardous Material Response incidents.

Strategic Objective #2:

Identify land for future fire station construction

- Continue to identify appropriate locations for future fire station construction necessitated by growth.

Strategic Objective #3:

Open the Osceola County Fire Training Center

- Complete construction and begin training at the new facility.

Strategic Objective #4:

Bunker Gear Extractor & Dryer

- Deployment of the fourth bunker gear extractor and dryer to facilitate the in-house decontamination of bunker gear to enhance fire fighter safety.

Strategic Objective #5:

Migration to ESO Patient Care Reporting Software

- Software will enhance the Department's ability to provide a higher level of quality assurance and data mining.

Strategic Objective #6:

Implementation of Digital Prefire Plan Database

- Utilize Zoll's FireRMS to develop digital prefire plans of commercial occupancies within the County.

Strategic Objective #7:

Fire Assessment Fee Update

- Update the Fire Assessment Study and present to the Board for approval.

Strategic Objective #8:

Migrate to WorkForce TeleStaff

- The upgrade to the latest version of the application will enable the Department to take advantage of the enhancements within the application that add efficiencies to the rostering of personnel and the hiring of overtime.

**HUMAN RESOURCES
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

Through strategic partnerships and collaboration, the Human Resources Department recruits, develops and retains a high performing and diverse workforce. We seek to foster a healthy, safe, and productive work environment in order to maximize individual and organizational potential and position Osceola County as an employer of choice.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: Recruitment & Selection

- Successfully coordinated and conducted recruitment efforts for 264 vacant positions.
- Received and screened a total of 7,713 employment applications.
- On boarded 143 new employees.
- In collaboration with the Human Services Department, coordinated two (2) County sponsored Job Fairs. The Human Resources Team conducted workshops on job interview skills and resume writing, and assisted over 600 applicants develop their resumes.
- Participated In two (2) Public Safety Job Fairs at Valencia Community College and a Job Fair sponsored by the Chamber of Commerce.

Accomplishment #2: Employee Engagement

- Coordinated and hosted the first Employee Multi-Cultural Celebration Event. The celebration included music from around the world, arts and crafts displays, samplings of ethnic cuisine and a parade of flags representing the County's diverse workforce. Over 38 countries were represented at the event.

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Accomplishment #3: Employee & Labor Relations

- Provided guidance and technical assistance on approximately 160 disciplinary actions to ensure the consistent application of policies and procedures.
- Completed off-boarding consisting of 26 retirements, 107 resignations, 26 terminations and 10 lay-offs.
- Processed and provided ADA reasonable accommodations for sixteen (16) employees. Accommodations ranged from extended leave time, equipment and reassignment to vacant positions.
- Coordinated, participated and provided guidance on twenty-seven (27) Pre-Determination Hearings and twenty eight (28) grievance hearings.
- Conducted six (6) inquires and three (3) formal investigations.
- Determined eligibility of 342 new requests for leave under the Family Medical Leave Act (FMLA) and managed an active caseload of 340 cases.

Accomplishment #4: Training & Development

- Sponsored four (4) workshops from the Florida Retirement system to educate employees about financial matters, retirement, investments, and managing expenses.
- A total of 1,261 employees completed 165 on-line courses ranging from:
 - ✓ Compliance (Anti-Harassment, Diversity, Active Shooter)
 - ✓ Leadership
 - ✓ Communication
 - ✓ Customer Service
 - ✓ Technical
 - ✓ Procurement
- A total of 193 employees attended 18 Instructor Lead courses ranging from:
 - ✓ Compliance (FMLA and Performance Management)
 - ✓ Conquering Compassion Fatigue
- Coordinated a “Vendor’s Insurance Requirements” training class for 23 employees of the following departments: Procurement, Comptroller, OMB, and Community Development.
- Conducted a two (2) days Safety Training for 88 employees of the Road & Bridge and Fleet Departments.
- In collaboration with our Workers Compensation broker, conducted a Forklift Operator’s Training for nine (9) County employees.
- Coordinated a Post-Traumatic Stress Syndrome training class for the Fire Department. This training session was recorded for future use.

Accomplishment #5: Risk Management & Safety

- Managed and tracked 289 Workers’ Compensation Claims. This number represents a decreased of 62 claims from last year.
- Managed and tracked 242 Auto Liability and General Liability Claims.
- In collaboration with our insurance broker, negotiated insurance policy renewals resulting in premium savings to the County of \$376,575.
- Successfully recovered \$1,379,097.51 of losses from auto, property damage and Workers Compensation claims.
- Conducted eight (8) Random Drug testing screenings for employees in safety-sensitive positions.
- Monitored driver’s license activity for 1778 employees, including constitutionals, and sent courtesy notifications to 817 employees regarding their driver’s license status changes.
- Coordinated and completed four (4) request for Ergonomic assessments.

Accomplishment #6: Benefits & Wellness

- Successfully coordinated the first year of the County’s Employee Health and Wellness Center. The County’s Health and Wellness Center serviced a total of 1,172 eligible participants with a total of 5,616 appointments.
- Coordinated nineteen (19) county-wide Wellness events with participation of over 1,200 employees. These events included educational related workshops to focus on issues that impact employees’ well-being including, overall health, emotional, and financial education.

- Coordinated four (4) Health Fairs to maintain wellness engagement, facilitate biometrics opportunities, and promote education about services and were to seek them.
- Coordinated a flu shot campaign at no cost to employees and eligible dependents. One hundred and seven (107) eligible participants took advantage of this this opportunity.
- Coordinated (3) Mammogram Mobile Bus events with participation of 48 employees.
- Secured a reimbursement of \$24,000 as part of the subrogation of medical insurance claims.

Accomplishment #7: Support Services

- In support of the County’s Human Resources programs and services, processed 1,077 transactions, including new hires, promotions, demotions, reclassifications, Military Leave, Leave without Pay, OrgKey changes and pay adjustments.
- Received and processed twenty-four (24) Unemployment Compensation Claims and attended two (2) hearings.
- Processed 34 Public Records Requests.

STRATEGIC OBJECTIVES:

Strategic Objective #1: Ensure Regulatory Compliance

- Complete the revision of Osceola County Personnel Policies and Procedures Manual to ensure compliance with recent workplace law changes and best practices.
- In collaboration with the Information Technology Department, complete the implementation of the KRONOS Leave Manager Module. This module will minimize the compliance risks associated with administering leave requests and tracking the time , as required under the Family Medical Leave Act, Americans with Disabilities Act, Military Leave etc. Among other things, the system automatically updates new rules and regulations as legislation changes, and Department of Labor FMLA forms templates are kept up to date with the ability to auto-populate information.

Strategic Objective #2: Redesign the Performance Review Process to better meet the needs of the County’s Workforce.

- Develop the framework for a new Performance Management Process with emphasis on “real-time” feedback.
- In collaboration with the Information Technology Department, identify the best software to automate the new Performance Review Process.

Strategic Objective #3: Mitigate and manage potential exposures to County assets and promote safety through education, training and compliance for both employees and the public.

- In collaboration with the Emergency Management Department Develop a written Emergency Plan for the Courthouse Square buildings.
- Continue to expand risk management/safety training opportunities to educate staff and mitigate risk.

Strategic Objective #4: Develop programs and services to best meet beneficiaries' and the County's needs.

- In collaboration with our benefits consultant, continue to develop strategies to reduce insurance costs without cutting our employees' health benefits.
- Continue to monitor the performance of the Employee Health and Wellness Center.

HUMAN SERVICES
FUND 001 – GENERAL FUND

DEPARTMENTAL OBJECTIVE:

To build a better community by encouraging civic engagement, providing excellent customer service and creating economic empowerment that leads to sustainable communities.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: SHIP Assisted 19 families with affordable housing initiatives.

The SHIP Program Funds paid the insurance deductibles for families impacted by Hurricane Irma in 2017. In addition to this emergency assistance, the program was able to provide down payment for families to obtain a mortgage as well as their closing costs. The clients had to participate in a 12-hour home buyer education class as well as provide \$1,000 contribution and be income eligible. Substantial rehab was also completed on several homes as well as the new construction of new homes for income eligible families in the community. The purpose of the rehab strategy is to improve the health, safety and code issues of homes for it to be decent, safe and sanitary.

Accomplishment #2: Recipient of the HOME Investment Partnership Funds in the amount of \$703,716

Through a Consortium with the City of Kissimmee, Osceola County continued to qualify for HOME funds through the Department of Housing and Urban Development (HUD). These funds are used for homebuyer programs, homeowner rehabilitation programs, rental housing programs and tenant-based rental assistance. HOME funds were committed for the new construction of 100 senior units for a project known as Palos Verdes.

Accomplishment #3: SHIP provided the required LIHTC contribution for the development an affordable family housing complex.

Los Altos is a 100-unit development that will serve families. This project was presented to the Affordable Housing Advisory Committee (AHAC) and entered into the universal cycle lottery system through the Florida Housing Finance Cooperation and received 9% tax credits in FHFC areas of opportunity goal category. The development will consist of ten (10) one-bedroom/one-bathroom units; seventy-four (74) 2-bbathroom/2-bathroom units; and sixteen (16) 3-bedroom/2-bathroom units. Ninety (90) percent of the units will be set aside for families with incomes that do not exceed sixty (60) percent of Area Median Income (AMI); and ten (10) percent of the units will be set aside for families with incomes that do not exceed forty (40) percent of AMI. This was the only project selected for this county in 2017. The design and construction included green building initiatives that will assist residents in maintaining low energy cost and will also provide social services to the residents. The project is due to be completed in 2019.

Accomplishment #4: HOME funds provided multi-family rehabilitation for Tracy Manor in partnership with the Osceola County Council on Aging in the amount of \$696,402

Tracy Manor consists of 14 units that needed to have substantial repairs completed. This activity attributed to our goal of sustaining current affordable housing in the community. This project is senior housing.

Accomplishment #5: Assisted 82 families with Rapid Re-Housing and Eviction Prevention

Through CDBG and SHIP we were able to assist these families obtain/maintain rental housing with needed supportive services. These families were also required to complete the “Take Control of Your Money” course through Extension Services to ensure the knowledge base for financial responsibility in order to maintain their housing status. Based on the needs of the families Case Management services were also available. All the families were provided some level of Case Management.

Accomplishment #6: The Housing Choice Voucher Program maintained a High Performance status with the Department of Housing and Urban Development (HUD)

At the end of the fiscal year Osceola County was administering 1499 vouchers. The program processed all files in a timely manner according to the 24 CFR, as well as completed the required annual certifications and inspections that resulted in a High Score in the Section 8 Management Assessment Program (SEMAP) tool.

Accomplishment #7: Provide Eyeglass Prescription Voucher for seniors.

Through this initiative income seniors 55 years of age and over were provided financial assistance to purchase a pair of prescribed glasses once every three years as well as an eye exam. 70 seniors were assisted with purchasing the eyeglasses and with eye exams. This was done in a partnership with Eye Glass World and the Department of Health, Osceola.

Accomplishment #8: Established and operated the Hurricane Maria Reception Center

The Hurricane Maria Reception Center was established by the Osceola County Board of County Commissioners on October 6, 2017 as an intake center to assist evacuees from Puerto Rico, providing information, resources, and essential case management for evacuees. Managed by the Human Services Department, and partnering with more than 20 local agencies, the HMRC was a locally funded and operated initiative that served evacuee families through December 29, 2017. In addition, Osceola County also provided staff at the regional Reception Center at Orlando International Airport from October 5 – December 29, 2017. Between the two reception centers, approximately 15,000 evacuee families were assisted.

Accomplishment #9: Coordinated two Osceola County Job Fairs

In an effort to assist incoming Puerto Rican evacuees, Osceola County coordinated two local job fairs. Hosted at Osceola Heritage Park in November, the first job fair had more than 70 employers attend from a wide variety of industries. Over 1,200 job-seekers attended the job fair and more than 200 were offered jobs that day. The second job fair, hosted at OHP in May, had more than 100 prospective employers in attendance, with approximately 900 job seekers attending the event.

Accomplishment #10: Community Service Grant

The Community Service Grant was initiated by the Board of County Commissioners to address human service needs in Osceola County. This year we awarded 12 qualified non-profit organizations financial assistance totaling \$639,553. With this funding, we were able to address specific needs in the County such as:

- Supported the Bridge Housing Project that assisted 32 homeless families with permanent housing.
- Provided 917 residents that are uninsured, low income and impoverished with much needed medical assistance.
- Provided 250 at-risk youth and their families with Developmental programs.

- Assisted with providing legal counseling/ documentation to families in need of identification.
- Provided career training, job placements and tuition assistance.
- Provided much needed dairy product to disadvantaged families and children.
- Supported the construction of a new outreach center that will assist the homeless population.

Accomplishment #11: Veterans Services

This fiscal year the Veterans Services staff received nearly 8,000 contacts from Osceola County veterans, and were able to process over \$200,000 in approved claims! In addition, our staff were able to participate in the following Osceola events and activities:

- Pawsitive Action Help Heroes Grant
- Good Samaritan Housing Information Show
- St. Cloud Life
- Celebration Veterans Club
- Remington Apartments
- Florida Technical College
- Osceola Health Neighborhoods at McLaren Circle
- CareerSource
- Homeless Services Network Veterans Case Management
- Lake Nona VA Hospital
- Osceola Correctional Facility (Veteran Inmates)

STRATEGIC OBJECTIVES:

Strategic Objective #1: Increase Affordable Rental Housing.

- Partner with local developers to construct affordable rental housing using the LIHTC process.
- Partner with local non-profits to leverage CHDO dollars to increase affordable rental housing units.
- Leverage CDBG, SHIP, HOME and General Fund dollars to increase affordable rental housing units.

Strategic Objective #2: Decrease the number of homeless families in the county.

- Increase the inventory of affordable rental housing units.
- Conduct a Family Connect to provide resource information and outreach to homeless families.
- Provide rental assistance through the use of rapid re-housing dollars.
- Refer clients to job training and educational opportunities.

Strategic Objective #3: Continue to be a support to our local non-profits who are providing services through the BOCC strategic plan.

- Provide an opportunity for non-profits to apply for available county dollars.
- Provide ongoing staff support to agencies to ensure measureable outcomes are achieved.
- Assist service providers with the ability to build capacity to expand their service base.
- Continue to provide assistance to the Community through our Community Service Grant Program.

Strategic Objective #4: Continue to increase the number Veterans that we service through the Veterans Office.

- Conduct a Veteran's event for local veterans to promote resources and outreach.
- Increase outreach efforts through local Veteran organizations.
- Evaluate the efficiency of the office to ensure availability for veteran's request of appointments.

**INFORMATION TECHNOLOGY
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

Continue to improve the customer experience using Permits Center through a more intuitive interface and expanded automation for permit workflows.

Using appropriate technologies such as Hyland OnBase, reduce the use of paper by automating business processes with electronic forms and workflows to increase efficiency throughout the organization.

Securing and protecting the County's information systems and assets through continued development and implementation of a formalized Information Security Program.

Continue to enable greater efficiencies and resiliency in our information systems and services through design and implementation of redundant systems.

Improve enterprise level business processes using a standardized methodology and process automation tools to optimize efficiencies and effectiveness across the entire organization.

Expansion of the County's mobile and web-based technologies to enhance services for the citizens and business community, as well as improving internal capabilities and efficiencies.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with Emergency Management developed an online website of emergency medical protocols for use by first responders.

Accomplishment #2:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Implemented information security controls designed to protect the County's computing infrastructure and email system from malicious external attacks.

Accomplishment #3:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Implemented physical access control and video surveillance improvements at the County's Administration and Animal Services buildings, the Corrections facility, and Fire Stations 62 & 73.

Accomplishment #4:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with Fire Rescue and the Sheriff's Office, upgraded critical software which allows the Sheriff's Office Dispatch and Fire Rescue Dispatch to wirelessly send crucial call information to public safety personnel in real time using the existing computer aided dispatching (CAD) software.

Accomplishment #5:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with Fire Rescue and the Sheriff's Office, a software upgrade was successfully completed which allows Dispatch to automatically populate law, medical and fire data into the computer aided dispatching (CAD) solution.

Accomplishment #6:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- As a part of our ongoing strategy to improve the County's streaming media services to provide citizens more reliable access to live video streams of public meetings, we have successfully implemented some of the planned improvements to the design and infrastructure.

Accomplishment #7:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Successfully upgraded several components of the County's computing and network infrastructure to improve the overall security, reliability, availability, and performance.

Accomplishment #8:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Implemented a solution for the Corrections Department providing wireless access and communications throughout the entire facility. The wireless communication infrastructure also provides the strategic foundation needed for future technologies and growth.

Accomplishment #9:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Successfully upgraded and expanded key components of the County's backup and disaster recovery solution. This upgrade and expansion includes provisions for growth in addition to greater reliability, security, and performance. This will help to ensure continuity of operations should a significant event occur.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Complete the upgrade project for our current Human Resources and Financial System. The upgrade will improve efficiency with business intelligence and workflow tools, improved business processes, eliminate redundant data entry, as well as leverage the latest technology and capabilities of the new software.

Strategic Objective #2:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Continue to rapidly develop and deploy improvements and process automation for the new Permitting System, and Permit Center, and to improve the customer experience.

Strategic Objective #3:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- In partnership with Public Works, replace the existing software used for facilities management with a new solution that addresses the current limitations, providing needed new features and capabilities which take advantage of the relevant technologies available today.

Strategic Objective #4:

Strategic Plan Goal #4, Deliver County services in an efficient and cost effective manner

- Complete the implementation of an infrastructure redesign for Spillman Law Enforcement and Computer Aided Dispatching (CAD) system used in part for emergency vehicle dispatching and response. When fully implemented, this will provide ensure greater reliability and performance for the application.

INTERGOVERNMENTAL COMMUNICATIONS
158 – INTERGOVERNMENTAL RADIO COMMUNICATIONS

DEPARTMENTAL OBJECTIVE:

The overall objective of Intergovernmental Communications is to provide day-to-day support to all users of the county's 800 MHz public-safety and non-public safety radio system and to ensure all aspects of the county's 800 MHz radio system are functional at all times.

RECENT ACCOMPLISHMENTS: FY (17-18)

Accomplishment #1:

The County's \$7.8 million radio purchase was received, programmed and distributed/installed for every user. Old radios were collected, inventoried and sent to Motorola for disposal. New code plugs had to be written for all new APX radios.

Accomplishment #2:

Radio Services has worked with Public Works to update their remaining analog radios. They are now 100% on the digital system.

Accomplishment #3:

Tuning and new programming of all County and City Fire Department radios.

Accomplishment #4:

The final four analog channels are scheduled to be cut over by December 31, 2018, bringing the radio system to a total of 20 digital channels.

Accomplishment #5:

County and City Law Enforcement subscribers have been reprogrammed to better interoperate between agencies.

Accomplishment #6:

Radio Prime Site has a new redundant generator in place with a new transfer switch.

STRATEGIC OBJECTIVES: FY (18-19)

The following projects are currently planned:

1. Radio Tower Site F is in the process of being moved to a County owned property as well as the final four analog radio channels being converted to digital channels for an increased capacity of 20 digital channels.
2. All Fire Rescue (including County and both cities, St. Cloud and Kissimmee) radios re-programmed to accommodate new EDs (Emergency Departments).
3. All St. Cloud Police Department radios programmed and tuned
4. All Kissimmee Police Department radios programmed and tuned

**OFFICE OF COMMISSION AUDITOR
FUND 001 - GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

- Conduct performance audits of County government operations in order to safeguard County assets, promote maximum accountability, and enhance efficiency and effectiveness of programs and processes.
- Enforce and audit the collection and remission of the tourist development tax prescribed in accordance with Chapters 212 and 213, Florida Statutes, and Sections 13.61 through 13.68, Osceola County Code of Ordinances.
- Ensure the proper amounts of solid waste franchise fees have been paid to Osceola County as authorized by Osceola County Code of Ordinances, Chapter 19, Article II, Section 19-26.
- Perform duties assigned by the Board of County Commissioners, as required by Chapter 1.4 of the Osceola County Administrative Code.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Objective – Streamline County organization structure and process to reduce the cost of government.

- Completed four (4) internal audits, two (2) audit follow-ups, and one (1) solid waste franchise audit. There are six (6) internal audits in progress, along with five (5) follow ups with, and one (1) follow up to be scheduled.

Accomplishment #2:

Strategic Plan Goal #4, Objective – Have adequate resources to support defined County services and service levels.

- Assessed \$87,618 in outstanding franchise fees owed to the County during FY 2017-2018.

Accomplishment #3:

Strategic Plan Goal #4, Objective - Have adequate resources to support defined County services and service levels.

- Completed four (4) tourist development tax audits during FY 2017-2018. There are two (2) tourist development tax audits in progress.

Accomplishment #4:

Strategic Plan Goal #4, Objective - Have adequate resources to support defined County services and service levels.

- Collected \$984,336 in outstanding tourist development taxes during FY 2017-2018.

During FY 2017-2018 the Office of Commission Auditor experienced unexpected reduction to staffing levels. Current vacancies are in the process of being filled.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Cost-Effective High Performing Government

- In 2016, the Office of Commission Auditor (OCA) implemented electronic work papers which continues to improve the efficiency of risk assessment, audit planning, fieldwork, management review, and report writing.

Strategic Objective #2:

Cost-Effective High Performing Government

- OCA's goal is to complete thirteen (13) internal audits and six (6) follow-ups during FY 2018-2019. This may be effected by reviews and other non-audit services requested by management and the BCC.

Strategic Objective #3:

Cost-Effective High Performing Government

- OCA will endeavor to complete one (1) solid waste franchise fee audit during FY 2018-2019 to ensure the franchisee paid the proper amount of franchise fees to Osceola County as authorized by Osceola County Code of Ordinances, Chapter 19, Article II, Section 19-26.

Strategic Objective #4:

Cost-Effective High Performing Government

- OCA will endeavor to complete five (5) tourist development tax audits during FY 2018-2019 with the objective of determining if TDT is paid in accordance with both Florida Statutes and Osceola County Code of Ordinances.

Strategic Objective #5:

Cost-Effective High Performing Government

- OCA's goal for FY 2018-2019 is to collect \$1.2 million in outstanding tourist development taxes owed to the County.

**OFFICE OF THE COMPTROLLER
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide professional Financial Services to the Osceola County Board of County Commissioners and its citizens in the most timely and efficient manner possible.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: Cost-Effective and High Performing County Government

In house completion of the FY 2017 Comprehensive Annual Financial Report (CAFR)

- For the 28th consecutive year, the County received the Certificate of Achievement for Excellence in Financial Reporting.

Accomplishment #2: Cost-Effective and High Performing County Government

RFP Process for Treasury, Merchant Services and PCARD with the goal of enhancing current processes in accordance with Best Practices, current technology and planning for growth.

- Completed implementation of Treasury Services.
- Completed implementation of Merchant Services.

Accomplishment #3: Cost-Effective and High Performing County Government

Upgrade of the Osceola County Financial System.

- Comptroller's Office began working on Phase I - Business Process Improvements, which resulting in meaningful efficiencies Countywide.

Accomplishment #4: Cost-Effective and High Performing County Government

- The County issued \$26,315,000 Public Improvement Revenue Bonds Series 2017, to provide funds to finance the construction and equipping of an office building adjacent to an existing research and development center.
- The County secured a financial agreement with Banc of America for the purchase of three Fire vehicles totaling \$2,309,951.00.

Accomplishment #5: Cost-Effective and High Performing County Government

- The Comptroller's Office finalized the implementation of Kronos time and attendance for the Fire & Rescue Department. Completing the Countywide Kronos project.

STRATEGIC OBJECTIVES:

Strategic Objective #1: Cost-Effective and High Performing County Government

Strategic Plan Action Item #1: Upgrade of the Osceola County Financial System.

- The upgrade of the County's Financial System is underway, significant milestones for FY19 include being live on the new system and beginning Phase 2-Business process Improvements.

Strategic Objective #3: Cost-Effective and High Performing County Government

- Comptroller's Office will continue to work with FEMA for the Hurricane Irma Reimbursement, with the goal of completing this task in FY19.

OMB AND SPECIAL ASSESSMENTS
FUND 001 – GENERAL FUND

DEPARTMENTAL OBJECTIVE:

To provide exceptional service to our stakeholders (citizens, entities and County departments) through the areas of budget and special assessments.

STRATEGIC OBJECTIVES:

In the next Fiscal Year the goals and objectives are as follows:

Strategic Objective #1:

Goal 1 – To support Goal #4 of the County’s Strategic Plan (Cost Effective and High Performing Government) by improving the efficiency and effectiveness of the budget to ensure scarce resources are optimized to better position the County for FY19.

- Quarterly meetings with Departments to assist with current budget needs and impacts to the upcoming budget year. Provide reports with action items for completion by the next quarter.
- Review/Analyze 100% of Budgets and provide Quarterly reports to Departments to assist with budgetary compliance.
- Prepare a Five-Year Financial Forecast to assist with CIP and Budget Development

Strategic Objective #2:

Goal 2 – To support Goal #4 of the County’s Strategic Plan (Cost Effective and High Performing Government) by providing assistance to Departments, as requested, in determining current and future levels of service.

- Provide necessary data / analyses to aid Department Administrators/Managers in evaluation of current levels of service on a quarterly basis.
- Provide department training on specific budget processes (i.e. Budget Transfers, Supplements, Resolutions, etc.) to assist Departments with completing forms and when to use forms.
- Attract and retain qualified staff to support the growing demands of County Departments and residents.

Strategic Objective #3:

Goal 3 – Streamline processes Budgets/Special Assessments

- Continue to look for ways to streamline internal business processes to improve service delivery.
- Streamline processes to decrease the impact to Departments, i.e., carry forwards, re-budgets, amendments, year-end close outs, etc.
- Streamline Capital Improvement Plan process to decrease steps prior to adoption
- Decrease number of FY19 year-end Budget Transfers by at least 40% over FY18.
- Update and maintain database tool to monitor MSBU erosions, work completed, etc. by individual street location no later than March 2019.

Strategic Objective #4:

Goal 4 – To assist County Administration in preparation for infrastructure and transportation growth identified in the Strategic Plan as Goal #2.

- If possible, begin Capital Improvement Plan (CIP) process NLT March, 2019.
- Assist with identifying funding sources for projects that are identified as priorities for FY20 by June 30, 2019.
- Work with County Administration on projects that need to continue in FY20 and assist in identifying funding sources, if required, by August, 2019.

Strategic Objective #5:

Goal 5 – To continue to provide quality service to the neighborhood serving Municipal Service Taxing Units (MSTU) and Municipal Service Benefit Units (MSBU)

- Perform minor pond repair projects in at least four subdivision Pond MSBUs or MSTUs by 9/30/19.
- Perform capital repairs in at least one of the Subdivision Pond MSBU or MSTU subdivisions during FY19. Forecast ahead for challenges and mitigate costs and delays to projects.
- Create preventative maintenance schedules and funding for possible FY20 projects by June 2019.

**OSCEOLA COUNTY LIBRARY SYSTEM
FUND 107 – LIBRARY DISTRICT FUND**

DEPARTMENTAL OBJECTIVE:

The Library will build a print and virtual collection, provide programming and technology, and offer a welcoming and comfortable environment to residents of Osceola County to support education and skill building, foster creativity, and forge community connections.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Built a collection to satisfy citizens' need to explore topics of personal interest, to continue learning throughout their lives, and to enhance their leisure time with access to high quality and meaningful resources.

- A total of 39,931 books, DVDs, and audiobooks on CD items were added to the Library's collection in 2018. The virtual collection in Overdrive also grew by 1,081 eBooks and 259 downloadable audiobooks.
- The Library added two new sources of eContent. Universal Class is a continuing education tool with online training in topics of a professional and recreational nature. Unlimited access to the New York Times is also now offered.
- Access to hoopla and Odilo continued and are gaining in use. These sources provide access to virtual resources that can be downloaded and/or streamed on demand without waitlists. They include immediate access to many thousands of music singles and albums, comic books, eBooks, audiobooks, movies, and television programs, in English and Spanish, for adults and children.
- eCards are offered for those who wish to utilize the virtual collection without needing to obtain a full-service Library card. 1,207 eCards were created last year for convenient access to research databases, eBooks, streaming movies and more.
- New policies were implemented in order to increase access to the collection. In October, auto renewals enabled customers to automatically keep items checked out up to 3 times, renewing automatically until the item is returned. Also implemented was a higher DVD check out and hold limits.

Accomplishment #2:

Offered an array of robust events, services, and classes focusing on early literacy, STEAM learning, and technology skills and provided recreational and informational opportunities for persons of all ages.

- The Summer Reading program included 755 events and a variety of fun activities for all ages. A total of 25,731 kids and grownups attended the events. Backpack events at Hart Memorial and Buenaventura Lakes Libraries rounded out the summer activities with over 600 backpacks and supplies given away thanks to donations made by Osceola County Commissioners Janer and Grieb.

- The Library continued programming funded by the \$10,000 grant from the Florida Humanities Council with the Prime Time Family Reading Time program at the Poinciana Library and “On the Road” at the Museum of Military History to reach underserved patrons along the Highway 192 corridor. Over 200 people enjoyed free meals, engaging stories and thought-provoking discussions leading to hopefully meaningful time shared by families through the joy of reading.
- The Library partnered with the Adult Learning Center of Osceola to develop a series of conversational classes taught by School District teachers at the Hart Memorial, Poinciana, and Buenaventura Branch Libraries where ALCO students may gain class credit and Library patrons can enjoy effective and informative learning sessions with trained professionals. The Library also provided training from the Adult Literacy League on how to become a certified ESOL instructor and presented cultural events like the Living Library where individuals could engage in conversations with other community members to learn more about Osceola County while practicing their English skills. These events were made possible by a grant from the American Library Association and Dollar General Literacy Foundation. The Library secured the grant in part to assist with the transition of thousands of Puerto Rico residents moving to Osceola County in the wake of Hurricane Maria, aiding their ability to transition into the County’s work and school life when English may not be their first language.
- The Library conducted nearly 700 storytimes in its branches and at offsite locations, which were attended by 22,593 children and caregivers, and continued to partner with Osceola Reads to include the software program Footsteps2Brilliance.
- The Osceola Library System presented STEAM-focused programming for children, teens and adults. The areas of engineering, technology, math, earth science, space science and biology were featured in regular programming reaching over 12,000 participants with activities. The Library held its 2nd Annual STEAM Day, kicking off the Summer Reading program with nearly 500 participants engaging with interactive activity stations and presentations by science professionals.
- The Library has implemented a host of programs that are designed to both educate and entertain adults. These programs included Sign Language for Beginners, Citizenship classes, Computer Classes, Escape Rooms, Bridal Expo, Poetry Extravaganza, Volunteer Fair, Black History programming, Walk Into (St. Cloud) History, Women’s History Programming, 3D printing, among many other topics relating to health, wellness, art, culture and social services.
- Children’s programming was also very diverse in being both fun and engaging, but also informative and educational. Programs such as the International Festival, first publication of our Literary Magazine, Stories Fit for a Queen featuring a Drag Queen storytime, Peg+Cat program with WUCF, and the enormously successful annual Summer Reading Club.
- The St. Cloud Friends of the Library gifted to the St. Cloud Library two AWE computers, one an Early Literacy Station for children between the ages 2 to 8 years, and the other an Afterschool Edge for elementary-age students aged 6 to 12 years. The AWE Early Literacy Station for your youngest kids features over 4,000 learning activities. The fun, interactive and engaging content spans all seven curricular areas: math, science and nature, social studies, geography, reading, art, and music.
- Commissioner Viviana Janer celebrated the launch of the new Makerbot Replicator+ 3D printer with patrons and staff at the Buenaventura Lakes Library. Commissioner Janer generously donated the cutting edge technology so the community could gain knowledge about and benefit

from what's new in STEAM technology. Samples of 3D-printed technology were presented to patrons as a take-away and classes are scheduled to kick off in August to teach the ins and outs of how to work with the Makerbot Replicator+.

Accomplishment #3:

Pursued and maintained partnerships and relationships with community leaders and stakeholders to ensure the Library is in tune to the needs and wants of the County.

- The Osceola Library System staff provided in-person support to the Hurricane Maria Reception Center. This Center connected those affected and displaced by Hurricane Maria with assistance in finding housing, employment, social services, transportation and any other service that could make their transition to Osceola County easier. The Library occupied a room at the Human Services complex and provided information on Library services and resources, signed new patrons up for library cards, had on hand a collection of children's books and coloring pages for patrons to take home and always ensured that our satellite location was staffed with bilingual associates several hours a week through the end of November 2017 when the consistent demand for services had died down.
- The Library partnered with the Early Learning Coalition of Osceola County to host the 14th Annual Ready, Set, Grow Early Educators Conference. Over 300 early educators participated in an all-day conference to enhance STEAM based knowledge and expertise through several activities. The Library provided 17 interactive STEAM stations from ozobots to wigglebots for the early educators to gain hands-on experience. The Library showcased an insightful overview of how to provide STEAM programming through technology and DIY activities with basic household items like shaving cream and baking soda. After the activities, the Library provided a PowerPoint presentation filled with ideas and techniques for basic storytimes applicable for all ages. The Library then finished the day as part of the panel of speakers.
- The City of Kissimmee and the Osceola Library System joined thousands of organizations across the country and around the world in participating in the 29th National African American Read-In celebrating history with a wide range of inspirational and humorous selections from African American literature read aloud. Our event featured special guest readers from local government and community as well as musical selections. The Library provided 300 books to attendees, all of which were written by African American authors or were featuring an African American.
- The Osceola Library System conducted a Library Fines Amnesty Week, titled Food for Fees, from October 16 to October 22, 2017. The Library partnered with the Greenbag Project and the Osceola County Food Angels for this event, accepting canned and boxed food items in lieu of overdue fines (one qualifying food item for \$1.00 in overdue fine relief). Donated food items went towards filling backpacks of Osceola students in need. A total of 4,220 items were received at all branches, resulting in the forgiveness of an equal dollar number of fines.
- Plans are underway to implement an Educator Card for teachers, care providers and home schoolers to take home a greater number resource than permitted with a regular library to assist their students.
- The Library is in the development stages of creating a program whereby all enrolled students in the Osceola School District will automatically receive a library card based on their student

information. This will ensure a great access to resources both in libraries and online for students.

Accomplishment #4:

Applied for and received grants and recognitions to support and promote programs and services.

- The Library received a \$10,000 grant from the American Library Association and Dollar General Literacy Foundation to provide ongoing English conversational classes, literacy tutor instruction, and cultural events that promote English skill-building. The Library partnered with ALCO and the Adult Literacy League to provide conversation classes and tutor training in addition to presenting cultural and conversational events for learners of English to engage and practice.
- In addition to the American Dream Literacy Initiative was a \$1,000 stipend made available by ALA and Dollar General to be used for extended training opportunities. The Library used these funds to send the two grant coordinators to Puerto Rico to delve deeper into Puerto Rican culture which has, especially in the wake of Hurricane Maria, been an influencer in Osceola County. Knowledge gained from this trip will translate into programming, training, and promotional efforts to target those with basic English skills to learn more about what the Library has to offer.
- The Library also received a grant of \$500 from the Florida Humanities Council to use towards our GROW program, Great Readers on the Way. GROW promotes literacy in over 30 child care centers in Osceola in partnership with the Early Learning Coalition and the money was utilized to replenish easy readers books used in the program.
- An application is underway for a \$4,000 LSTA Innovation Grant to be used to improve audio and video equipment used in the production of educational and informative content available on the website, through social media, in podcasts, and newsletters.
- The Florida Humanities Council and the Florida Department of State, Division of Cultural Affairs extended a \$500 grant for Black History Programming. This funding was utilized to present the program “Remembering Paradise Park” with author Lu Vickers about the segregated history of Florida’s tourism.
- KUA presented the Library with \$500 in support of our Prime Time Family Reading Time efforts. The money was used for food and door prizes for program participants.
- The Osceola Library System received an award from the Early Learning Coalition in recognition for the hard work, commitment, and dedication by Library staff for the ELC’s 14th Annual Ready Set Grow Early Educators Conference. Staff created 17 different interactive STEAM stations to create a hands-on learning experience for nearly 300 early educators, created presentations with techniques to enhance storytimes, and served as a panel of speakers for the early education conference.

Accomplishment #5:

Provided an updated online presence that encourages communication and interaction, provides convenient 24/7 access to Library resources and services, and promotes the Library in fun and informative ways.

- The Library in September neared completion of a redesign of the website, offering a product that is more integrated with other online library products such as the card catalog and eBooks, is mobile friendly, and accessible to all users.
- The online card catalog was updated in September to reflect a more pleasing color palette and improved searching features.
- The Library's newsletter increased its reach from about 2,000 in October 2017 to nearly 11,000 at the close of September 2018. The newsletter features current events, details of services, and information on resources that patrons of the Osceola Library System may find helpful or informative. It is sent monthly to a patron's email account when they agree to receive email communications from the Library.
- Social media has grown tremendously as the Library places emphasis on using these means of communicating conveniently and directly to patrons. The Library is active on Twitter, Facebook, Instagram, Tumblr and YouTube, and the Library's followers on platforms has grown between 8% and 52% as the Library continues to search for creative, innovative and interesting ways to engage patrons.
- The Library has utilized video as a new medium for promoting and educating about Library resources and services. Training on the basics of 3D printing, artist highlights from the Library's partnership with Osceola Arts, and Facebook Live videos when Library staff visited an adopted library in Puerto Rico are examples of fun and informative ways the Library has used video as a means to engage and educate.
- In February 2018, the Library launched the Nonfiction Friends bi-weekly podcast. A podcast is a digital audio file made available on the Internet for downloading to a computer or mobile device. The Library's new program capitalizes on that momentum and expands our reach to different demographics through this newer, exciting medium.
- In September 2018, the Library launched Career Online High School. COHS is a program provided by the State of Florida that offers adults the opportunity to earn an accredited high school diploma and career certificate online. Applicants must complete an assessment, a pre-requisite course, and an interview in order to be considered for enrollment.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Marketing--the Library will build a marketing capability to secure its foothold as a valued community resource.

- The Library will re-brand by FY 2018, selecting a strong, fresh logo, look, and color palette that ties together its print and media and is reflected in its products and signage.
- By FY 2018, the Library will redesign its online presence, including its website and catalog dashboard, for simplicity, vibrancy, and impact.

Strategic Objective #2:

Education--the Library will function as a vital player in out-of-school learning, STEAM-based learning, early childhood literacy, and adult learning.

- The Library will plan for and coordinate its STEAM-based programming and adult learning programming, collection building, and services with education-related organizations in the

County, attending or hosting at least 10 meetings to fact find, coordinate, and build partnerships between FY 2017 and FY 2019.

- By FY 2018, the Library will build and actively maintain a database of a minimum of 15 key partners in education, arts, and technical training organizations in Osceola County. This will increase by 3 organizations annually.
- By FY 2017 and annually through FY 2020, the Library will initiate partnerships with schools, daycare providers, after-school services, and city recreation departments to result in at least two Fairs of Exhibits annually at the Library in the areas of science, math, art, engineering, and computer science and robotics.
- By FY 2018, the Library will host two events or ongoing displays annually in at least 3 branches to exhibit creative arts of community members. This will increase to five branches by FY 2019.
- By FY 2018, AWE computers or similar technologies will be in place at five branches and related programming will feature its use.
- By FY 2018, the Library will participate in a program such as Prime Time Family Reads to increase literacy skills through reading to and with young children.
- By FY 2018, the Library will develop with the Early Learning Coalitions a plan for certifying childcare sites that participate in all aspects of GROW as GROW daycares.
- By FY 2018, the Library will partner with the State of Florida to be a location where Osceola County residents can receive their High School Diplomas via the Career Online High School.
- By FY 2018, the Library will present a minimum of two series of programs on financial literacy and civic duty to a combined audience of at least 100 young persons in total.

Strategic Objective #3:

Skills & Training--the Library will enhance its programs, collections, and services for relevance to workforce development and training in 21st Century skills.

- By FY 2018, the Library will have in place teams that are trained and organized to develop a knowledge base, curate collections, develop training, and partner with the community to respond to the need for career training and workforce development.
- By FY 2018, the Library will design and implement a curriculum of advanced and targeted computer classes. The classes will result in attendance by 600 in FY 2018 with an increase of 100 persons annually through 2020.
- By FY 2018 and annually afterward, the Library will develop a speaker series centering on such topics as re-entering the workforce, interview prep, training programs, manufacturing training, and similar topics.

Strategic Objective #4:

Community--the Library will be a community forum where individuals and groups gather to share ideas, learn new skills, and connect.

- By FY 2018, the Library, coordinating with its partners, will position the Library as one of the community's welcome Centers for new residents so that by FY 2019, a total of 150 newcomers

annually will receive services, information, and referrals to ease their integration into the County. This will increase by 25 newcomers in each subsequent year.

Strategic Objective #5:

Technology--the Library will offer its residents a wide variety of technology.

- BY FY 2018, a minimum of two Library branches will offer an enhanced variety of hardware and software, including Macs, PCs with expanded capacity, software such as Adobe Photoshop and other graphics software, access to tablets and laptops for patron use, options for poster and 3D printing, improved options for scanning, and apps that facilitate use of the Library and its collection.
- By FY 2017, the Library will offer electronic payment of fines, fees, and printing at self-checks and circulation desks in addition to online. This will result in at least 20% of fines and fees being paid electronically by FY 2019.
- By FY 2018, the Library will introduce at least three new strategies to assist users in using new technology and increasing digital literacy. These will include such strategies as introducing “geek squads” or “genius bars”, pop-up computer courses, and Lynda.com training in the Library proper.

Strategic Objective #6:

Local Authors--the Library will support local published and aspiring writers, poets, and illustrators.

- By FY 2018, the Library will build partnerships with local author groups and with school literature departments to identify at least three strategies to feature at least 10 local authors’ books, poetry, essays, and drama.
- By FY 2018, The Library will sponsor the first annual teen writing contest.

Strategic Objective #7:

Collection--the Library will build a collection of print and electronic resources to satisfy the need for creativity and imagination, as well as the thirst for lifelong learning at all stages of life.

- The Library will explore and implement at least two strategies to increase opportunities for patron-driven acquisitions and implement by FY 2018.
- By FY 2017, the Library will use a variety of strategies to increase circulation among teens and children to 650,000 and by 2% in each subsequent year through FY 2020.

**OSCEOLA COUNTY TAX COLLECTOR – BRUCE VICKERS
FUND 001 – GENERAL FUND**

MISSION STATEMENT:

To serve our citizens with knowledge, dignity and respect.

STRATEGIC OBJECTIVES:

- Cultivate an environment which is both welcoming to our customers and conducive to the professional and personal growth of Tax Collector staff members.
- Provide necessary training to deliver knowledgeable, courteous service to our customers and the agencies we serve.
- Utilize technology to the fullest extent possible to efficiently serve our customers and accurately account for revenue collected.
- Maintain public trust and confidence through service and accountability.

ACCOMPLISHMENTS: FY 2016 - 2017

- This year we added automated cash vault machines in each of our branches which has reduced end of day balancing time and also resulted in reduced overtime costs.
- We implemented a queueing system in two of our branches which has enable us to better manage traffic flow and reduce wait times for citizens needing our services.
- We established a standardized training program for training new staff.
- Our Human Resource department coordinated community outreach opportunities to bring educational information about Tax Collector services available to the community.
- We established an in-house computer based educational series for a Customer Service Certification program.
- This year we began issuing concealed weapon permits in our St. Cloud office and Florida birth certificates in our main office. These new services generated additional revenue.
- We added an Enforcement Officer in our St. Cloud branch to ensure the security and safety of citizens and staff.
- Achieved perfect fiscal year external audit of all accounting and financial functions.
- We consolidated our timekeeping and payroll software into one system that has far greater capabilities in reporting and has improved overall efficiency. The more advanced technology allows staff to easily access their information and automates many previously labor intensive processes. Additionally we saved over \$40,000 in eliminating implementation costs.
- Changing to a new banking institution resulted in significant service charge savings and increased interest earnings.
- We launched a new, more user friendly, web-site.
- In partnering with the county this year we purchased property for relocating our Pleasant Hill office to 17-92 in Campbell City, which will make it more accessible to both Poinciana and those communities on the west end of the county.
- Florida law requires our office to operate on fees and commissions determined by statute. The statute also requires us to return any unused fees to the county to benefit all citizens of the county. This year we increased the amount of unused fees we returned to the county by 25%.

GOALS AND OBJECTIVES

- Work with the County to develop plans for a new office on the recently purchased 17-92 property.
- Develop short term, secured principal investment plan for temporarily held revenue.
- Achieve perfect fiscal year external audit of all accounting and financial functions.
- Continue to update technology in our ongoing effort to identify cost savings and increase efficiencies.

**PROCUREMENT SERVICES
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To enhance the quality of life of the citizens of Osceola County by procuring high quality products, services and innovative solutions that are cost effective and add value to County operations, while promoting vendor participation and diversity, providing excellent customer service and ensuring the public trust by adhering to the highest level of professional and ethical standards.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Achieved the 2018 Award of Excellence in Public Procurement sponsored by the Florida Association of Public Procurement Officials, Inc. (FAPPO)

- The Award of Excellence in Public Procurement was established to recognize organizational excellence in procurement.
- The program is designed to measure innovation, professionalism, e-procurement, productivity, and leadership attributes of the procurement function.
- It acknowledges agencies that meet or exceed benchmarks and best practices in the procurement profession and is achieved by those organizations that obtain a high score on a rating of standardized criteria.

(FY18 Strategic Objective #7)

Accomplishment #2:

Revise P-Card Policy and Procedures (Cost-Effective High-Performing Government)

- Reviewed and amended the P-card policy and procedures to clarify program expectations and the disciplinary actions that may be taken for non-compliance.
- Presented a series of training sessions to update P-card users and other stakeholders on the new P-card policy and procedures. The training session were held in several locations throughout the County to accommodate the various office locations.

(FY18 Strategic Objective #4)

Accomplishment #3:

Procurement Development and Training Programs

- Procurement has presented a series of training opportunities for internal customers to expand their understanding of procurement procedures and functions to improve their customer experience and solicitation outcomes.
- Procurement staff has attended several training opportunities to increase their knowledge of strategic procurement planning and to stay up-to-date on the latest federal requirements when contracting with federal funds and grants.

Accomplishment #4:

Leadership and Staff Development

Various members of our Procurement Services staff have assumed leadership roles in several professional public procurement organizations.

- Damaris Nazario, Procurement Analyst II, has been elected as President of the Central Florida Chapter of the National Institute Governmental Purchasing (NIGP).
- Kristine Rodriguez, Assistant Procurement Director, is serving as Chair of Education/Pro-Development Committee and Chair of the 2018 Fall Workshop for the Florida Association of Public Procurement Officials (FAPPO), and Mentoring Committee Co-Chair of the Central Florida Chapter of the National Institute Governmental Purchasing (NIGP).
- Mildred Maldonado, Procurement Analyst II, is serving as Community Services Co-Chair of the Central Florida Chapter of the National Institute Governmental Purchasing (NIGP).

Accomplishment #5:

Solicitations for High-Profile County Projects

- Social media management and video production services to work with the Public Information Office in their efforts to increase the County's social media presence and better communicate the County's goals and vision to the public.
- Project Development and Environmental Services for the Neptune Road and Simpson Road widening projects. (\$2,954,124.00)
- Design of 5' sidewalk for the Local Agency Program Safe Routes to School sidewalk project located on the north side of Royal Palm Drive between Buenaventura Boulevard and Simpson Road. (\$71,665.59)
- Pre-qualified 14 firms to provide Construction and Renovation Services for Projects under \$100,000 on a task authorization basis.
- Pre-qualified 16 firms to provide construction and renovation services on a task authorization basis for projects with an estimated value between \$100,000 and \$500,000.
- Legal counsel for right-of-way, real estate and eminent domain services for future projects not assigned to current counsel.
- Turn-key asset management services for the West 192 Corridor. (\$9,857,438.74)
- Fire Rescue & Emergency Management Services Footwear, Accessories, Uniforms and Miscellaneous tools. (\$750,000.00)
- Owners' Representative Services for development and construction of the NeoCity office building and supporting facilities.
- Roadway and bridge rehabilitation for Hoagland Boulevard Segment from John Young Parkway to North of Shingle Creek Bridge. (\$11,780,468.26)
- Mowing services for various county roadways, right-of-ways, sidewalks, retention ponds and other facilities.
 - Small Machine Mowing for Area One from Denn John Lane East to Harmony. (\$731,970.00)
 - Small Machine Mowing for Area Two from Denn John Lane West to Highway 27 (\$871,692.00)
 - Large Machine Mowing for Right-of-Way Area Three in Yeehaw Junction (\$565,848.00)
 - Mowing and Landscaping of SunRail Stations (\$463,446.00)

- Mowing and Landscaping Services for Municipal Service Taxing Units and Municipal Service Benefit Units service (\$732,405.00)

Accomplishment #6:

Summary of Procurement Activities

- Completed 548 requests for Procurement assistance to obtain goods or services for operational needs, and to amend existing agreements.
- Received 113 requests for assistance that were initiated but subsequently canceled prior to completion of the request.

Accomplishment #7:

Implementation of Paperless Procurement Process

- Implemented paperless procurement process for informal solicitations (Single Source, Bid Waivers, Exempt Services, Request for Quotes) to reduce waste and increase efficiencies.

(FY18 Strategic Objective #2)

Accomplishment #8:

Vendor Education and Training Initiatives

- Expanded bilingual training to encourage vendor development in addition to regular attendance at bilingual networking and vendor development events.
- Participated in various vendor outreach and match-making events geared towards helping minority and small businesses learn how to identify contracting opportunities and better understand how government buys goods and services.
- Presented several workshops to members of the Hispanic Business Council, Kissimmee Chamber of Commerce, and the Small Business Development Council on the opportunities available for area vendors to work with Osceola County Government.
- Hosted our 15th Annual Vendor Appreciation Event in March 2018, together with the Osceola County Purchasing Cooperative including the School Board of Osceola County, Cities of Kissimmee and St. Cloud along with several constitutional offices.
- Initiated the posting of notices of upcoming vendor workshops and other educational opportunities offered by area governmental entities.

(FY18 Strategic Objective #1)

Accomplishment #9:

Transition of Contract Compliance to Procurement Services (Cost-Effective High-Performing Government)

- Incorporated Contract Compliance administrative and procedural functions related to the monitoring of countywide contracts and vendor performance under the Procurement Services Office.
- Developed a comprehensive Contract Administration Manual and initiated a series of training opportunities to help Project Managers become more familiar with their responsibilities as a County Project Manager.

(FY18 Strategic Objective #6)

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #1-Vendor Education and Training (Grow & Diversify Economy)

- Identify and develop strong relationships with the County's diverse supplier community to encourage greater participation in the County's procurement process by the area's vendor community.
- Partner with advocacy organizations that encourage the development of a diverse vendor community.

Strategic Objective #2:

Strategic Plan Goal #2-Explore paperless procurement processes (Cost-Effective High-Performing Government)

- Research opportunities to transfer information to electronic format to reduce document retention costs.
- Expand the use of VendorLink, our bid notification system, to include up-to-date contract award information.

Strategic Objective #3:

Strategic Plan Goal #3-Research Collective Procurement Opportunities (Cost-Effective High-Performing Government)

- Research department level procurements for opportunities to bundle purchases to ensure quantity discounts.
- Educate departments on collective procurements and existing contracts.

Strategic Objective #4:

Strategic Plan Goal #4-Revise Transition to new P-Card Provider (Cost-Effective High-Performing Government)

- Coordination of the countywide transition of the County's P-Card provider from Bank of America to JP Morgan/Chase.
- Train stakeholders on the new software that will be used to administer the various functions of the P-Card program.

Strategic Objective #5:

Strategic Plan Goal #5-Department Direct Request for Quote (Cost-Effective High-Performing Government)

- Implement a Department Direct Request for Quotes procedure that enables departments to obtain low dollar value, product-based Request for Quotes that comply with the pre-established threshold.

Strategic Objective #6:

Strategic Plan Goal #6 – Continue to Benchmark and Align Department Operations to Industry Best Practices (Cost-Effective High-Performing Government)

- Achieve enhanced efficiency and transparency by researching and implementing industry best practices for public procurement.

Strategic Objective #7:

Strategic Plan Goal #7 – Revise Contract Management Policy and Procedures (Cost-Effective High-Performing Government)

- Review and amend the current policy and procedures for Contract Management to provide guidance on the expectations and responsibilities of county staff tasked with the management of the County's various contracts.

**PUBLIC DEFENDER
FUND 130 – COURT TECHNOLOGY FUND**

DEPARTMENTAL OBJECTIVE:

The Public Defender protects the constitutional and statutory rights of all citizens through effective legal representation of court appointed clients, pursuant to Chapter 27, Florida Statutes.

FY19 GOAL:

The Founding Fathers were concerned that criminal laws, while necessary, could be used by government to suppress the rights of citizens. The Public Defender's office exists to guarantee that the poor or indigent have the right to a fair trial.

HIGHLIGHTS:

We are proud to professionally and competently represent citizens for less than the cost of a single hour of consultation in a local law firm. The average cost per case for public defender representation is less than \$200. While the majority of our work focuses on representing people in court, our trained staff also connects clients with programs dealing with substance abuse, anger management, and a host of other issues aimed at keeping people from returning to court. The Orange/Osceola Public Defender's Office has been a partner in education, teaching school children about how our legal system works and recruiting college students for internships in law, social services, and investigations/criminal justice.

**PUBLIC WORKS
CONSTRUCTION MANAGEMENT
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

Construction Management strives to plan, design, and construct facilities that support Osceola County's operational objectives through a collaborative effort with all departments that occupy, maintain, and support systems in County facilities.

RECENT ACCOMPLISHMENTS:

Accomplishment #1: NeoCity 100,000 Sq. Ft. Office Building Design has been completed

Design of an office building to provide support for continued growth and improvements at NeoCity.

- The design for the core and shell has been completed and accepted.
- The design for the 3rd and 4th floor Tenant improvements has been completed and the tenants are reviewing for acceptance now.
- Construction is currently in progress with a projected completion of April, 2019.

Accomplishment #2: Space Needs & Utilization

A systematic evaluation of the existing building space utilization and future needs was completed.

- Evaluation of space needs for the Sheriff's Office is completed.
- Evaluation of space needs for occupants of Beaumont is completed.

Accomplishment #3: Austin Tindall Sports Park

A \$10.7 million dollar expansion to the Austin Tindall Sport Park.

- This project was completed within budget and on schedule
- Construction was completed and the facilities are currently operating as designed

Accomplishment #4: Fire Station # 62 BVL & 65th Infantry Park

The 2nd Fire Station built using the County's prototype design.

- This project was completed within budget and on schedule
- Construction was completed and the facilities are currently operating as designed.

Accomplishment #5: Fire Station # 73 Reunion

The 3rd Fire Station built using the County's prototype design.

- This project was completed within budget and on schedule
- Construction was completed and the fire station is currently operating as designed.

STRATEGIC OBJECTIVES:

Strategic Objective #1: NeoCity Construction Projects

Manage the design and construction of the NeoCity projects.

- Create a world class development that will attract national & international partners and high paying jobs.
- Provide the best value for capital funds invested.
- Ensure NeoCity project schedules and commitments continue to be met.
- A master plan and schedule are now being created.

Strategic Objective #2: Master planning of Future Fire Stations

Develop masterplans, budgets, and schedule for the design and construction of additional Fire Stations in growing areas of the County.

- Finalize design requirements for individual sites.
- Determine budget requirements and costs to accurately forecast projected costs.

Strategic Objective #3: Project Management System

Utilize standardized project budgets to track historical costs.

- Utilize historical costs to predict accurately future project costs.
- Carry forward lessons learned to future projects.

**PUBLIC WORKS
ENGINEERING
FUND 102 – TRANSPORTATION TRUST FUND
FUND 306 – LOCAL OPTION SALES TAX**

DEPARTMENTAL OBJECTIVE:

Provide a comprehensive program to maintain all County roads and bridges:

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #2 – Upgrade the County’s Infrastructure and Transportation Network (Bridge Safety Features / Guardrails)

- Design and construction on Buenaventura Boulevard south of Wagon Circle
- Design and construction on Poinciana Boulevard north of Pam Road
- Design and construction on Neptune Road at bridge over Partin Canal from Fish Lake
- Design and construction on Canoe Creek Road box culvert over Halfway Cypress
- Design and construction on Hickory Tree Road box culvert over John’s Stream

Accomplishment #2:

Strategic Plan Goal #2 – Upgrade the County’s Infrastructure and Transportation Network (Bridge Rehabilitation / Bridge Maintenance)

- Design and construction of maintenance repair work on Bridge #924156 over Mill Slough Canal
- Design and construction of maintenance repair work on Bridge #924189 over Canoe Creek
- Design and construction of maintenance repair work on Bridge #924177 over Bass Slough

Accomplishment #3:

Strategic Plan Goal #2 - Upgrade the County’s Infrastructure and Transportation Network (Bridge Scour Countermeasures)

- Design of scour counter measures to prevent any further erosion under Bridge #924038 on Kings Highway over Partin Canal. Construction will be performed in 2019.

Accomplishment # 4:

Strategic Plan Goal #2 – Upgrade the County’s Infrastructure and Transportation Network (Drainage Improvements)

- Design of drainage improvements for Seven Dwarfs Lane. Construction will be performed in 2019.

Accomplishment #5:

- Design of bridge repairs for two bridges on Deer Park Road as the result of Hurricane Irma. Construction will be performed in 2019.

**PUBLIC WORKS
FACILITIES MAINTENANCE
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

Facilities Management / Building Maintenance strives to provide an efficient maintenance operation to serve all facilities, properties and building assets throughout Osceola County.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

- Roof Replacement Project – 400 W. Emmett, all of the preliminary work for the current 32-year-old roofing system has been completed, to include inspection, design and a Procurement solicitation with an award pending. Phase 2, the solicitation and replacement, is planned for FY19.

Accomplishment #2:

- Completed major roof renovation and replacements from damage caused by Hurricane Irma at two key facilities with minimal impact to the building occupants:
 - Administration Building
 - Sheriff's Administration Building
- Completed Stormwater drainage improvements at the Correctional Facility.
- Completed phase one of the Correctional Facility Encapsulation Project (Minimum East/West and Inmate housing Pod "D")

Accomplishment #3:

Roof Replacements: Bill Beck Health Department Buildings 1 & 2, and the Road & Bridge Buildings A & B.

- Courthouse Jury Assembly Room: completed painting, carpet replacement, furniture replacement, and performed a complete lighting retrofit to LED bulbs.

Accomplishment #4:

OHP (Osceola Heritage Park) RV Site Electrical "Hook-up" Service Enhancements

- Through continued energy conservation efforts to replace inefficient lighting and fixtures by upgrading them to LED, we were able to secure rebates and credits from KUA.

Locations completed to-date are:

- Courthouse Square (Historic and Main Courthouse)
- Osceola Heritage Park, Silver Spurs Arena

STRATEGIC OBJECTIVES:

Strategic Objective #1:

We will continue progress towards replacement of the existing CMMS (Computerized Maintenance Management System)

- Work to develop NeoCity Office Building maintenance programs. Establish and implement a comprehensive and efficient maintenance plan while maintaining the design vision.

Strategic Objective #2:

- Continue to identify aging facilities and properties, provide for their continued maintenance and plan for their necessary upgrade and renovations through CIP and regular maintenance budget items.

Highlighted projects:

- Courthouse roof replacement (damaged by Hurricane Irma).
- Continuation of the Correctional Facility “Encapsulation” Project.
- Various HVAC system replacements.
- Various Roof replacements.

Strategic Objective #3:

- Facilities Management /Building Maintenance will continue to maintain a standard of care by coordinating and implementing all routine service, repairs, scheduled and preventive maintenance and capital improvements with the intent to extend the lifespan of all County Buildings and equipment.

Strategic Objective #4:

- As identified by County Audit, FM/BM will continue to work with IT to replace the current (CMMS) Computerized Maintenance Management System, which at this point, cannot efficiently capture required facility and labor data, and is incapable of performing to County standards due to program age and obsolescence.
- Continue to pursue energy conservation measures aimed at reducing our energy consumption and utility expenses.

**PUBLIC WORKS
FLEET
FUND 001 – GENERAL FUND
FUND 509- FLEET GENERAL OVERHEAD INTERNAL SERVICE FUND
FUND 510 – FLEET INTERNAL SERVICE FUND
FUND 511- FUEL INTERNAL SERVICE FUND**

DEPARTMENTAL OBJECTIVE:

The objective of the Fleet Maintenance Department is to provide 24/7 Repair and Maintenance for all Fire/Rescue, Public Works and various other County Department's vehicles and equipment. We also provide countywide vehicle specifications, orders, purchases, and disposals. Fleet's additional services include Small Engine repairs and Fuel Management.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

- 100% of our Technicians have one or more EVT certifications.

Accomplishment #2:

- Named as number 48 in the 100 Best Fleets of the Americas.

Accomplishment #3:

- Named as one of the Notable Fleets in the United States by the Government Fleet Magazine, and the American Public Works Association.

Accomplishment #4:

- Construction of new Fuel Sites at the new Fire Station 62 at BVL, and the new Fire Station 73 at Reunion.

Accomplishment #5:

- Implementation of Wi-Fi throughout Fleet shop, and GPS to expedite response time for repair requests.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Maintain and improve our Level of Service (Cost – Effective High - Performing Government)

- Maintain equipment at a 98% or higher operational readiness rate.
 - During FY18 our readiness went up to 99.21%
- Implementation of the new Fleet Management Software

- The project re-started in IT in August 2018, at this time IT is transferring and reviewing data with Fleet Management. Anticipate the software to be up and running NLT March 2019.
- Ensure all Equipment Services are scheduled within three business days of the request
 - 100% percent of services are scheduled same day of request.
- Become an ASE (Automotive Service Excellence) blue seal facility
 - We are at 50% certified heavy equipment mechanics. The rest of the technicians are scheduled to take the ASE tests NLT December 2018. Anticipated to be an ASE Blue Seal Facility by January of 2019.
- Installation of overhead oil, grease, and lubricant dispensers in all service bays to increase efficiency and accountability
 - 50% completed on this project, during FY18 we did all the electrical needed to complete the project in FY19.

Strategic Objective #2:

Be an integral part of emergency operations (Cost – Effective High - Performing Government)

- Be mission ready 100% of the time in case of Emergency or Natural Disaster.

Strategic Objective #3:

Improve countywide Fuel Services (Cost – Effective High - Performing Government)

- Installation of new Canopy, Tanks, Fuel Dispensers and DEF Dispenser at Yard 2.
 - Project begins October 29th of 2018.
- Installation of Fuel proximity sensors in countywide vehicles, to obtain precise data on maintenance, vehicle faults, and fuel usage.

**PUBLIC WORKS
LAKES MANAGEMENT
FUND 001 – GENERAL FUND
FUND 141 – BOATING IMPROVEMENT FUND
FUND 306 – LOCAL OPTION SALES TAX FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing natural resources.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

- Performed debris and aquatic plant maintenance activities on Lake Toho access locations and navigation and flood safety on Boggy Creek.

Accomplishment # 2

- Submitted the Federal Emergency Management Agency (FEMA) 2017 Community Rating System (CRS) five (5) audit documentation.

Accomplishment #3:

- Hosted the 2018 Great Outdoors Day event at St Cloud Lakefront Park with the City of St Cloud.

Accomplishment #4:

- Performed dredging of the Granada Boat Ramp settling basin and launch area

Accomplishment #5:

- Inventoried FWC permitted navigation signage on East Lake and replaced deficient signs, per FWC guidelines.

Accomplishment #6:

- Inventoried all remaining navigation signs in Osceola County lakes.

Accomplishment #7

- Passed Cycle 4 NPDES Audit and received Cycle 5 NPDES Permit.

Accomplishment #8

- Prepared FWC Boating Improvement Program grant application package for Mac Overstreet Boat Ramp on west shore of Lake Toho.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network: Prepared for Growth; Objective: Preserve and maintain the County's natural resources – lakes, streams, wetlands, open spaces

- Continue implementation of Lakes Management Plan for Osceola County lakes including researching funding opportunities, development of oversight mechanism, continue aquatic plant removal and outreach strategy for lake-related issues.
- Design, Permit and construct a new Lake Gentry boat ramp.
- Submit inventory of all permitted navigation signs in Osceola County to FWC for tri-annual review.
- Identify and remediate shoaling, vegetation and debris safety hazards in Osceola County lakes and waterways.
- Participate in interagency forums, meetings and working groups to ensure the County's interests are represented in lakes management and natural resources-related decisions, policy making and resources allocation.
- Dredge Cypress and Granada boat ramp channels and identify additional boat ramp needs
- Participate in master planning for College Station and Mac Overstreet Boat Ramp planning.
- Conduct and participate in CRS and NPDES outreach activities with CDD, HOAs and other outreach programs regarding water resources.
- Hold the 2019 Great Outdoor Day Annual event promoting lakes and natural resources of Osceola County.

**PUBLIC WORKS
MOSQUITO CONTROL
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

To provide the highest quality of customer service; to implement the goals and objectives of the County Manager and Commission; and to enhance the quality of life in Osceola County by effectively managing and controlling mosquito populations.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

- Continued management of the State of Health Emergency on behalf of the County with no local transmissions.

Accomplishment #2:

- Continue to update the County's spray routes to efficiently use chemicals and staff.

Accomplishment #3:

- Successfully acquired funding to mitigate for expenses associated with the Arbovirus response in the amount of \$400,781.

Accomplishment #4:

- Expanded capacities of response by additional equipment and diversified chemical inventory.

Accomplishment #5:

- Acquired rotating bottle adult traps to begin improving efficiency of nighttime spraying.

Accomplishment #6:

- Responded to 15 potential cases of arbovirus, checking within 660 feet of reported locations for larvae and provided mosquito control information in both English and Spanish.

Accomplishment #7:

- In FY18, only one nighttime aerial mission was necessary as environmental conditions and ground treatments such as larviciding and nighttime truck spraying were effective.

Accomplishment #8:

- Acquired and ATV and trailer for better accessibility for treatment to areas not accessible by truck.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #4, Cost Effective and High Performing County Government; Objective: Deliver County services in an efficient and cost effective manner

- Continue to improve the efficiency and effectiveness of Mosquito Control operations by continually evaluating and remapping spray zones to accommodate growth.
- Continue to expand efficiencies of operations through the use of current technology by entering real-time data into a web-based application for the tracking of mosquito control activities while in the field.
- Resume the use of sentinel chicken flocks to enhance arbovirus surveillance activities, thus providing faster response times and better public health protection for residents and visitors to Osceola County.
- Accommodate the demand for service created by the State of Health Emergency in the most cost effective manner.
- Keep staff fully trained to current equipment and methods to provide the best possible mosquito control services available within a rapidly changing industry.
- Expand public outreach, particularly to the tourist industries, to reduce the risk of locally acquired arbovirus.
- Continue to work cooperatively with other public health agencies such as DOH, CDC and FDACS to ensure the public health.

Strategic Objective #2

Strategic Plan Goal #4, Diversify the revenue sources for County government

- Continue to seek out and obtain grants to aid in the management of the arbovirus threat across the County.

**PUBLIC WORKS
MOWING AND LANDSCAPING SERVICES
FUND 001 – GENERAL FUND**

DEPARTMENTAL OBJECTIVE:

The objective of the Mowing & Landscaping Services section is to provide contractual compliance inspections of services provided such as mowing, pest control, and irrigation inspection/repair services for Osceola County facilities, Sun Rail Stations, County owned parcels of land, and County wide road right of ways. The Section also provides in-house professional landscape maintenance activities of conservation areas and County owned parks and boat ramps.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

- Annual inspection of contractual services for 18,058 acres of Large Machine Mowing (rough cut).

Accomplishment #2:

- Annual inspection of contractual services for 39,257 acres of Small Machine Mowing (finish cut and finish cut plus).

Accomplishment #3:

- Annual inspection of the mowing of Judge's Farms Property.

Accomplishment #4:

- Annual inspection of contractual services for 45 County buildings/parcels of land (i.e, libraries, EOC, Sheriff's Department, Health Departments, Fire Departments, and the Government Center).
- Annual inspection of contractual services for landscaped roadways such as Neptune Road, Old Canoe Creek Road and John Young Parkway.

Accomplishment #5:

- Four maintenance staff members provided mowing/landscape maintenance activities for 38 park locations (including 10 active parks, 18 natural resource parks, 8 boat ramps, 2 cemeteries).

Accomplishment #6:

- Administer 29 mowing contracts for mowing and landscape maintenance of County Right of Ways.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Provide contract mowing inspection and administration (Cost – Effective High - Performing Government)

- Manage 29 contracts for the large machine mowing of 18,058 acres and the small machine mowing and landscape maintenance of 39,257 acres of County Right of Ways. This includes the

inspection of West 192, Osceola Parkway, Poinciana Parkway, Neptune Road, John Young Parkway and Old Canoe Creek Road.

- Large tractor mowing of the Judge's Farms Property.
- Oversee 3 mowing contracts covering the maintenance of 45 various county owned facilities and parcels of land.
- Maintain landscape, pest control, and irrigation inspection and repair of 2 Sun Rail stations.
- Maintain mowing and landscaping of Sheriff's Training Facility, Fire Training Facility and the new Reunion Fire Station.

Strategic Objective #2

Provide in-house mowing (Cost – Effective High - Performing Government)

- Utilize County staff for mowing 38 locations such as Natural Parks, Active Parks, Boat Ramps, and Recreational Lands owned by the County.

**PUBLIC WORKS
PUBLIC WORKS ADMINISTRATION
FUND 102 – TRANSPORTATION TRUST FUND**

DEPARTMENTAL OBJECTIVE:

Design, construct, and maintain safe, effective, and efficient infrastructure assets to improve the quality of life and contribute to the economic development of the County. This is done under the guiding principle of careful stewardship of County resources. We ensure capital projects are completed in a high-quality, cost effective, and timely manner by working with all relevant County Departments and Constitutional Officers to ensure appropriate project budgeting, reporting, and documentation.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Provided executive leadership and guidance for all operating programs and capital projects under Public Works Administration.

Accomplishment #2:

NEOCITY SITE DEVELOPMENT

- Continued excavation of the West Pond Phase 1 and filling this site.
- NeoCity Academy is under construction.
- KUA Substation is under construction.

Accomplishment #3:

NEOCITY ROADS

- Obtained a DEO grant to fund the two (2) lane construction of NeoCity Way from the existing portion in front of FAMRC to US 192.
- NeoCity Way is at 90% design plans.
- NeoCity Way SFWMD permit in place, FDOT drainage connection permit in place, FDOT driveway connection permit submitted.
- Toho Water Authority has utility designs at 90%.
- DEO grant application submitted for NeoVation Way.
- Mobility Fee agreement in place to construct a portion of Ethos Park Way.

Accomplishment #4:

OSCEOLA HERITAGE PARK

- New Capital Project Created for the completion of the drainage improvements.
- Notice to Proceed to contractor to start filling the pond and rerouting drainage.

Accomplishment #5:

EXTENSION OF DENN JOHN LANE

- Obtained the Right of Way outside of the NeoCity boundaries.
- Roadway design plans are at 90%.

- Utility design plans are at 90%.

Accomplishment #6:

DIVERSION WALL

- Submitted for ACOE CAP funding and are in the queue for a new start.

STRATEGIC OBJECTIVES:

Strategic Objectives 1, 2, and 3:

Development of NeoCity (Strategic Plan Action Item #1)

- Continue excavating the pond and filling the site in preparation for future development.
- Start construction of NeoCity Way and Ethos Park Way.
- Start construction on the Toho Water Authority utilities.
- Modify the Osceola Heritage Park permit to eliminate the pond since the drainage will be conveyed to NeoCity.
- Modify the Neptune Road permit to eliminate the pond that will be superseded by the NEOCITY pond.
- Determine location and size of utilities (water, sewer, and electric) for NeoCity and move forward with design, permitting, and construction.

**PUBLIC WORKS
ROAD AND BRIDGE
FUND 102 – TRANSPORTATION TRUST FUND**

DEPARTMENTAL OBJECTIVE:

The Road & Bridge Department utilizes 103 full time employees to provide maintenance services for County-owned roads, rights of way, and drainage systems in the unincorporated areas of Osceola County. This includes approximately 2,049 lane miles of paved roadways, 74 miles of county accepted unpaved roadways, 1,600 miles of open roadside drainage systems, 300 miles of enclosed roadside drainage systems and 70 miles of outfall storm water drainage systems.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

- Cleaned approximately 8 miles of storm water outfall infrastructure conveyance systems.

Accomplishment #2:

- Cleaned/versa ditched approximately 33 miles of storm water roadside infrastructure conveyance systems.

Accomplishment #3:

- Resurfaced/Micro-Surfaced approximately 119 lane miles of paved roadways.

Accomplishment #4:

- Provided approximately 7 miles of chip seal surface treatment to unpaved roadways.

ACCOMPLISHMENT #5:

- Utilized approximately 1,837 tons of hot/cold mix asphalt for pothole repairs on the countywide roadway network.

ACCOMPLISHMENT #6:

- Utilized approximately 12 tons of stone for Chip Seal repair.

ACCOMPLISHMENT #7:

- Provided approximately 3,300 miles of maintenance to unpaved roadways.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Dirt Road Stabilization (Upgrade Infrastructure)

- A sum of \$750,000 has been approved in Fiscal Year 2019 budget for stabilization and chip seal surface treatment for approximately 10 miles of unpaved roadways.

Strategic Objective #2:

Resurface/Micro Surface paved roadways (Upgrade Infrastructure)

- A sum of \$9M has been approved in Fiscal Year 2019 budget to Resurface/Micro Surface approximately 120 lane miles of paved roadways in accordance with FDOT standards. The Road and Bridge Resurfacing Supervisor and Road & Bridge Director will manage this project.

Strategic Objective #3:

Maintain Paved Roadway Infrastructure (Cost – Effective High - Performing Government)

- Utilize cold and hot asphalt repair methods to maintain approximately 2,049 lanes miles of paved roadway infrastructure.

Strategic Objective #4

Maintain storm water Infrastructure (Cost – Effective High - Performing Government)

- Clean, versa ditch and maintain approximately 50 miles of roadside and 10 miles of outfall storm water ditch infrastructure annually.

**PUBLIC WORKS
STORMWATER
FUND 102 – TRANSPORTATION TRUST FUND**

DEPARTMENTAL OBJECTIVE:

Provide a comprehensive stormwater management program to maintain a functional drainage network and protect water quality while minimizing current and future public impacts.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #2 – Storm Water Plan (Upgrade Infrastructure)

- Stormwater Utility Public meetings completed and data gaps identified.

Accomplishment #2:

Strategic Plan Goal #2 - Preserve and maintain the County's natural resources – lakes, streams, wetlands, open spaces

- Continued coordination with Federal, State and Local Agencies and locally guide the Basin Management Action Plan (BMAP), Total Maximum Daily Load (TMDL), and Numeric Nutrient Criteria (NNC) processes and outcomes utilizing all data, tools, local knowledge and partnerships.
- Year 2 of the paleolimnological studies in partnership with the Florida Department of Environmental Protection to determine the historic nutrient contents of Lakes Tohopekaliga, Cypress and Kissimmee in order to set appropriate restoration targets has occurred. Continued water quality monitoring at outfalls for compliance assessment and pollutant source identification. Final analysis and report due.

Accomplishment #3:

Strategic Plan Goal #2 - Upgrade stormwater management system

- Fanny Bass Slough culvert design in permitting.
- Seven Dwarfs Lane and Princess Way Stormwater Improvements permitting completed.

Accomplishment #4:

Strategic Plan Goal #4 – Diversify the revenue resources for County government

- Hazard Mitigation Grant applications for Seven Dwarfs Lane and Princess Way Stormwater Improvements and Kempfer Road Culvert Upgrades submitted and grants awarded.
- Hazard Mitigation Grant applications submitted for Buena Ventura Lakes Drainage Improvements, Shingle Creek Improvements, and Fanny Bass Slough Improvements.

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Action Item #4-Storm Water Plan (Upgrade Infrastructure)

- Complete construction on Seven Dwarfs Lane and Princess Way Stormwater Improvements.
- Complete design and permitting for Kempfer Road Culvert Upgrades.
- Continue to provide information as requested for Hazard Mitigation Grants for Buena Ventura Boulevard Drainage Improvements, Shingle Creek Improvements, and Fanny Bass Slough Improvements.

Strategic Objective #2:

Strategic Plan Goal #2 - Preserve and maintain the County's natural resources – lakes, streams, wetlands, open spaces

- Coordinate with Federal, State and Local Agencies and locally guide the Basin Management Action Plan (BMAP), Total Maximum Daily Load (TMDL), and Numeric Nutrient Criteria (NNC) processes and outcomes utilizing all data, tools, local knowledge and partnerships.
- Utilize the paleolimnological studies to open discussion with the Florida Department of Environmental Protection on the historic nutrient contents of Lakes Tohopekaliga, Cypress and Kissimmee in order to set appropriate restoration targets.
- Implement required nutrient reduction projects such as the Lake Toho Restoration Initiative.
- Continue water quality monitoring at outfalls for compliance assessment and pollutant source identification.
- Utilize the 2017 Lake Okeechobee Basin Management Action Plan (LOBMAP) model results to determine nutrient “hot spots” and begin conceptual planning for nutrient reduction projects.
- Partner with federal and state agencies to maximize funding opportunities for restoration efforts.
- Review and comment on current Impaired Water Rule (IWR)

Strategic Objective #3:

Prioritize Storm Water CIP list

- Identify funding partnerships

**PUBLIC WORKS
UNIVERSAL SOLID WASTE
FUND 401 – SOLID WASTE FUND**

DEPARTMENTAL OBJECTIVE:

The Solid Waste Departments' mission is to ensure customer satisfaction through the effective administration of the residential collection contract. It also includes educating businesses and residents on the proper disposal and handling of commercial and residential chemicals, compliance with all FDEP closure and long term care permit requirements, and compliance with regulations to ensure the safety of the County's water, air and land. In addition, we strive to effectively and efficiently provide quality yard waste, and waste tire disposal operations for Osceola county residents and an efficient method for the collection, transport and processing of refuse, and recyclable material.

RECENT ACCOMPLISHMENTS:

HOUSEHOLD HAZARDOUS WASTE

- Construction of a 40 ft. x 60 ft. covered addition to the Household Hazardous Waste Center. This additional covered area allows workers to keep chemicals out of direct sunlight which results in much safer processing and storage methods for Household Chemicals.
- Purchase of a T- Mark Paint Can Crusher
Which allowed for safer and more productive processing of latex and oil base paints, resulting in time and cost savings to the County.

UNIVERSAL SOLID WASTE PROGRAM

- Coordinated with Public Works Director, Procurement and County Attorney's office to prepare the Request for Proposal for Curbside Collection that will be effective on October 1, 2019.
- Successfully maintained and updated household database (SWAP) to include approximately 1,800 new Certificates of Occupancy for this fiscal year and coordinated the delivery of recycle carts for all new requesting home owners.

BASS ROAD ADMINISTRATION

- Tire Amnesty Days: The continued annual Saturday events are a huge success and support the county's efforts to combat the spread of Zika and illegal dumping by providing for free disposal of tires to residents.
- Purchase of a John Deere dozer: This allowed staff to safely and easily control the yard waste processing area.

CONTAINER ROUTE

- Education outreach to citizens to promote proper recycling. Zero contamination allows a direct haul to the St. Cloud transfer station as opposed to the Orange County facility which results in fuel cost savings.

SOUTHPORT ROAD LANDFILL

- Repair and refurbishing of the leachate tank.
- Repaired/ Replaced Landfill Gas well boots.

STRATEGIC OBJECTIVES:

HOUSEHOLD HAZARDOUS WASTE

- To request purchase of a new Bob-Cat to replace aging equipment.

UNIVERSAL SOLID WASTE PROGRAM

- To plan Public Information initiatives for County citizens about upcoming collection changes due to the new Curbside Collection contract to be effective October of 2019.
- Work closely with County I.T. Department to implement a new customer complaint tracking system that will be compatible with new hauling contractor systems.
- A new requested and approved position (Customer Service Representative II) will allow for more efficient workflow with the upcoming collection agreement and an increasingly growing county.

BASS ROAD ADMINISTRATION

- To purchase an automated gate for the Bass Road Yard Waste facility entrance to allow for greater security and control of incoming non-county vehicles.
- Repairing of the current yard waste tipping area with a stable sub base and base to allow for proper drainage and result in a safer and more customer friendly tipping area.
- To purchase and install a security camera at Bass Road Yard Waste Facility to allow additional security in the area and allow management staff to more easily monitor customer service.

CONTAINER ROUTE

- N/A

SOUTHPORT ROAD LANDFILL

- To prepare RFP for Storm Water Letdown Discharge pipes repair. Staff and Engineers have found damage to the piping.

- To maintain record of no violations issued by Department of Environmental Protection on any long term care or ground water monitoring.

STRATEGIC INITIATIVES FUND 001 – GENERAL FUND

MISSION STATEMENT:

The Strategic Initiatives Office, working at the direction of the County Manager, undertakes major discretionary projects and programs, outside of the organization's day-to-day operational activities, that are designed to help enable the County achieve its targeted goals.

FY19 Goals & Objectives:

Goal 1 – Grow and Diversify the County's Economy

Objectives: Create opportunities to diversify the County's local tax base and redevelop and revitalize distressed areas in the County.

- Pursue as part of the County's Smart City initiative the application of information and communication technology to affect growth and economic well-being.
- Continue working with the City of St. Cloud, City of Kissimmee, Metro Orlando EDC and greater Osceola Partnership for Economic Prosperity to recruit and retain businesses.
- Continue assisting with the implementation of the NeoCity Master Plan.
- Continue implementing the strategies and actions outlined in the adopted W192 Redevelopment Plan.
- Continue to support the W192 Development Authority Board.
- Continue implementing the strategies and actions outlined in the adopted E192 Redevelopment Plan.
- Continue exploring the potential of establishing an MSBU for E192 Community Redevelopment Area.

Goal 2 – Upgrade County Infrastructure and Transportation Network: Prepare for growth

Objectives: Develop multi-modal transportation options.

- As part of the County's Smart City initiative, apply information and communications technologies to provide safer and more efficient transportation services.
- Assist the Transportation and Transit Department with the development (planning, funding, construction and maintenance) of the OCX 2040 Master Plan roads – Poinciana Parkway, Southport Connection, Northeast Xway Connector and Osceola Parkway Extension (all roads which are planned to be multi-modal).
- Continue to coordinate with Community Development Department in developing substantial funding source for transportation.

Goal 3 – Create Great Neighborhoods for the Future: Safe and Livable

Objectives: Develop mixed use communities in appropriate locations.

- Continue working with the Property Owners within Mixed Use Districts to ensure County's growth and development objectives are achieved.
- Implement the Mixed Use District Development Standards required in the Mixed Use Future Land Use designation.

FY18 Accomplishments

- Created the Architectural Review Board for entertainment signage on the W192 corridor.
- Created a new mission and vision for the W192 corridor redevelopment efforts.
- Created eight sub districts within the W192 corridor.
- Provided assistance for catalyst sites on the W192 corridor.
- Created a Small Scale Demolition Grant program.
- W192 Small Scale Demolition Grants – 3 Grants awarded totaling \$23,454.03.
- W192 Signage Grants - 65 Grants awarded totaling \$3,004,445.95.
- W192 Façade Improvement Grants – 16 Grants awarded totaling \$451,592.84.
- W192 Demolition Grants – 3 Grants awarded totaling \$225,000.
- Prepared draft *Climate Change and Energy Use Plan* through coordinated planning process involving County departments and service providers (KUA, Duke Energy, OUC and FP&L).
- Prepared Governance Model for NeoCity.
- Drafted a set of Covenants, Conditions and Restrictions (CCRs) for NeoCity.
- Initiated the preparation of a Conceptual Master Plan for Mixed-Use Districts 5 & 6.
- Completed the first Smart City project with the addition of 435 new LED lights for pedestrian poles along the 15 miles of W192. Initiated the installation of video cameras attached to 19 light poles at major intersections of the W192 corridor.
- Completed design phase of the \$2M landscape project (\$2M will be funded by FDOT Grant).
- Processed and facilitated the approval of 46 permitted film production days with a total economic spend of \$407,127.
- Approved seven (7) manufacturing equipment refund applications. Impact: Refunded more than \$51,889.00 back to local companies for their investment in manufacturing equipment.
- Grand opening of Easy Foods Inc. manufacturing company who employs over 150 employees with an average annual wage of \$35,000.

**TRANSPORTATION & TRANSIT
TRAFFIC ENGINEERING
FUND 102 – TRANSPORTATION TRUST FUND**

DEPARTMENTAL OBJECTIVE:

Provide guidance and oversight for all consultants and County departments for transportation and transit projects serving the County.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network: Prepared for Growth; Objective: Reduce travel times in the County: Point A to Point B.

- Completed review of engineering plan updates and bidding/procurement processes for Hoagland 2 and Hoagland 3 new road construction projects.

Accomplishment #2:

Strategic Plan Goal #1, Grow & Diversify the County's Economy; Strategic Plan Action Item #1: Development of NeoCity; Objective: Develop a transportation infrastructure for NeoCity and enhance the county's transportation infrastructure.

- Advanced roadway design for Denn John Lane Extension from NeoCity Way to Old Boggy Creek Road and the NeoCity Way Extension, from Denn John Lane Extension to the existing Bill Beck Boulevard; NeoCity Way; Oak Street Connector.

Accomplishment #3:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network: Prepared for Growth; Objective: Reduce travel times in the County: Point A to Point B.

- Widen Carroll Street from John Young Parkway to Michigan Street
 - Completed 30% design plans and began work on 60% design plans, as developed during the PD&E study.
 - Approximately \$6.7 million programmed in FY 2019 for construction.

Accomplishment #4:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Develop trails and bikeways connecting neighborhood and community destinations.

- Reviewed design plans and advancing for construction six sidewalks, including Boggy Creek from E. of Fells Cove Blvd. to west of Narcoossee; International Drive; Royal Palm from Boggy Creek to Buenaventura Boulevard; sidewalks around East Lake Elementary School; sidewalks around Highland Elementary School; and sidewalks around Deerwood Elementary School. Three sidewalks were completed, including Koa Street from Bayshore to New Castle, North Roma Way subdivision entrance; and Poinciana Boulevard sidewalk extension north of Old Tampa Highway.

Accomplishment #5:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network: Prepared for Growth; Objective: Reduce travel times in the County: Point A to Point B.

- Reviewed and approved a developer's contract for the proposed widening of Shady Lane and the Shady Lane Extension from U.S. Highway 192-441 to Neptune Road. Obtained additional right-of-way along Neptune Road; reviewed and approved signal plans for all new signals along the Project corridor.
 - Construction began January 2018 and is expected to conclude November 2019.

Accomplishment #6:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network; Automated Traffic Monitoring Systems.

- Completed design review and construction of 15 signals (three temporary);

STRATEGIC OBJECTIVES:**Strategic Objective #1:**

Hoagland Boulevard Phase 2 and Phase 2 (Strategic Plan Action Item #2)

- Manage and complete construction activities by mid-2020 for Phase 3 and by mid-2021 by Phase 2.
- Construction will begin on October 15 on the \$10.7 million Hoagland Boulevard Phase 3 project, which consists of building a four-lane divided roadway with 6-foot to 7-foot wide bike lanes on each side, a 5-foot wide sidewalk on one side; a 6-foot to 8-foot wide sidewalk on the other side, and improvements to the Shingle Creek Bridge.
- Hoagland Boulevard Phase 2 was advertised for construction in October 2018. The \$27.5 million project will realign Hoagland Boulevard from north of the Shingle Creek Bridge to the existing four-lane section at 5th Street. This includes a four-lane divided roadway, 6-foot wide bike lanes, a 6-foot wide sidewalk along the east side of the roadway, and an 8-foot to 10-foot wide path along the west side of Hoagland Boulevard. The project also includes a new bridge spanning the SunRail railroad tracks.

Strategic Objective #2:

Widening Carroll Street from John Young Parkway to Michigan Street

- Complete design plans to 60% status.
- Complete final plans for interim improvements to the intersection of US 441 and Carroll Street, along with necessary drainage improvements.
- Complete bid package, advertise and advance interim improvement Project to construction.

Strategic Objective #3

- Reviewing plans to 100 percent completion and advancing into construction 20 traffic signals throughout the county.

Strategic Objective #4:

Shady Lane (Strategic Plan Action Item #2)

- Monitor construction of extension and widening from Neptune Road to US 192 and coordinate utilities.

**TRANSPORTATION & TRANSIT
TRANSPORTATION PLANNING
FUND 102 – TRANSPORTATION TRUST FUND**

DEPARTMENTAL OBJECTIVE:

Provide and maintain a safe and effective traffic network for all modes for the citizens and traveling public of Osceola County.

RECENT ACCOMPLISHMENTS:

Accomplishment #1:

Strategic Plan Goal #4, Ensure Cost-Effective and High-Performing County Government; Objective: Streamline County organization structure and processes to reduce the cost of government.

- Transportation Element Map Series Amendments
 - Drafted map and data changes to reflect the newly proposed reclassification of “Multimodal Corridors” to “Premium Transit Corridors”, as depicted on TRN 3 and TRN 4 of the Transportation Element Map Series. These changes are consistent with the current vision of the Evaluation and Appraisal Report (EAR) which considers a commercial center approach promoting mass transit.
 - By promoting transit, we are ensuring future mobility needs through improved mobility services; examples include but are not limited to: enhancing regional connectivity to SunRail, serving existing riders while gaining new ones, and serving new markets on the horizon.
 - Clean-up/updates of data were also drafted for the remaining maps: TRN 1, TRN 2, TRN 5, and TRN 6 to ensure accuracy with 2040 and 2080 long-range plans.

Accomplishment #2:

Strategic Plan Goal #1, Grow & Diversify the County’s Economy; Strategic Plan Action Item #1: Development of NeoCity; Objective: Develop a transportation infrastructure for NeoCity and enhance the county’s transportation infrastructure.

- Submitted Department of Economic Opportunity Grant for the Southern Gateway Infrastructure Project at NeoCity, also known as NeoVation Way, connecting NeoCity Way to Neptune Road.
 - Florida Job Growth Grant Fund submitted August, 2018.

Accomplishment #3:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network: Prepared for Growth; Objective: Reduce travel times in the County: Point A to Point B

- Obtained \$4.8 million in Local Agency Program state grant for Hoagland Phase 3, which allowed plans and specifications to be updated, bids to be let, and construction to begin by the end of 2019.

Accomplishment #4:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network: Prepared for Growth; Objective: Reduce travel times in the County: Point A to Point B and increase the ridership and convenience of public transit.

- Neptune Road Corridor
 - Initiated a Project Development and Environment (PD&E) Study for the widening, rehabilitation, and reconstruction of Neptune Road between Partin Settlement Road and US 192. Study includes the location and conceptual design of feasible build alternatives for roadway improvements and their social, economic and environmental effects necessary to comply with state and federal regulatory requirements.
 - Study began summer of 2018 and anticipated completion is December 2019.
 - Construction (Design/Build) anticipated to begin spring 2020 and be complete by October 2023.
 - U.S. Department of Transportation BUILD 2018 \$15 million grant for construction submitted 7/19/2018; Anticipated award announcement December 2018

Accomplishment #5:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network: Prepared for Growth; Objective: Reduce travel times in the County: Point A to Point B and increase the ridership and convenience of public transit.

- Simpson Road Corridor
 - Initiated a Project Development and Environment (PD&E_) Study for the widening, rehabilitation and reconstruction of Simpson Road from US 192 to just south of Myers Road. The study includes the location and conceptual design of feasible build alternatives for roadway improvements and their social, economic and environmental effects necessary to comply with state and federal regulatory requirements.
 - Study began fall of 2018 with anticipated completion is December 2019.
 - Construction dollars programmed in FY 2025.

Accomplishment #6:

Strategic Plan Goal #3, Create Great Neighborhoods for the Future; Objective: Develop trails and bikeways connecting neighborhood and community destinations.

- Advanced six sidewalk projects to design and secured necessary funding for Boggy Creek from E. of Fells Cove Blvd. to west of Narcoossee; International Drive; Royal Palm from Boggy Creek to Buenaventura Boulevard; sidewalks around East Lake Elementary School; sidewalks around Highland Elementary School; and sidewalks around Deerwood Elementary School. Also advanced the Fortune Road to Lakeshore Drive trail into design. Three sidewalks were completed, including Koa Street from Bayshore to New Castle, North Roma Way subdivision entrance; and Poinciana Boulevard sidewalk extension north of Old Tampa Highway.
- Developed blueprint for future bicycle and trails with development of a Bicycle/Trail Master plan that included maps showing trails with individual rankings, and 8 sites to conduct more in-depth field analysis and feasibility studies.
 - Study scheduled to be completed in December 20, 2018
 - Metroplan Orlando 4P funds targeted for funding

STRATEGIC OBJECTIVES:

Strategic Objective #1:

Strategic Plan Goal #2, Upgrade the County Infrastructure and Transportation Network: Prepared for Growth; Objective: Reduce travel times in the County: Point A to Point B.

- Monitor compliance with grant requirements and restrictions with the objective of leveraging additional local, state and federal grant funds to enhance the number and quality of roads, trails and sidewalk projects, as well as traffic signals that can be advanced to design and construction.

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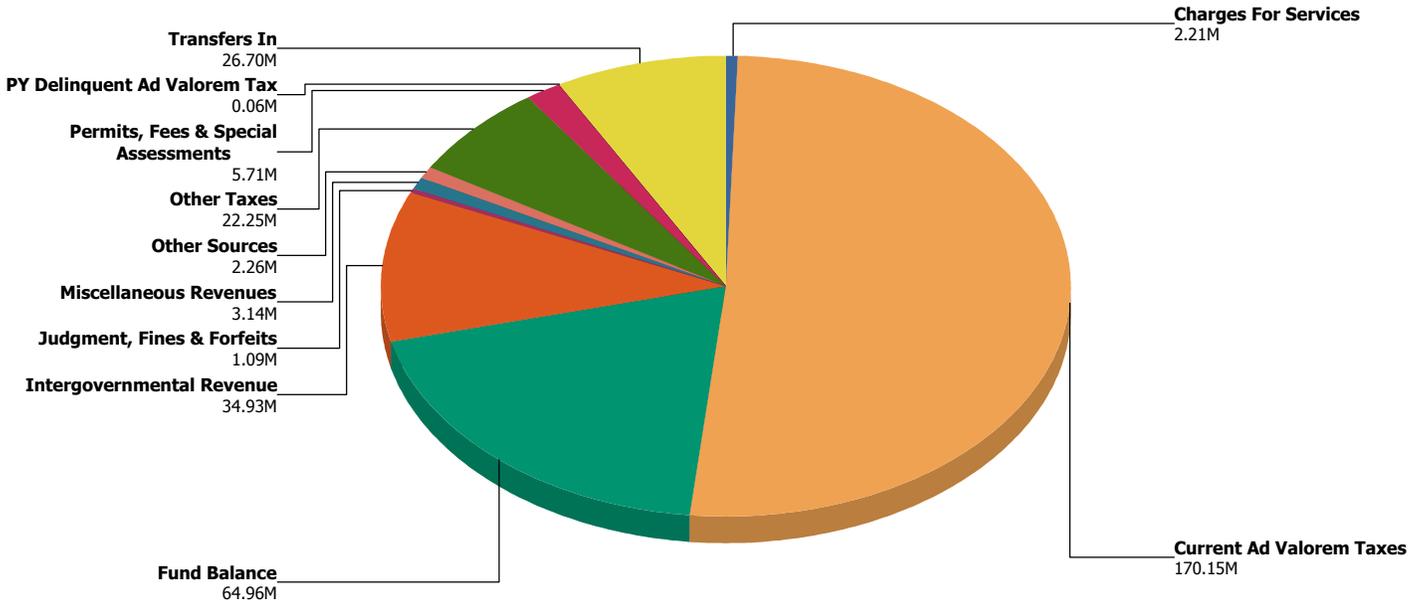
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SUMMARY BY CATEGORY - GENERAL FUNDS

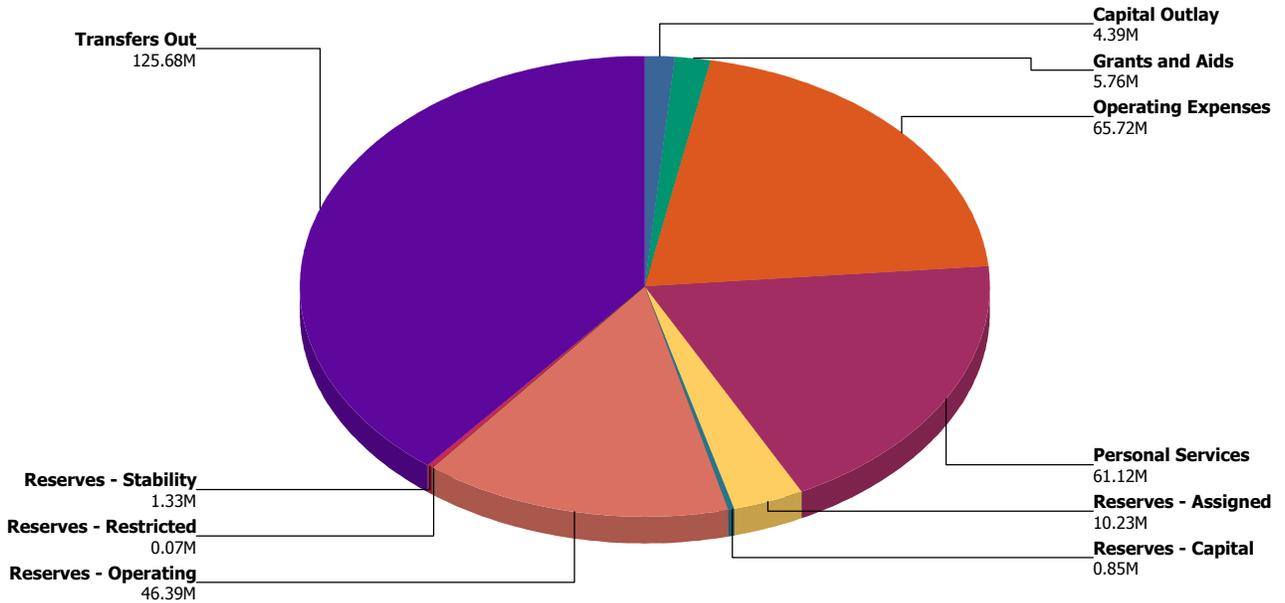
	Adopted FY 2018	Adopted FY 2019	Variance
REVENUES			
Current Ad Valorem Taxes	153,771,217	170,151,453	16,380,236
PY Delinquent Ad Valorem Tax	52,000	63,533	11,533
Other Taxes	21,245,041	22,251,279	1,006,238
Permits, Fees & Special Assessments	5,775,452	5,713,423	-62,029
Intergovernmental Revenue	32,162,902	34,934,075	2,771,173
Charges For Services	2,323,203	2,209,242	-113,961
Judgment, Fines & Forfeits	1,160,643	1,085,779	-74,864
Miscellaneous Revenues	2,077,096	3,144,054	1,066,958
Less 5% Statutory Reduction	-10,891,215	-11,925,481	-1,034,266
Operating Revenues	<u>207,676,339</u>	<u>227,627,357</u>	<u>19,951,018</u>
Transfers In	19,059,282	26,702,826	7,643,544
Other Sources	2,306,000	2,259,000	-47,000
Fund Balance	66,089,363	64,959,910	-1,129,453
Non Operating Revenues	<u>87,454,645</u>	<u>93,921,736</u>	<u>6,467,091</u>
Total Revenues	<u><u>295,130,984</u></u>	<u><u>321,549,093</u></u>	<u><u>26,418,109</u></u>
EXPENDITURES			
Personal Services	60,515,056	61,123,025	607,969
Operating Expenses	62,094,793	65,724,825	3,630,032
Capital Outlay	5,342,889	4,394,502	-948,387
Operating Expenditures	<u>127,952,738</u>	<u>131,242,352</u>	<u>3,289,614</u>
Grants and Aids	8,886,087	5,761,433	-3,124,654
Transfers Out	110,520,258	125,678,097	15,157,839
Reserves - Operating	43,724,244	46,394,835	2,670,591
Reserves - Capital	117,788	846,495	728,707
Reserves - Assigned	1,524,886	10,230,039	8,705,153
Reserves - Restricted	69,510	69,510	0
Reserves - Stability	2,335,473	1,326,332	-1,009,141
Non-Operating Expenditures	<u>167,178,246</u>	<u>190,306,741</u>	<u>23,128,495</u>
Total Expenditures	<u><u>295,130,984</u></u>	<u><u>321,549,093</u></u>	<u><u>26,418,109</u></u>

SUMMARY BY CATEGORY - GENERAL FUNDS

REVENUES



EXPENDITURES



COMMISSION AUDITOR

The Office of Commission Auditor was established by the Osceola County Home Rule Charter and reports directly to the Board of County Commissioners. The purpose of the Office of Commission Auditor (OCA) is to provide independent, objective assurance and consulting services that will add value to County operations. OCA is also charged with the enforcement and audit of collection and remission of Tourist Development Taxes (TDT) by all dealers and property management companies in accordance with Section 13-68 of the Charter and Florida Statute Chapters. 212 and 213. The FY19 budget reflects an increase of 1.2% over FY18.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,290,895	\$ 1,313,088	\$ 22,193
Operating Expenses	\$ 62,764	\$ 60,806	\$(1,958)
Capital Outlay	\$ 4,000	\$ 0	\$(4,000)
Subtotal:	\$ 1,357,659	\$ 1,373,894	\$ 16,235
EXPENDITURES TOTAL:	\$ 1,357,659	\$ 1,373,894	\$ 16,235

COMMUNITY DEVELOPMENT

The Community Development Department is comprised of several offices and functions that provide a wide variety of services to the residents of Osceola County. Highlights for FY19 include the replacement of an electronic message board at the Robert Guevara Community Center. Overall, the budget decreased 14% from the prior year. Below is a description of each office/function within the Community Development Department:

Community Development Administration is responsible for the administration and management of Building & Permitting, Development Review, Current Planning, Customer Care, Mosquito Control, Lakes Management, Parks, Environmental Land Maintenance, Community Centers, Extension Services, Soil & Water Conservation, Planning & Design, Code Enforcement, Impact Fee Coordination, Softball Complex, Austin Tindall, Stadium and Osceola Heritage Park.

Current Planning is tasked with helping manage orderly growth and development through administration of the Osceola County Land Development Code, to ensure compliance with the Osceola County Comprehensive Plan, and enforcement of various codes and ordinances.

Customer Care Administration is responsible for permitting, document management and GIS staff which provides competent, responsive, helpful and courteous services to all citizens as well as to the internal Community Development Staff.

Development Review provides the processing, review and approval of all Engineering Improvement Plans, soil excavation permits, platting, flood plain management, and construction inspection functions which are accomplished through the Project Management, Environmental, Engineering and Inspection Sections of this Office.

Extension Services provides non-biased, research based education to residents and businesses in the areas of agriculture, horticulture, water conservation, energy conservation, protection of our natural resources, housing, finance management, food nutrition and health, food safety, family issues and 4-H youth development.

Heritage Park supports expenditures associated with the maintenance and operation of Osceola Heritage Park (OHP) which is operated and maintained by SMG, a private contractor.

Impact Fee Coordination administers and maintains various Impact Fees including fire, parks and schools.

Mobility Fee Coordination was created by Ordinance #2015-22 which was adopted on March 16, 2015 by the Board of County Commissioners. The Ordinance provides for the imposition and collection of administration fees and for preparation and approval of an Administrative Procedures Manual.

Parks and Public Lands is responsible for the maintenance of Passive Parks, Community Centers, Shingle Creek, Shingle Creek Perpetual Maintenance, Split Oak & Lake Lizzie, Holopaw Conservation Area and Poinciana Scrub.

Planning & Design provides the development framework, process, review and maintenance functions for Osceola County to achieve a sustainable world-class community.

Roadway Bank was created to manage payments from developers wishing to pay for impacts to the roadway network when construction costs are prohibitive for the individual development or when required by the Land Development Code. Funds are used to facilitate roadway construction to complete the adopted roadway networks in the County, consistent with the Comprehensive Plan and Land Development Code.

The Tree Bank was created for the purpose of acquiring, protecting and maintaining native vegetative communities in Osceola County and maintaining land for the placement of trees acquired pursuant to Chapter 10 of the Land Development Code entitled Land Management.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 7,645,098	\$ 7,397,291	\$(247,807)
Operating Expenses	\$ 4,576,883	\$ 4,494,191	\$(82,692)
Capital Outlay	\$ 800,630	\$ 65,400	\$(735,230)
Grants and Aids	\$ 900,000	\$ 16,987	\$(883,013)
Subtotal:	\$ 13,922,611	\$ 11,973,869	\$(1,948,742)
Reserves - Capital	\$ 117,788	\$ 846,495	\$ 728,707
EXPENDITURES TOTAL:	\$ 14,040,399	\$ 12,820,364	\$(1,220,035)

CONSTITUTIONAL OFFICERS

INTRODUCTION

The Constitutional Officers are each elected by the residents of Osceola County to perform executive and administrative functions as specified by general law, the State Constitution and any specific provisions included in the Osceola County Home Rule Charter. The Constitutional Offices submit their budgets annually to the State for approval. The County includes these budgets as a transfer of funds to each constitutional officer for the amount they request or what is approved, which is shown in the pages to follow.

Below is a summary of the function of each Constitutional Office in Osceola County:



CLERK OF THE COURT - The Clerk's responsibility is to keep and protect the public records of the County and to make them available when requested, pursuant to Florida Statutes, Chapter 119, Chapter 286, and Rule 2.240 of the Rules of Judicial Administration. The Clerk keeps the Court's record and seal, issues process, enters judgments and orders, attends court, gives certified copies from the record, maintains custody of court records and all related pleadings filed, secures evidence entered in court, and performs other court related duties. The Clerk is also the official recorder of all instruments that may, by law, be recorded in Osceola County.



PROPERTY APPRAISER - The Property Appraiser is responsible for determining the value of all property within the county, including improved and vacant real property, tangible personal property, and agricultural property. The Property Appraiser is also responsible for maintaining property ownership records and parcel ownership maps, and for administering tax exemptions such as homestead exemption, widows, widowers, blind exemptions, and disability and non-profit exemptions.



SHERIFF - The Sheriff's mission to partner with the community to provide a safe and secure environment in which to live, work and visit, in a manner that is fair, impartial, transparent and consistent.



SUPERVISOR OF ELECTIONS - The Supervisor of Elections mission is to provide the citizens of Osceola County with quality election services and maintain the integrity of the electoral process.



TAX COLLECTOR - The Tax Collector is an agent for various state and local government agencies, for the collection of revenue and public funding. A wide range of services are provided by The Tax Collector to the citizens of Osceola County. These include, collection of ad valorem taxes, non-ad valorem taxes, motor vehicle and vessel registration and title applications, collection of sales tax, issuance of business tax receipt, issuance of hunting and fishing licenses, issuance of concealed weapon permits, driver licenses, and collection of tourist development taxes.

CLERK OF COURT

As the Clerk of the Circuit Court submits their budget request to the State, per Statute 29.008 the County is obligated to fund court-related expenditures for maintenance, utilities, and security of court facilities. The County provides funding for Property and Liability Insurances as well as building maintenance which is budgeted in Building Maintenance's budget in the General Fund. The County also provides funding for cost related to construction of the courts which is provided for in the Court Facilities Fund as well as technology needs through the Court Technology Fund.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 58,101	\$ 44,913	\$(13,188)
Subtotal:	\$ 58,101	\$ 44,913	\$(13,188)
EXPENDITURES TOTAL:	\$ 58,101	\$ 44,913	\$(13,188)

PROPERTY APPRAISER

The Property Appraiser’s Office is responsible for determining the value of all property within the county, including improved and vacant real property, tangible personal property, and agricultural property. The Property Appraiser is also responsible for maintaining property ownership records and parcel ownership maps, and for administering tax exemptions such as homestead exemption, widows, widowers, blind exemptions, and disability and non-profit exemptions. The Property Appraiser’s budget request is funded by the General Fund as well as other funds to which Ad Valorem is assessed. Of the total submitted FY19 Budget, (\$7,060,223), \$6,299,072 is funded by the General Fund. Included in the FY19 Budget are cost associated with aerial photos, although not a requirement for FY19, but is necessary in order to assess the growth the County is experiencing. Also, included in the General Fund are expenses which are not included in the Property Appraiser’s submitted budget but includes costs associated with Property & Liability Insurances, overhead and TRIM postage. Overall funding provided from the General Fund represents a total of \$6,443,061.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 146,352	\$ 143,989	\$(2,363)
Subtotal:	\$ 146,352	\$ 143,989	\$(2,363)
Transfers Out	\$ 5,929,341	\$ 6,299,072	\$ 369,731
EXPENDITURES TOTAL:	\$ 6,075,693	\$ 6,443,061	\$ 367,368

SHERIFF

The Osceola County Sheriff's Office enforces the laws of the State of Florida and the ordinances of Osceola County. The FY19 submitted budget request of \$72,654,147 represents an overall increase of 8.2% over the FY18 Adopted Budget as a result of changes in State Legislation, resulting from the tragic high school incident which mandated a major change in the staffing of School Resource Officers, leading to a significant increase in the Sheriff's Office Budget request for FY19. In addition the County also provides funding, which are not a part of the submitted budget, for costs associated with Property & Liability Insurances, overhead, building maintenance (included in Building Maintenance Department's budget), mass alerting and intergovernmental radio communication. Overall the FY19 General Fund budget totals \$74,318,830.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 1,825,706	\$ 1,192,973	\$(632,733)
Subtotal:	\$ 1,825,706	\$ 1,192,973	\$(632,733)
Transfers Out	\$ 67,319,797	\$ 73,125,857	\$ 5,806,060
EXPENDITURES TOTAL:	\$ 69,145,503	\$ 74,318,830	\$ 5,173,327

SUPERVISOR OF ELECTIONS

The Supervisor of Elections is responsible for administering and certifying the elections for Osceola County and its municipalities. This office is also responsible for maintaining a current and accurate voter registration list, conducting voter registration, and providing voter education to all citizens to assist them in becoming a more informed voter while complying with the Florida Election Laws. For FY19, the SOE submitted a budget request of \$3,364,910, which includes a contingency request of \$10,000. As is typical for this Office during general election cycles, Personal Services and Operating Expenses increased due to including temporary election workers. Additionally, included are funds which are not a part of the Supervisor of Election's submitted budget, for costs associated with Property & Liability Insurances, building maintenance (included in Building Maintenance Department's budget) as well as Overhead. Overall the FY19 Budget increased 11.2% over the FY18 Adopted Budget as a result of increases noted above.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 15,383	\$ 10,632	\$(4,751)
Subtotal:	\$ 15,383	\$ 10,632	\$(4,751)
Transfers Out	\$ 3,008,892	\$ 3,354,910	\$ 346,018
Reserves - Assigned	\$ 10,000	\$ 10,000	\$ 0
EXPENDITURES TOTAL:	\$ 3,034,275	\$ 3,375,542	\$ 341,267

TAX COLLECTOR

The Tax Collector is an independent constitutional officer duly elected by the voters of Osceola County. The Tax Collector participates in the management of the executive branch of state government, which includes the Fish and Wildlife Conservation Commission, Department of Highway Safety & Motor Vehicles, Department of Agriculture, Vital Statistics and the Department of Revenue. This office is also responsible for the collection of other taxes by special levying districts. The Tax Collector's office receives a fee for providing a variety of services and historically has always been able to return unused fees to the County. This office continues to have additional services added by the State which are managed with as little increase as possible. Most recently issuance of concealed weapons permits and Florida birth certificates were added as new services. The Tax Collector submitted a budget request for FY19 to the Florida Department of Revenue of \$10,645,743, which represents an overall decrease of 1.35% over the FY18 Budget approved by the State. However, specific to the General Fund, the request for FY19 is \$8,063,442. The County also provides additional funding for contracted services, postage, insurances, intergovernmental radio communication and building maintenance for an overall General Fund contribution of \$8,693,357. Additionally, as the Elected Official salaries were not finalized at the time of this budget, it will be updated during an amendment, if necessary.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 7,555,170	\$ 8,238,243	\$ 683,073
Subtotal:	\$ 7,555,170	\$ 8,238,243	\$ 683,073
Transfers Out	\$ 15,772	\$ 14,074	\$(1,698)
EXPENDITURES TOTAL:	\$ 7,570,942	\$ 8,252,317	\$ 681,375

CORRECTIONS

The Corrections Department's mission is to provide a safe, secure and humane environment for the public, staff and those requiring detention or supervision in Osceola County. This mission is carried out through a variety of offices and programs within the Corrections Department. The Probation office promotes the safety of the citizens of Osceola County by conducting investigations for the court, enforcing court orders, ensuring victim's rights, engaging in crime prevention partnerships, and facilitating the re-socialization of offenders. The Inmate Medical Program provides medical, psychiatric and dental care to the inmates and is currently is out-sourced to Armor Correctional Health Services. The Drug Lab provides testing that is court ordered by a Judge for individuals who are not inmates. Courthouse Security is contracted out to Universal Protection Services for armed security officers at the Osceola County Courthouse. The FY19 Budget includes funding for Inmate Transportation Services, increases to Contractual Services and Capital funding for facility camera upgrades and equipment. Overall this Department's budget increased 3.9% to support operations in the new fiscal year.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 28,438,542	\$ 28,948,527	\$ 509,985
Operating Expenses	\$ 10,289,793	\$ 11,328,926	\$ 1,039,133
Capital Outlay	\$ 48,949	\$ 16,463	\$(32,486)
Grants and Aids	\$ 250	\$ 0	\$(250)
Subtotal:	\$ 38,777,534	\$ 40,293,916	\$ 1,516,382
EXPENDITURES TOTAL:	\$ 38,777,534	\$ 40,293,916	\$ 1,516,382

BOARD OF COUNTY COMMISSIONERS & COUNTY MANAGER

The County Manager’s Office is responsible for overseeing county operations, implementing Commission policies and preparing an annual operating budget. Also this office provides management of the contract with the Medical Examiner. The County Commissioners constitutes the chief governing board of Osceola County which provide citizens with elected representation and set all policies and goals for the conduct of Osceola County Government. The County Manager is responsible for carrying out the directive of the County Commission through the management of more than 1400 employees under the Board. The overall goal is to provide efficient and responsive customer service and coordination for all programs. . The overall FY19 Budget reflects an increase of 9.6% over the FY18 Adopted Budget to support operations in the new fiscal year.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,804,243	\$ 1,874,594	\$ 70,351
Operating Expenses	\$ 1,113,638	\$ 1,353,639	\$ 240,001
Subtotal:	\$ 2,917,881	\$ 3,228,233	\$ 310,352
EXPENDITURES TOTAL:	\$ 2,917,881	\$ 3,228,233	\$ 310,352

BUSINESS SERVICES

This office provides various services to support the operations of Osceola County which includes Government Affairs services for Federal and State Lobbying and special projects. The overall budget increased from the prior year due to the addition of the Government Affairs Coordinator position previously funded through the Public Information Office.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 147,405	\$ 160,524	\$ 13,119
Operating Expenses	\$ 16,995	\$ 324,503	\$ 307,508
Subtotal:	\$ 164,400	\$ 485,027	\$ 320,627
EXPENDITURES TOTAL:	\$ 164,400	\$ 485,027	\$ 320,627

CLERK OF THE BOARD

The Clerk of the Board maintains the official records of the Osceola County Board of County Commissioners and serves as the Clerk of the Value Adjustment Board. The Recording Secretary Office’s core services include compliance with State Statues, local Ordinances, Resolutions, County Policies and County Manager instructions, in addition to maintaining the Countywide records retention program, indexing, managing, and maintaining all original binding documents, agreements, and contracts of the County Commission, as well as serving as the Recording Secretary to the various Sunshine committees. The Value Adjustment Board is an unfunded statutory duty in which the Clerk of the Board serves in the support function of this administrative process for property owners who dispute the Property Appraisers’ value of their property or classification. The FY19 Budget reflects an increase of 7% over the FY18 Adopted Budget to support operations in the new fiscal year.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 434,259	\$ 471,982	\$ 37,723
Operating Expenses	\$ 78,470	\$ 75,901	\$(2,569)
Subtotal:	\$ 512,729	\$ 547,883	\$ 35,154
EXPENDITURES TOTAL:	\$ 512,729	\$ 547,883	\$ 35,154

COMMUNITY OUTREACH AND PUBLIC INFORMATION OFFICE (PIO)

The Office of Community Outreach and Public Information is responsible for managing the overall communications program for Osceola County government, both internally for employees and externally for the citizens of the community. The overall budget decreased 37.94% from FY18 due to the reallocation of the Government Affairs Coordinator position and related costs to the Business Services Department.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 581,620	\$ 495,147	\$(86,473)
Operating Expenses	\$ 376,331	\$ 95,240	\$(281,091)
Capital Outlay	\$ 3,000	\$ 6,000	\$ 3,000
Subtotal:	\$ 960,951	\$ 596,387	\$(364,564)
EXPENDITURES TOTAL:	\$ 960,951	\$ 596,387	\$(364,564)

HUMAN RESOURCES

The Human Resources Department provides Countywide centralized management and oversight for activities associated with recruitment and selection, labor relations, disciplinary process, investigations and grievances, compliance, staff development and training, employee benefits and risk management services. Organizationally, the Department is divided into three sections with an administrative unit responsible for department administrative and business functions, budgeting, and administration of the classification and compensation program.

The Employee & Labor Relations Section is responsible for all aspects of the employer-employee relationship in the workplace, including recruitment and selection, on-boarding, disciplinary actions, grievances, labor contract administration and interpretation, administrative investigations, policy development, performance management, leave management, compliance (EEO, ADA, FLSA, USERRA, GINA, HIPAA etc.) and training & development.

The Risk Management and Safety Section is responsible for providing the oversight and protection of County assets through purchase of insurance, contractual transfer of risk, program and operational analysis, mitigation of insured losses, loss prevention and related program and policy development to minimize risk and loss potential. This Section is also charged with developing and implementing the County's safety programs to reduce accidents and injuries through training, inspections and regulatory compliance.

The Benefits and HRIS Section is responsible for the day- to- day oversight of the county's Health, Dental, Vision, STD, LTD, Life Insurance, EAP, Florida Retirement System (FRS), Deferred Compensation, Flexible Spending Account, COBRA, Wellness, and other related programs. The Section is also responsible for the daily activities of the Human Resources Information Systems (HRIS) to include management and maintenance of all County employee Human Resources data; managing any and all personnel changes within the IFAS system; the production of reports that analyze employee personnel data, and processing all new position creations and position updates. Through detailed data and systems maintenance, the HRIS's services are critical elements in providing accurate information to both internal and external customers.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 872,556	\$ 745,848	\$(126,708)
Operating Expenses	\$ 362,311	\$ 274,094	\$(88,217)
Capital Outlay	\$ 0	\$ 0	\$ 0
Subtotal:	\$ 1,234,867	\$ 1,019,942	\$(214,925)
EXPENDITURES TOTAL:	\$ 1,234,867	\$ 1,019,942	\$(214,925)

INFORMATION TECHNOLOGY

Information Technology is comprised of teams that focus on activities such as application development, networking, systems operations and helpdesk support, as well ensuring the integrity and security of the information on the County's computer systems. The Department includes the following offices: IT Administration, IT Project Management, IT Application Support, and IT Infrastructure Support. Another component of this Office is Business Process Improvements (BPI) which was established in Fiscal Year 2012 to evaluate the County's numerous processes and analyze areas that can be streamlined to improve their efficiency and effectiveness. BPI works closely with Information Technology to implement technology needed to support the identified improvements.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 4,037,776	\$ 4,151,482	\$ 113,706
Operating Expenses	\$ 5,370,660	\$ 5,286,588	\$(84,072)
Capital Outlay	\$ 1,104,600	\$ 1,122,000	\$ 17,400
Subtotal:	\$ 10,513,036	\$ 10,560,070	\$ 47,034
EXPENDITURES TOTAL:	\$ 10,513,036	\$ 10,560,070	\$ 47,034

OFFICE OF THE COMPTROLLER

The Office of the Comptroller collaboratively supports the Board of County Commissioners' Strategic Plan by providing the highest standard of excellence through a professional and transparent approach. This office is responsible for financial reports, vendor and payroll disbursements, accounts receivable, banking, investments, fixed assets, and audits. The FY19 Budget reflects an increase of 13% over the FY18 Adopted Budget to support operations in the new fiscal year.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,657,167	\$ 1,887,666	\$ 230,499
Operating Expenses	\$ 106,079	\$ 111,608	\$ 5,529
Subtotal:	\$ 1,763,246	\$ 1,999,274	\$ 236,028
EXPENDITURES TOTAL:	\$ 1,763,246	\$ 1,999,274	\$ 236,028

OFFICE OF MANAGEMENT AND BUDGET AND SPECIAL ASSESSMENTS

The Budget Office is responsible for ensuring compliance with Florida Statute Chapter 129 (County Annual Budget,) Chapter 200 (Determination of Millage-including TRIM Compliance) and the County’s Administrative Code Chapter 4-Budget Policy. This includes creating and presenting the annual budget and the Five-Year Capital Improvement Plan each year. Also, ongoing monitoring of the annual budget and administration of budget adjustments (amendments, supplements and transfers). Budget also prepares revenue projections, funding analysis and ROI to be used by County Administration to support policy decisions.

The Special Assessments office provides for the administration of the County’s Municipal Service Taxing Units (MSTU) and Municipal Service Benefit Units (MSBU). It is through these units the County has chosen to fund municipal services and to provide development and redevelopment activities. There are a variety of services funded through municipal service units in Osceola County, as authorized by each specific County ordinance or resolution, under Chapter 125, Florida Statutes. These services include, but are not limited to, street lighting, garbage service, retention pond and drainage easement maintenance, common area maintenance, road resurfacing and the provision of funding for Countywide fire and emergency medical services. Another function of Special Assessments is the District Clerk services for the Common Facilities District. Special Assessments is tasked with providing District Clerk services to the four Common Facilities Districts (CFDs) pursuant to an Interlocal with the Property Appraiser. Special Assessments serves as a sub-contractor for the Property Appraiser’s Office to merge all local government’s non-ad valorem assessment rolls with the tax roll maintained by the Property Appraiser’s Office. Together Budget and Special Assessments calculate the millage rates and special assessment rates for the County’s various funding mechanisms. Overall the FY19 Budget reflects a slight decrease to support the operations of the new fiscal year.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,228,728	\$ 1,202,839	\$(25,889)
Operating Expenses	\$ 39,799	\$ 47,510	\$ 7,711
Subtotal:	\$ 1,268,527	\$ 1,250,349	\$(18,178)
EXPENDITURES TOTAL:	\$ 1,268,527	\$ 1,250,349	\$(18,178)

PROCUREMENT

The main function of the Procurement office is to enhance the quality of life of the citizens of Osceola County by procuring high quality products, services and innovative solutions that are cost effective and add value to County operations, while promoting vendor participation and diversity, providing excellent customer service and ensuring the public trust by adhering to the highest level of professional and ethical standards. The FY19 Budget reflects a slight increase over the FY18 Adopted Budget to support operations in the new fiscal year.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,193,199	\$ 1,204,636	\$ 11,437
Operating Expenses	\$ 52,010	\$ 45,052	\$(6,958)
Subtotal:	\$ 1,245,209	\$ 1,249,688	\$ 4,479
EXPENDITURES TOTAL:	\$ 1,245,209	\$ 1,249,688	\$ 4,479

STRATEGIC INITIATIVES

The Strategic Initiatives/Economic Development Department directly supports the BOCC Strategic Plan by encompassing methods in which a community can create a balance between livability, economic viability, and environmental sensitivity. In addition, the department assists in retention, recruitment and expansion of businesses and industries within Osceola County. This department consists of Strategic Initiatives, Economic Development, Economic Incentives and Technology Development. The overall FY19 Budget decreased primarily as a result of funds not being allocated for Technology Development Initiatives to outside organizations.

The Strategic Initiatives Office supports progress with Osceola County’s Comprehensive Plan by providing administrative support to the East 192 CRA and the West 192 Development Authority, among other initiatives.

The Economic Development office provides incentives and assistance to new and existing targeted industries for the creation of high wage jobs in Osceola County.

The Economic Incentives Department utilizes the Qualified Targeted Industry (QTI) Tax Refund Incentive, a tool available to Florida communities, to encourage qualified job growth in targeted high value-added businesses. This department also includes initiatives that help develop small businesses and increase education and training opportunity for Osceola County residents.

The purpose of the Technology Development Department is to aggressively stimulate economic growth within Osceola County by growing the high-wage and high value-added employment opportunities and by attracting certain targeted high value-added industries to Osceola County.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 440,098	\$ 386,931	\$(53,167)
Operating Expenses	\$ 1,511,271	\$ 2,118,597	\$ 607,326
Grants and Aids	\$ 5,000,000	\$ 3,000,000	\$(2,000,000)
Subtotal:	\$ 6,951,369	\$ 5,505,528	\$(1,445,841)
EXPENDITURES TOTAL:	\$ 6,951,369	\$ 5,505,528	\$(1,445,841)

COUNTY ATTORNEY

The County Attorney’s Office is responsible for rendering legal services to the Board of County Commissioners, defending lawsuits on behalf of the County Commission, and assisting in the preparation and implementation of all ordinances, codes and resolutions adopted by the Board. This department reflects an increase of 12.16% over FY18.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 942,035	\$ 995,443	\$ 53,408
Operating Expenses	\$ 294,507	\$ 391,434	\$ 96,927
Subtotal:	\$ 1,236,542	\$ 1,386,877	\$ 150,335
EXPENDITURES TOTAL:	\$ 1,236,542	\$ 1,386,877	\$ 150,335

COURT ADMINISTRATION

The Court Administration Department is comprised of several offices and functions that provide a wide variety of services to residents of Osceola County which are detailed below. Overall this Department's FY19 Budget increased 9.2% over the FY18 Adopted Budget to support operations in the new fiscal year.

Court Innovations manages the spending of funds that are allocated as determined by the Chief Judge of the Circuit Court to supplement State funding for the elements of the State courts system identified in F.S.29.004 and County funding for local requirements under F.S.29.008(2)(a)2.

Court Administration - Under the Florida Rules of Judicial Procedure 2.215(b)(3) the Chief Judge will provide mandatory periodic review of the status of the inmates in the county jail. In addition, under F.S. 29.008, County Funding of Court Related Functions for the courts communication services, wireless communications, courier messenger service, auxiliary aids for qualified individuals with a disability are provided for under this fund.

Teen Court - This program provides criminal justice services and information to first time juvenile offenders and their families who are residents of Osceola County, and assists with public safety through accountability. Teen Court Program's purpose is to divert less serious cases away from the more formal juvenile court to a more informal court, where first time juvenile offenders who admit their wrongful acts are evaluated and judged by a jury of their peers.

Jury Services - Pursuant to Florida Statute 40, the Clerk of Court has specific responsibilities regarding the processing of jurors. Pursuant to an interlocal agreement between Osceola County, the Osceola County Clerk of Court, and the Court, the parties have agreed that certain court-related functions, such as those performed by the Jury Services Unit will be provided by the Court under the supervision and administration of the Chief Judge through Court Administration and funded by the Clerk

Drug Court - The Adult Drug Court Program provides criminal justice services, information and treatment alternatives in lieu of incarceration for adult offenders with substance abuse disorders & assists with public safety through accountability. It is a diversionary and post plea program for nonviolent felony and misdemeanor offenders with substance abuse problems, and in some cases provides treatment for individuals with co occurring disorders, substance abuse and mental health problems by addressing the underlying issues that contribute to criminal behavior through appropriate treatment and support services while also holding the defendant's accountable for their actions.

Mental Health Court seeks to improve public safety by reducing criminal recidivism through the improvement of the quality of life of people with serious mental illnesses. In Mental Health Court, the judge orders participation in appropriate treatment services for the defendant and monitors the defendant through regular court sessions rather than incarceration with limited access to mental health services.

Juvenile Alternative Sanctions - This program provides criminal justice services, information and alternatives to incarceration for juvenile offenders in Osceola County, and assists with public safety through accountability. In addition, staff provides intervention services which include counseling, educational classes, and drug screenings. The Alternative Sanctions Program is supported from revenue generated by the \$65 additional court cost established by county ordinance, of which 25% is designated to fund Juvenile Alternative Programs, as well as supplemented by the County's General Fund

Veteran's Court – Veteran's Treatment Court coordinates the judiciary, criminal justice entities, and veteran services. Treatment providers and the community under the umbrella program (Problem Solving Courts) is working towards reducing criminal behavior of its participants and restoring them to a more productive life.

Injunction Services offers certain assistance to petitioners seeking both injunctions for protection against domestic violence and enforcement for a violation in accordance with Florida Statute 741.30.

The Supervised Visitation Center provides supervised visitations, monitors exchange visits, and allows children involved in domestic violence cases, and other family disputes moving through the court system, to spend time with the non-custodial parent in a safe atmosphere, thereby enhancing public safety.

Mediation - This program provides training opportunities, recognition and incentives to volunteer county mediators.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,099,820	\$ 1,177,644	\$ 77,824
Operating Expenses	\$ 798,805	\$ 900,934	\$ 102,129
Capital Outlay	\$ 3,500	\$ 0	\$(3,500)
Subtotal:	\$ 1,902,125	\$ 2,078,578	\$ 176,453
EXPENDITURES TOTAL:	\$ 1,902,125	\$ 2,078,578	\$ 176,453

HUMAN SERVICES

The Human Services Department provides low income families in Osceola County with assistance programs and referrals to services designed to improve the health and well-being of residents. Human Services also serves as the county liaison with the Osceola County Health Department. Overall, this department decreased 4.6% over the FY18 Adopted Budget. Detailed below is a description of each office and function within the Human Services Department.

Homeless Assistance administers rental assistance grants designated for homeless prevention and rapid re-housing in order to avoid rising numbers in homelessness among families with children.

Veteran's Services provides assistance to disabled and needy war veterans, members of the U.S. Armed Forces and their dependents, and the widows and orphans of deceased veterans entitled to benefits under any federal, state, and local government laws, rules or regulations by their service in the Armed Forces of the United States in accordance with the requirements of Florida Statute 292.11.

Social Services administers mandated programs such as Indigent Burial and Cremation Services, Child Protection Exams, Health Care Responsibility Act, and Medicaid Match Program. All funding for programs provided by Social Services are funded by property taxes.

Legal Aid is mandated by Florida Statute Chapter 29.0085 to provide community legal services to residents who cannot afford such services.

Outside Agencies provides the funding to various non-profits through a competitive process who assist low income families in the community such as the Children's Advocacy Center and YMCA. Additionally there are two mandated programs under this function: Child Protection Teams which is mandated by F.S. Chapter 39 to provide services to abused children, and the Baker Act, mandated by F.S. Chapter 394 to provide community mental health services.

The Health Unit budget supports the five Osceola County Health Department locations. Operating costs include the County's contribution for repairs and maintenance for the buildings, insurance, and telephone services.

The Federally Qualified Health Care is operated by Primary Care Medical Services of Poinciana which began providing primary and maternity care services to the residents of Osceola County on April 1, 2017 as a separate entity as in prior years this function was combined with the Health Unit.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 1,117,528	\$ 1,108,796	\$(8,732)
Operating Expenses	\$ 9,281,215	\$ 8,904,157	\$(377,058)
Capital Outlay	\$ 0	\$ 24,999	\$ 24,999
Grants and Aids	\$ 2,631,587	\$ 2,390,196	\$(241,391)
Subtotal:	\$ 13,030,330	\$ 12,428,148	\$(602,182)
EXPENDITURES TOTAL:	\$ 13,030,330	\$ 12,428,148	\$(602,182)

TRAFFIC EDUCATION (DORI SLOSBERG)

Per Ordinance 03-01 the County collects an additional \$3.00 on every traffic penalty for the purpose of funding traffic education programs in public and non-public schools. Funds are used for direct educational expenses and cannot be used for administrative expenses. Funding is requested by the School Board on an annual basis.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 282,782	\$ 282,727	\$(55)
Subtotal:	\$ 282,782	\$ 282,727	\$(55)
EXPENDITURES TOTAL:	\$ 282,782	\$ 282,727	\$(55)

GENERAL GOVERNMENT

This cost center captures costs not specifically associated with the operating functions performed by other cost centers within the General Fund such as Juvenile Justice, St. Cloud, Kissimmee and Vine Street CRAs, the Mass Alerting system as well as arbitrage, litigation and consulting expenses. Grants & Aids include funding for the Literacy Program (Footsteps to Brilliance) with the School Board.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 4,535,431	\$ 4,902,169	\$ 366,738
Grants and Aids	\$ 29,250	\$ 29,250	\$ 0
Subtotal:	\$ 4,564,681	\$ 4,931,419	\$ 366,738
EXPENDITURES TOTAL:	\$ 4,564,681	\$ 4,931,419	\$ 366,738

OTHER GOVERNMENT SUPPORT SERVICES

This cost center captures costs not specifically associated with the operating functions performed by other cost centers within the General Fund. Transfers Out supports funding for debt services, funding for the East 192 CRA for community redevelopment purposes and the West 192 Development Authority, along with funding for the intergovernmental radio system and fire subsidies. Reserves-Operating is comprised of Reserves for Contingency to respond to unanticipated needs and emergencies, which includes funding set aside for mandated HCRA and Reserves for Cash to offset the timing of revenue receipts and short-term cash flow variations. Reserves Assigned includes funds for disaster recovery pending FEMA reimbursement. Other reserves such as Reserves Restricted have been set aside for specific purposes and Reserves for Stability offsets revenue fluctuations whether anticipated or unanticipated.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Grants and Aids	\$ 250,000	\$ 250,000	\$ 0
Subtotal:	\$ 250,000	\$ 250,000	\$ 0
Transfers Out	\$ 27,146,002	\$ 32,370,220	\$ 5,224,218
Reserves - Operating	\$ 43,724,244	\$ 46,394,835	\$ 2,670,591
Reserves - Assigned	\$ 1,514,886	\$ 10,220,039	\$ 8,705,153
Reserves - Restricted	\$ 69,510	\$ 69,510	\$ 0
Reserves - Stability	\$ 2,335,473	\$ 1,326,332	\$(1,009,141)
EXPENDITURES TOTAL:	\$ 75,040,115	\$ 90,630,936	\$ 15,590,821

PUBLIC DEFENDER

The Public Defender’s Office protects the constitutional and statutory rights of all citizens through the effective legal representation of court appointed clients, pursuant to Chapter 27, Florida Statutes. This office exists to guarantee that the poor or indigent citizens have the right to a fair trial. The County is obligated to cover the technology needs of this office per Florida Statute 29.008. The budget below reflects funding for communication services and other operating expenses, which remains the same as FY18.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 7,000	\$ 7,000	\$ 0
Subtotal:	\$ 7,000	\$ 7,000	\$ 0
EXPENDITURES TOTAL:	\$ 7,000	\$ 7,000	\$ 0

ANIMAL SERVICES

Animal Services is an open access animal shelter and field enforcement program that directly supports the BOCC Strategic Plan and their mission is to provide the best care possible to animals that come to the shelter regardless of circumstance, to be diligent in the effort to save lives, and to educate and assist the community with animal related problems. This department works to reduce threats posed by animals to public safety through proactive enforcement, education, assistance, and prevention based programs. Veterinary Operations include spay/neuter services on all adopted pets as well as many of them that are reclaimed by owners, medical care to sick or injured animals, medical examinations on animals that are seized, treatment to pets whose owners cannot afford veterinary care any other way and vaccinations for adopted and reclaimed pets. Kennel Operations include day to day care of the animals received which include dogs, cats, livestock, exotic, and wild animals. Other services include cursory examinations, administration of core vaccines as well as anthelmintics, flea and tick control agents, conducting various tests, assisting customers, euthanizing, daily enrichment for sheltered animals and monitoring. Road Operations respond to calls ranging from dog attacks to dogs running loose to large scale animal cruelty cases. Animal Control Administration provides support and infrastructure for all clerical functions, financial transactions and record keeping, and fiscal responsibilities. Animal Services donations fund services to include orthopedic surgery, laceration repair and diagnostics as well as general supplies, food, and medicine. Also included is the Licensing Program which provides spay and neuter services. The overall Animal Services budget decreased 3.13% from FY18.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 2,162,779	\$ 2,194,013	\$ 31,234
Operating Expenses	\$ 751,366	\$ 669,445	\$(81,921)
Capital Outlay	\$ 44,400	\$ 0	\$(44,400)
Grants and Aids	\$ 75,000	\$ 75,000	\$ 0
Subtotal:	\$ 3,033,545	\$ 2,938,458	\$(95,087)
EXPENDITURES TOTAL:	\$ 3,033,545	\$ 2,938,458	\$(95,087)

EMERGENCY MANAGEMENT

The Office of Emergency Management provides the framework for coordination and facilitation across multiple community partners in accordance with its mission, which is to reduce the loss of life and property, and protect the people of Osceola County through a comprehensive, all hazards emergency management system of prevention, preparedness, response, recovery and mitigation. To accomplish this, the Office of Emergency Management organizes staff, communities, volunteers and business efforts prior to, during and after a disaster; equips first responders and community response teams with tools and equipment that may be needed to respond to and recover from a disaster; and conducts a variety of exercises designed to evaluate and improve the county and our partner’s ability to respond and recover from a disaster. The Office of Emergency Management’s budget maintains a similar level of service as the prior year.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 332,231	\$ 346,147	\$ 13,916
Operating Expenses	\$ 205,870	\$ 223,818	\$ 17,948
Capital Outlay	\$ 24,999	\$ 0	\$(24,999)
Subtotal:	\$ 563,100	\$ 569,965	\$ 6,865
EXPENDITURES TOTAL:	\$ 563,100	\$ 569,965	\$ 6,865

PUBLIC WORKS

The Public Works Department is comprised of several offices that support various functions throughout the County. Highlights for FY19 include the Jail Site Improvement Plan Study and HVAC and roof replacement projects. Overall, the budget increased 12.5% from the prior year. Below is a detail of each office/function within the Public Works Department:

Facilities Maintenance office manages and coordinates the preventive maintenance, general repair, statutory inspections, janitorial services, utilities, etc. for all County buildings and facilities, including boat ramps. This office provides Life Safety inspections for Fire Systems, Elevators, Generators, Lighting, Air Quality, and sanitation as well as the day-to-day routine preventive maintenance.

Construction Management office manages the building construction for Osceola County and oversees the design and construction of new County projects and renovations to ensure quality on-time and on-budget delivery. This office administers and oversees contractors and construction manager's work to ensure construction is performed in such a manner as to provide ease of maintenance and conservation of energy after completion, administers and works closely with the designer to ensure they use the most cost effective techniques and standards in fulfilling the needs of the departments, assists all County departments with planning and budgeting projects and observes the construction process for quality and cost effectiveness .

Mowing Unit office has a wide range of mowing/landscaping responsibilities such as annual inspection of contractual services for 29 contracts covering 18,058 acres of Large Machine Mowing (rough cut), 39,257 acres of Small Machine Mowing (finish cut and finish cut plus) and 45 various County owned facilities and parcels of land (i.e, libraries, EOC, Sheriff's department, health departments, fire departments, government center, etc.). Additionally staff provides in-house mowing services to 39 locations at approximately 5,400 acres annually to areas such as natural parks, active parks, boat ramps and recreational lands owned by the County (separate from contracted mowing).

Small Engine Repair office repairs all extraction tools for Fire/Rescue and all small equipment for Road & Bridge and Parks.

Lakes Management is responsible for the coordination with local, state and federal agencies in the management of the County's lakes and waterways and oversight of the County's National Pollutant Discharge Elimination System (NPDES) MS4 permit. Staff is responsible for the inspection, maintenance and renovation of lake related facilities including fishing piers, boat ramps, docks and navigation signage.

Mosquito Control protects public health through the inspection and treatment of immature mosquitoes (larviciding), trapping, identification (surveillance), control of adult mosquitoes by ground or aerial treatment (adulticiding), and site inspections for customer service requests. Mosquito Control is committed to protecting the public health of residents and visitors through the implementation of environmentally sound practices, utilizing an integrated pest management approach, to control mosquitoes throughout Osceola County. Staff ensures compliance with local, state and federal rules and regulations. This office receives grant funding from the Florida Department of Agriculture and Consumer Services.

Hoagland Industrial Park records the lease revenues which are used to offset the expenses for the repair and maintenance of the Hoagland Industrial Park. This property was acquired as a part of the right-of-way acquisition for the Hoagland Boulevard project.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Personal Services	\$ 5,089,077	\$ 5,060,427	\$(28,650)
Operating Expenses	\$ 12,275,681	\$ 14,091,316	\$ 1,815,635
Capital Outlay	\$ 23,260	\$ 417,520	\$ 394,260
Subtotal:	\$ 17,388,018	\$ 19,569,263	\$ 2,181,245
EXPENDITURES TOTAL:	\$ 17,388,018	\$ 19,569,263	\$ 2,181,245

STATE ATTORNEY

The ultimate goal of the State Attorney’s Office is to seek justice for the citizens of Osceola County through the successful prosecution of criminal cases. Seeking justice means aggressively charging and trying not only the easy or sure winners, but also those tough cases in which the evidence establishes the guilt of the accused by legal and ethical standards. The FY19 Budget reflects an increase to support upgrading of equipment and accessories.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 5,000	\$ 7,500	\$ 2,500
Subtotal:	\$ 5,000	\$ 7,500	\$ 2,500
EXPENDITURES TOTAL:	\$ 5,000	\$ 7,500	\$ 2,500

TRANSPORTATION & TRANSIT

The FY19 budget supports the Transit Shelter office which is responsible for the collection of fees from developers who opted to not build a shelter as per development review requirements and instead provide funding to the County for construction.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
EXPENDITURES			
Operating Expenses	\$ 111,380	\$ 111,380	\$ 0
Subtotal:	\$ 111,380	\$ 111,380	\$ 0
EXPENDITURES TOTAL:	\$ 111,380	\$ 111,380	\$ 0

FUND 010 – DESIGNATED AD VALOREM TAX (DAT) FUND

The Designated Ad Valorem Tax (DAT) was established by Ordinance # 12-40 which provides funds to support Transportation. Annual appropriation is the Board’s decision and is not an automatic source of revenue each year which is received through a Transfer In from the General Fund. The FY19 funding reflects a 48% increase over the FY18 Adopted Budget.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 7,100,454	\$ 10,513,964	\$ 3,413,510
REVENUES TOTAL:	\$ 7,100,454	\$ 10,513,964	\$ 3,413,510
EXPENDITURES			
Transfers Out	\$ 7,100,454	\$ 10,513,964	\$ 3,413,510
EXPENDITURES TOTAL:	\$ 7,100,454	\$ 10,513,964	\$ 3,413,510

SPECIAL REVENUE FUNDS

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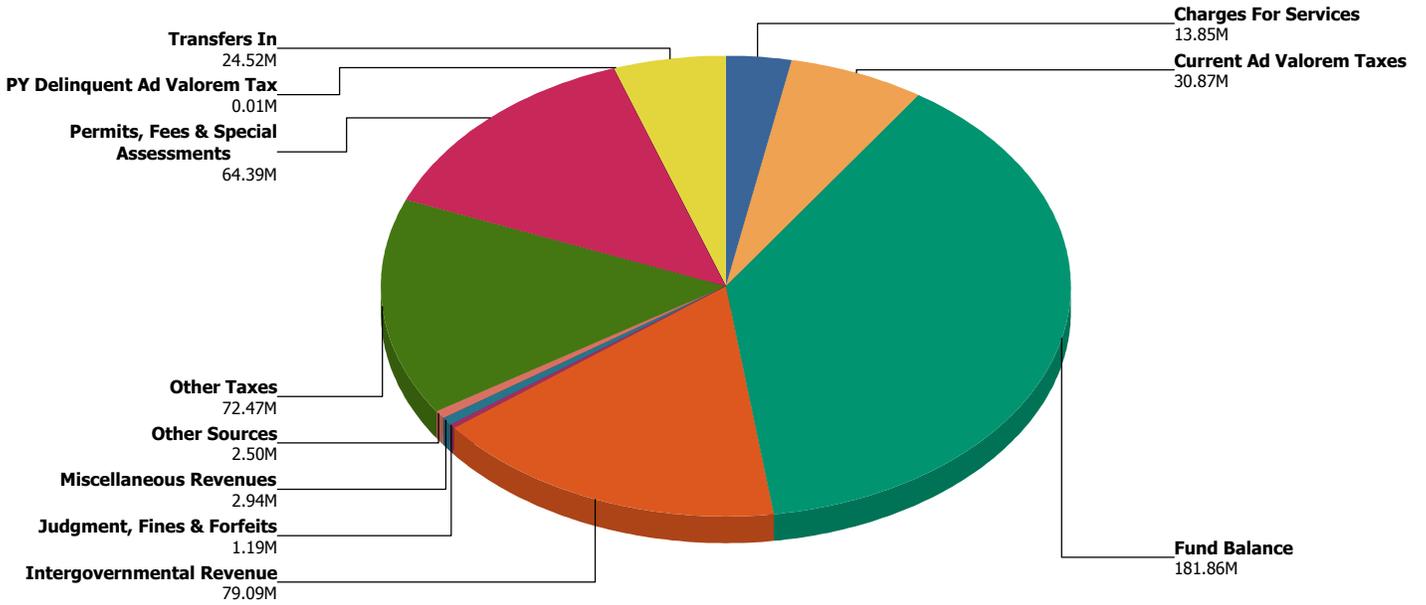
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SUMMARY BY CATEGORY - SPECIAL REVENUE FUND GROUP

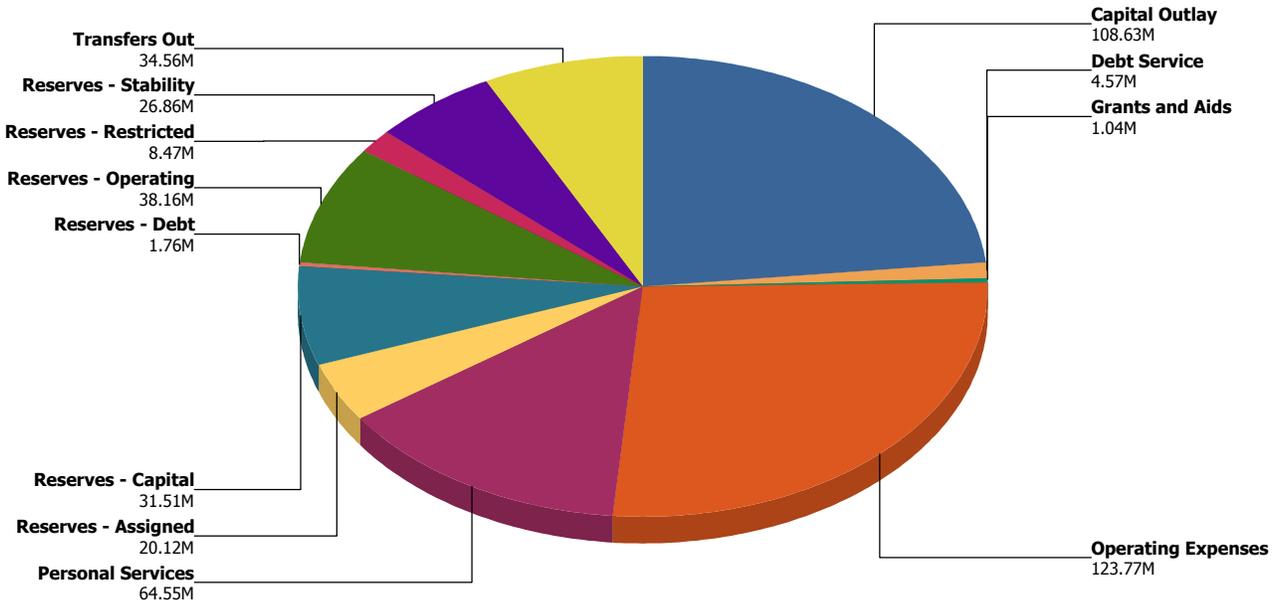
	Adopted FY 2018	Adopted FY 2019	Variance
REVENUES			
Current Ad Valorem Taxes	28,050,445	30,868,926	2,818,481
PY Delinquent Ad Valorem Tax	11,000	11,329	329
Other Taxes	66,463,479	72,466,423	6,002,944
Permits, Fees & Special Assessments	59,439,801	64,390,765	4,950,964
Intergovernmental Revenue	69,329,868	79,089,956	9,760,088
Charges For Services	13,853,422	13,850,933	-2,489
Judgment, Fines & Forfeits	1,084,649	1,193,667	109,018
Miscellaneous Revenues	3,490,579	2,939,184	-551,395
Less 5% Statutory Reduction	-9,036,521	-9,694,975	-658,454
Operating Revenues	<u>232,686,722</u>	<u>255,116,208</u>	<u>22,429,486</u>
Transfers In	20,035,494	24,522,819	4,487,325
Other Sources	167,667	2,503,009	2,335,342
Fund Balance	190,495,794	181,862,895	-8,632,899
Non Operating Revenues	<u>210,698,955</u>	<u>208,888,723</u>	<u>-1,810,232</u>
Total Revenues	<u>443,385,677</u>	<u>464,004,931</u>	<u>20,619,254</u>
EXPENDITURES			
Personal Services	61,113,923	64,553,457	3,439,534
Operating Expenses	111,232,141	123,774,643	12,542,502
Capital Outlay	88,460,735	108,629,987	20,169,252
Operating Expenditures	<u>260,806,799</u>	<u>296,958,087</u>	<u>36,151,288</u>
Debt Service	3,896,705	4,568,475	671,770
Grants and Aids	1,277,125	1,039,709	-237,416
Transfers Out	28,416,247	34,564,632	6,148,385
Reserves - Operating	37,489,361	38,159,410	670,049
Reserves - Debt	1,750,650	1,762,747	12,097
Reserves - Capital	78,304,003	31,508,166	-46,795,837
Reserves - Assigned	50,000	20,116,000	20,066,000
Reserves - Restricted	7,734,361	8,471,262	736,901
Reserves - Stability	23,660,426	26,856,443	3,196,017
Non-Operating Expenditures	<u>182,578,878</u>	<u>167,046,844</u>	<u>-15,532,034</u>
Total Expenditures	<u>443,385,677</u>	<u>464,004,931</u>	<u>20,619,254</u>

SUMMARY BY CATEGORY - SPECIAL REVENUE FUND GROUP

REVENUES



EXPENDITURES



FUND 101 - TDT RIDA TAX BOND 2012 PROJECT

This Fund was established in 2012 to track the proceeds from the Taxable Tourist Development Tax (5th Cent) Revenue Bonds, Series 2012, to provide funding for the County's portion of the construction costs for the OMNI Convention Center and to provide funding for amortized rent payments for 30 years.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 7,998,937	\$ 8,077,393	\$ 78,456
REVENUES TOTAL:	\$ 7,998,937	\$ 8,077,393	\$ 78,456
EXPENDITURES			
Operating Expenses	\$ 343,049	\$ 343,049	\$ 0
Subtotal:	\$ 343,049	\$ 343,049	\$ 0
Reserves - Restricted	\$ 7,655,888	\$ 7,734,344	\$ 78,456
EXPENDITURES TOTAL:	\$ 7,998,937	\$ 8,077,393	\$ 78,456

FUND 102 - TRANSPORTATION TRUST FUND

The Transportation Trust Fund includes revenues and appropriations for transportation related expenditures such as engineering, construction or maintenance of roads, bridges, stormwater and the purchase of right-of-way. In FY19, funding includes needed repairs and maintenance projects, roof replacements for buildings at Road & Bridge Yard 1, road materials and supplies as well as the purchase of a Roadvista Roadway GIS GPS machine and ongoing capital projects.

The Transportation Trust Fund includes funding from the 9th Cent Fuel Tax (1 cent per gallon), the County Fuel Tax (1 cent per gallon) and the Local Option Fuel Tax (6 cents per gallon). This Fund does not generate sufficient revenues to support operation, therefore the Fund also receives a Transfer In from the General Fund through the Designated Ad Valorem Tax Fund. Other sources of revenues are interest, miscellaneous revenues, engineering fees and Fund Balance. Overall this Fund increased 7.4% over the FY18 Adopted Budget.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 9,016,672	\$ 9,443,105	\$ 426,433
Permits, Fees & Special Assessments	\$ 180,250	\$ 242,588	\$ 62,338
Intergovernmental Revenue	\$ 2,008,303	\$ 1,892,592	\$(115,711)
Charges For Services	\$ 29,324	\$ 39,927	\$ 10,603
Miscellaneous Revenues	\$ 41,496	\$ 20,000	\$(21,496)
Less 5% Statutory Reduction	\$(563,801)	\$(581,910)	\$(18,109)
Subtotal:	\$ 10,712,244	\$ 11,056,302	\$ 344,058
Transfers In	\$ 7,120,845	\$ 10,534,352	\$ 3,413,507
Fund Balance	\$ 3,751,029	\$ 1,597,989	\$(2,153,040)
REVENUES TOTAL:	\$ 21,584,118	\$ 23,188,643	\$ 1,604,525
EXPENDITURES			
Personal Services	\$ 10,476,101	\$ 10,488,900	\$ 12,799
Operating Expenses	\$ 6,839,356	\$ 8,555,960	\$ 1,716,604
Capital Outlay	\$ 463,375	\$ 614,357	\$ 150,982
Debt Service	\$ 1,370,550	\$ 1,371,151	\$ 601
Subtotal:	\$ 19,149,382	\$ 21,030,368	\$ 1,880,986
Transfers Out	\$ 2,237,856	\$ 2,158,275	\$(79,581)
Reserves - Operating	\$ 196,880	\$ 0	\$(196,880)
EXPENDITURES TOTAL:	\$ 21,584,118	\$ 23,188,643	\$ 1,604,525

FUND 103 - DRUG ABUSE TREATMENT FUND

Funds collected are transferred to the General Fund in support of the operations of the Drug Court Program which is managed by Court Administration. Revenues collected are in accordance with County Ordinance 00-11, whereby \$14 of every \$15 collected for incidents involving alcohol or drugs are remitted to the BOCC. Revenues are projected to decrease 13.75% from the FY18 Adopted Budget based on current year collection trends.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Judgment, Fines & Forfeits	\$ 81,827	\$ 72,644	\$(9,183)
Less 5% Statutory Reduction	<u>\$(4,091)</u>	<u>\$(3,632)</u>	<u>\$ 459</u>
Subtotal:	\$ 77,736	\$ 69,012	\$(8,724)
Fund Balance	\$ 2,281	\$ 0	\$(2,281)
REVENUES TOTAL:	\$ 80,017	\$ 69,012	\$(11,005)
EXPENDITURES			
Transfers Out	\$ 80,017	\$ 69,012	\$(11,005)
EXPENDITURES TOTAL:	\$ 80,017	\$ 69,012	\$(11,005)

FUND 104 - TOURIST DEVELOPMENT TAX FUND

This Fund includes revenues and appropriations to promote and advertise tourism in Florida, to fund the convention and visitors bureau, and to acquire, construct or promote publicly owned and operated convention centers, sports stadiums, sports arenas, coliseums, or auditoriums or museums (publicly or non-profit owned and operated) within the boundaries of the County. Funding for Operating Expenses in FY19 include two new Full Time Equivalent (FTE) positions for a Maintenance Worker to provide the additional maintenance services required as a result of increased demand for events county-wide and a Chief Facilities Operations Engineer for OHP to lead the expanding responsibilities related to renovations, life-safety and building upgrades. Also, included is the allocation for Experience Kissimmee the SMG contract, as well as various repair and maintenance items. Additionally, Capital Outlay includes funding for ongoing capital projects such as the Austin Tindall Expansion, Multipurpose Pavilion and the OHP Property Purchase, including new projects which are listed in the Capital Improvement Program section of this book. The major revenue source is a 4% tax levy on hotel rooms and other temporary lodging. Other revenues include charges for services for such activities as special events, ticket sales, and rental of facilities.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 32,592,849	\$ 36,342,448	\$ 3,749,599
Charges For Services	\$ 2,484,048	\$ 2,293,592	\$(190,456)
Miscellaneous Revenues	\$ 1,122,235	\$ 457,235	\$(665,000)
Less 5% Statutory Reduction	\$(1,809,956)	\$(1,954,663)	\$(144,707)
Subtotal:	\$ 34,389,176	\$ 37,138,612	\$ 2,749,436
Other Sources	\$ 120,000	\$ 148,273	\$ 28,273
Fund Balance	\$ 56,103,776	\$ 56,200,624	\$ 96,848
REVENUES TOTAL:	\$ 90,612,952	\$ 93,487,509	\$ 2,874,557
EXPENDITURES			
Personal Services	\$ 2,837,110	\$ 2,357,564	\$(479,546)
Operating Expenses	\$ 24,560,463	\$ 20,586,695	\$(3,973,768)
Capital Outlay	\$ 13,950,963	\$ 21,794,093	\$ 7,843,130
Subtotal:	\$ 41,348,536	\$ 44,738,352	\$ 3,389,816
Transfers Out	\$ 4,858,139	\$ 12,988,751	\$ 8,130,612
Reserves - Operating	\$ 7,870,234	\$ 8,603,629	\$ 733,395
Reserves - Capital	\$ 34,433,880	\$ 0	\$(34,433,880)
Reserves - Assigned	\$ 0	\$ 20,000,000	\$ 20,000,000
Reserves - Stability	\$ 2,102,163	\$ 7,156,777	\$ 5,054,614
EXPENDITURES TOTAL:	\$ 90,612,952	\$ 93,487,509	\$ 2,874,557

FUND 105 - FIFTH CENT TOURIST DEVELOPMENT TAX FUND

This Fund includes revenues and appropriations to promote and advertise tourism in Florida, to pay the debt service on bonds issued for a convention center, and to pay the debt service on bonds issued to finance the construction, reconstruction or renovation of a professional sports franchise facility, or the acquisition, construction, reconstruction or renovation of a retained spring training franchise facility. The major revenue source is a 1% tax levied on hotel rooms and other temporary lodging. Highlights for FY19 include the reallocation of the Promotion & marketing budget for Osceola CVB across all three TDT funds.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 8,148,212	\$ 9,085,612	\$ 937,400
Miscellaneous Revenues	\$ 64,552	\$ 64,552	\$ 0
Less 5% Statutory Reduction	<u>\$(410,638)</u>	<u>\$(457,508)</u>	<u>\$(46,870)</u>
Subtotal:	\$ 7,802,126	\$ 8,692,656	\$ 890,530
Other Sources	\$ 20,000	\$ 37,069	\$ 17,069
Fund Balance	\$ 18,099,956	\$ 18,546,584	\$ 446,628
REVENUES TOTAL:	\$ 25,922,082	\$ 27,276,309	\$ 1,354,227
EXPENDITURES			
Operating Expenses	\$ 2,453,074	\$ 11,761,651	\$ 9,308,577
Subtotal:	\$ 2,453,074	\$ 11,761,651	\$ 9,308,577
Transfers Out	\$ 4,448,854	\$ 4,455,983	\$ 7,129
Reserves - Operating	\$ 6,310,641	\$ 4,756,011	\$(1,554,630)
Reserves - Capital	\$ 11,000,000	\$ 1,931,090	\$(9,068,910)
Reserves - Stability	\$ 1,709,513	\$ 4,371,574	\$ 2,662,061
EXPENDITURES TOTAL:	\$ 25,922,082	\$ 27,276,309	\$ 1,354,227

FUND 106 - SIXTH CENT TOURIST DEVELOPMENT TAX FUND

This Fund includes revenues and appropriations to promote and advertise tourism in Florida and to pay the debt service on bonds issued for a professional sports franchise or a retained spring training franchise. The major revenue source is a 1% tax levied on hotel rooms and other temporary lodging. Highlights for FY19 include the reallocation of the Promotion & marketing budget for Osceola CVB across all three TDT funds.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 8,148,212	\$ 9,085,612	\$ 937,400
Miscellaneous Revenues	\$ 30,000	\$ 30,000	\$ 0
Less 5% Statutory Reduction	<u>\$(408,911)</u>	<u>\$(455,781)</u>	<u>\$(46,870)</u>
Subtotal:	\$ 7,769,301	\$ 8,659,831	\$ 890,530
Fund Balance	\$ 6,038,952	\$ 4,915,560	\$(1,123,392)
REVENUES TOTAL:	\$ 13,808,253	\$ 13,575,391	\$(232,862)
EXPENDITURES			
Operating Expenses	<u>\$ 7,270,287</u>	<u>\$ 7,430,801</u>	<u>\$ 160,514</u>
Subtotal:	\$ 7,270,287	\$ 7,430,801	\$ 160,514
Transfers Out	\$ 141,638	\$ 200,177	\$ 58,539
Reserves - Operating	\$ 2,135,849	\$ 1,769,618	\$(366,231)
Reserves - Stability	\$ 4,260,479	\$ 4,174,795	\$(85,684)
EXPENDITURES TOTAL:	\$ 13,808,253	\$ 13,575,391	\$(232,862)

FUND 107 – LIBRARY FUND

This Fund supports the operation of five full service libraries, outreach libraries, central services, and support services which have been operated by LS&S since January 3, 2012 with oversight by the County.

The Library Fund is primarily supported by Ad Valorem Taxes as set forth by Ordinance No. 79 2 and receives State Grant funding as well.. For FY19 the millage rate of .30000 remains the same as the prior year. The FY19 Budget includes funding to support the LS&S contract as well as to continue capital improvement renovation projects for the BVL Library, Central Library, Poinciana Library, St. Cloud Library and West Osceola Library.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 6,914,756	\$ 7,653,633	\$ 738,877
PY Delinquent Ad Valorem Tax	\$ 2,000	\$ 2,000	\$ 0
Intergovernmental Revenue	\$ 183,512	\$ 166,946	\$(16,566)
Charges For Services	\$ 88,067	\$ 84,862	\$(3,205)
Judgment, Fines & Forfeits	\$ 55,787	\$ 35,000	\$(20,787)
Miscellaneous Revenues	\$ 114,543	\$ 148,907	\$ 34,364
Less 5% Statutory Reduction	\$(358,008)	\$(395,470)	\$(37,462)
Subtotal:	\$ 7,000,657	\$ 7,695,878	\$ 695,221
Fund Balance	\$ 3,549,553	\$ 3,543,576	\$(5,977)
REVENUES TOTAL:	\$ 10,550,210	\$ 11,239,454	\$ 689,244
EXPENDITURES			
Personal Services	\$ 57,088	\$ 58,725	\$ 1,637
Operating Expenses	\$ 6,090,708	\$ 6,378,600	\$ 287,892
Capital Outlay	\$ 666,774	\$ 595,325	\$(71,449)
Debt Service	\$ 557,791	\$ 557,791	\$ 0
Subtotal:	\$ 7,372,361	\$ 7,590,441	\$ 218,080
Transfers Out	\$ 529,209	\$ 1,149,509	\$ 620,300
Reserves - Operating	\$ 1,407,865	\$ 1,620,303	\$ 212,438
Reserves - Debt	\$ 278,896	\$ 278,896	\$ 0
Reserves - Stability	\$ 961,879	\$ 600,305	\$(361,574)
EXPENDITURES TOTAL:	\$ 10,550,210	\$ 11,239,454	\$ 689,244

FUND 109 - LAW ENFORCEMENT TRUST FUND

This Fund provides funding to support special programs such as safe neighborhoods, crime prevention, drug abuse and education. The Sheriff's Office submits requests for funding to the BOCC in support of these programs. Revenues collected are based on funds derived from forfeited property, which makes the funding source unpredictable.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 0	\$ 2,000	\$ 2,000
Less 5% Statutory Reduction	\$ 0	\$(100)	\$(100)
Subtotal:	\$ 0	\$ 1,900	\$ 1,900
Other Sources	\$ 27,667	\$ 27,667	\$ 0
Fund Balance	\$ 400,000	\$ 400,000	\$ 0
REVENUES TOTAL:	\$ 427,667	\$ 429,567	\$ 1,900
EXPENDITURES			
Transfers Out	\$ 427,667	\$ 429,567	\$ 1,900
EXPENDITURES TOTAL:	\$ 427,667	\$ 429,567	\$ 1,900

FUND 111 - SHIP STATE HOUSING INITIATIVE PROGRAM

The SHIP (State Housing Initiatives Partnership) program is a Grant Program funded by the State of Florida to provide assistance, mostly via loans, to very low, low and moderate income level residents for the purchase or rehabilitation of existing homes. Additionally, this program provides assistance to families facing foreclosure, delinquent property taxes and insurance, and for rental deposits to prevent homelessness. Funds received are split between administrative and programmatic expenses. The County is allowed to use 10% of funds received from the State for expenses related to administering the program. This program is managed by Human Services.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 1,892,239	\$ 1,892,239	\$ 0
Charges For Services	\$ 13,400	\$ 6,000	\$(7,400)
Less 5% Statutory Reduction	\$(95,282)	\$(95,282)	\$ 0
Subtotal:	\$ 1,810,357	\$ 1,802,957	\$(7,400)
Fund Balance	\$ 2,356,597	\$ 2,161,747	\$(194,850)
REVENUES TOTAL:	\$ 4,166,954	\$ 3,964,704	\$(202,250)
EXPENDITURES			
Personal Services	\$ 101,582	\$ 101,425	\$(157)
Operating Expenses	\$ 4,065,372	\$ 3,862,439	\$(202,933)
Subtotal:	\$ 4,166,954	\$ 3,963,864	\$(203,090)
Transfers Out	\$ 0	\$ 840	\$ 840
EXPENDITURES TOTAL:	\$ 4,166,954	\$ 3,964,704	\$(202,250)

FUND 112 - EMERGE CNY (911) COMMUNICATIONS FUND

This Fund supports the operations of the Emergency 911 program which is managed by the Sheriff's Department. This revenue source was established by County Ordinance No. 04-47 whereby an emergency service fee is paid on every resident's telephone bill.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 1,486,123	\$ 1,399,677	\$(86,446)
Charges For Services	\$ 10,000	\$ 12,606	\$ 2,606
Miscellaneous Revenues	\$ 4,000	\$ 7,073	\$ 3,073
Less 5% Statutory Reduction	\$(75,006)	\$(70,968)	\$ 4,038
Subtotal:	\$ 1,425,117	\$ 1,348,388	\$(76,729)
Fund Balance	\$ 1,303,676	\$ 1,255,172	\$(48,504)
REVENUES TOTAL:	\$ 2,728,793	\$ 2,603,560	\$(125,233)
EXPENDITURES			
Transfers Out	\$ 1,549,393	\$ 1,709,221	\$ 159,828
Reserves - Operating	\$ 351,774	\$ 406,043	\$ 54,269
Reserves - Capital	\$ 827,626	\$ 488,296	\$(339,330)
EXPENDITURES TOTAL:	\$ 2,728,793	\$ 2,603,560	\$(125,233)

FUND 113 - BUENAVENTURA LAKES MSBU

The Buenaventura Lakes MSBU was established to provide a range of services including street lighting, stormwater management, right of way landscaping and management/maintenance to the Robert Guevara Community Center and the adjacent Fellowship Park. In an effort to be consistent with the management and assessment rate calculation of the remaining neighborhood serving MSBUs within the County, staff created new MSBUs within Funds 128 (Subdivision Pond MSBU) and 129 (Street Lighting MSBU) respectively. The right of way landscaping was absorbed by the Mowing Unit and the management/maintenance of the community center was moved to the Parks Department both within the General Fund. This MSBU was repealed on June 2, 2014, however the remaining funds, not associated with the Stormwater Improvement project budgeted in Capital Outlay, was split amongst the new Funds for the following MSBUs: Fund 128 Coralwood Subdivision Pond MSBU, Bass Slough Subdivision Pond MSBU and Boggy Creek Subdivision Pond MSBU; Fund 129 – Buenaventura Lakes Street Lighting MSBU, Plaza Drive Street Lighting MSBU.

The FY19 revenue source is Fund Balance which are the remaining funds for the Stormwater Improvement project; Once these funds are completely expended, this Fund will be closed.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 40,796	\$ 40,796	\$ 0
REVENUES TOTAL:	\$ 40,796	\$ 40,796	\$ 0
EXPENDITURES			
Capital Outlay	\$ 40,796	\$ 40,796	\$ 0
Subtotal:	\$ 40,796	\$ 40,796	\$ 0
EXPENDITURES TOTAL:	\$ 40,796	\$ 40,796	\$ 0

FUND 115 - COURT FACILITIES FUND

The Court Facilities Fund provides for maintenance or construction of facilities for the judiciary. This Fund was created to capture revenue collected per Florida Statute 318.18 for non-criminal traffic infractions, based on \$30 per infraction. The FY19 Budget includes funding to continue the Admin Building 3rd Floor Reconfiguration, Clerk of Court Evid Vault Modification, Court Facility Wayfinding and Secure Pass Scanner capital projects.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 1,273,482	\$ 1,215,558	\$(57,924)
Miscellaneous Revenues	\$ 58,161	\$ 58,161	\$ 0
Less 5% Statutory Reduction	<u>\$(63,673)</u>	<u>\$(63,686)</u>	<u>\$(13)</u>
Subtotal:	\$ 1,267,970	\$ 1,210,033	\$(57,937)
Fund Balance	\$ 9,776,454	\$ 10,417,348	\$ 640,894
REVENUES TOTAL:	\$ 11,044,424	\$ 11,627,381	\$ 582,957
EXPENDITURES			
Operating Expenses	\$ 103,000	\$ 181,200	\$ 78,200
Capital Outlay	<u>\$ 566,286</u>	<u>\$ 319,546</u>	<u>\$(246,740)</u>
Subtotal:	\$ 669,286	\$ 500,746	\$(168,540)
Transfers Out	\$ 660,354	\$ 667,419	\$ 7,065
Reserves - Operating	\$ 147,996	\$ 18,120	\$(129,876)
Reserves - Capital	\$ 9,566,788	\$ 10,441,096	\$ 874,308
EXPENDITURES TOTAL:	\$ 11,044,424	\$ 11,627,381	\$ 582,957

FUND 118 - HOMELESS PREVENTION & RAPID REHOUSING

This fund was established in September 2009 to account for contributions made to the Homelessness Prevention and Rapid Re Housing Program as part of the US Department of Housing and Urban Development (HUD) Economic Recovery and Reinvestment Act of 2009. This program provided assistance to homeless clients and clients that were on the verge of being homeless. That grant ended October 31, 2012, and a new HUD grant was received for the 2010 McKinney-Vento Continuum of Care Homeless Assistance Program "Shelter Plus Care" for a five-year period. In FY13, a new grant was received for the "Shelter Plus Care 2" in the amount of \$400,140.

In FY14, the County received a McKinney-Vento Homeless Assistance renewal grant to provide rapid re-housing for families in Osceola County. The purpose of the grant is to provide rental assistance for permanent supportive housing to families with children residing in motels/hotels. The FY19 budget provides for the administration of the remaining balance for the Shelter Plus Care Grant and Shelter Plus Care 2 Grant. This program is managed by Human Services.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 427,318	\$ 205,879	\$(221,439)
Subtotal:	\$ 427,318	\$ 205,879	\$(221,439)
Fund Balance	\$ 0	\$ 19,827	\$ 19,827
REVENUES TOTAL:	\$ 427,318	\$ 225,706	\$(201,612)
EXPENDITURES			
Operating Expenses	\$ 427,318	\$ 225,706	\$(201,612)
Subtotal:	\$ 427,318	\$ 225,706	\$(201,612)
EXPENDITURES TOTAL:	\$ 427,318	\$ 225,706	\$(201,612)

FUND 122 - NEIGHBORHOOD STABIL PROGRAM 3

The Neighborhood Stabilization Program (NSP), which first began in Fiscal Year 2010, was created to stabilize communities by providing assistance for the purchase of foreclosed properties for affordable homeownership or rental housing. NSP3 is the third round of program funding which is to be expended for the purchase and rehabilitation of approximately 30 homes in designated areas of the County. The grantor allows the County to retain 90% of the proceeds from 2nd closings to be reinvested in the program. The term of the grant was for 36 months with FY14 the final year of funding. As the funds continue to be spent down, the grant balance will be carried forward until further direction is provided by the grantor. This program is managed by Human Services.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 110,326	\$ 247,656	\$ 137,330
Subtotal:	\$ 110,326	\$ 247,656	\$ 137,330
Fund Balance	\$ 0	\$ 125,079	\$ 125,079
REVENUES TOTAL:	\$ 110,326	\$ 372,735	\$ 262,409
EXPENDITURES			
Operating Expenses	\$ 110,326	\$ 372,735	\$ 262,409
Subtotal:	\$ 110,326	\$ 372,735	\$ 262,409
EXPENDITURES TOTAL:	\$ 110,326	\$ 372,735	\$ 262,409

FUND 125 - ENVIRONMENTAL LAND MAINTENANCE FUND

The Environmental Land Maintenance program is managed by the Parks and Public Lands Office of Community Development. The Environmental Land Conservation Program was created to acquire and manage environmentally significant lands with a voter- endorsed ad valorem funding source. On July 11, 2016, Ordinance No. 2016-23 was adopted and amended the program deeming the acquisition complete. This Fund covers expenses associated with preparation of management plans, construction of passive recreational facilities, and monitoring and maintenance of the site and is funded through a dedicated millage rate called Save Osceola Maintenance which remains the same as FY18, 0.0500. Funding for FY19 includes ongoing projects such as Cherokee Point, Candella Island and Twin Oaks.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 1,152,459	\$ 1,275,606	\$ 123,147
Miscellaneous Revenues	\$ 11,000	\$ 41,000	\$ 30,000
Less 5% Statutory Reduction	<u>\$(58,173)</u>	<u>\$(65,830)</u>	<u>\$(7,657)</u>
Subtotal:	\$ 1,105,286	\$ 1,250,776	\$ 145,490
Transfers In	\$ 32,631	\$ 0	\$(32,631)
Fund Balance	\$ 2,072,156	\$ 1,429,670	\$(642,486)
REVENUES TOTAL:	\$ 3,210,073	\$ 2,680,446	\$(529,627)
EXPENDITURES			
Personal Services	\$ 300,473	\$ 320,411	\$ 19,938
Operating Expenses	\$ 596,529	\$ 589,819	\$(6,710)
Capital Outlay	<u>\$ 739,572</u>	<u>\$ 595,521</u>	<u>\$(144,051)</u>
Subtotal:	\$ 1,636,574	\$ 1,505,751	\$(130,823)
Transfers Out	\$ 172,828	\$ 191,847	\$ 19,019
Reserves - Operating	\$ 290,398	\$ 282,589	\$(7,809)
Reserves - Restricted	\$ 0	\$ 700,259	\$ 700,259
Reserves - Stability	\$ 1,110,273	\$ 0	\$(1,110,273)
EXPENDITURES TOTAL:	\$ 3,210,073	\$ 2,680,446	\$(529,627)

FUND 128 – SUBDIVISION POND MSBU

The Board is authorized to create Municipal Serving Benefit Units (MSBUs) encompassing property located within the unincorporated area of the County as provided in Florida Statute Section 125.01(1)(g). Each MSBU shall encompass only that property specifically benefited by the local improvement and/or local service proposed for funding from the proceeds of assessments to be imposed.

An MSBU Special Assessment Fee is based on a fixed rate for all properties receiving similar services. The assessment is calculated by dividing the revenue required by the total number of ERUs (Equivalent Residential Units) within the boundary of the MSBU. These fees are levied and collected through the yearly real estate tax bill and funds are utilized to cover the costs associated with the repair and maintenance of the stormwater management systems within the subdivisions that receive the benefit. Each MSBU may only expend the funds it charges its residents for the permitted maintenance activities.

On the following page is a listing of the various Subdivision Pond MSBU locations which includes their FY19 assessment rate and estimated revenue.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 690,652	\$ 682,998	\$(7,654)
Less 5% Statutory Reduction	\$(34,532)	\$(34,151)	\$ 381
Subtotal:	\$ 656,120	\$ 648,847	\$(7,273)
Fund Balance	\$ 229,340	\$ 282,412	\$ 53,072
REVENUES TOTAL:	\$ 885,460	\$ 931,259	\$ 45,799
EXPENDITURES			
Operating Expenses	\$ 744,690	\$ 852,213	\$ 107,523
Subtotal:	\$ 744,690	\$ 852,213	\$ 107,523
Transfers Out	\$ 140,770	\$ 79,046	\$(61,724)
EXPENDITURES TOTAL:	\$ 885,460	\$ 931,259	\$ 45,799

FUND 128 – SUBDIVISION POND MSBU

Name of MSBU Location	FY19 Adopted Assessment Rate	FY19 Estimated Revenue
Adriane Park	\$50.31	\$2,767
Amberley Park	\$113.65	\$10,115
Bass Slough	\$68.69	\$113,572
Boggy Creek	\$38.86	\$229,342
Brighton Landings and Little Creek	\$28.40	\$14,115
Brighton Place	\$87.30	\$3,841
Chisholm Estates	\$65.47	\$3,863
CJ's Landing	\$91.88	\$2,205
Coralwood	\$67.00	\$5,159
Cornelius Place 1	\$261.71	\$1,832
Cornelius Place 2	\$322.17	\$1,933
Country Crossings	\$20.21	\$3,436
County Green	\$111.30	\$8,236
Eagle Bay	\$24.31	\$12,884
Eagle Trace	\$102.09	\$4,696
Emerald Lake at Lizzia Brown	\$38.37	\$6,657
Fish Lake	\$4,468	\$4,468
Fryer Oaks	\$155.73	\$1,713
Green Meadows	\$111.76	\$3,800
Hamilton's Reserve	\$18.32	\$3,902
Hammock Point	\$51.89	\$7,576
Heritage Key Villas	\$17.00	\$7,482
Hickory Hollow	\$117.64	\$7,528
Hidden Pines	\$179.83	\$2,158
Hilliard Place	\$149.37	\$2,838
Hunter's Ridge	\$204.61	\$6,752
Hyde Park	\$63.97	\$2,175
I-Hop	\$464.88	\$1,390
Indian Point	\$47.27	\$23,162
Johnson's Landing	\$120.65	\$2,051
Legacy Park	\$58.65	\$8,446
Live Oak Springs	\$137.31	\$7,003
Lost Lake Estates	\$397.43	\$2,782
Monica Terrace	\$243.78	\$4,388
Moreland Estate	\$53.47	\$3,903
Morningside Village	\$65.25	\$12,267
Narcoossee Half Acres	\$204.77	\$2,662
Neptune Shores	\$185.63	\$5,012

FUND 128 – SUBDIVISION POND MSBU

Name of MSBU Location	FY19 Adopted Assessment Rate	FY19 Estimated Revenue
North Shore Village	\$22.50	\$5,648
Oak Pointe	\$25.44	\$2,162
Orange Vista	\$66.09	\$5,353
Parkway Plaza	\$532.75	\$2,717
Pebble Point	\$37.88	\$22,690
Pine Grove Estates	\$118.60	\$2,372
Pleasant Hill Lakes	\$29.13	\$2,796
Raintree at Spring Lake	\$26.83	\$8,022
Regal Oak Shores	\$106.00	\$4,346
Rolling Hills Estates	\$49.08	\$9,374
Royal Oaks	\$66.80	\$3,607
Saratoga Park	\$43.24	\$6,745
Silver Lake Drive	\$42.90	\$1,802
Silver Lake Estates	\$60.79	\$3,222
Southport Bay	\$72.41	\$8,472
Steeplechase	\$164.57	\$4,608
Sylvan Lake	\$103.39	\$4,239
Tierra Del Sol	\$42.49	\$3,357
Turnberry Reserve*	\$0.00	\$0
Vacation Villas	\$20.57	\$3,849
Valencia Woods	\$83.40	\$2,085
Whispering Oaks	\$28.90	\$1,965
Windmill Point	\$52.62	\$19,896
Windward Cay	\$25.29	\$3,642
Woods at Kings Crest & Ashley Reserve	\$24.18	\$3,772

* No assessment rate was adopted for FY19 as the Turnberry Reserve HOA provides these services. In FY11 the Turnberry Reserve HOA executed a maintenance agreement with the County in order to provide the stormwater maintenance for the subdivision.

FUND 129 STREET LIGHTING MSBU

The Board is authorized to create Municipal Serving Benefit Units (MSBUs) encompassing properties located within the unincorporated area of the County as provided in Florida Statute Section 125.01(1)(g). Each MSBU shall encompass only that property specifically benefited by the local improvement and/or local service proposed for funding from the proceeds of assessments to be imposed.

An MSBU Special Assessment fee is based on a fixed rate for all properties receiving similar services. The assessment is calculated by dividing the revenue required by the total number of residential lots within the boundary of the MSBU. These fees are levied and collected through the yearly real estate tax bill.

On the following page is a listing of the various Subdivisions Street Lighting MSBU locations which includes their FY19 assessment rate and estimated revenue.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 286,631	\$ 312,693	\$ 26,062
Less 5% Statutory Reduction	\$(14,332)	\$(15,243)	\$(911)
Subtotal:	\$ 272,299	\$ 297,450	\$ 25,151
Fund Balance	\$ 137,275	\$ 102,741	\$(34,534)
REVENUES TOTAL:	\$ 409,574	\$ 400,191	\$(9,383)
EXPENDITURES			
Operating Expenses	\$ 394,349	\$ 384,297	\$(10,052)
Subtotal:	\$ 394,349	\$ 384,297	\$(10,052)
Transfers Out	\$ 15,225	\$ 15,894	\$ 669
EXPENDITURES TOTAL:	\$ 409,574	\$ 400,191	\$(9,383)

FUND 129 STREET LIGHTING MSBU

Name of MSBU Location	FY19 Adopted Assessment Rate	FY19 Estimated Revenue
Adriane Park	\$108.55	\$5,970
Alamo Estates & Oak Pointe	\$40.45	\$7,726
Blackstone	\$302.62	\$30,565
Brighton Place	\$72.05	\$3,170
BVL Street Lighting	\$14.72	\$90,028
Chisolm Estates	\$220.29	\$12,997
CJ's Landing	\$20.83	\$500
Country Crossings	\$23.67	\$4,024
Hamilton's Reserve	\$30.67	\$6,533
Hilliard Place	\$21.47	\$408
Hyde Park	\$20.00	\$680
Indian Point	\$28.17	\$13,803
Kaliga Dr.	\$23.08	\$1,777
Legacy Park	\$212.92	\$30,660
Moreland Estate	\$19.93	\$1,455
Neptune Shores*	\$0.00	\$0
Orange Vista	\$23.43	\$1,898
Pebble Point	\$15.39	\$7,880
Pine Grove Estates	\$15.00	\$300
Pine Grove Park	\$10.59	\$5,613
Plaza Drive Street Lighting	\$0.01	\$1,407
Quail Wood	\$34.82	\$1,985
Regal Oak Shores Unt VIII	\$78.29	\$3,210
Rolling Hills Estates	\$127.11	\$24,278
Sailfish Court	\$65.00	\$1,040
Southport Bay*	\$0.00	\$0
The Wilderness	\$36.60	\$8,894
Turnberry Reserve	\$84.76	\$31,615
Whispering Oaks	\$45.32	\$3,082
Woods at Kings Crest	\$22.42	\$2,713
Wren Drive	\$51.33	\$616

* No assessment rate was adopted for FY19 as there is a large fund balance and no collection is needed.

FUND 130 - COURT RELATED TECHNOLOGY FUND

Pursuant to Florida Statute 29.008(1), Counties are required by Article V, Section 14 of the State Constitution to fund the cost of communication services for the Circuit and County Courts, Public Defender’s Office, State Attorney’s Offices, Guardian Ad Litem Offices, and the offices of the Clerks of the Circuit performing court-related functions. For FY19, funding supports the costs associated with various office equipment, computer replacement and the Document Management Software. Revenues collected are based on \$2.00 of a \$4.00 recording fee collected by the Clerk of the Circuit Court.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 897,208	\$ 944,164	\$ 46,956
Miscellaneous Revenues	\$ 4,500	\$ 4,500	\$ 0
Less 5% Statutory Reduction	<u>\$(45,085)</u>	<u>\$(47,433)</u>	<u>\$(2,348)</u>
Subtotal:	\$ 856,623	\$ 901,231	\$ 44,608
Transfers In	\$ 57,293	\$ 133,529	\$ 76,236
Fund Balance	\$ 334,721	\$ 325,793	\$(8,928)
REVENUES TOTAL:	\$ 1,248,637	\$ 1,360,553	\$ 111,916
EXPENDITURES			
Personal Services	\$ 477,648	\$ 481,866	\$ 4,218
Operating Expenses	\$ 539,645	\$ 648,689	\$ 109,044
Capital Outlay	<u>\$ 130,900</u>	<u>\$ 115,500</u>	<u>\$(15,400)</u>
Subtotal:	\$ 1,148,193	\$ 1,246,055	\$ 97,862
Transfers Out	\$ 84,198	\$ 72,322	\$(11,876)
Reserves - Operating	\$ 16,246	\$ 42,176	\$ 25,930
EXPENDITURES TOTAL:	\$ 1,248,637	\$ 1,360,553	\$ 111,916

FUND 134 - COUNTYWIDE FIRE FUND

The Countywide Fire Fund provides funding to operate 15 Osceola County fire stations, Logistics Warehouse, and Fire Administration and provides Fire Rescue & EMS services to the unincorporated areas of Osceola County. This Fund's operations directly support the BOCC Strategic Plan. Countywide Fire includes: IT Project Management, IT Applications Support, IT Infrastructure, Human Resources, Public Safety Projects, Countywide Fire Protection, Fire Marshal, County EMS, County Fire Protection, Facilities Management, Mowing Unit, Sheriff 911 Dispatch, Other Government Support Services and Debt Service. FY 19 highlights include funding for outside contractors to assist with the review and update of the Five-Year Assessment Program and union labor contract negotiations for the next three years, replacement vehicles, laptops, and equipment necessary for department training in addition to items needed for the delivery of service. The millage rate remains the same as FY18 at 1.0682 to fund Emergency Medical Services with adjustments to the assessment rates, which is in its 4th year of the program, to fund fire services. Overall this Fund increased by 2.4% over the FY18 Adopted Budget to support operations in the new fiscal year.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 18,819,142	\$ 20,781,922	\$ 1,962,780
PY Delinquent Ad Valorem Tax	\$ 9,000	\$ 9,329	\$ 329
Permits, Fees & Special Assessments	\$ 33,779,804	\$ 36,430,231	\$ 2,650,427
Intergovernmental Revenue	\$ 87,532	\$ 93,320	\$ 5,788
Charges For Services	\$ 8,003,555	\$ 8,340,334	\$ 336,779
Miscellaneous Revenues	\$ 870,540	\$ 847,542	\$(22,998)
Less 5% Statutory Reduction	\$(3,050,879)	\$(3,297,534)	\$(246,655)
Subtotal:	\$ 58,518,694	\$ 63,205,144	\$ 4,686,450
Transfers In	\$ 3,685,636	\$ 3,918,317	\$ 232,681
Fund Balance	\$ 27,672,091	\$ 24,912,922	\$(2,759,169)
REVENUES TOTAL:	\$ 89,876,421	\$ 92,036,383	\$ 2,159,962
EXPENDITURES			
Personal Services	\$ 41,283,058	\$ 43,408,945	\$ 2,125,887
Operating Expenses	\$ 12,176,367	\$ 13,380,349	\$ 1,203,982
Capital Outlay	\$ 1,023,403	\$ 815,195	\$(208,208)
Debt Service	\$ 1,968,364	\$ 2,362,587	\$ 394,223
Subtotal:	\$ 56,451,192	\$ 59,967,076	\$ 3,515,884
Transfers Out	\$ 11,883,076	\$ 9,297,344	\$(2,585,732)
Reserves - Operating	\$ 14,604,480	\$ 15,844,393	\$ 1,239,913
Reserves - Debt	\$ 1,471,754	\$ 1,483,851	\$ 12,097
Reserves - Capital	\$ 5,465,919	\$ 5,443,719	\$(22,200)
Reserves - Stability	\$ 0	\$ 0	\$ 0
EXPENDITURES TOTAL:	\$ 89,876,421	\$ 92,036,383	\$ 2,159,962

FUND 137 - HOME FUND

The Home Investment Partnership Program (HOME) is a federal block grant designed exclusively to create affordable housing for low-income households. It funds a wide range of activities including building, buying, and/or rehabilitating affordable housing for rent or homeownership or providing direct rental assistance to low-income people. The County entered into an Interlocal Agreement with the City of Kissimmee on May 19, 2014 regarding participation in the HOME Program. The original agreement is effective for a period of three federal fiscal years (2016, 2017, and 2018) commencing on October 1, 2015 and ending on September 30, 2018. This agreement has been automatically renewed as outlined in the original agreement, Section 11, for a term of three fiscal years commencing on October 1, 2018 and ending on September 30, 2021. This program is managed by Human Services.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 696,402	\$ 1,060,819	\$ 364,417
Subtotal:	\$ 696,402	\$ 1,060,819	\$ 364,417
Transfers In	\$ 53,598	\$ 53,598	\$ 0
Fund Balance	\$ 0	\$ 194,438	\$ 194,438
REVENUES TOTAL:	\$ 750,000	\$ 1,308,855	\$ 558,855
EXPENDITURES			
Personal Services	\$ 29,009	\$ 32,112	\$ 3,103
Operating Expenses	\$ 435,863	\$ 979,031	\$ 543,168
Grants and Aids	\$ 285,128	\$ 297,712	\$ 12,584
Subtotal:	\$ 750,000	\$ 1,308,855	\$ 558,855
EXPENDITURES TOTAL:	\$ 750,000	\$ 1,308,855	\$ 558,855

FUND 139 - CRIMINAL JUSTICE TRAINING FUND

Funding provides training to criminal justice personnel as requested by the Sheriff and approved by the BOCC. Revenues are based on an additional \$2, which is levied on traffic fines and collected by the Clerk of the Circuit Court.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Judgment, Fines & Forfeits	\$ 66,585	\$ 63,674	\$(2,911)
<u>Less 5% Statutory Reduction</u>	<u>\$(3,329)</u>	<u>\$(3,184)</u>	<u>\$ 145</u>
Subtotal:	\$ 63,256	\$ 60,490	\$(2,766)
Fund Balance	\$ 19,583	\$ 4,276	\$(15,307)
REVENUES TOTAL:	\$ 82,839	\$ 64,766	\$(18,073)
EXPENDITURES			
Transfers Out	\$ 82,839	\$ 64,766	\$(18,073)
EXPENDITURES TOTAL:	\$ 82,839	\$ 64,766	\$(18,073)

FUND 141 - BOATING IMPROVEMENT FUND

This Fund accounts for boat registration fees collected by the State and remitted to the County for boating improvements and are recorded as revenues in this fund. Vessel owners are required to pay an annual State Registration Fee, and the amount of such fee varies by vessel class. A portion of the State Registration Fee is derived from recreational vessels only and then distributed to County governments for expenditure on a variety of recreational boating related purposes (Sections 328.66 and 328.72, Florida Statutes). Funding for FY19 is primarily for the Lake Marian Boat Ramp and Lake Gentry Boat Ramp renovation capital projects.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 102,934	\$ 95,055	\$(7,879)
Miscellaneous Revenues	\$ 10,374	\$ 7,743	\$(2,631)
Less 5% Statutory Reduction	<u>\$(5,666)</u>	<u>\$(5,139)</u>	<u>\$ 527</u>
Subtotal:	\$ 107,642	\$ 97,659	\$(9,983)
Fund Balance	\$ 413,644	\$ 519,614	\$ 105,970
REVENUES TOTAL:	\$ 521,286	\$ 617,273	\$ 95,987
EXPENDITURES			
Capital Outlay	\$ 286,538	\$ 607,965	\$ 321,427
Subtotal:	\$ 286,538	\$ 607,965	\$ 321,427
Transfers Out	\$ 8,462	\$ 7,353	\$(1,109)
Reserves - Capital	\$ 226,286	\$ 1,955	\$(224,331)
EXPENDITURES TOTAL:	\$ 521,286	\$ 617,273	\$ 95,987

FUND 142 - MOBILITY FEE EAST ZONE

The intent of the Mobility Fee is to eliminate transportation concurrency, proportionate share and impact fees and to enact a streamlined, simplified mitigation mechanism process to allow greater flexibility in funding multimodal transportation improvements. On March 16, 2015, the BoCC adopted Ordinance #2015 - 22 relating to the imposition of Mobility Fees which was most recently amended by Ordinance #2018 - 7 and #2018 - 26. The ordinance created two separate Mobility Fee Districts (East and West) whose physical boundary is the Florida Turnpike. The most recent amendments revised when the payment of mobility fees was due, the calculation of the mobility fee to reflect increases in construction costs and established annual adjustments moving forward in accordance with changes in the National Highway Construct Cost Index 2.0, published by the U.S. Department of Transportation Federal Highway Administration.

Mobility Fees are assessed in connection with the issuance of a building permit and will be collected prior to the issuance of a certification of occupancy. FY19 funding supports the Neptune Road Phase III & IV, Boggy Creek Phase II, Simpson Road Phase III, Narcoossee Road at Thompkins and Boggy Creek Road Improvements capital projects.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 1,098,163	\$ 2,764,505	\$ 1,666,342
Less 5% Statutory Reduction	\$(54,908)	\$(138,225)	\$(83,317)
Subtotal:	\$ 1,043,255	\$ 2,626,280	\$ 1,583,025
Fund Balance	\$ 1,698,928	\$ 2,591,041	\$ 892,113
REVENUES TOTAL:	\$ 2,742,183	\$ 5,217,321	\$ 2,475,138
EXPENDITURES			
Capital Outlay	\$ 2,321,926	\$ 4,791,641	\$ 2,469,715
Subtotal:	\$ 2,321,926	\$ 4,791,641	\$ 2,469,715
Transfers Out	\$ 0	\$ 4,967	\$ 4,967
Reserves - Capital	\$ 420,257	\$ 420,713	\$ 456
EXPENDITURES TOTAL:	\$ 2,742,183	\$ 5,217,321	\$ 2,475,138

FUND 143 - MOBILITY FEE WEST ZONE

The intent of the Mobility Fee is to eliminate transportation concurrency, proportionate share and impact fees and to enact a streamlined, simplified mitigation mechanism process to allow greater flexibility in funding multimodal transportation improvements. On March 16, 2015, the BOCC adopted Ordinance #2015 - 22 relating to the imposition of Mobility Fees which was most recently amended by Ordinance #2018 - 7 and #2018 - 26. The ordinance created two separate Mobility Fee Districts (East and West) whose physical boundary is the Florida Turnpike. The most recent amendments revised when the payment of mobility fees was due, the calculation of the mobility fee to reflect increases in construction costs and established annual adjustments moving forward in accordance with changes in the National Highway Construct Cost Index 2.0, published by the U.S. Department of Transportation Federal Highway Administration.

Mobility Fees are assessed in connection with the issuance of a building permit and will be collected prior to the issuance of a certification of occupancy. FY19 funding supports capital projects such as Hoagland Blvd. Phase 2 & 3, Neptune Road Phase II, IIA, & III, and Simpson Road Phase III.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 9,588,766	\$ 8,501,706	\$(1,087,060)
Less 5% Statutory Reduction	\$(479,438)	\$(425,085)	\$ 54,353
Subtotal:	\$ 9,109,328	\$ 8,076,621	\$(1,032,707)
Fund Balance	\$ 6,879,717	\$ 5,464,033	\$(1,415,684)
REVENUES TOTAL:	\$ 15,989,045	\$ 13,540,654	\$(2,448,391)
EXPENDITURES			
Capital Outlay	\$ 6,325,300	\$ 9,235,533	\$ 2,910,233
Subtotal:	\$ 6,325,300	\$ 9,235,533	\$ 2,910,233
Transfers Out	\$ 0	\$ 8,549	\$ 8,549
Reserves - Capital	\$ 9,663,745	\$ 4,296,572	\$(5,367,173)
EXPENDITURES TOTAL:	\$ 15,989,045	\$ 13,540,654	\$(2,448,391)

FUND 145 - RED LIGHT CAMERAS FUND

On January 6, 2014, the BOCC adopted Ordinance #2014-24 amending Part II of the County Code of Ordinances by replacing Chapter 11, entitled "Intersection Safety", to implement the Mark Wandall Traffic Safety Program. The program calls for the Osceola County Sheriff and his designees to enforce Florida Statutes Chapter 316 and allow for the use of a Local Hearing Officer and future camera relocation. The purpose and intent of Chapter 11 is to specifically authorize the use of traffic infraction detectors within unincorporated Osceola County. Subsequent Resolutions #14-012R and #14-013R (BOCC approved January 6, 2014) created fines, fees and charges as set forth in the new provision of the safety act. Revenues support costs incurred by the operation and enforcement of the safety act, improve intersections where safety may be enhanced, improve/enhance new traffic signals, signal retiming, turn lane modifications and additions, signage, pavement marking, education programs, bicycle and pedestrian facilities, sidewalks and street lighting.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Judgment, Fines & Forfeits	\$ 523,302	\$ 674,000	\$ 150,698
Less 5% Statutory Reduction	\$(26,165)	\$(33,700)	\$(7,535)
Subtotal:	\$ 497,137	\$ 640,300	\$ 143,163
Fund Balance	\$ 23,952	\$ 0	\$(23,952)
REVENUES TOTAL:	\$ 521,089	\$ 640,300	\$ 119,211
EXPENDITURES			
Operating Expenses	\$ 517,000	\$ 640,300	\$ 123,300
Subtotal:	\$ 517,000	\$ 640,300	\$ 123,300
Reserves - Operating	\$ 4,089	\$ 0	\$(4,089)
EXPENDITURES TOTAL:	\$ 521,089	\$ 640,300	\$ 119,211

FUND 146 - TDT RIDA PHASE II TAX BOND 2016 PROJECT

This Fund was established in FY16 from the proceeds of the Taxable Tourist Development Tax (5th Cent) Revenue Bonds, Series 2016, to provide funding for the County's portion of the construction costs and pre-paid rent for the RIDA Convention Center Phase II.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 1,124,395	\$ 694,098	\$(430,297)
REVENUES TOTAL:	\$ 1,124,395	\$ 694,098	\$(430,297)
EXPENDITURES			
Capital Outlay	\$ 0	\$ 560,776	\$ 560,776
Subtotal:	\$ 0	\$ 560,776	\$ 560,776
Reserves - Capital	\$ 1,124,395	\$ 133,322	\$(991,073)
EXPENDITURES TOTAL:	\$ 1,124,395	\$ 694,098	\$(430,297)

FUND 148 - BUILDING FUND

The Building & Permitting Office, which is managed by the Community Development Department, protects the health and safety of the public by providing the best possible building permit service and by administering and enforcing various building codes and technical standards while preparing for the future growth of Osceola County. Pursuant to F.S. 125.56(1) counties may enforce the Florida Building Code as provided in ss. 553.80, 633.022 and 633.025 and adopt local technical amendments in order to provide for the safe construction, erection, alteration, repair, securing and demolition of any building within its territory. Pursuant to F.S. 125.56(2) and F.S. 166.222, local government may provide a schedule of reasonable fees for enforcing Building Construction Standards. Additionally, F.S. 125.56(2) provides for authorization for the Board to develop a schedule of inspection fees for such purpose. Highlights for FY19 include the support of contractual inspection services and the Accela Automation Enhancements.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 7,548,720	\$ 8,819,842	\$ 1,271,122
Charges For Services	\$ 137,600	\$ 116,449	\$(21,151)
Miscellaneous Revenues	\$ 105,289	\$ 89,389	\$(15,900)
Less 5% Statutory Reduction	\$(389,580)	\$(451,284)	\$(61,704)
Subtotal:	\$ 7,402,029	\$ 8,574,396	\$ 1,172,367
Fund Balance	\$ 13,500,035	\$ 13,791,941	\$ 291,906
REVENUES TOTAL:	\$ 20,902,064	\$ 22,366,337	\$ 1,464,273
EXPENDITURES			
Personal Services	\$ 3,398,243	\$ 4,809,848	\$ 1,411,605
Operating Expenses	\$ 908,335	\$ 3,161,140	\$ 2,252,805
Capital Outlay	\$ 870,097	\$ 1,314,263	\$ 444,166
Subtotal:	\$ 5,176,675	\$ 9,285,251	\$ 4,108,576
Transfers Out	\$ 347,968	\$ 288,599	\$(59,369)
Reserves - Operating	\$ 925,758	\$ 1,692,712	\$ 766,954
Reserves - Capital	\$ 1,500,000	\$ 1,500,000	\$ 0
Reserves - Stability	\$ 12,951,663	\$ 9,599,775	\$(3,351,888)
EXPENDITURES TOTAL:	\$ 20,902,064	\$ 22,366,337	\$ 1,464,273

FUND 149 - EAST 192 CRA

On June 2, 2012, the Board of County Commissioners approved Ordinance No. 12-15 which created the East U.S. 192 CRA (Community Redevelopment Area). The East U.S. 192 CRA is funded by incremental tax revenues received by the County based on annual taxable increase in property values within the Redevelopment Area. Funds are received through a transfer from the General Fund and used for community redevelopment purposes as provided in the County's Redevelopment Plans or any amendments or modifications thereto as provided by law.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 1,100	\$ 2,800	\$ 1,700
Less 5% Statutory Reduction	<u>\$(55)</u>	<u>\$(140)</u>	<u>\$(85)</u>
Subtotal:	\$ 1,045	\$ 2,660	\$ 1,615
Transfers In	\$ 351,195	\$ 761,824	\$ 410,629
Fund Balance	\$ 124,548	\$ 289,729	\$ 165,181
REVENUES TOTAL:	\$ 476,788	\$ 1,054,213	\$ 577,425
EXPENDITURES			
Personal Services	\$ 0	\$ 144,453	\$ 144,453
Operating Expenses	<u>\$ 248,985</u>	<u>\$ 374,773</u>	<u>\$ 125,788</u>
Subtotal:	\$ 248,985	\$ 519,226	\$ 270,241
Transfers Out	\$ 4,317	\$ 3,764	\$(553)
Reserves - Operating	\$ 173,486	\$ 139,464	\$(34,022)
Reserves - Capital	\$ 0	\$ 341,759	\$ 341,759
Reserves - Assigned	\$ 50,000	\$ 50,000	\$ 0
EXPENDITURES TOTAL:	\$ 476,788	\$ 1,054,213	\$ 577,425

FUND 150 - WEST 192 DEVELOPMENT AUTHORITY

On September 10, 2012, the Board of County Commissioners approved Ordinance 12-23 which created the West 192 Development Authority. The West 192 Development Authority is funded by incremental tax revenues received by the County based on annual taxable increases in property values within the defined Development Area. Funds are received through a transfer from the General Fund and will be used for community redevelopment purposes as provided in the County's Development Plans or any amendments or modifications thereto as provided by law. The FY19 Budget highlights include Capital funding for Streetcape Improvements, Gateways and Pedestrian Bridge, and the property acquisition for a West Command Center/ Office Space facility.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 22,198	\$ 13,575	\$(8,623)
Less 5% Statutory Reduction	\$(1,110)	\$(679)	\$ 431
Subtotal:	\$ 21,088	\$ 12,896	\$(8,192)
Transfers In	\$ 4,092,089	\$ 5,515,095	\$ 1,423,006
Fund Balance	\$ 1,608,160	\$ 961,726	\$(646,434)
REVENUES TOTAL:	\$ 5,721,337	\$ 6,489,717	\$ 768,380
EXPENDITURES			
Personal Services	\$ 404,040	\$ 506,401	\$ 102,361
Operating Expenses	\$ 4,047,061	\$ 1,128,592	\$(2,918,469)
Capital Outlay	\$ 515,000	\$ 3,952,063	\$ 3,437,063
Subtotal:	\$ 4,966,101	\$ 5,587,056	\$ 620,955
Transfers Out	\$ 55,549	\$ 52,805	\$(2,744)
Reserves - Operating	\$ 699,687	\$ 820,081	\$ 120,394
Reserves - Capital	\$ 0	\$ 29,775	\$ 29,775
EXPENDITURES TOTAL:	\$ 5,721,337	\$ 6,489,717	\$ 768,380

FUND 151 - CDBG FUND

The Community Development Block Grant (CDBG) Program is a federal program that provides funding for housing and community development. The national objectives of the program are to benefit low and moderate income persons, prevent or eliminate slum or blight, and address urgent community development needs. This program is managed by Human Services. Highlights for FY19 include funding for the BVL After Hours Clinic and the St. Cloud Project.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 1,486,387	\$ 1,804,561	\$ 318,174
Subtotal:	\$ 1,486,387	\$ 1,804,561	\$ 318,174
REVENUES TOTAL:	\$ 1,486,387	\$ 1,804,561	\$ 318,174
EXPENDITURES			
Personal Services	\$ 166,858	\$ 175,972	\$ 9,114
Operating Expenses	\$ 659,529	\$ 1,218,589	\$ 559,060
Grants and Aids	\$ 660,000	\$ 410,000	\$(250,000)
Subtotal:	\$ 1,486,387	\$ 1,804,561	\$ 318,174
EXPENDITURES TOTAL:	\$ 1,486,387	\$ 1,804,561	\$ 318,174

FUND 152 – MUNICIPAL SERVICES TAXING UNIT (MSTU) FUND

The Board is authorized to create MSTUs encompassing property located within the unincorporated area of the County as provided in Florida Statute Section 125.01(1)(g). Each MSTU shall encompass only that property specifically benefitted by the local improvement and /or local service proposed for funding from the proceeds of ad valorem taxes to be imposed therein.

Revenues collected and corresponding expenditures for each MSTU can only be spent for services within that community and are based on trending expenditures and identifiable needs. Current Ad Valorem Taxes are property taxes which are computed as a percentage of the fair market value of locally assessed real estate and tangible personal property less any exclusion and exceptions.

Each location provides various services such as repair, maintenance, operation, and improvement of streetlights and dedicated storm water management systems within the MSTU, which are outlined in the Ordinance establishing or amending each MSTU location.

On the following page is a listing of the current MSTU locations which includes the FY19 millage rate and estimated revenue.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 1,164,088	\$ 1,157,765	\$(6,323)
Less 5% Statutory Reduction	\$(58,206)	\$(57,353)	\$ 853
Subtotal:	\$ 1,105,882	\$ 1,100,412	\$(5,470)
Fund Balance	\$ 390,633	\$ 373,631	\$(17,002)
REVENUES TOTAL:	\$ 1,496,515	\$ 1,474,043	\$(22,472)
EXPENDITURES			
Operating Expenses	\$ 1,231,311	\$ 1,269,219	\$ 37,908
Capital Outlay	\$ 65,870	\$ 44,378	\$(21,492)
Subtotal:	\$ 1,297,181	\$ 1,313,597	\$ 16,416
Transfers Out	\$ 91,581	\$ 74,331	\$(17,250)
Reserves - Operating	\$ 64,113	\$ 20,115	\$(43,998)
Reserves - Assigned	\$ 0	\$ 66,000	\$ 66,000
EXPENDITURES TOTAL:	\$ 1,496,515	\$ 1,474,043	\$(22,472)

FUND 152 – MUNICIPAL SERVICES TAXING UNIT (MSTU)

Name of MSTU Location	FY19 Adopted Millage Rate	FY19 Estimated Revenue
Anorada	0.6951	\$2,849
Bellalago	0.4273	\$133,507
Blackstone Landing	0.5288	\$30,191
Emerald Lake Colony	0.3985	\$1,734
Hammock Point	0.3746	\$9,881
Hammock Trails	1.3791	\$86,100
Hidden Heights Trail*	0.0000	\$0
Indian Ridge	3.5262	\$196,201
Indian Ridge Villas	0.5169	\$20,235
Indian Wells	3.6890	\$259,034
Intercession City	0.8583	\$11,864
Isle of Bellalago	0.9177	\$43,273
King's Crest	1.2389	\$13,646
Kissimmee Isle	0.5937	\$4,770
Lindfields	0.7855	\$92,799
Live Oak Springs	0.9753	\$9,667
Orange Vista	1.4727	\$6,160
Quail Ridge	1.0045	\$31,470
Raintree Park	1.2858	\$64,696
Remington	0.4995	\$98,127
Reserves at Pleasant Hill	0.2720	\$2,405
Royal Oaks Phase II	0.7264	\$1,899
Shadow Oaks	0.3044	\$1,369
St James Park	1.1519	\$5,350
The Oaks	0.2916	\$14,798
Windmill Point	0.1923	\$5,519
Windward Cay	0.4262	\$6,952
Winners Park	1.3944	\$3,269

*No millage rate was adopted for FY19 as there is a large fund balance and no collection is needed.

FUND 153 - MUNI SVCS BENEFIT UNITS (MSBU) FUND

The Board is authorized to create MSBUs encompassing property located within the unincorporated area of the County as provided in Florida Statute Section 125.01(1) (g). Each MSBU shall encompass only that property specifically benefitted by the local improvement and/or local service proposed for funding from the proceeds of non-ad valorem assessments to be imposed therein. The FY19 budgeted amounts are based on current year trending cost of services and identifiable needs. The Transfers Out to the General Fund is for the support of administrative services.

Revenues collected from MSBU fees are non-ad valorem assessments and are recorded in the Special Assessments account. Various MSBUs utilize Fund Balance to provide authorized services. Each location provides various services such as repair, maintenance, operation, and improvement of streetlights and dedicated storm water management systems within the MSBU, which are outlined in the Ordinance establishing or amending each MSBU location.

On the following page is a listing of the current MSBU locations which includes their FY19 assessment rate and estimated revenue.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 43,723	\$ 37,601	\$(6,122)
Less 5% Statutory Reduction	\$(2,186)	\$(1,879)	\$ 307
Subtotal:	\$ 41,537	\$ 35,722	\$(5,815)
Fund Balance	\$ 35,599	\$ 48,796	\$ 13,197
REVENUES TOTAL:	\$ 77,136	\$ 84,518	\$ 7,382
EXPENDITURES			
Operating Expenses	\$ 35,769	\$ 37,344	\$ 1,575
Subtotal:	\$ 35,769	\$ 37,344	\$ 1,575
Transfers Out	\$ 8,157	\$ 7,308	\$(849)
Reserves - Operating	\$ 3,175	\$ 3,207	\$ 32
Reserves - Restricted	\$ 30,035	\$ 36,659	\$ 6,624
EXPENDITURES TOTAL:	\$ 77,136	\$ 84,518	\$ 7,382

FUND 153 MUNICIPAL SERVICES BENEFIT UNITS (MSBU) FUND

Name of MSBU Location	FY19 Adopted Assessment Rate	FY19 Estimated Revenue
Cane Brake	\$80.91	\$5,583
Emerald Lake (The Fountains)	\$233.22	\$22,389
Old Oak Trail Resurfacing Rate	\$270.22	\$8,629
Old Oak Trail Road Improvement and Resurfacing Rate	\$1,049.91	
Old Oak Trail Road Improvement and Resurfacing Rate (Lot#17)	1,757.95	
Tops Terrace	\$18.52	\$1,000
Fannie Bass*	\$0.00	\$0.00

*This MSBU is inactive.

FUND 154 - CONSTITUTIONAL GAX TAX FUND

The Constitutional Gas Tax Fund is funded from a 2 cent tax per gallon on motor fuel as well as support from the General Fund for resurfacing projects and other transportation related expenditures such as traffic signals, road and bridge vehicle replacement and miscellaneous road maintenance. Highlights for FY19 include funding for support of road resurfacing and dirt road maintenance/paving programs as well as the replacement and purchasing of heavy equipment machinery.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 4,292,348	\$ 4,349,691	\$ 57,343
Miscellaneous Revenues	\$ 14,994	\$ 12,000	\$(2,994)
Less 5% Statutory Reduction	\$(215,367)	\$(218,085)	\$(2,718)
Subtotal:	\$ 4,091,975	\$ 4,143,606	\$ 51,631
Transfers In	\$ 2,732,832	\$ 2,479,083	\$(253,749)
Other Sources	\$ 0	\$ 2,290,000	\$ 2,290,000
Fund Balance	\$ 3,105,245	\$ 752,900	\$(2,352,345)
REVENUES TOTAL:	\$ 9,930,052	\$ 9,665,589	\$(264,463)
EXPENDITURES			
Operating Expenses	\$ 8,050,000	\$ 6,750,000	\$(1,300,000)
Capital Outlay	\$ 1,873,153	\$ 2,628,457	\$ 755,304
Debt Service	\$ 0	\$ 276,946	\$ 276,946
Subtotal:	\$ 9,923,153	\$ 9,655,403	\$(267,750)
Transfers Out	\$ 6,899	\$ 10,186	\$ 3,287
EXPENDITURES TOTAL:	\$ 9,930,052	\$ 9,665,589	\$(264,463)

FUND 155 - WEST 192 MSBU PHASE I

The West 192 Municipal Services Benefit Unit (MSBU) Maintenance Fund records the maintenance and improvements along the West 192 tourist corridor. Revenue is received from a Special Assessment levied upon non-residential properties lying within the boundaries of the W192 benefit area. Highlights for FY19 include replacement of sidewalk lighting, installation of streetlights, bus shelter upgrades, and street furniture upgrades and repairs.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 2,840,254	\$ 3,256,858	\$ 416,604
Miscellaneous Revenues	\$ 65,160	\$ 188,183	\$ 123,023
Less 5% Statutory Reduction	<u>\$(145,271)</u>	<u>\$(172,252)</u>	<u>\$(26,981)</u>
Subtotal:	\$ 2,760,143	\$ 3,272,789	\$ 512,646
Fund Balance	\$ 916,396	\$ 1,433,413	\$ 517,017
REVENUES TOTAL:	\$ 3,676,539	\$ 4,706,202	\$ 1,029,663
EXPENDITURES			
Personal Services	\$ 208,246	\$ 249,272	\$ 41,026
Operating Expenses	\$ 2,787,628	\$ 3,517,377	\$ 729,749
Capital Outlay	<u>\$ 30,000</u>	<u>\$ 86,360</u>	<u>\$ 56,360</u>
Subtotal:	\$ 3,025,874	\$ 3,853,009	\$ 827,135
Transfers Out	\$ 211,577	\$ 150,479	\$(61,098)
Reserves - Operating	\$ 439,088	\$ 702,714	\$ 263,626
EXPENDITURES TOTAL:	\$ 3,676,539	\$ 4,706,202	\$ 1,029,663

FUND 156 - FEDERAL AND STATE GRANTS FUND

This Fund accounts for State and Federal grants which offset the cost of various operations and capital projects. This Fund includes various grants such as the JAG Grant, VOCA Grant, EMPA Grant, EMPG Grant, and the EMS Grant. Also included are various capital projects such as the Fanny Bass Slough Stormwater Improvements, BVL Drainage Improvements, Kempfer Road Culvert Replacement, Hoagland Phase II, the Safe Route to Schools Sidewalk Program, Lakeshore to Neptune Bike/Pedestrian Path, ATMS Phase 4, County Sidewalks and Trails, Poinciana Boulevard Phase III and Landscaping projects for East and West 192, among others.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 42,741,058	\$ 51,420,234	\$ 8,679,176
Subtotal:	\$ 42,741,058	\$ 51,420,234	\$ 8,679,176
REVENUES TOTAL:	\$ 42,741,058	\$ 51,420,234	\$ 8,679,176
EXPENDITURES			
Personal Services	\$ 235,139	\$ 247,001	\$ 11,862
Operating Expenses	\$ 185,926	\$ 172,963	\$(12,963)
Capital Outlay	\$ 41,987,996	\$ 50,641,718	\$ 8,653,722
Grants and Aids	\$ 331,997	\$ 331,997	\$ 0
Subtotal:	\$ 42,741,058	\$ 51,393,679	\$ 8,652,621
Transfers Out	\$ 0	\$ 26,555	\$ 26,555
EXPENDITURES TOTAL:	\$ 42,741,058	\$ 51,420,234	\$ 8,679,176

FUND 158 – INTERGOVERNMENTAL RADIO COMMUNICATION FUND

The Intergovernmental Radio Fund supports the 800 MHz radio system which is used by both cities, the School District and the County for public safety and supporting agency communications. This Fund includes the following cost centers, IT Infrastructure, Facilities Management and Countywide Communications.

Revenues are received from traffic violations as well as from interlocal agreements with other users of the system, such as KUA, OUC, OHP, City of St. Cloud, City of Kissimmee, Toho Water Authority and the Osceola School District, who pay for the services they receive. In addition, funds are received via transfers from other BOCC Funds for use of the 800MHz radios, as well as Interest and Fund Balance.

The FY19 Budget includes funding to support the Motorola Agreement as well as funds to continue Capital Improvement Projects for the Communication Tower Site A Generator Replacement and the Poinciana Area Tower Site F.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 787,621	\$ 722,496	\$(65,125)
Judgment, Fines & Forfeits	\$ 357,148	\$ 348,349	\$(8,799)
Miscellaneous Revenues	\$ 31,657	\$ 42,881	\$ 11,224
Less 5% Statutory Reduction	\$(58,821)	\$(55,686)	\$ 3,135
Subtotal:	\$ 1,117,605	\$ 1,058,040	\$(59,565)
Transfers In	\$ 681,268	\$ 1,127,021	\$ 445,753
Fund Balance	\$ 2,059,212	\$ 1,886,454	\$(172,758)
REVENUES TOTAL:	\$ 3,858,085	\$ 4,071,515	\$ 213,430
EXPENDITURES			
Personal Services	\$ 334,705	\$ 359,991	\$ 25,286
Operating Expenses	\$ 1,726,242	\$ 1,781,286	\$ 55,044
Capital Outlay	\$ 1,391,600	\$ 1,537,339	\$ 145,739
Subtotal:	\$ 3,452,547	\$ 3,678,616	\$ 226,069
Transfers Out	\$ 157,917	\$ 174,549	\$ 16,632
Reserves - Operating	\$ 247,621	\$ 218,350	\$(29,271)
EXPENDITURES TOTAL:	\$ 3,858,085	\$ 4,071,515	\$ 213,430

FUND 168 - SECTION 8 FUND

The Section 8 Program is federally funded and administered by the Department of Housing & Urban Development (HUD). The County receives additional administrative income from other Housing Agencies to administer portable vouchers, i.e., tenants that move to Osceola County from other counties. Funds are used for reimbursement for local and portable Housing Assistance Payments (HAP) for Section 8. This program is managed by Human Services, and revenues are projected to increase by 4.4% for FY19.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 13,918,320	\$ 14,556,342	\$ 638,022
Miscellaneous Revenues	\$ 24,040	\$ 2,040	\$(22,000)
Less 5% Statutory Reduction	<u>\$(1,202)</u>	<u>\$(102)</u>	<u>\$ 1,100</u>
Subtotal:	\$ 13,941,158	\$ 14,558,280	\$ 617,122
Fund Balance	\$ 879,350	\$ 2,131,032	\$ 1,251,682
REVENUES TOTAL:	\$ 14,820,508	\$ 16,689,312	\$ 1,868,804
EXPENDITURES			
Personal Services	\$ 744,254	\$ 810,571	\$ 66,317
Operating Expenses	\$ 14,020,254	\$ 15,877,901	\$ 1,857,647
Capital Outlay	<u>\$ 56,000</u>	<u>\$ 0</u>	<u>\$(56,000)</u>
Subtotal:	\$ 14,820,508	\$ 16,688,472	\$ 1,867,964
Transfers Out	\$ 0	\$ 840	\$ 840
EXPENDITURES TOTAL:	\$ 14,820,508	\$ 16,689,312	\$ 1,868,804

FUND 177 - FIRE IMPACT FEE FUND

The Fire Impact Fee Fund captures costs associated with the collection and expenditures of Fire Impact Fees. The fees are collected in accordance with Ordinance No. 2017-96 and can only be used as directed by the Ordinance for needs related to new growth.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 643,906	\$ 786,744	\$ 142,838
Miscellaneous Revenues	\$ 5,000	\$ 10,000	\$ 5,000
Less 5% Statutory Reduction	<u>\$(32,445)</u>	<u>\$(39,837)</u>	<u>\$(7,392)</u>
Subtotal:	\$ 616,461	\$ 756,907	\$ 140,446
Fund Balance	\$ 2,661,286	\$ 461,031	\$(2,200,255)
REVENUES TOTAL:	\$ 3,277,747	\$ 1,217,938	\$(2,059,809)
EXPENDITURES			
Operating Expenses	\$ 22,369	\$ 1,500	\$(20,869)
Capital Outlay	<u>\$ 3,161,591</u>	<u>\$ 97,344</u>	<u>\$(3,064,247)</u>
Subtotal:	\$ 3,183,960	\$ 98,844	\$(3,085,116)
Transfers Out	\$ 41,345	\$ 22,185	\$(19,160)
Reserves - Operating	\$ 0	\$ 6,316	\$ 6,316
Reserves - Capital	\$ 52,442	\$ 1,090,593	\$ 1,038,151
EXPENDITURES TOTAL:	\$ 3,277,747	\$ 1,217,938	\$(2,059,809)

FUND 178 - PARKS IMPACT FEE FUND

This Fund accounts for revenues from impact fees collected on new developments and appropriations realized from growth related impact fees that the County currently levies on developments affecting the County's park system. The use of these monies is restricted to the costs of growth necessitated capital improvements from parks and recreational facilities. Highlights for FY19 include new and ongoing capital projects such as the 65th Infantry Park, West Osceola Recreation Facilities, Lake Lizzie Conservation Area, and BVL Park.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 2,635,998	\$ 2,459,944	\$(176,054)
Charges For Services	\$ 769	\$ 664	\$(105)
Miscellaneous Revenues	\$ 35,000	\$ 0	\$(35,000)
Less 5% Statutory Reduction	<u>\$(133,588)</u>	<u>\$(123,031)</u>	<u>\$ 10,557</u>
Subtotal:	\$ 2,538,179	\$ 2,337,577	\$(200,602)
Fund Balance	\$ 4,191,707	\$ 6,257,709	\$ 2,066,002
REVENUES TOTAL:	\$ 6,729,886	\$ 8,595,286	\$ 1,865,400
EXPENDITURES			
Operating Expenses	\$ 108,100	\$ 8,100	\$(100,000)
Capital Outlay	<u>\$ 2,513,851</u>	<u>\$ 5,414,631</u>	<u>\$ 2,900,780</u>
Subtotal:	\$ 2,621,951	\$ 5,422,731	\$ 2,800,780
Transfers Out	\$ 136,235	\$ 130,580	\$(5,655)
Reserves - Capital	\$ 3,971,700	\$ 3,041,975	\$(929,725)
EXPENDITURES TOTAL:	\$ 6,729,886	\$ 8,595,286	\$ 1,865,400

FUND 180 - INMATE WELFARE FUND

This Fund provides a jail ministry program, recreational equipment, supplies, GED tests and research materials to those requiring detention or supervision in Osceola County. The County currently has a contract with Keefe Commissary Network, LLC to provide inmate commissary services in which 37% of sales generated are deposited in the Inmate Welfare Fund. Other revenues are received from inmate phone fees, charges for printing services, interest and Fund Balance. Highlights for FY19 include additional programs to meet the needs of the inmate population and the purchase of smartboards, new furniture and chairs and other supplies for program classrooms.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 70,028	\$ 74,281	\$ 4,253
Miscellaneous Revenues	\$ 804,300	\$ 872,733	\$ 68,433
Less 5% Statutory Reduction	<u>\$(3,502)</u>	<u>\$(3,797)</u>	<u>\$(295)</u>
Subtotal:	\$ 870,826	\$ 943,217	\$ 72,391
Fund Balance	\$ 219,999	\$ 914,528	\$ 694,529
REVENUES TOTAL:	\$ 1,090,825	\$ 1,857,745	\$ 766,920
EXPENDITURES			
Operating Expenses	\$ 401,510	\$ 674,180	\$ 272,670
Capital Outlay	<u>\$ 13,602</u>	<u>\$ 51,100</u>	<u>\$ 37,498</u>
Subtotal:	\$ 415,112	\$ 725,280	\$ 310,168
Transfers Out	\$ 34,177	\$ 28,494	\$(5,683)
Reserves - Operating	\$ 120,720	\$ 150,754	\$ 30,034
Reserves - Stability	\$ 520,816	\$ 953,217	\$ 432,401
EXPENDITURES TOTAL:	\$ 1,090,825	\$ 1,857,745	\$ 766,920

FUND 184 - ROAD IMPACT FEE ZONE 4

This Fund was established to account for revenues and appropriations realized from impact fees levied on developments affecting this zone's transportation system. The FY19 budget provides funding for the continuation of the Neptune Road/Corridor capital project.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 63,001	\$ 4,548	\$(58,453)
REVENUES TOTAL:	\$ 63,001	\$ 4,548	\$(58,453)
EXPENDITURES			
Capital Outlay	\$ 63,001	\$ 4,548	\$(58,453)
Subtotal:	\$ 63,001	\$ 4,548	\$(58,453)
EXPENDITURES TOTAL:	\$ 63,001	\$ 4,548	\$(58,453)

FUND 187 - TRANSPORTATION IMPACT FEE POINCIANA OVERLAY FUND

The Transportation Impact Fee - Poinciana Overlay Fund accounts for revenues and appropriations realized from the impact fees levied on developments affecting the County's transportation system in the Poinciana area. This funding was repealed per Ordinance 12-31; as indicated in the Repeal Ordinance any remaining balances are to be applied to widening Marigold Avenue from a 2-lane to a 4-lane corridor.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 0	\$ 1,163	\$ 1,163
Less 5% Statutory Reduction	\$ 0	\$(58)	\$(58)
Subtotal:	\$ 0	\$ 1,105	\$ 1,105
Fund Balance	\$ 0	\$ 434,413	\$ 434,413
REVENUES TOTAL:	\$ 0	\$ 435,518	\$ 435,518
EXPENDITURES			
Reserves - Capital	\$ 0	\$ 435,518	\$ 435,518
EXPENDITURES TOTAL:	\$ 0	\$ 435,518	\$ 435,518

FUND 189 - SECOND LOCAL OPTION FUEL TAX FUND

This Fund was created in FY17 to capture the revenue and related expenditures for the 5 cent tax per gallon on motor fuel. Highlights for FY19 include funding for LYNX, Road Milling and Resurfacing, and the ongoing NeoCity Way project.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 8,557,534	\$ 8,509,646	\$(47,888)
Miscellaneous Revenues	\$ 0	\$ 15,707	\$ 15,707
Less 5% Statutory Reduction	\$(427,877)	\$(426,268)	\$ 1,609
Subtotal:	\$ 8,129,657	\$ 8,099,085	\$(30,572)
Transfers In	\$ 1,228,107	\$ 0	\$(1,228,107)
Fund Balance	\$ 1,240,136	\$ 8,298,311	\$ 7,058,175
REVENUES TOTAL:	\$ 10,597,900	\$ 16,397,396	\$ 5,799,496
EXPENDITURES			
Operating Expenses	\$ 9,118,639	\$ 10,628,145	\$ 1,509,506
Capital Outlay	\$ 0	\$ 2,771,538	\$ 2,771,538
Subtotal:	\$ 9,118,639	\$ 13,399,683	\$ 4,281,044
Transfers Out	\$ 0	\$ 23,115	\$ 23,115
Reserves - Operating	\$ 1,479,261	\$ 1,062,815	\$(416,446)
Reserves - Capital	\$ 0	\$ 1,911,783	\$ 1,911,783
EXPENDITURES TOTAL:	\$ 10,597,900	\$ 16,397,396	\$ 5,799,496

DEBT SERVICE FUNDS

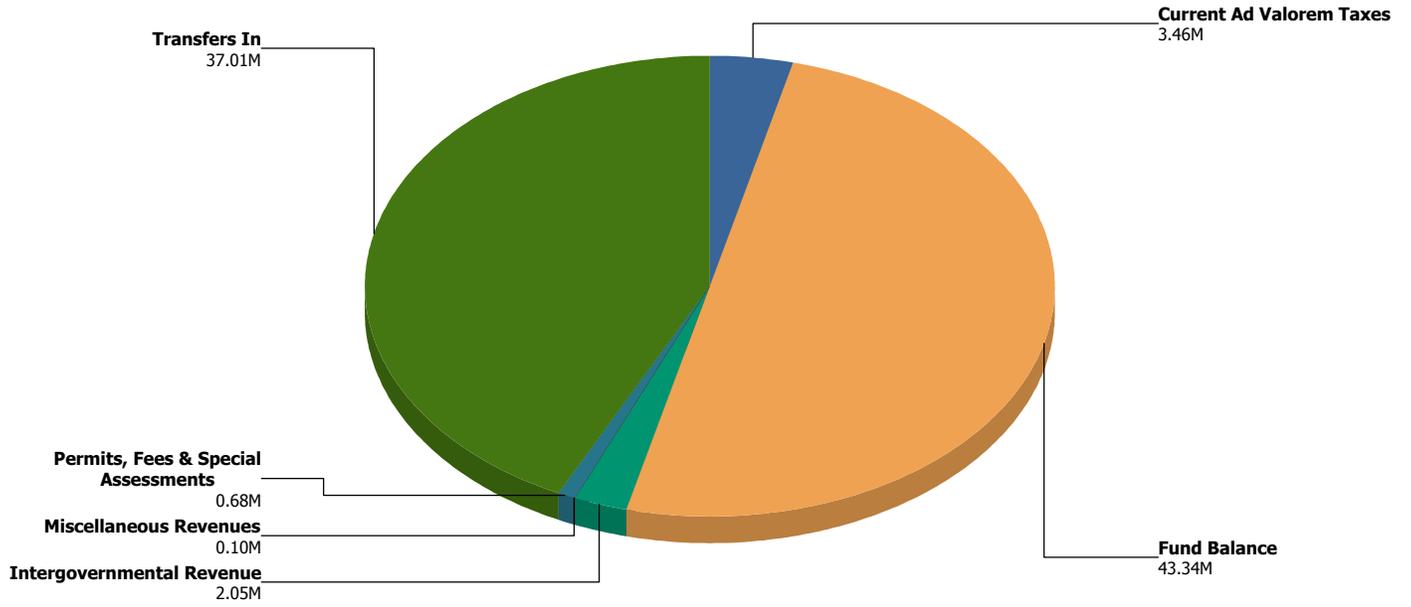
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SUMMARY BY CATEGORY - DEBT SERVICE FUND GROUP

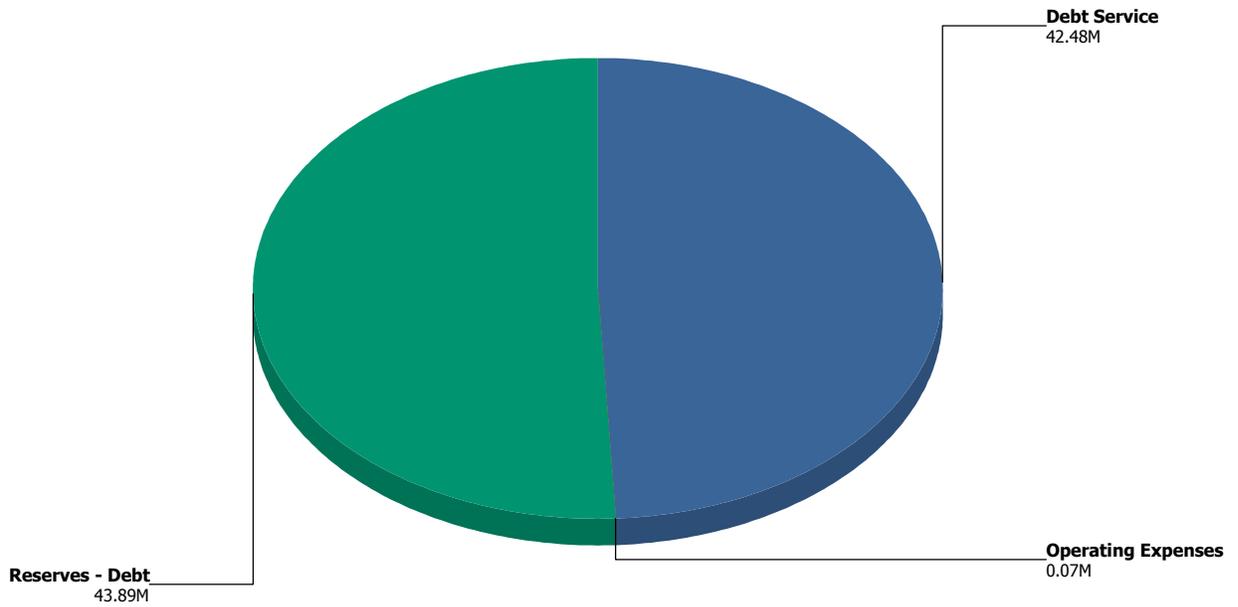
	Adopted FY 2018	Adopted FY 2019	Variance
REVENUES			
Current Ad Valorem Taxes	3,450,463	3,464,545	14,082
PY Delinquent Ad Valorem Tax	0	0	0
Permits, Fees & Special Assessments	649,165	680,856	31,691
Intergovernmental Revenue	2,029,744	2,054,013	24,269
Miscellaneous Revenues	71,221	103,397	32,176
Less 5% Statutory Reduction	<u>-310,029</u>	<u>-212,440</u>	<u>97,589</u>
Operating Revenues	5,890,564	6,090,371	199,807
Transfers In	35,740,002	37,011,892	1,271,890
Other Sources	0	0	0
Fund Balance	<u>43,596,817</u>	<u>43,341,217</u>	<u>-255,600</u>
Non Operating Revenues	79,336,819	80,353,109	1,016,290
Total Revenues	<u>85,227,383</u>	<u>86,443,480</u>	<u>1,216,097</u>
EXPENDITURES			
Operating Expenses	<u>65,672</u>	<u>67,007</u>	<u>1,335</u>
Operating Expenditures	65,672	67,007	1,335
Debt Service	37,068,988	42,481,746	5,412,758
Transfers Out	4,751,506	0	-4,751,506
Reserves - Debt	<u>43,341,217</u>	<u>43,894,727</u>	<u>553,510</u>
Non-Operating Expenditures	85,161,711	86,376,473	1,214,762
Total Expenditures	<u>85,227,383</u>	<u>86,443,480</u>	<u>1,216,097</u>

SUMMARY BY CATEGORY - DEBT SERVICE FUND GROUP

REVENUES



EXPENDITURES



FUND 201 - DS LIMITED GO REFUNDING BONDS SERIES 2015

This Fund was established in FY15 to account for expenses related to this bond due to the advance refunding of a portion of the outstanding Limited General Obligation Bonds, Series 2006 in the amount of \$8,445,000. Funding sources utilize dedicated Ad Valorem to provide funds for debt service expenses. This bond will sunset in October 2025.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 1,207,777	\$ 1,231,866	\$ 24,089
Less 5% Statutory Reduction	<u>\$(60,389)</u>	<u>\$(61,593)</u>	<u>\$(1,204)</u>
Subtotal:	\$ 1,147,388	\$ 1,170,273	\$ 22,885
Fund Balance	\$ 196,433	\$ 1,040,181	\$ 843,748
REVENUES TOTAL:	\$ 1,343,821	\$ 2,210,454	\$ 866,633
EXPENDITURES			
Operating Expenses	\$ 22,140	\$ 24,596	\$ 2,456
Debt Service	<u>\$ 281,500</u>	<u>\$ 1,127,821</u>	<u>\$ 846,321</u>
Subtotal:	\$ 303,640	\$ 1,152,417	\$ 848,777
Reserves - Debt	\$ 1,040,181	\$ 1,058,037	\$ 17,856
EXPENDITURES TOTAL:	\$ 1,343,821	\$ 2,210,454	\$ 866,633

FUND 202 - DS SALES TAX REVENUE BONDS 2009

This Fund was established in FY09 to account for the payment of principal, interest and other debt service costs this bond which was issued to provide funds to: finance costs of acquisition, construction and improvement of various properties and facilities of the County; and the acquisition of approximately 400 acres of right-of-way and storm water management ponds for the purpose of extending and improving the County's transportation system through six major development of regional impact projects in east Osceola County, bordering Lake Tohopekaliga. As this bond sunset in October 2018, the final payment in FY19 will be made utilizing Fund Balance.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 2,409,300	\$ 1,181,750	\$(1,227,550)
REVENUES TOTAL:	\$ 2,409,300	\$ 1,181,750	\$(1,227,550)
EXPENDITURES			
Debt Service	\$ 1,183,575	\$ 1,181,750	\$(1,825)
Subtotal:	\$ 1,183,575	\$ 1,181,750	\$(1,825)
Transfers Out	\$ 43,975	\$ 0	\$(43,975)
Reserves - Debt	\$ 1,181,750	\$ 0	\$(1,181,750)
EXPENDITURES TOTAL:	\$ 2,409,300	\$ 1,181,750	\$(1,227,550)

FUND 204 - DS TAXABLE 5TH CENT REVENUE BOND SERIES 2012

This Fund was established to account for principal, interest and other debt service expenses for this bond which was issued to provide funds to finance costs of construction and pre-paid rent for the RIDA Convention Center. Funding sources include a Special Assessment from the OMNI Orlando Resort, a Transfer In from the 5th Cent Tourist Development Tax Fund as well as interest and Fund Balance. This bond will sunset in October 2041.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 300,000	\$ 340,000	\$ 40,000
Miscellaneous Revenues	\$ 4,524	\$ 11,000	\$ 6,476
Less 5% Statutory Reduction	<u>\$(15,226)</u>	<u>\$(17,550)</u>	<u>\$(2,324)</u>
Subtotal:	\$ 289,298	\$ 333,450	\$ 44,152
Transfers In	\$ 644,414	\$ 594,775	\$(49,639)
Fund Balance	\$ 1,514,767	\$ 1,519,986	\$ 5,219
REVENUES TOTAL:	\$ 2,448,479	\$ 2,448,211	\$(268)
EXPENDITURES			
Debt Service	\$ 928,493	\$ 928,218	\$(275)
Subtotal:	\$ 928,493	\$ 928,218	\$(275)
Reserves - Debt	\$ 1,519,986	\$ 1,519,993	\$ 7
EXPENDITURES TOTAL:	\$ 2,448,479	\$ 2,448,211	\$(268)

FUND 210 - DS WEST 192 PHASE IIC

This Fund was established in FY08 to account for principal, interest and other debt service expenses related to this bond which was issued to provide funds to complete installation of roadway landscaping and street lighting, pedestrian pathways and crosswalks, roadway signage and transit facilities in the West 192 Redevelopment Phase IIC benefit area. The funding sources for FY19 are Special Assessments, Fund Balance and interest. This bond will sunset in November 2033.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 349,165	\$ 340,856	\$(8,309)
Miscellaneous Revenues	\$ 1,794	\$ 4,500	\$ 2,706
Less 5% Statutory Reduction	<u>\$(17,548)</u>	<u>\$(17,268)</u>	<u>\$ 280</u>
Subtotal:	\$ 333,411	\$ 328,088	\$(5,323)
Fund Balance	\$ 531,384	\$ 421,082	\$(110,302)
REVENUES TOTAL:	\$ 864,795	\$ 749,170	\$(115,625)
EXPENDITURES			
Debt Service	\$ 443,713	\$ 324,963	\$(118,750)
Subtotal:	\$ 443,713	\$ 324,963	\$(118,750)
Reserves - Debt	\$ 421,082	\$ 424,207	\$ 3,125
EXPENDITURES TOTAL:	\$ 864,795	\$ 749,170	\$(115,625)

FUND 211 - DS SALES TAX REVENUE BONDS SERIES 2015A

This Fund was established in FY15 to account for principal, interest and other debt service expenses related to this bond which was issued to provide funds to construct and equip the Florida Advanced Manufacturing and Research Center. The funding source for FY19 is a transfer from the General Fund, Fund Balance and interest. This bond will sunset in 2044.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 4,314	\$ 5,664	\$ 1,350
Less 5% Statutory Reduction	<u>\$(216)</u>	<u>\$(283)</u>	<u>\$(67)</u>
Subtotal:	\$ 4,098	\$ 5,381	\$ 1,283
Transfers In	\$ 3,322,171	\$ 3,333,927	\$ 11,756
Fund Balance	\$ 1,438,135	\$ 1,888,135	\$ 450,000
REVENUES TOTAL:	\$ 4,764,404	\$ 5,227,443	\$ 463,039
EXPENDITURES			
Debt Service	<u>\$ 2,876,269</u>	<u>\$ 3,315,558</u>	<u>\$ 439,289</u>
Subtotal:	\$ 2,876,269	\$ 3,315,558	\$ 439,289
Reserves - Debt	\$ 1,888,135	\$ 1,911,885	\$ 23,750
EXPENDITURES TOTAL:	\$ 4,764,404	\$ 5,227,443	\$ 463,039

FUND 236 - CAPITAL IMPROVEMENT REVENUE BONDS SERIES 2009

This Fund accounts for principal, interest and other debt service expenses related to this bond which was established to fund various capital projects including road and ancillary projects, such as the Courthouse Square Parking Garage, Marydia Community Center, and the Sheriff's Training Facility. Funding sources include Transfers In from the General Fund and Fund 115 – Courthouse Facilities Fund to support debt service payments associated with the Parking Garage. Also, there is a Transfer In from the General Fund and Fund 306-Infrastructure Sales Surtax to support the remaining debt service previously paid by Impact Fees. Additional revenue is received from a Federal Subsidy on the Build America & Recovery Zone Economic Development Bonds, as well as interest and Fund Balance. This bond will sunset in October 2039.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 2,029,744	\$ 2,054,013	\$ 24,269
Miscellaneous Revenues	\$ 43,802	\$ 43,916	\$ 114
Less 5% Statutory Reduction	<u>\$(103,677)</u>	<u>\$(2,196)</u>	<u>\$ 101,481</u>
Subtotal:	\$ 1,969,869	\$ 2,095,733	\$ 125,864
Transfers In	\$ 8,181,272	\$ 8,180,898	\$(374)
Fund Balance	\$ 14,600,678	\$ 14,638,614	\$ 37,936
REVENUES TOTAL:	\$ 24,751,819	\$ 24,915,245	\$ 163,426
EXPENDITURES			
Debt Service	\$ 10,113,205	\$ 10,116,730	\$ 3,525
Subtotal:	\$ 10,113,205	\$ 10,116,730	\$ 3,525
Reserves - Debt	\$ 14,638,614	\$ 14,798,515	\$ 159,901
EXPENDITURES TOTAL:	\$ 24,751,819	\$ 24,915,245	\$ 163,426

FUND 238 - LIMITED GO BONDS SERIES 2010

This Fund accounts for the payment of principal, interest and other debt service costs related to this bond which was issued to provide funds for the SAVE Osceola program to purchase environmentally significant lands pursuant to Ordinance No. 04-28. Per Ordinance No. 06-25 as approved by voter referendum pursuant to Resolution No. 04-055R, the Environmental Lands Conservation Program utilizes dedicated ad valorem funding to provide funds for debt service expenses. This bond will sunset in October 2025.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Current Ad Valorem Taxes	\$ 2,242,686	\$ 2,232,679	\$(10,007)
Miscellaneous Revenues	\$ 0	\$ 10,000	\$ 10,000
Less 5% Statutory Reduction	<u>\$(112,134)</u>	<u>\$(112,134)</u>	<u>\$ 0</u>
Subtotal:	\$ 2,130,552	\$ 2,130,545	\$(7)
Fund Balance	\$ 1,824,759	\$ 1,858,460	\$ 33,701
REVENUES TOTAL:	\$ 3,955,311	\$ 3,989,005	\$ 33,694
EXPENDITURES			
Operating Expenses	\$ 43,532	\$ 42,411	\$(1,121)
Debt Service	<u>\$ 2,053,319</u>	<u>\$ 2,062,584</u>	<u>\$ 9,265</u>
Subtotal:	\$ 2,096,851	\$ 2,104,995	\$ 8,144
Reserves - Debt	\$ 1,858,460	\$ 1,884,010	\$ 25,550
EXPENDITURES TOTAL:	\$ 3,955,311	\$ 3,989,005	\$ 33,694

FUND 239 - INFRASTRUCTURE SALES TAX REVENUE REFUNDING SERIES 2011

This Fund was established in FY12 to account for the payments of principal, interest and other debt service expenses for this bond which was issued to refund the County's outstanding Infrastructure Sales Surtax Bonds, Series 2002. Funding sources include a Transfer In from Fund 306 - Local Option Sales Tax Fund and Fund Balance. This bond will sunset in October 2022.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 3,771,426	\$ 3,772,425	\$ 999
Fund Balance	\$ 3,305,313	\$ 3,375,563	\$ 70,250
REVENUES TOTAL:	\$ 7,076,739	\$ 7,147,988	\$ 71,249
EXPENDITURES			
Debt Service	\$ 3,701,176	\$ 3,696,925	<u>\$(4,251)</u>
Subtotal:	\$ 3,701,176	\$ 3,696,925	<u>\$(4,251)</u>
Reserves - Debt	\$ 3,375,563	\$ 3,451,063	\$ 75,500
EXPENDITURES TOTAL:	\$ 7,076,739	\$ 7,147,988	\$ 71,249

FUND 240 - TDT REVENUE REFUNDING BONDS SERIES 2012

This Fund was established to account for principal, interest and other debt service expenses for this bond which was issued to refund the County's outstanding TDT Revenue Bonds, Series 2002A. Funding sources include Transfers In from the Tourist Development Tax Fund, the 5th Cent Tourist Development Tax Fund, as well as Interest and Fund Balance. This bond will sunset in October 2034.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 12,286	\$ 12,493	\$ 207
Less 5% Statutory Reduction	<u>\$(614)</u>	<u>\$(625)</u>	<u>\$(11)</u>
Subtotal:	\$ 11,672	\$ 11,868	\$ 196
Transfers In	\$ 5,537,209	\$ 5,538,014	\$ 805
Fund Balance	\$ 4,095,416	\$ 4,164,291	\$ 68,875
REVENUES TOTAL:	\$ 9,644,297	\$ 9,714,173	\$ 69,876
EXPENDITURES			
Debt Service	\$ 5,480,006	\$ 5,479,382	\$(624)
Subtotal:	\$ 5,480,006	\$ 5,479,382	\$(624)
Reserves - Debt	\$ 4,164,291	\$ 4,234,791	\$ 70,500
EXPENDITURES TOTAL:	\$ 9,644,297	\$ 9,714,173	\$ 69,876

FUND 241 - DS INFRASTRUCTURE SALES SURTAX SERIES 2015

This Fund was established in FY15 to account for expenses related to this bond due to the advance refunding of the Infrastructure Sales Surtax Revenue Bonds, Series, 2007 in the amount of \$26,170,000. Funding sources include a Transfer In from Fund 306 - Local Infrastructure Sales Surtax Fund, as well as Interest and Fund Balance. This bond will sunset in October 2024.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 1,967	\$ 1,985	\$ 18
Less 5% Statutory Reduction	<u>\$(98)</u>	<u>\$(99)</u>	<u>\$(1)</u>
Subtotal:	\$ 1,869	\$ 1,886	\$ 17
Transfers In	\$ 921,563	\$ 977,982	\$ 56,419
Fund Balance	\$ 655,772	\$ 661,716	\$ 5,944
REVENUES TOTAL:	\$ 1,579,204	\$ 1,641,584	\$ 62,380
EXPENDITURES			
Debt Service	\$ 917,488	\$ 959,216	\$ 41,728
Subtotal:	\$ 917,488	\$ 959,216	\$ 41,728
Reserves - Debt	\$ 661,716	\$ 682,368	\$ 20,652
EXPENDITURES TOTAL:	\$ 1,579,204	\$ 1,641,584	\$ 62,380

FUND 242 - SALES TAX REVENUE REFUNDING BONDS SERIES 2016A

This Fund was established in FY16 to account for the payment of principal, interest and other debt service expenses for this bond which was issued to refund the County's outstanding Sales Tax Bonds, Series 2009. Funding sources include a Transfer In from Fund 306 - Local Infrastructure Sales Surtax Fund, interest, and Fund Balance. This bond will sunset in October 2038.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 2,534	\$ 2,534	\$ 0
Less 5% Statutory Reduction	<u>\$(127)</u>	<u>\$(127)</u>	<u>\$ 0</u>
Subtotal:	\$ 2,407	\$ 2,407	\$ 0
Transfers In	\$ 1,687,581	\$ 2,947,581	\$ 1,260,000
Fund Balance	\$ 844,694	\$ 844,694	\$ 0
REVENUES TOTAL:	\$ 2,534,682	\$ 3,794,682	\$ 1,260,000
EXPENDITURES			
Debt Service	\$ 1,689,988	\$ 1,689,988	\$ 0
Subtotal:	\$ 1,689,988	\$ 1,689,988	\$ 0
Reserves - Debt	\$ 844,694	\$ 2,104,694	\$ 1,260,000
EXPENDITURES TOTAL:	\$ 2,534,682	\$ 3,794,682	\$ 1,260,000

FUND 243 - TDT 5TH CENT REVENUE BONDS SERIES 2016

This Fund was established in FY16 to account for the payments of principal, interest and other debt service expenses for this bond which was issued to provide funds to finance costs of construction and prepaid rent for the RIDA Convention Center Phase 2. Funding sources include a Transfer In from the 5th Cent Tourist Development Tax Fund and Fund Balance. This bond will sunset in October 2045.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 1,381,594	\$ 1,381,898	\$ 304
Fund Balance	\$ 2,325,083	\$ 2,330,731	\$ 5,648
REVENUES TOTAL:	\$ 3,706,677	\$ 3,712,629	\$ 5,952
EXPENDITURES			
Debt Service	\$ 1,375,946	\$ 1,376,746	\$ 800
Subtotal:	\$ 1,375,946	\$ 1,376,746	\$ 800
Reserves - Debt	\$ 2,330,731	\$ 2,335,883	\$ 5,152
EXPENDITURES TOTAL:	\$ 3,706,677	\$ 3,712,629	\$ 5,952

FUND 244 - INFRASTRUCTURE SALES SURTAX REFUNDING REVENUE BONDS SERIES 2017

This Fund was established in FY17 to account for expenses related to this bond due to the partial refunding of the outstanding Sales Surtax Bonds, Series 2007. Funding sources include a Transfer In from Fund 306 – Local Option Sales Tax Fund and Fund 235 – Infrastructure Sales Surtax Series 2007. This bond will sunset October 2024.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 4,891,955	\$ 4,808,647	\$(83,308)
Fund Balance	\$ 0	\$ 4,625,902	\$ 4,625,902
REVENUES TOTAL:	\$ 4,891,955	\$ 9,434,549	\$ 4,542,594
EXPENDITURES			
Debt Service	\$ 266,053	\$ 4,767,725	\$ 4,501,672
Subtotal:	\$ 266,053	\$ 4,767,725	\$ 4,501,672
Reserves - Debt	\$ 4,625,902	\$ 4,666,824	\$ 40,922
EXPENDITURES TOTAL:	\$ 4,891,955	\$ 9,434,549	\$ 4,542,594

FUND 245 - SALES TAX REVENUE REFUNDING BONDS SERIES 2017

This Fund was established to account for expenses related to this bond due to the refunding of the outstanding Sales Tax Revenue Bonds, Series 2010 and supports the construction, expansion and improvement of the County’s Courthouse and administrative facilities. Funding sources include a Transfer In from the General Fund as well as Interest and Fund Balance. This bond will sunset October 2024.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 0	\$ 11,305	\$ 11,305
Less 5% Statutory Reduction	\$ 0	\$(565)	\$(565)
Subtotal:	\$ 0	\$ 10,740	\$ 10,740
Transfers In	\$ 3,876,028	\$ 4,016,127	\$ 140,099
Fund Balance	\$ 214,883	\$ 3,768,183	\$ 3,553,300
REVENUES TOTAL:	\$ 4,090,911	\$ 7,795,050	\$ 3,704,139
EXPENDITURES			
Debt Service	\$ 322,728	\$ 3,991,616	\$ 3,668,888
Subtotal:	\$ 322,728	\$ 3,991,616	\$ 3,668,888
Reserves - Debt	\$ 3,768,183	\$ 3,803,434	\$ 35,251
EXPENDITURES TOTAL:	\$ 4,090,911	\$ 7,795,050	\$ 3,704,139

FUND 246 - DS PUBLIC IMPROVEMENT REVENUE BONDS SERIES 2017

This Fund was established in FY18 to account for the principal, interest, and other debt service cost associated with the bond for the Administration Building at the Center for Neovation. The primary funding source is a Transfer In from any legally available source which for FY19 is the General Fund. This bond will sunset in October 2047.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 1,524,789	\$ 1,459,618	\$(65,171)
Fund Balance	\$ 0	\$ 1,021,929	\$ 1,021,929
REVENUES TOTAL:	\$ 1,524,789	\$ 2,481,547	\$ 956,758
EXPENDITURES			
Debt Service	\$ 502,860	\$ 1,462,524	\$ 959,664
Subtotal:	\$ 502,860	\$ 1,462,524	\$ 959,664
Reserves - Debt	\$ 1,021,929	\$ 1,019,023	\$(2,906)
EXPENDITURES TOTAL:	\$ 1,524,789	\$ 2,481,547	\$ 956,758

CAPITAL PROJECTS FUNDS

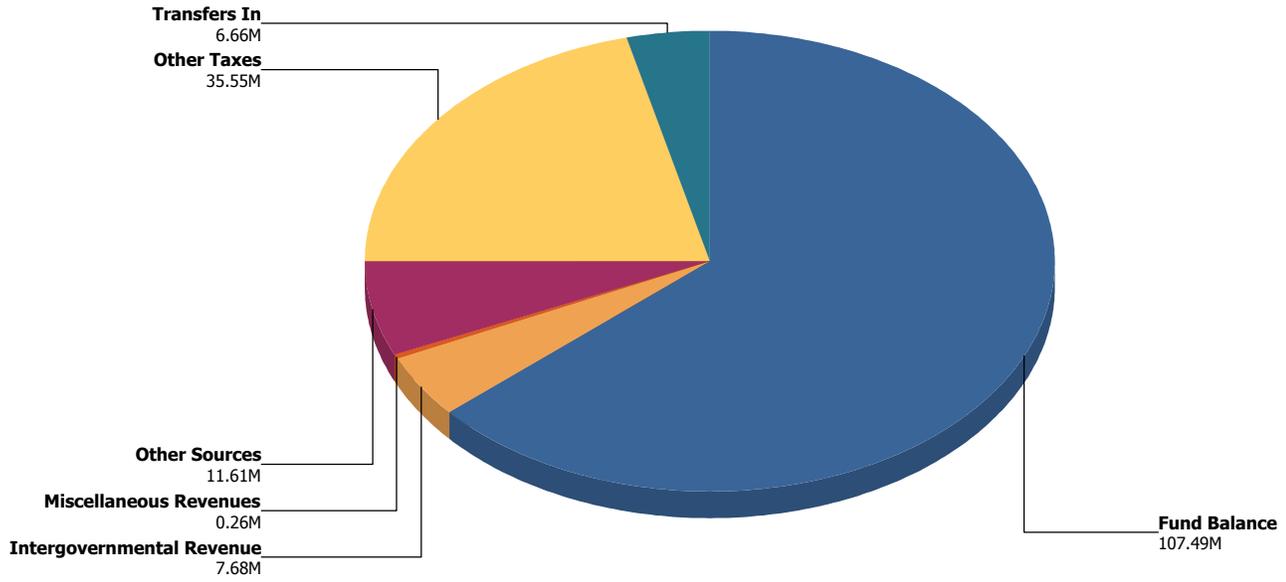
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SUMMARY BY CATEGORY - CAPITAL PROJECTS FUND GROUP

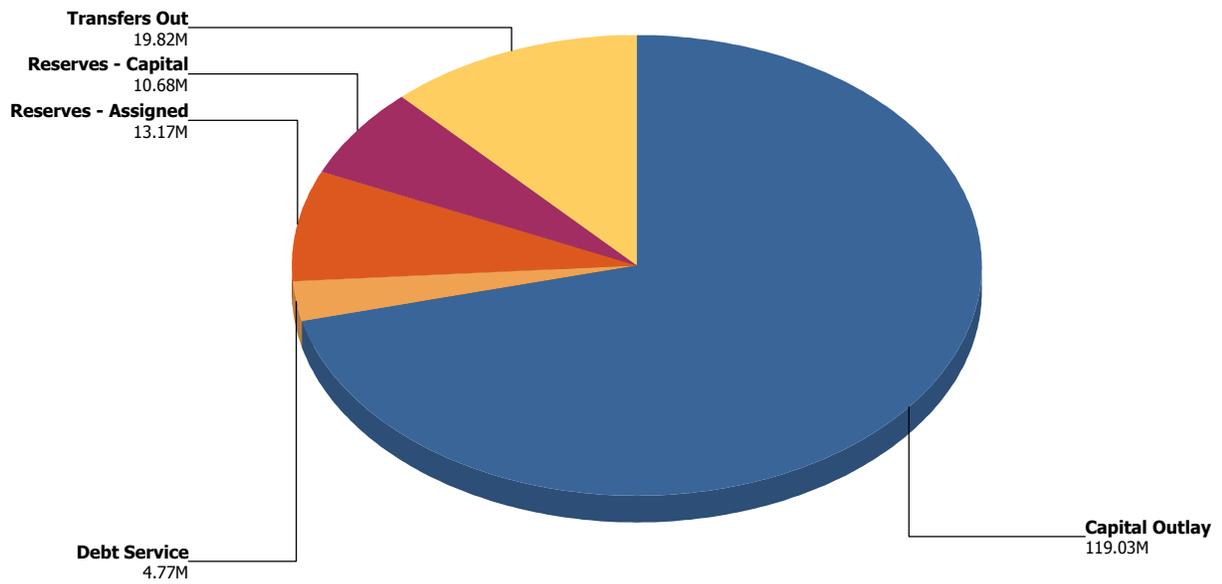
	Adopted FY 2018	Adopted FY 2019	Variance
REVENUES			
Other Taxes	30,118,426	35,553,315	5,434,889
Intergovernmental Revenue	0	7,683,441	7,683,441
Miscellaneous Revenues	200,000	258,658	58,658
Less 5% Statutory Reduction	<u>-1,515,921</u>	<u>-1,790,599</u>	<u>-274,678</u>
<i>Operating Revenues</i>	28,802,505	41,704,815	12,902,310
Transfers In	17,462,946	6,664,651	-10,798,295
Other Sources	7,800,000	11,608,581	3,808,581
Fund Balance	<u>115,632,883</u>	<u>107,490,291</u>	<u>-8,142,592</u>
<i>Non Operating Revenues</i>	140,895,829	125,763,523	-15,132,306
Total Revenues	<u>169,698,334</u>	<u>167,468,338</u>	<u>-2,229,996</u>
 EXPENDITURES			
Capital Outlay	<u>119,031,520</u>	<u>119,030,116</u>	<u>-1,404</u>
<i>Operating Expenditures</i>	119,031,520	119,030,116	-1,404
Debt Service	3,957,494	4,765,458	807,964
Transfers Out	21,871,237	19,820,492	-2,050,745
Reserves - Capital	20,670,405	10,684,594	-9,985,811
Reserves - Assigned	<u>4,167,678</u>	<u>13,167,678</u>	<u>9,000,000</u>
<i>Non-Operating Expenditures</i>	50,666,814	48,438,222	-2,228,592
Total Expenditures	<u>169,698,334</u>	<u>167,468,338</u>	<u>-2,229,996</u>

SUMMARY BY CATEGORY - CAPITAL PROJECTS FUND GROUP

REVENUES



EXPENDITURES



FUND 306 - LOCAL INFRASTRUCTURE SALES SURTAX FUND

This Fund accounts for revenues and appropriations realized from its main revenue source, the voter approved 1% sales tax levied in the County for infrastructure needs and is projected to increase 13.54% in FY19. This fund is the main funding source for the County's Capital Improvement Program which supports projects such as BVL Drainage project, Valencia Village and items for the Sheriff. Also, this fund provides for much of the County's Capital related debt payments included in Transfers Out.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Other Taxes	\$ 30,118,426	\$ 35,553,315	\$ 5,434,889
Miscellaneous Revenues	\$ 200,000	\$ 200,000	\$ 0
Less 5% Statutory Reduction	<u>\$(1,515,921)</u>	<u>\$(1,787,666)</u>	<u>\$(271,745)</u>
Subtotal:	\$ 28,802,505	\$ 33,965,649	\$ 5,163,144
Transfers In	\$ 1,986,227	\$ 0	\$(1,986,227)
Other Sources	\$ 0	\$ 2,207,594	\$ 2,207,594
Fund Balance	\$ 29,384,357	\$ 24,021,836	\$(5,362,521)
REVENUES TOTAL:	\$ 60,173,089	\$ 60,195,079	\$ 21,990
EXPENDITURES			
Capital Outlay	\$ 18,197,986	\$ 16,140,539	\$(2,057,447)
Debt Service	<u>\$ 3,957,494</u>	<u>\$ 4,765,458</u>	<u>\$ 807,964</u>
Subtotal:	\$ 22,155,480	\$ 20,905,997	\$(1,249,483)
Transfers Out	\$ 21,871,237	\$ 19,820,492	\$(2,050,745)
Reserves - Capital	\$ 16,146,372	\$ 10,468,590	\$(5,677,782)
Reserves - Assigned	\$ 0	\$ 9,000,000	\$ 9,000,000
EXPENDITURES TOTAL:	\$ 60,173,089	\$ 60,195,079	\$ 21,990

FUND 315 - GENERAL CAPITAL OUTLAY FUND

The intent of this Fund is to allocate funds for general capital outlay projects not funded from local infrastructure sales surtax. This Fund is not a revenue generating fund, therefore, funds are transferred in from other County funding sources to support projects. There are no new projects for FY19 but some of the ongoing projects are in support of 704 Generation Point Buildout, Buenaventura Blvd Widening, Carroll St – JYP to Michigan, Commuter Rail, Center for Neovation, Hoagland Phase II and III, Lake Toho Water Restoration, Old Vineland/Princess Way, Poinciana Blvd Phase III, and Tax Collector Site.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Miscellaneous Revenues	\$ 0	\$ 58,658	\$ 58,658
Less 5% Statutory Reduction	\$ 0	\$(2,933)	\$(2,933)
Subtotal:	\$ 0	\$ 55,725	\$ 55,725
Transfers In	\$ 10,231,900	\$ 5,485,822	\$(4,746,078)
Fund Balance	\$ 19,141,215	\$ 33,900,949	\$ 14,759,734
REVENUES TOTAL:	\$ 29,373,115	\$ 39,442,496	\$ 10,069,381
EXPENDITURES			
Capital Outlay	\$ 25,205,437	\$ 35,160,435	\$ 9,954,998
Subtotal:	\$ 25,205,437	\$ 35,160,435	\$ 9,954,998
Reserves - Capital	\$ 0	\$ 114,383	\$ 114,383
Reserves - Assigned	\$ 4,167,678	\$ 4,167,678	\$ 0
EXPENDITURES TOTAL:	\$ 29,373,115	\$ 39,442,496	\$ 10,069,381

FUND 328 - SPECIAL PURPOSE CAPITAL FUND

This Fund was created in FY15 to capture those projects with funding from outside sources, such as State appropriations and agency reimbursements and does not generate its own revenue. Its purpose is to distinguish between capital projects whose budgets are not funded by County funds. There were no new projects for FY19 but Funds support ongoing projects such as Carroll St-JYP to Michigan, Celebration Blvd at Waterside Drive, Commuter Rail, Center for Neovation, Hoagland Blvd Phase II and III, Lake Toho Water Restoration, Motorola Radio Rep Countywide, Poinciana Blvd Phase III, Thacker Avenue E-W, and Vance Harmon Competition Pool.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Intergovernmental Revenue	\$ 0	\$ 7,683,441	\$ 7,683,441
Subtotal:	\$ 0	\$ 7,683,441	\$ 7,683,441
Other Sources	\$ 7,800,000	\$ 7,800,000	\$ 0
Fund Balance	\$ 14,883,619	\$ 10,741,316	\$(4,142,303)
REVENUES TOTAL:	\$ 22,683,619	\$ 26,224,757	\$ 3,541,138
EXPENDITURES			
Capital Outlay	\$ 22,683,619	\$ 26,224,757	\$ 3,541,138
Subtotal:	\$ 22,683,619	\$ 26,224,757	\$ 3,541,138
EXPENDITURES TOTAL:	\$ 22,683,619	\$ 26,224,757	\$ 3,541,138

FUND 329 – SALES TAX REVENUE BONDS SERIES 2015A

This Fund was created in FY15 with the bond proceeds from the Sales Tax Revenue Bonds Series 2015A to fund the Center for Neovation (formerly called Florida Advanced Manufacturing Research Facility project-FARMC). The FY19 Funding reflects the project balance.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 6,262,371	\$ 963,532	\$(5,298,839)
REVENUES TOTAL:	\$ 6,262,371	\$ 963,532	\$(5,298,839)
EXPENDITURES			
Capital Outlay	\$ 6,262,371	\$ 963,532	\$(5,298,839)
Subtotal:	\$ 6,262,371	\$ 963,532	\$(5,298,839)
EXPENDITURES TOTAL:	\$ 6,262,371	\$ 963,532	\$(5,298,839)

FUND 331 - COUNTYWIDE FIRE CAPITAL FUND

This Fund was established in FY17 to appropriate loan proceeds for design and construction of fire projects and also to account for ongoing capital projects for the Fire Rescue & EMS Department. The FY19 Adopted Budget includes funding to continue the, Fire Rescue/EMS Training Facility, Fire/EMS Equipment, Reunion Fire Station, and the purchases of land for future fire station projects.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Transfers In	\$ 5,244,819	\$ 1,178,829	\$(4,065,990)
Other Sources	\$ 0	\$ 1,600,987	\$ 1,600,987
Fund Balance	\$ 18,219,878	\$ 14,651,124	\$(3,568,754)
REVENUES TOTAL:	\$ 23,464,697	\$ 17,430,940	\$(6,033,757)
EXPENDITURES			
Capital Outlay	\$ 18,940,664	\$ 17,329,319	\$(1,611,345)
Subtotal:	\$ 18,940,664	\$ 17,329,319	\$(1,611,345)
Reserves - Capital	\$ 4,524,033	\$ 101,621	\$(4,422,412)
EXPENDITURES TOTAL:	\$ 23,464,697	\$ 17,430,940	\$(6,033,757)

FUND 332- PUBLIC IMP REV BONDS SERIES 2017

This Fund was established in FY18 from the Series 2017 Bonds to track expenditures associated with issuance costs and the design and construction of the new office building at NeoCity. Revenue for FY19 is Fund Balance and represents the remaining project balance.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Fund Balance	\$ 26,000,000	\$ 23,211,534	\$(2,788,466)
REVENUES TOTAL:	\$ 26,000,000	\$ 23,211,534	\$(2,788,466)
EXPENDITURES			
Capital Outlay	\$ 26,000,000	\$ 23,211,534	\$(2,788,466)
Subtotal:	\$ 26,000,000	\$ 23,211,534	\$(2,788,466)
EXPENDITURES TOTAL:	\$ 26,000,000	\$ 23,211,534	\$(2,788,466)

ENTERPRISE FUNDS

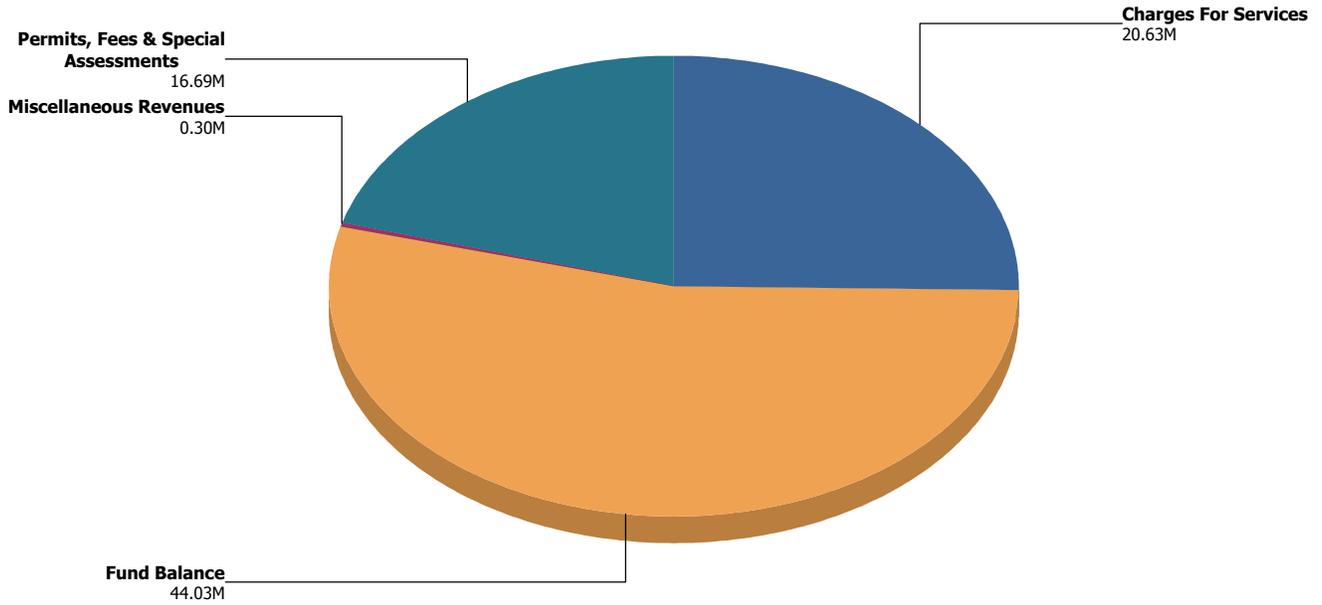
FUND GROUP SUMMARY.....	8-1
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SUMMARY BY CATEGORY - ENTERPRISE FUNDS

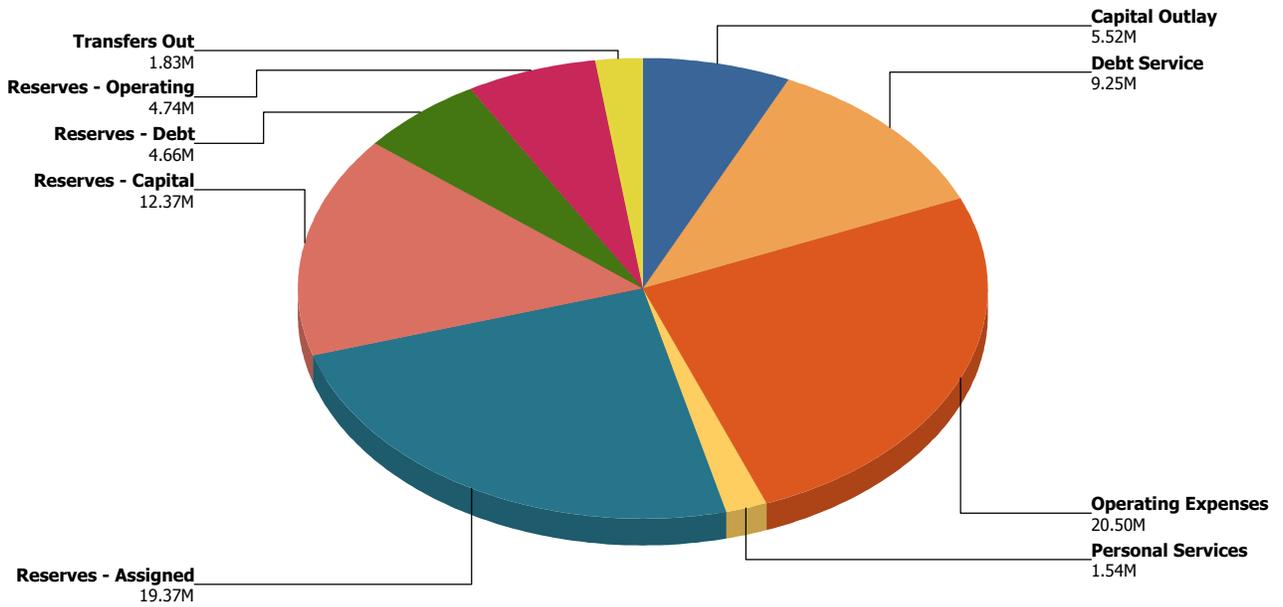
	Adopted FY 2018	Adopted FY 2019	Variance
REVENUES			
Permits, Fees & Special Assessments	15,630,935	16,692,402	1,061,467
Charges For Services	18,463,408	20,632,931	2,169,523
Miscellaneous Revenues	179,968	300,700	120,732
Less 5% Statutory Reduction	-1,713,716	-1,881,302	-167,586
Operating Revenues	<u>32,560,595</u>	<u>35,744,731</u>	<u>3,184,136</u>
Transfers In	0	0	0
Other Sources	0	0	0
Fund Balance	49,219,188	44,031,671	-5,187,517
Non Operating Revenues	<u>49,219,188</u>	<u>44,031,671</u>	<u>-5,187,517</u>
Total Revenues	<u>81,779,783</u>	<u>79,776,402</u>	<u>-2,003,381</u>
EXPENDITURES			
Personal Services	1,415,007	1,537,833	122,826
Operating Expenses	16,202,177	20,504,191	4,302,014
Capital Outlay	6,872,453	5,515,796	-1,356,657
Operating Expenditures	<u>24,489,637</u>	<u>27,557,820</u>	<u>3,068,183</u>
Debt Service	11,559,143	9,246,488	-2,312,655
Other Non Operating Expenses	0	0	0
Transfers Out	6,535,511	1,834,686	-4,700,825
Reserves - Operating	5,190,605	4,737,672	-452,933
Reserves - Debt	13,124,950	4,662,152	-8,462,798
Reserves - Capital	6,313,937	12,366,734	6,052,797
Reserves - Assigned	14,566,000	19,370,850	4,804,850
Non-Operating Expenditures	<u>57,290,146</u>	<u>52,218,582</u>	<u>-5,071,564</u>
Total Expenditures	<u>81,779,783</u>	<u>79,776,402</u>	<u>-2,003,381</u>

SUMMARY BY CATEGORY - ENTERPRISE FUNDS

REVENUES



EXPENDITURES



FUND 401 – SOLID WASTE FUND

This Fund is used to account for the operation of the County’s off-site collection centers, curbside collections, and closure of the County’s landfills. The major revenue source for this Fund comes from Special Assessments which remained the same as FY18 and revenues collected from franchise fees charged to haulers, tipping fees, and host fees charged to private landfill operators. New for FY19 is the addition of one Full Time Equivalent (FTE) position to provide additional Customer Service Support to Osceola residents and funding for a security gate at Bass Rd Landfill.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Permits, Fees & Special Assessments	\$ 15,630,935	\$ 16,692,402	\$ 1,061,467
Charges For Services	\$ 2,906,422	\$ 4,159,244	\$ 1,252,822
Miscellaneous Revenues	\$ 162,335	\$ 284,927	\$ 122,592
Less 5% Statutory Reduction	\$(934,985)	\$(1,056,829)	\$(121,844)
Subtotal:	\$ 17,764,707	\$ 20,079,744	\$ 2,315,037
Fund Balance	\$ 26,982,296	\$ 28,421,056	\$ 1,438,760
REVENUES TOTAL:	\$ 44,747,003	\$ 48,500,800	\$ 3,753,797
EXPENDITURES			
Personal Services	\$ 1,346,104	\$ 1,375,385	\$ 29,281
Operating Expenses	\$ 13,405,064	\$ 17,576,838	\$ 4,171,774
Capital Outlay	\$ 240,000	\$ 60,200	\$(179,800)
Subtotal:	\$ 14,991,168	\$ 19,012,423	\$ 4,021,255
Transfers Out	\$ 6,435,290	\$ 1,662,523	\$(4,772,767)
Reserves - Operating	\$ 4,768,396	\$ 4,194,011	\$(574,385)
Reserves - Capital	\$ 3,986,149	\$ 4,260,993	\$ 274,844
Reserves - Assigned	\$ 14,566,000	\$ 19,370,850	\$ 4,804,850
EXPENDITURES TOTAL:	\$ 44,747,003	\$ 48,500,800	\$ 3,753,797

FUND 407 – OSCEOLA PARKWAY

This Fund provides funding for Osceola Parkway's operations, maintenance, and debt service for the Transportation Revenue Refunding Bonds, Series 2004, and the Osceola Parkway project. The primary revenue source for this Fund is Tolls and also includes Interest and Fund Balance. Highlights for FY19 includes funding for the Shingle Creek Toll Place and the Fiber Optic Installation Project. Also, supports the continuation of the Investment Grade Toll & Revenue Study.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 15,556,986	\$ 16,473,687	\$ 916,701
Miscellaneous Revenues	\$ 17,633	\$ 15,773	\$(1,860)
Less 5% Statutory Reduction	<u>\$(778,731)</u>	<u>\$(824,473)</u>	<u>\$(45,742)</u>
Subtotal:	\$ 14,795,888	\$ 15,664,987	\$ 869,099
Fund Balance	\$ 9,030,160	\$ 15,610,615	\$ 6,580,455
REVENUES TOTAL:	\$ 23,826,048	\$ 31,275,602	\$ 7,449,554
EXPENDITURES			
Personal Services	\$ 68,903	\$ 162,448	\$ 93,545
Operating Expenses	\$ 2,797,113	\$ 2,927,353	\$ 130,240
Capital Outlay	\$ 4,399,596	\$ 5,455,596	\$ 1,056,000
Debt Service	<u>\$ 9,090,524</u>	<u>\$ 9,246,488</u>	<u>\$ 155,964</u>
Subtotal:	\$ 16,356,136	\$ 17,791,885	\$ 1,435,749
Transfers Out	\$ 100,221	\$ 172,163	\$ 71,942
Reserves - Operating	\$ 422,209	\$ 543,661	\$ 121,452
Reserves - Debt	\$ 4,619,694	\$ 4,662,152	\$ 42,458
Reserves - Capital	\$ 2,327,788	\$ 8,105,741	\$ 5,777,953
EXPENDITURES TOTAL:	\$ 23,826,048	\$ 31,275,602	\$ 7,449,554

INTERNAL SERVICE FUNDS

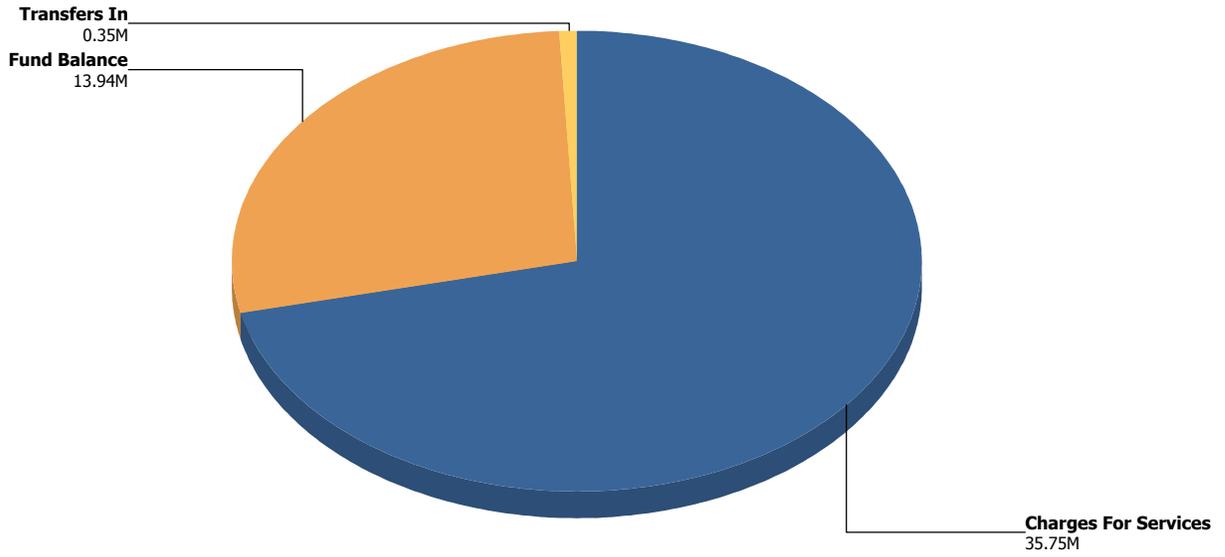
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SUMMARY BY CATEGORY - INTERNAL SERVICE

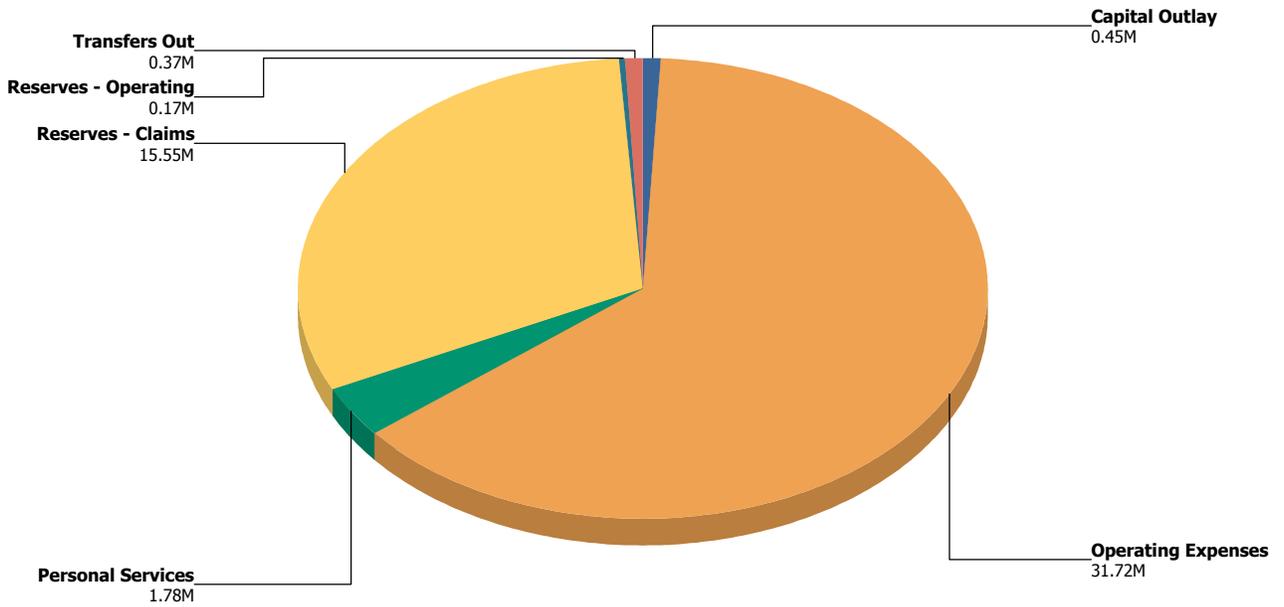
	Adopted <u>FY 2018</u>	Adopted <u>FY 2019</u>	<u>Variance</u>
REVENUES			
Charges For Services	35,254,274	35,751,541	497,267
Miscellaneous Revenues	<u>0</u>	<u>0</u>	<u>0</u>
<i>Operating Revenues</i>	35,254,274	35,751,541	497,267
Transfers In	169,257	354,780	185,523
Other Sources	0	0	0
Fund Balance	<u>20,290,791</u>	<u>13,941,429</u>	<u>-6,349,362</u>
<i>Non Operating Revenues</i>	20,460,048	14,296,209	-6,163,839
Total Revenues	<u><u>55,714,322</u></u>	<u><u>50,047,750</u></u>	<u><u>-5,666,572</u></u>
 EXPENDITURES			
Personal Services	1,614,508	1,784,786	170,278
Operating Expenses	30,511,703	31,718,986	1,207,283
Capital Outlay	<u>503,193</u>	<u>447,428</u>	<u>-55,765</u>
<i>Operating Expenditures</i>	32,629,404	33,951,200	1,321,796
Transfers Out	493,633	371,003	-122,630
Reserves - Operating	296,544	172,370	-124,174
Reserves - Claims	<u>22,294,741</u>	<u>15,553,177</u>	<u>-6,741,564</u>
<i>Non-Operating Expenditures</i>	23,084,918	16,096,550	-6,988,368
Total Expenditures	<u><u>55,714,322</u></u>	<u><u>50,047,750</u></u>	<u><u>-5,666,572</u></u>

SUMMARY BY CATEGORY - INTERNAL SERVICE

REVENUES



EXPENDITURES



FUND 501 - WORKERS COMPENSATION INTERNAL SERVICE FUND

This Fund is managed by the Human Resources Risk Management & Safety Section. The primary source of revenue is derived from charges related to workers' compensation insurance rates to countywide departments. The FY19 revenue is established based on the rates published by the State of Florida. Additional revenue includes Fund Balance. New for FY19 is the partial funding of a vehicle shared with Risk Management.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 4,021,453	\$ 4,075,377	\$ 53,924
Subtotal:	\$ 4,021,453	\$ 4,075,377	\$ 53,924
Fund Balance	\$ 7,628,053	\$ 4,301,373	\$(3,326,680)
REVENUES TOTAL:	\$ 11,649,506	\$ 8,376,750	\$(3,272,756)
EXPENDITURES			
Personal Services	\$ 73,948	\$ 122,986	\$ 49,038
Operating Expenses	\$ 2,100,994	\$ 2,954,741	\$ 853,747
Capital Outlay	\$ 0	\$ 12,499	\$ 12,499
Subtotal:	\$ 2,174,942	\$ 3,090,226	\$ 915,284
Transfers Out	\$ 236,713	\$ 124,192	\$(112,521)
Reserves - Operating	\$ 46,050	\$ 55,329	\$ 9,279
Reserves - Claims	\$ 9,191,801	\$ 5,107,003	\$(4,084,798)
EXPENDITURES TOTAL:	\$ 11,649,506	\$ 8,376,750	\$(3,272,756)

FUND 502 - PROPERTY & CASUALTY INSURANCE INTERNAL SERVICE FUND

This Fund is managed by the Human Resources Risk Management & Safety Section. The primary source of revenue is derived from charges related to property and casualty insurance rates to countywide departments based on the number of County vehicles and auto premium liability and physical damage. Additional revenue includes Fund Balance. New for FY19 is the partial funding of a vehicle shared with the Workers Compensation Fund.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 4,674,123	\$ 4,045,352	\$(628,771)
Subtotal:	\$ 4,674,123	\$ 4,045,352	\$(628,771)
Fund Balance	\$ 2,766,337	\$ 2,109,477	\$(656,860)
REVENUES TOTAL:	\$ 7,440,460	\$ 6,154,829	\$(1,285,631)
EXPENDITURES			
Personal Services	\$ 73,952	\$ 109,978	\$ 36,026
Operating Expenses	\$ 3,898,818	\$ 3,534,322	\$(364,496)
Capital Outlay	\$ 0	\$ 12,500	\$ 12,500
Subtotal:	\$ 3,972,770	\$ 3,656,800	\$(315,970)
Transfers Out	\$ 51,301	\$ 85,663	\$ 34,362
Reserves - Operating	\$ 38,908	\$ 61,202	\$ 22,294
Reserves - Claims	\$ 3,377,481	\$ 2,351,164	\$(1,026,317)
EXPENDITURES TOTAL:	\$ 7,440,460	\$ 6,154,829	\$(1,285,631)

FUND 503 - DENTAL INSURANCE INTERNAL SERVICE FUND

This Fund is managed by the Human Resources Benefits & HRIS Section. The primary source of revenue is derived from charges related to dental insurance rates to countywide departments which are projected to increase 11.45% over the prior year. Additional revenue includes Fund Balance.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 920,862	\$ 1,026,272	\$ 105,410
Subtotal:	\$ 920,862	\$ 1,026,272	\$ 105,410
Fund Balance	\$ 568,625	\$ 484,350	\$(84,275)
REVENUES TOTAL:	\$ 1,489,487	\$ 1,510,622	\$ 21,135
EXPENDITURES			
Personal Services	\$ 54,317	\$ 70,183	\$ 15,866
Operating Expenses	\$ 909,244	\$ 909,571	\$ 327
Subtotal:	\$ 963,561	\$ 979,754	\$ 16,193
Transfers Out	\$ 12,841	\$ 2,433	\$(10,408)
Reserves - Operating	\$ 6,765	\$ 8,363	\$ 1,598
Reserves - Claims	\$ 506,320	\$ 520,072	\$ 13,752
EXPENDITURES TOTAL:	\$ 1,489,487	\$ 1,510,622	\$ 21,135

FUND 504 - HEALTH INSURANCE INTERNAL SERVICE FUND

This Fund is managed by the Human Resources Benefits & HRIS Section to fund and administer the health insurance costs of the County's self-insurance program. Insurance premiums for the entire County, as well as some Constitutional Officers, are paid out of this Fund. The primary source of revenue is derived from charges related to health insurance rates to countywide departments and employee contributions for health insurance which are projected to increase 1.95% over the prior year. Additional revenue includes Fund Balance.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 21,720,148	\$ 22,143,992	\$ 423,844
Subtotal:	\$ 21,720,148	\$ 22,143,992	\$ 423,844
Fund Balance	\$ 8,287,845	\$ 6,496,335	\$(1,791,510)
REVENUES TOTAL:	\$ 30,007,993	\$ 28,640,327	\$(1,367,666)
EXPENDITURES			
Personal Services	\$ 55,449	\$ 122,361	\$ 66,912
Operating Expenses	\$ 20,783,097	\$ 21,284,824	\$ 501,727
Subtotal:	\$ 20,838,546	\$ 21,407,185	\$ 568,639
Transfers Out	\$ 141,607	\$ 117,491	\$(24,116)
Reserves - Operating	\$ 191,186	\$ 39,049	\$(152,137)
Reserves - Claims	\$ 8,836,654	\$ 7,076,602	\$(1,760,052)
EXPENDITURES TOTAL:	\$ 30,007,993	\$ 28,640,327	\$(1,367,666)

FUND 505 - LIFE, LTD, VOL. LIFE INTERNAL SERVICE FUND

This Fund is managed by the Human Resources Department which facilitates the revenue collection and payments for these insurance coverages Countywide. The primary source of revenue is derived from charges related to life, long term and short term disability rates to countywide departments and employees which are projected to increase 23.18% over the prior year. Additional revenue includes Fund Balance.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 492,013	\$ 606,059	\$ 114,046
Subtotal:	\$ 492,013	\$ 606,059	\$ 114,046
Fund Balance	\$ 548,038	\$ 534,894	\$(13,144)
REVENUES TOTAL:	\$ 1,040,051	\$ 1,140,953	\$ 100,902
EXPENDITURES			
Personal Services	\$ 54,317	\$ 55,614	\$ 1,297
Operating Expenses	\$ 555,805	\$ 556,020	\$ 215
Subtotal:	\$ 610,122	\$ 611,634	\$ 1,512
Transfers Out	\$ 33,809	\$ 22,556	\$(11,253)
Reserves - Operating	\$ 13,635	\$ 8,427	\$(5,208)
Reserves - Claims	\$ 382,485	\$ 498,336	\$ 115,851
EXPENDITURES TOTAL:	\$ 1,040,051	\$ 1,140,953	\$ 100,902

FUND 509 - FLEET GENERAL OVERSIGHT INTERNAL SERVICE FUND

The purpose of this Fund is to capture indirect costs associated with the general oversight of the Fleet operation. This Fund is supported by Charges for Services generated by an overhead allocation assessed to every department that receives services from Fleet. Although this Fund is new for FY19, the operating expenditures are not new as they were previously a part of Fund 510 formerly called Fleet Internal Service Fund.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 0	\$ 55,678	\$ 55,678
Subtotal:	\$ 0	\$ 55,678	\$ 55,678
REVENUES TOTAL:	\$ 0	\$ 55,678	\$ 55,678
EXPENDITURES			
Personal Services	\$ 0	\$ 39,911	\$ 39,911
Operating Expenses	\$ 0	\$ 13,900	\$ 13,900
Subtotal:	\$ 0	\$ 53,811	\$ 53,811
Transfers Out	\$ 0	\$ 1,867	\$ 1,867
EXPENDITURES TOTAL:	\$ 0	\$ 55,678	\$ 55,678

FUND 510 - FLEET MAINTENANCE INTERNAL SERVICE FUND

This Fund accounts for the cost incurred by the County for maintenance of large vehicles. Departments are billed for actual use of repair services and revenues are generated from Charges for Services based on each department's appropriation for vehicle maintenance.

In prior years, this Fund accounted for all operations of the Fleet Department. However, for simplicity and enhanced management of the different functions provided by Fleet, this Fund was subdivided into three Funds (General Oversight, Maintenance and Fuel).

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 3,425,675	\$ 2,412,449	\$(1,013,226)
Subtotal:	\$ 3,425,675	\$ 2,412,449	\$(1,013,226)
Transfers In	\$ 169,257	\$ 120,000	\$(49,257)
Fund Balance	\$ 491,893	\$ 15,000	\$(476,893)
REVENUES TOTAL:	\$ 4,086,825	\$ 2,547,449	\$(1,539,376)
EXPENDITURES			
Personal Services	\$ 1,302,525	\$ 1,212,594	\$(89,931)
Operating Expenses	\$ 2,263,745	\$ 1,139,505	\$(1,124,240)
Capital Outlay	\$ 503,193	\$ 181,349	\$(321,844)
Subtotal:	\$ 4,069,463	\$ 2,533,448	\$(1,536,015)
Transfers Out	\$ 17,362	\$ 14,001	\$(3,361)
EXPENDITURES TOTAL:	\$ 4,086,825	\$ 2,547,449	\$(1,539,376)

FUND 511 - FLEET FUEL INTERNAL SERVICE FUND

The purpose of this Fund is to capture cost associated with the purchase of fuel by County departments. This Fund is supported by Charges for Services generated by Gas & Oil expenses from each cost center, which is this Fund's primary revenue source. Revenue is also generated by an overhead allocation assessed to every cost center with an appropriation for fuel. Although this Fund is new for FY19, the operating expenditures are not new as they were previously a part of Fund 510 formerly called Fleet Internal Service Fund. Highlights for FY19 include funding for the Fuel Proximity Project to upgrade the Fleet Fueling system for efficiency.

	FY18 Adopted Budget:	FY19 Adopted Budget:	Variance:
REVENUES			
Charges For Services	\$ 0	\$ 1,386,362	\$ 1,386,362
Subtotal:	\$ 0	\$ 1,386,362	\$ 1,386,362
Transfers In	\$ 0	\$ 234,780	\$ 234,780
REVENUES TOTAL:	\$ 0	\$ 1,621,142	\$ 1,621,142
EXPENDITURES			
Personal Services	\$ 0	\$ 51,159	\$ 51,159
Operating Expenses	\$ 0	\$ 1,326,103	\$ 1,326,103
Capital Outlay	\$ 0	\$ 241,080	\$ 241,080
Subtotal:	\$ 0	\$ 1,618,342	\$ 1,618,342
Transfers Out	\$ 0	\$ 2,800	\$ 2,800
EXPENDITURES TOTAL:	\$ 0	\$ 1,621,142	\$ 1,621,142

CAPITAL IMPROVEMENT PROGRAM FUNDS

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CAPITAL IMPROVEMENT PROGRAM

The 5-year Capital Improvement Program (CIP) is a major public infrastructure and planning tool used by Osceola County. It is a reflection of the County's Goals and Objectives which is intended to coordinate the financing and timing of improvements in a way that maximizes the return to the public. The CIP is described as projects that typically have a useful life of at least ten years and a cost of \$25,000 or more and includes new, replacement, or upgraded items/projects, construction, software, and/or land purchases. In general, the CIP does not include multiple purchase requests, i.e. a number of items with a unit cost of less than \$25,000 or repairs that do not extend the useful life of the asset, but an aggregate cost of more than \$25,000.

The CIP encompasses the four Goals of the County's Strategic Plan:

- Grow and Diversify the County's Economy
- Cost Effective and High Performing County Government
- Upgrade County Infrastructure and Transportation Network: Prepared for Growth
- Create Great Neighborhoods for Future: Safe and Livable

Fund 001-General Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2019/23
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
<u>Community Development</u>						
1400 - Community Development Projects						
Code Enforcement Vehicle - 1407	31,900	0	0	0	0	31,900
Parks Vehicles - 1413	31,765	32,000	32,000	0	0	95,765
Total: 1400 - Community Development Projects	63,665	32,000	32,000	0	0	127,665
Total: Community Development	63,665	32,000	32,000	0	0	127,665
<u>Parks</u>						
7200 - Parks Projects						
Parks Equipment - 7007	167,000	0	0	0	0	167,000
Total: 7200 - Parks Projects	167,000	0	0	0	0	167,000
Total: Parks	167,000	0	0	0	0	167,000
<u>Public Safety</u>						
2100 - Public Safety Projects						
Animal Services Vehicle Replacement - 2107	94,000	97,760	101,670	105,737	109,967	509,134
Booking Control Room - O19-001	0	785,000	0	0	0	785,000
Corrections Vehicle Replacement - 2102	334,000	279,155	255,775	0	0	868,930
Osceola County Jail Encapsulation Phase 3 - 2003	300,000	0	0	0	0	300,000
Padded Cells (2) FB & BA - 2004	114,800	0	0	0	0	114,800
Security Cameras Phase #3 (cameral for blind spots and convert analog cameras) - 2005	110,000	0	0	0	0	110,000
Total: 2100 - Public Safety Projects	952,800	1,161,915	357,445	105,737	109,967	2,687,864
Total: Public Safety	952,800	1,161,915	357,445	105,737	109,967	2,687,864
<u>Public Works</u>						
4100 - Public Works Projects						
704 Generation Point - 3rd and 4th Floor Build-out and new parking lot - 4137	0	1,300,000	1,300,000	0	0	2,600,000
Facilities Maintenance New Vehicle - 18105	0	30,896	0	0	0	30,896
Fleet Vehicle Replacement - 4204	0	209,000	0	0	0	209,000
Hoagland Industrial Park - P19-066	0	473,500	0	0	0	473,500
Jail - Domestic hot/cold water piping replacement - 4101	0	2,000,000	0	0	0	2,000,000

Fund 001-General Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Jail - HVAC Chilled water and hot Water piping system replacement PHASE 2 - 180028	0	3,400,000	0	0	0	3,400,000
Total: 4100 - Public Works Projects	0	7,413,396	1,300,000	0	0	8,713,396
Total: Public Works	0	7,413,396	1,300,000	0	0	8,713,396
Total: 001	1,183,465	8,607,311	1,689,445	105,737	109,967	11,695,925

Fund 102-Transportation Trust Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Public Works						
4300 - Transportation Projects						
Roadvista Roadway GIS GPS machine - 4007	98,600	0	0	0	0	98,600
Traffic Engineering - Freightliner Van - T19-064	0	119,850	0	0	0	119,850
Total: 4300 - Transportation Projects	98,600	119,850	0	0	0	218,450
Total: Public Works	98,600	119,850	0	0	0	218,450
Total: 102	98,600	119,850	0	0	0	218,450

Fund 104-Tourist Development Tax Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2019/23
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
<u>Community Development</u>						
1400 - Community Development Projects						
Parks Vehicles - 1413	64,200	0	0	0	0	64,200
Total: 1400 - Community Development Projects	64,200	0	0	0	0	64,200
Total: Community Development	64,200	0	0	0	0	64,200
<u>Parks</u>						
7200 - Parks Projects						
Oren Brown Park Improvements - 7217	100,000	150,000	625,000	0	0	875,000
Total: 7200 - Parks Projects	100,000	150,000	625,000	0	0	875,000
Total: Parks	100,000	150,000	625,000	0	0	875,000
<u>Sports & Events Facilities</u>						
7500 - TDT Projects						
Concession Stand Upgrade & Signage - 7511	300,000	0	0	0	0	300,000
OHP - Above Ground Refuse System - C19-006	0	0	0	50,000	0	50,000
OHP - Additional Arena Concession Stands - C19-013	0	0	0	0	390,000	390,000
OHP - Advertising Signage Replacements - C19-060	0	0	0	50,000	0	50,000
OHP - Arena & Event Center Exhaust Fan Upgrades - 7008	300,000	0	0	0	0	300,000
OHP - Arena Concourse Expansions - C19-011	0	0	0	0	2,000,000	2,000,000
OHP - Arena Lobby Floor - 17053	0	375,000	375,000	0	0	750,000
OHP - Bathrooms-Arena/Events Center - 17052	0	500,000	500,000	750,000	750,000	2,500,000
OHP - Boom Lift - 7013	130,000	0	0	0	0	130,000
OHP - Carpet - Removable/Storable - C19-017	0	0	150,000	0	0	150,000
OHP - Covered Walkway between Arena & Exhibition Building - C19-055	0	0	0	0	2,000,000	2,000,000
OHP - Electrical Power Distribution (Arena, Events Center, Parking Lots) - 7558	0	0	262,500	262,500	0	525,000
OHP - Escalators - 16065	0	0	0	2,000,000	0	2,000,000
OHP - Events Center & Arena Lobby Lighting System - 7017	600,000	500,000	600,000	300,000	0	2,000,000
OHP - Gazebo - 180009	0	0	0	250,000	0	250,000
OHP - Heritage Club Upgrades - 7018	250,000	0	0	1,400,000	250,000	1,900,000
OHP - Ice Production Machine - 7020	40,000	0	0	0	0	40,000

Fund 104-Tourist Development Tax Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
OHP - Improved Exterior Signage - 7507	400,000	400,000	400,000	400,000	0	1,600,000
OHP - Improved Interior Signage - 7537	100,000	0	0	0	0	100,000
OHP - Maintenance Workshop, Office and Storage Unit - 7021	500,000	1,500,000	0	0	0	2,000,000
OHP - Multipurpose Pavilion (West Lot) - 7564	500,000	0	0	0	0	500,000
OHP - PA System (Box Office, Bowl, General, and Outdoors) - C19-005	0	0	0	200,000	0	200,000
OHP - Remodel Suites and Furniture (Arena) - 7546	0	0	0	80,000	0	80,000
OHP - Spotlight Replacements - C19-056	0	0	250,000	0	0	250,000
OHP - Street Sweeper - 7022	60,000	0	0	0	0	60,000
OHP - Surveillance System/Metal Detectors - 7593	100,000	0	0	0	0	100,000
OHP - Wall Panels/Air Wall/Acoustical Panels - 17104	0	0	0	100,000	0	100,000
OHP Parking and Hardscape - 7548	250,000	250,000	500,000	0	0	1,000,000
Pave Existing Show Ring - 7535	0	0	0	300,000	0	300,000
Stadium - Outfield Mower - 7023	56,000	0	0	0	0	56,000
Stadium - Portable Field Covering - 7024	110,000	0	0	0	0	110,000
Turf Vacuums - 7025	90,000	0	0	0	0	90,000
Total: 7500 - TDT Projects	3,786,000	3,525,000	3,037,500	6,142,500	5,390,000	21,881,000
Total: Sports & Events Facilities	3,786,000	3,525,000	3,037,500	6,142,500	5,390,000	21,881,000
Total: 104	3,950,200	3,675,000	3,662,500	6,142,500	5,390,000	22,820,200

Fund 125-Environmental Land Maintenance

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2019/23
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
<u>Community Development</u>						
1400 - Community Development Projects						
Parks Vehicles - 1413	42,800	0	0	0	0	42,800
Total: 1400 - Community Development Projects	42,800	0	0	0	0	42,800
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Total: Community Development	42,800	0	0	0	0	42,800
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Total: 125	42,800	0	0	0	0	42,800

Fund 141-Boating Improvement Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Public Works						
4100 - Public Works Projects						
Boggy Creek Bathymetric Analysis and Permitting - P19-034	0	125,000	0	0	0	125,000
Lake Gentry Boat Ramp Renovation - 4008	367,114	32,886	0	0	0	400,000
Lake Marian Boat Ramp - 1405	0	110,800	0	0	0	110,800
Mac Overstreet Boat Ramp - 17010	0	247,786	544,680	606,365	0	1,398,831
Total: 4100 - Public Works Projects	367,114	516,472	544,680	606,365	0	2,034,631
Total: Public Works	367,114	516,472	544,680	606,365	0	2,034,631
Total: 141	367,114	516,472	544,680	606,365	0	2,034,631

Fund 142 - Mobility Fee East Zone

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Public Works						
4300 - Transportation Projects						
Advanced Traffic Management System (ATMS) - 4307	0	360,000	115,000	115,000	115,000	705,000
American Disabilities Act (ADA) Sidewalk Upgrade - 4201	0	100,000	50,000	50,000	50,000	250,000
Boggy Creek Road Improvements between Simpson and Narcoossee - 4009	209,100	1,527,716	0	0	0	1,736,816
Fortune Road Extension - 4364	0	620,100	0	0	8,600,000	9,220,100
Hickory Tree Road - 15017	0	0	0	0	4,000,000	4,000,000
Narcoossee Road at Thompkins - 4006	140,000	0	0	0	0	140,000
Neptune Road Phase III - 4330	1,351,500	500,000	639,500	900,000	11,205,000	14,596,000
Neptune Road Phase IV - 4314	500,000	0	745,000	2,067,320	5,616,000	8,928,320
Old Canoe Creek Road - P19-069	0	0	0	0	2,100,000	2,100,000
Simpson Road Phase I fka Boggy Creek Phase I - 7011	0	0	318,000	0	0	318,000
Story Road and Hunting Lodge Drive - 15039	0	0	0	0	6,670,000	6,670,000
Total: 4300 - Transportation Projects	2,200,600	3,107,816	1,867,500	3,132,320	38,356,000	48,664,236
Total: Public Works	2,200,600	3,107,816	1,867,500	3,132,320	38,356,000	48,664,236
Total: 142	2,200,600	3,107,816	1,867,500	3,132,320	38,356,000	48,664,236

Fund 143 - Mobility Fee West Zone

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Public Works						
4300 - Transportation Projects						
Advanced Traffic Management System (ATMS) - 4307	0	460,000	230,000	230,000	230,000	1,150,000
American Disabilities Act (ADA) Sidewalk Upgrade - 4201	0	300,000	150,000	150,000	150,000	750,000
Carroll St - JYP to Michigan - 4316	0	3,120,000	4,320,000	8,750,000	0	16,190,000
Donegan Ave at Smith Street Mast Arm Signal - 4304	50,000	516,880	0	0	0	566,880
Doverplum Road at San Remo Rd Intersection Improvements - 4344	35,000	497,000	0	0	0	532,000
Marigold Ave at Peabody Rd South Intersection Improvements - 4010	65,000	814,000	0	0	0	879,000
Marigold Ave at San Lorenzo Rd Intersection Improvements - 4320	65,000	814,000	0	0	0	879,000
Neptune Middle School Sidewalk - 15035	0	40,000	0	0	0	40,000
Neptune Road Phase II - 4331	2,550,000	3,146,000	10,000,000	8,000,000	20,153,400	43,849,400
Neptune Road Phase III - 4330	76,500	130,000	636,000	0	0	842,500
Old Lake Wilson Road Phase 2 - 3862	0	0	0	0	450,000	450,000
Old Pleasant Hill Road Extension - 16078	0	0	0	0	450,000	450,000
Old Vineland Road Improvements - 4343	0	0	0	0	575,000	575,000
Osceola Parkway West Phase 1 (EB) - 16016	0	0	0	0	175,000	175,000
Osceola Parkway West Phase 2 (EB) - 16072	0	0	0	0	175,000	175,000
Osceola Parkway West Phase 3 (WB) - 16073	0	0	0	0	175,000	175,000
Osceola Parkway West Phase 4 (WB) - 16074	0	0	0	0	175,000	175,000
Pleasant Hill Rd @ Windmill Point - 4303	35,000	519,480	0	0	0	554,480
Pleasant Hill Road at Clay Street Mast Arm - 4348	250,000	0	0	0	0	250,000
Poinciana Blvd at Octavia Blvd Mast Arm Signal - 4345	35,000	405,000	0	0	0	440,000
Poinciana Blvd at Reaves Rd Intersection Improvements - 4333	610,000	0	0	0	0	610,000
Poinciana Blvd Phase IVA - 4016	0	2,288,000	0	0	500,000	2,788,000
Poinciana Blvd Phase IVB - 15031	0	1,872,000	530,000	0	18,720,000	21,122,000
Reaves Rd Ph 1 - 4176	0	0	0	0	2,000,000	2,000,000
Sinclair Road - 4383	0	0	0	0	900,000	900,000
Thacker Avenue Extension - 15013	0	0	0	0	915,000	915,000
Total: 4300 - Transportation Projects	3,771,500	14,922,360	15,866,000	17,130,000	45,743,400	97,433,260
Total: Public Works	3,771,500	14,922,360	15,866,000	17,130,000	45,743,400	97,433,260
Total: 143	3,771,500	14,922,360	15,866,000	17,130,000	45,743,400	97,433,260

Fund 150-West 192 Development Authority

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2019/23
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
<u>Community Development</u>						
1400 - Community Development Projects						
Gateways and Pedestrian Bridge - 1425	200,000	0	15,000,000	0	0	15,200,000
Streetscape Improvements - 1426	1,500,000	2,200,000	0	3,000,000	1,250,000	7,950,000
Total: 1400 - Community Development Projects	1,700,000	2,200,000	15,000,000	3,000,000	1,250,000	23,150,000
Total: Community Development	1,700,000	2,200,000	15,000,000	3,000,000	1,250,000	23,150,000
<u>Constitutionals</u>						
9100 - Constitutionals Projects						
SO - Command Center West - 2033	2,000,000	15,044,280	0	0	0	17,044,280
Total: 9100 - Constitutionals Projects	2,000,000	15,044,280	0	0	0	17,044,280
Total: Constitutionals	2,000,000	15,044,280	0	0	0	17,044,280
<u>Strategic Initiatives</u>						
1403 - West 192						
Utility Burial - O19-068	0	4,200,000	0	2,000,000	4,000,000	10,200,000
Total: 1403 - West 192	0	4,200,000	0	2,000,000	4,000,000	10,200,000
Total: Strategic Initiatives	0	4,200,000	0	2,000,000	4,000,000	10,200,000
Total: 150	3,700,000	21,444,280	15,000,000	5,000,000	5,250,000	50,394,280

Fund 154-Constitutional Gas Tax Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
<u>Public Works</u>						
4100 - Public Works Projects						
Fleet Vehicle Replacement - 4204	2,290,000	1,370,000	1,518,000	910,000	1,010,000	7,098,000
Total: 4100 - Public Works Projects	2,290,000	1,370,000	1,518,000	910,000	1,010,000	7,098,000
Total: Public Works	2,290,000	1,370,000	1,518,000	910,000	1,010,000	7,098,000
Total: 154	2,290,000	1,370,000	1,518,000	910,000	1,010,000	7,098,000

Fund 156-Federal And State Grants Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2019/23
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
Community Development						
1400 - Community Development Projects						
Landscape E192 - 1421	592,464	0	0	0	0	592,464
Total: 1400 - Community Development Projects	592,464	0	0	0	0	592,464
Total: Community Development	592,464	0	0	0	0	592,464
Public Works						
3800 - Stormwater Projects						
BVL Drainage Improvements - 3101	2,250,000	0	0	0	0	2,250,000
Fanny Bass Slough Stormwater Improvements - 3810	1,500,000	0	0	0	0	1,500,000
Kempfer Road Culvert Replacement - 3102	1,023,671	0	0	0	0	1,023,671
Seven Dwarfs Lane Drainage Improvements - 3103	152,106	0	0	0	0	152,106
Shingle Creek Basin Stormwater Improvements - 3842	435,000	0	0	0	0	435,000
Total: 3800 - Stormwater Projects	5,360,777	0	0	0	0	5,360,777
4100 - Public Works Projects						
Pennywash Bridge - 180073	0	0	6,000,000	0	0	6,000,000
Total: 4100 - Public Works Projects	0	0	6,000,000	0	0	6,000,000
4300 - Transportation Projects						
ATMS Phase 4 - 4301	2,264,350	0	0	0	0	2,264,350
County Sidewalks/Trails - 4655	114,800	158,600	246,240	0	0	519,640
East Lake Elementary SRTS Sidewalk - 180027	0	250,000	0	0	0	250,000
Fortune Lakeshore Multi-Use Trail - 4104	0	2,750,000	0	0	0	2,750,000
International Drive Sidewalk - 180026	0	0	450,000	0	0	450,000
Lakeshore to Neptune Bike/Pedestrian Path - 4011	478,000	0	0	0	0	478,000
NeoCity Way - 4317	5,800,000	0	0	0	0	5,800,000
Pleasant Hill at Eagle Lake Signal - 4342	0	642,200	0	0	0	642,200
Simpson Road Phase I fka Boggy Creek Phase I - 7011	0	0	0	11,691,000	0	11,691,000
Thacker Ave @ Loop E-W - 4315	0	501,228	0	0	0	501,228
W US 192 ART (Autonomous Rapid Transit) - 1416	0	1,500,000	20,000,000	20,000,000	0	41,500,000
Total: 4300 - Transportation Projects	8,657,150	5,802,028	20,696,240	31,691,000	0	66,846,418

Fund 156-Federal And State Grants Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Total: Public Works	14,017,927	5,802,028	26,696,240	31,691,000	0	78,207,195
<u>Strategic Initiatives</u>						
9231 - W192 Redevelopment						
Landscape W192 - 9296	2,000,000	0	0	0	0	2,000,000
Total: 9231 - W192 Redevelopment	2,000,000	0	0	0	0	2,000,000
Total: Strategic Initiatives	2,000,000	0	0	0	0	2,000,000
Total: 156	16,610,391	5,802,028	26,696,240	31,691,000	0	80,799,659

Fund 177-Fire Impact Fee Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2019/23
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
<u>Public Safety</u>						
2100 - Public Safety Projects						
535 Area Fire Station - 2008	0	0	0	0	5,066,000	5,066,000
Total: 2100 - Public Safety Projects	0	0	0	0	5,066,000	5,066,000
Total: Public Safety	0	0	0	0	5,066,000	5,066,000
Total: 177	0	0	0	0	5,066,000	5,066,000

Fund 178-Parks Impact Fee Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
<u>Parks</u>						
7200 - Parks Projects						
65th Infantry Veterans Park - 4155	97,000	850,000	850,000	550,000	1,750,000	4,097,000
HANOVER LAKES PROJECT - 7005	125,000	125,000	125,000	0	0	375,000
Lake Lizzie Conservation Area - 7026	27,000	0	0	0	0	27,000
Marydia Neighborhood Park Restroom - 7027	80,000	0	0	0	0	80,000
NeoCity Parks - C19-010	0	500,000	2,000,000	1,500,000	1,500,000	5,500,000
Park Property Purchase - 7028	250,000	3,070,000	3,070,000	3,070,000	0	9,460,000
Parkway Community Park - C19-009	0	0	0	250,000	1,850,000	2,100,000
West Osceola Recreation Facilities - 7205	2,500,000	125,000	1,375,000	0	0	4,000,000
Total: 7200 - Parks Projects	3,079,000	4,670,000	7,420,000	5,370,000	5,100,000	25,639,000
Total: Parks	3,079,000	4,670,000	7,420,000	5,370,000	5,100,000	25,639,000
Total: 178	3,079,000	4,670,000	7,420,000	5,370,000	5,100,000	25,639,000

Fund 306-Local Option Sales Tax Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2019/23
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
<u>Constitutionals</u>						
9100 - Constitutionals Projects						
Mobile Command Unit - 18101	0	600,000	0	0	0	600,000
S.O. New Vehicle Purchases - 9195	307,594	0	0	0	0	307,594
S.O. Vehicle Replacement - 3398	1,900,000	2,475,000	2,400,000	2,491,000	0	9,266,000
Total: 9100 - Constitutionals Projects	2,207,594	3,075,000	2,400,000	2,491,000	0	10,173,594
Total: Constitutionals	2,207,594	3,075,000	2,400,000	2,491,000	0	10,173,594
<u>Public Safety</u>						
2100 - Public Safety Projects						
Animal Services Facility Renovations - F19-025	0	3,447,125	1,679,216	1,944,729	0	7,071,070
EOC Equipment & Furnishing Upgrade - F19-026	0	265,000	0	0	0	265,000
Poinciana Area Tower Site Relocation - Site F - 9807	1,176,680	0	0	0	0	1,176,680
Total: 2100 - Public Safety Projects	1,176,680	3,712,125	1,679,216	1,944,729	0	8,512,750
Total: Public Safety	1,176,680	3,712,125	1,679,216	1,944,729	0	8,512,750
<u>Public Works</u>						
3800 - Stormwater Projects						
Alligator Lake Culvert Removal - P19-029	0	25,000	0	0	0	25,000
BVL Drainage Improvements - 3101	750,000	0	0	0	0	750,000
Culvert Upgrades - 3802	0	800,000	400,000	400,000	400,000	2,000,000
Diversion Wall (FAMRC) - 4116	0	0	2,100,000	2,000,000	0	4,100,000
Fanny Bass Slough Stormwater Improvements - 3810	0	43,600	1,858,000	9,567,155	5,282,125	16,750,880
Hickory Tree Stormwater Pond Analysis - P19-032	0	1,400,000	0	0	0	1,400,000
Kempfer Road Culvert Replacement - 3102	342,000	0	0	0	0	342,000
Mill Slough Bank Stabilization - 16013	0	192,500	0	0	0	192,500
Neptune Road Pond - P19-031	0	1,800,000	0	0	0	1,800,000
Nolte Road Drainage to WPA Ditch - 180070	0	480,000	0	0	0	480,000
Old Canoe Creek Rd Culvert Crossing for WPA Canal - 180076	0	950,000	0	0	0	950,000
Old Lake Wilson Road/Davenport Creek Culvert Replacement - 180072	0	151,000	2,000,000	0	0	2,151,000
Pleasant Hill Road Bridge crossing at Reedy Creek - 180078	0	40,000	0	0	0	40,000

Fund 306-Local Option Sales Tax Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Seven Dwarfs Lane Drainage Improvements - 3103	0	52,000	0	0	0	52,000
Shingle Creek Basin Stormwater Improvements - 3842	0	145,000	0	0	0	145,000
Stormwater Project Preliminary Engineering - P19-058	0	200,000	200,000	0	0	400,000
Stormwater Structure and Erosion Repairs - P19-050	0	200,000	100,000	100,000	100,000	500,000
Subdivision Ponds - 3805	0	700,000	350,000	350,000	0	1,400,000
Water Quality Monitoring Network - P19-035	0	500,000	100,000	0	0	600,000
Total: 3800 - Stormwater Projects	1,092,000	7,679,100	7,108,000	12,417,155	5,782,125	34,078,380
4100 - Public Works Projects						
Bridge Rehabilitation - 4359	0	600,000	300,000	300,000	300,000	1,500,000
Concrete Road Replacement - 4306	0	285,000	0	0	0	285,000
Lake Lizzie Roadway and Drainage Improvements - 17026	0	500,000	0	0	0	500,000
Partin Settlement Road (btwn Neptune rd & US Hwy 192) - 180067	0	4,023,600	0	0	0	4,023,600
Pavement Management System - 4396	0	0	250,000	0	0	250,000
Pennywash Bridge - 180073	0	600,000	0	0	0	600,000
Roadway and Bridge Safety Features - 4322	0	750,000	375,000	375,000	375,000	1,875,000
Wolf Creek Bridge Replacement - P19-030	0	600,000	6,000,000	0	0	6,600,000
Total: 4100 - Public Works Projects	0	7,358,600	6,925,000	675,000	675,000	15,633,600
4300 - Transportation Projects						
Boggy Terrace Drive Roadway and Drainage Improvements - 17024	0	1,000,000	0	0	0	1,000,000
Hickory Tree Rd Safety Upgrade - 4328	0	0	2,772,000	0	0	2,772,000
Intersection Safety & Efficiency Projects (TSM) - 3480	0	400,000	200,000	150,000	200,000	950,000
NeoCity Way - 4317	4,881,846	0	0	0	0	4,881,846
Partin Settlement between Neptune and Shady Lane - P19-052	0	350,000	0	0	0	350,000
Traffic Control Equipment - 3780	0	470,000	145,000	125,000	175,000	915,000
Traffic Signal Replacement Mast Arm Upgrades - 4352	0	1,200,000	515,000	560,000	600,000	2,875,000
Total: 4300 - Transportation Projects	4,881,846	3,420,000	3,632,000	835,000	975,000	13,743,846
Total: Public Works	5,973,846	18,457,700	17,665,000	13,927,155	7,432,125	63,455,826
Total: 306	9,358,120	25,244,825	21,744,216	18,362,884	7,432,125	82,142,170

Fund 315-Gen Cap Outlay Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2019/23
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
Public Works						
4100 - Public Works Projects						
Lake Toho Everglades Water Restoration Project - 9845	5,485,822	0	0	0	0	5,485,822
Total: 4100 - Public Works Projects	5,485,822	0	0	0	0	5,485,822
4300 - Transportation Projects						
W US 192 ART (Autonomous Rapid Transit) - 1416	0	1,500,000	7,000,000	7,000,000	0	15,500,000
Total: 4300 - Transportation Projects	0	1,500,000	7,000,000	7,000,000	0	15,500,000
Total: Public Works	5,485,822	1,500,000	7,000,000	7,000,000	0	20,985,822
Total: 315	5,485,822	1,500,000	7,000,000	7,000,000	0	20,985,822

Fund 331-Countywide Fire Capital Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Public Safety						
2100 - Public Safety Projects						
535 Area Fire Station - 2008	1,124,864	0	0	0	1,495,093	2,619,957
Austin Tindall Fire Station - F19-023	0	5,834,993	0	0	0	5,834,993
Fire Rescue & EMS Training Facility - 2201	65,000	0	0	0	0	65,000
Fire Station 63 - Shady Lane (Replacement) - 2233	5,399,347	0	0	0	0	5,399,347
Fire/EMS Equipment - 2700	2,714,816	2,618,217	2,378,261	824,349	1,927,603	10,463,246
Sand Hill Road Area Fire Station - 2009	1,124,864	0	0	0	0	1,124,864
Total: 2100 - Public Safety Projects	10,428,891	8,453,210	2,378,261	824,349	3,422,696	25,507,407
Total: Public Safety	10,428,891	8,453,210	2,378,261	824,349	3,422,696	25,507,407
Total: 331	10,428,891	8,453,210	2,378,261	824,349	3,422,696	25,507,407

Fund 401-Solid Waste Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2019/23
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
Public Works						
4100 - Public Works Projects						
Bass Road Landfill Security Gate - 4012	35,000	0	0	0	0	35,000
Total: 4100 - Public Works Projects	35,000	0	0	0	0	35,000
Total: Public Works	35,000	0	0	0	0	35,000
Total: 401	35,000	0	0	0	0	35,000

Fund 407-Osceola Parkway

Program / Function / Project	Proposed CIP by Fiscal Year					Total 2019/23
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	
<u>Public Works</u>						
4300 - Transportation Projects						
Osceola Parkway Tolling Facilities - 4014	1,000,000	0	0	0	0	1,000,000
Total: 4300 - Transportation Projects	1,000,000	0	0	0	0	1,000,000
Total: Public Works	1,000,000	0	0	0	0	1,000,000
Total: 407	1,000,000	0	0	0	0	1,000,000

Fund 510-Fleet Internal Service Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Public Works						
4100 - Public Works Projects						
Service Truck Fleet - Heavy Equipment Mechanic - 4015	120,000	0	0	0	0	120,000
Total: 4100 - Public Works Projects	120,000	0	0	0	0	120,000
Total: Public Works	120,000	0	0	0	0	120,000
Total: 510	120,000	0	0	0	0	120,000

Fund 511-Fleet Fuel Internal Service Fund

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Public Works						
4100 - Public Works Projects						
Fuel Proximity Sensors for Vehicles - 4017	241,080	0	0	0	0	241,080
Total: 4100 - Public Works Projects	241,080	0	0	0	0	241,080
Total: Public Works	241,080	0	0	0	0	241,080
Total: 511	241,080	0	0	0	0	241,080

Program / Function / Project	Proposed CIP by Fiscal Year					Total
	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	2019/23
Report Grand Total:	63,962,583	99,433,152	105,386,842	96,275,155	116,880,188	481,937,920



APPENDIX TABLE OF CONTENTS

ADOPTED BUDGET RESOLUTION	11-1
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RESOLUTION NO. 18-119R

A RESOLUTION OF THE BOARD OF COUNTY COMMISSIONERS OF OSCEOLA COUNTY, FLORIDA APPROVING THE BUDGET FOR FISCAL YEAR 2018-2019; DIRECTING THE COUNTY MANAGER TO DELIVER A LETTER OF NOTIFICATION TO THE SHERIFF; PROVIDING FOR CONFLICTS AND SEVERABILITY; AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, on September 6, 2018, the Board of County Commissioners of Osceola County, Florida (the "Board") adopted Resolution No. 18-097R, approving the tentative budget for Fiscal Year 2018-2019; and

WHEREAS, upon approval of the tentative budget for Fiscal Year 2018-2019, the Board prepared and advertised a statement summarizing all of the adopted tentative budgets, as required by Section 129.03, Florida Statutes; and

WHEREAS, the Board has conducted a public hearing to consider adoption of its final budget for Fiscal Year 2018-2019 and the millage rates necessary to fund the final budget, as required by Sections 129.03(3)(c) and 200.065, Florida Statutes; and

WHEREAS, the Board has adopted Resolution No. 18-118R adopting the final millage rates for Fiscal Year 2018-2019;

NOW THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF OSCEOLA COUNTY, FLORIDA:

SECTION 1. ADOPTION OF FINAL BUDGET

(A) The final Osceola County budget for Fiscal Year 2018-2019, totaling \$1,169,289,994 as summarized by fund and revenue/expense category in Schedule A, is hereby approved and adopted. There are hereby appropriated out of anticipated revenues and balances brought forward, all funds and monies necessary to meet the appropriations and reserves stipulated by and in said budget

(B) It is hereby found and determined that each of the expenditures authorized by the budget for Fiscal Year 2018-2019, as summarized in Schedule A, is required to fund programs and facilities necessary for essential public purposes affecting the health, welfare and safety of the inhabitants of Osceola County or which are legally mandated by applicable law.

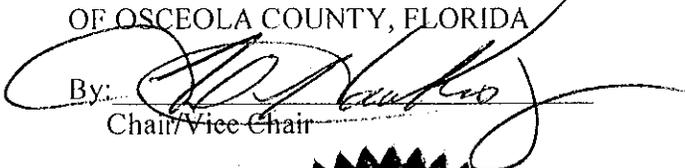
SECTION 2. LETTER OF NOTIFICATION. The County Manager is hereby authorized and directed to prepare, execute and deliver a letter of notification informing the Sheriff of budget changes subsequent to his request and stating the Sheriff's budget for Fiscal Year 2018-2019.

SECTION 3. CONFLICTS AND SEVERABILITY. All sections or parts of sections of all resolutions or parts of resolutions in conflict herewith are hereby repealed to the extent of such conflict. If any section, subsection, sentence, clause or provisions of this Resolution is held unconstitutional, inoperative, or void by a court of competent jurisdiction, such holding shall not affect the remainder of the Resolution.

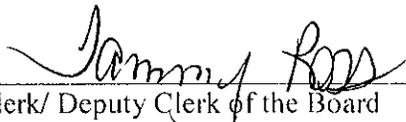
SECTION 4. EFFECTIVE DATE. This Resolution shall take effect immediately upon its adoption.

DULY ADOPTED this 17th day of September, 2018.

BOARD OF COUNTY COMMISSIONERS
OF OSCEOLA COUNTY, FLORIDA

By: 
Chair/Vice Chair

ATTEST:
OSCEOLA COUNTY CLERK OF THE BOARD

By: 
Clerk/ Deputy Clerk of the Board



As authorized for execution at the Board of
County Commissioners meeting of:

09/17/18

Schedule A
 Second Public Hearing
 BOCC Osceola County
 Countywide Summary

FY19
 Final
 Recommended
 Budget

Revenues

Current Ad Valorem Taxes	204,484,924
PY Delinquent Ad Valorem Tax	74,862
Other Taxes	130,271,017
Permits, Fees & Special Assessments	87,477,446
Intergovernmental Revenue	123,761,485
Charges For Services	72,444,647
Judgment, Fines & Forfeits	2,279,446
Miscellaneous Revenues	6,745,993
Less 5% Statutory Reduction	<u>-25,504,797</u>

Subtotal 602,035,023

Transfers In	95,256,968
Other Sources	16,370,590
Fund Balance	<u>455,627,413</u>

Total Revenues 1,169,289,994

Expenditures

Personal Services	128,999,101
Operating Expenses	241,789,652
Capital Outlay	238,017,829
Debt Service	61,062,167
Grants and Aids	<u>6,801,142</u>

Subtotal 676,669,891

Transfers Out	182,268,910
Reserves - Operating	89,464,287
Reserves - Debt	50,319,626
Reserves - Capital	55,405,989
Reserves - Claims	15,553,177
Reserves - Assigned	62,884,567
Reserves - Restricted	8,540,772
Reserves - Stability	<u>28,182,775</u>

Total Expenditures 1,169,289,994

Schedule A
 Second Public Hearing
 BOCC Osceola County
 Fund Summary

FY19
 Final
 Recommended
 Budget

511-Fleet Fuel Internal Service Fund

Revenues

Charges For Services		1,386,362		
	Subtotal	1,386,362		
Transfers In		234,780		
	Total Revenues	1,621,142		

Expenditures

Personal Services		51,159		
Operating Expenses		1,326,103		
Capital Outlay		241,080		
	Subtotal	1,618,342		
Transfers Out		2,800		
	Total Expenditures	1,621,142		



STATE OF FLORIDA, COUNTY OF OSCEOLA, HEREBY CERTIFY
 that the above and foregoing is a true copy of the
 original document recorded in the public records.
 Clerk of the Board of County Commissioners

1918-18 *Jimmy Ross*

GLOSSARY

ACCRUAL BASIS - A system of accounting in which revenues are recorded when they are earned and expenditures are recorded when goods are received or services are performed, even though the actual receipt of revenues and payment for goods or services may occur, in whole or in part, at a different time.

AD VALOREM TAX - The tax levied on the assessed value of property, net of any exemptions. Ad Valorem is usually expressed in mills and is commonly referred to as “property tax”.

ADOPTED BUDGET - The financial plan for the fiscal year as approved by the Board of County Commissioners.

AGENCY - A principal unit of the county government or a governmental unit outside the county government which receives county funding.

AGGREGATE MILLAGE RATE - The sum of all ad valorem taxes levied by the governing body of a county for countywide purposes, excluding voted debt, divided by the total taxable value of the county (converted into a millage rate).

APPROPRIATION - A legal authorization granted by the Board of County Commissioners against which financial obligations and expenditures can be made.

ASSESSED VALUE - The fair market value of property (real estate or personal), as determined by the County’s Property Appraiser. The assessed value less any exemptions is the “taxable value”.

ASSET - A resource with economic value the County owns or controls with the expectation that it will provide future benefit.

BALANCE FORWARD - Florida Statutes, Section 129.01(2)(b), provides that the receipts side of the budget shall include 100% of the cash and other net current assets of the accounting entity.

BALANCED BUDGET - A budget in which estimated revenues and appropriations are equal. Florida Statutes require budgets to be balanced.

BOARD OF COUNTY COMMISSIONERS – (BOCC) Osceola County’s five member governing body which is governed by State Law and the County Charter.

BOND - A certificate of debt containing a promise to pay a specified sum of money (called the face value or principal) at a specified date or dates in the future (called the maturity date) together with periodic interest at a specified rate. Bonds are typically used for long-term debt to pay for specific capital expenditures.

BOND COVENANTS - Agreement between the County and lender(s), which specifies payment schedule, terms and reserves to be held.

BUDGET - A comprehensive financial plan of operations embodying an estimate of proposed expenditures for a given period, the proposed means of financing them and specifying the type and level of services to be provided.

BUDGET AMENDMENT - An increase or decrease in revenues with a corresponding increase or decrease in appropriations within the same fund. The budgeted fund total is changed.

BUDGET CALENDAR - A schedule of activities that must be completed in order to create and develop a budget.

BUDGET SUPPLEMENT - A receipt that increases the budget from a source not anticipated in the budget, but is received for a particular purpose including, but not limited to, grants, donations, gifts, reimbursements for damages and must be appropriated and expended for the intended purpose of said receipt. Also includes an allocation from a contingency or reserve account, an allocation from another department/capital project or any change which increases or decreases the budget of an Enterprise or Proprietary Fund. Supplements may be approved by the Board as part of the Consent Agenda

BUDGET TRANSFER - Movement of appropriations between two or more accounts within the same fund. The budgeted fund total is not changed.

CAPITAL IMPROVEMENT - The acquisition of a fixed asset which has a life expectancy greater than ten (10) years and a monetary value greater than \$25,000. A capital improvement is a non-recurring expenditure.

CAPITAL IMPROVEMENT ELEMENT - (CIE) -- A plan local governments follow for providing public facilities and services to support the impacts of a development concurrent with the completion of such development.

CAPITAL IMPROVEMENT PROGRAM - (CIP) -- A plan for capital expenditures to be incurred each year over a fixed period of years to meet anticipated capital needs. It sets forth each project in which the County is to have a part and specifies the full resources estimated to be available to finance the projected expenditures.

CAPITAL OUTLAY - Expenditures for items such as office furniture, fleet equipment, computer equipment or other operating equipment with a unit cost of \$1,000 or more with a useful life greater than one year.

CARRY FORWARD - An approved request to carry over funding to a new fiscal year for budgeted projects which were not completed during the current fiscal year.

CONSUMER PRICE INDEX (CPI) - A program that produces monthly data on changes in the prices paid by urban consumers for goods and services.

CONTINGENCY - Funds set aside to cover unforeseen events that occur during the fiscal year, such as new Federal Mandates, shortfalls in revenues and unanticipated expenditures.

COST ALLOCATION - The method used to charge non-General Fund operations for their share of central administrative costs.

DEBT SERVICE - Payment of principal and interest related to long-term debt.

DEBT SERVICE FUND - A fund used to account for the accumulation of resources for, and payment of, general long-term debt principal and interest.

DEPARTMENT - A basic organizational unit of the County that is functionally unique in its service delivery.

ENCUMBRANCE - The commitment of budgeted funds to purchase an item or service. Funds the department has set aside as restricted to be spent for a specific purpose such as capital outlay or contractual services.

ENTERPRISE FUND - A fund established to account for operations financed and operated in a manner similar to private business. The intent is to provide funding for goods or services through charges and fees, thus removing the expense from the tax rate.

EXEMPTION - A reduction to the assessed value of property.

EXPENDITURE - The cost of goods delivered or services rendered including operating expenses, capital outlays and debt service.

FISCAL YEAR XX (FYXX) - The 12-month fiscal period that begins October 1, 20XX and ends September 30th of the following year. It is generally referred to as FYXX (insert last 2 digits of the year).

FIXED ASSET - Assets that are expected to keep providing benefit for more than one year, such as equipment, buildings and real estate.

FRANCHISE AGREEMENT - An agreement between the County and the provider of public services, such as cable television or garbage collection, which imparts certain standards on the company and provides for the payment of fees to the County.

FRANCHISE FEES - Fees levied on a public service corporation in return for granting a privilege or permitting the use of public property. These fees are usually passed on to the corporation's customers as a cost of doing business.

FULL-TIME EQUIVALENT (FTE) - One position funded for a full year. For example, a permanent employee funded and paid for 40 hours/week for 52 weeks/year or 2 employees funded and paid for 20 hours/week for 52 weeks/year would be equal to 1 FTE.

FUND - An accounting entity with a self-balancing set of accounts, which is segregated for the purpose of carrying on specific activities or attaining certain objectives, in accordance with special regulations, restrictions or limitations.

FUND BALANCE - The excess of fund assets (or revenue) over fund liabilities (expenditures) in government funds.

GENERAL FUND - A government accounting fund supported by Ad Valorem taxes, licenses and permits, service charges and other general revenues to provide countywide operating services.

GAAP - (Generally Accepted Accounting Principles) – The uniform standards established for financial recording and reporting by the accounting profession through independent entities such as the Governmental Accounting Standards Board.

GASB - (Governmental Accounting Standards Board) - Ultimate authoritative accounting and financial reporting standard-setting body for state and local governments.

GOVERNMENTAL FUNDS - The category of funds, which include general, special revenue, capital project and debt service. These funds account for short-term activities.

GRANTS - A contribution of assets (usually cash) by one governmental unit or other organization to another. Typically, these contributions are made to local governments from state and federal governments.

HOMESTEAD EXEMPTION - A deduction from the assessed value of property permanently occupied by the owner in the State of Florida. The current maximum exemption is now \$50,000.

IMPACT FEES - A charge to a developer and/or owner/builder to offset the cost of providing capital facilities to meet growth demands.

INFRASTRUCTURE - A permanent installation such as road, street lighting or water system.

INTEREST INCOME - Revenue earned on invested cash.

INTERFUND TRANSFERS - Movement of assets from one accounting entity to another.

INTERGOVERNMENTAL REVENUE - All revenues received from federal, state and local government sources in the form of grants, shared revenues and payments in lieu of taxes.

INTERNAL SERVICE FUND - A fund established for the operation of departments which benefit other departments within the County and are supported on a cost reimbursement basis.

MANDATE - Any responsibility, action or procedure that is imposed by one government on another through constitutional, legislative, administrative, executive or judicial action as a direct order or that is required as a condition of aid.

MARKET EQUITY ADJUSTMENT (MEA) - An annual adjustment in wages to offset a change (usually a loss) in purchasing power, as measured by the Consumer Price Index.

MILL - A monetary measure equating to 0.001 of a dollar. When referring to Ad Valorem Tax, it means that a 1-mill tax is one dollar of tax on \$1,000 of taxable value.

MILLAGE RATE - The rate per \$1,000 of taxable property value which, when multiplied by the taxable value, yields the tax billing for a given parcel.

MOBILITY FEE - A fee calculated pursuant to section 17-42 of the Mobility Fee Ordinance, No. 2015-22, adopted on March 16, 2015 by the Board of County Commissioners, and set forth in the mobility fee schedule, or the alternative mobility fee calculated pursuant to section 17-44 of the Ordinance, reduced by any available mobility fee credit as defined in section 17-45.

MODIFIED ACCRUAL - An accounting method in which revenue is recognized when it becomes both measurable and available. Expenditures are recognized when a transaction draws upon a current resource.

MSBU - (Municipal Services Benefit Unit)-- A special district established by the Board of County Commissioners through an adopted ordinance which receives a specific benefit for which a special assessment is imposed to cover part or all of the cost of providing that benefit.

MSTU - (Municipal Services Taxing Unit)-- A special district established by the Board of County Commissioners through an adopted ordinance which receives a specific benefit for which a tax levy is imposed to cover part or all of the cost of providing that benefit.

NET EXPENSES - Total County expenses less reserves, transfers and internal service interfund transfers.

NON-DEPARTMENTAL EXPENDITURES - Expenditures which benefit all or several County departments, such as property and liability insurance.

NON-AD VALOREM ASSESSMENTS - Charges that are not based on property value, but are levied on each property for specific services.

OPERATING BUDGET - The portion of the budget that pertains to daily operations which provide basic governmental services.

ORDINANCE - A formal legislative enactment by the governing body of the County.

PERSONAL SERVICES - Costs related to compensating employees, including salaries, wages and fringe benefit costs.

PROJECT LEDGER - Also known as *Job Ledger*, is a subsidiary accounting ledger utilized to monitor and account for detailed financial records of projects across multiple years.

PROPERTY TAX - A tax levied on the assessed value (net of any exemptions of real and personal property). This is commonly referred to as Ad Valorem tax.

PROPRIETARY FUNDS - Funds which are used to account for a government's business-type activities on a full accrual basis. The two fund types are enterprise funds and internal service funds.

REAL PROPERTY - Land and all structures firmly attached to the lands which are taxable under state law.

RE-BUDGET - Funds budgeted for specific items or projects that were not completed during the prior budget year and budgeted again in the new fiscal year.

REFUNDING BOND - A bond issued to pay off another bond to obtain better interest rates and/or bond conditions; allowed one time only per bond use.

RESERVE - Required funds, which have been segregated in order to meet both anticipated and unanticipated needs. Expenditures may not be charged directly to reserve accounts per Florida Statute 129.06(2) (b).

RESTRICTED REVENUE - A source of funds which is mandated by law or policy to be used for a specific purpose.

RESOLUTION - A special or temporary order of a legislative body requiring less legal formality than an ordinance or statute.

REVENUES - Funds received from external sources such as taxes, fees, charges for services, special assessments, grants and other funds collected and received by the County in order to support services provided to the public.

REVENUE BONDS - Bonds usually sold to finance the construction of a project that will produce revenue for the government. The revenue is used to pay the principal and interest of the bond.

ROLLED BACK RATE - The millage rate which, when applied to the total taxable value of property (excluding new construction), produces the same amount of tax dollars as the previous year. Florida Statutes govern calculation of the rolled back rate.

SAVE-OUR-HOMES - Section 193.155(1), F.S. provides, beginning in 1995 or the year after the property receives homestead exemption; an annual increase in assessment shall not exceed the lower of 3% or the percentage change in the Consumer Price Index.

SPECIAL ASSESSMENT - A compulsory levy imposed on certain properties to defray part or all of the cost of a specific improvement or service deemed to primarily benefit those properties.

SPECIAL REVENUE FUND - A fund used to account for revenues that are designated (ear-marked) for expenditure for a specific purpose.

TAX ROLL - The certification of assessed/taxable value prepared by the Property Appraiser and presented to the taxing authority by July 1 (or later if an extension is granted by the state) each year.

TAXABLE VALUE - The assessed value of property minus any authorized exemptions. This value is used to determine the amount of ad valorem tax to be levied. The taxable value is calculated by the Property Appraiser's Office in compliance with state law.

TRANSFERS IN/OUT - Amounts transferred from one fund to another to assist in financing the services for the recipient fund.

TRIM NOTICE - A notice sent annually to property taxpayers explaining any proposed changes in the millage rate of each tax authority from the prior year. The notice also includes the time and place of the first public hearings on millage rates and is designed to keep the public informed about the taxing intentions of the various taxing authorities.

TRUTH IN MILLAGE LAW (TRIM) - A law enacted by the Florida Legislature in 1980 designed to keep the public informed about the taxing intentions of the various taxing authorities.

UNINCORPORATED AREA - Those areas of the County which are not within the boundaries of any municipality.

UNIFORM ACCOUNTING SYSTEM - The chart of accounts prescribed by the Office of the State Comptroller designated to standardize financial information to facilitate comparison and evaluation of reports.

UNRESTRICTED REVENUE - Monies that can be used for any lawful expenditure supporting a wide variety of functions or objectives.

USER FEES - Fees charged for direct receipt of a public service.